



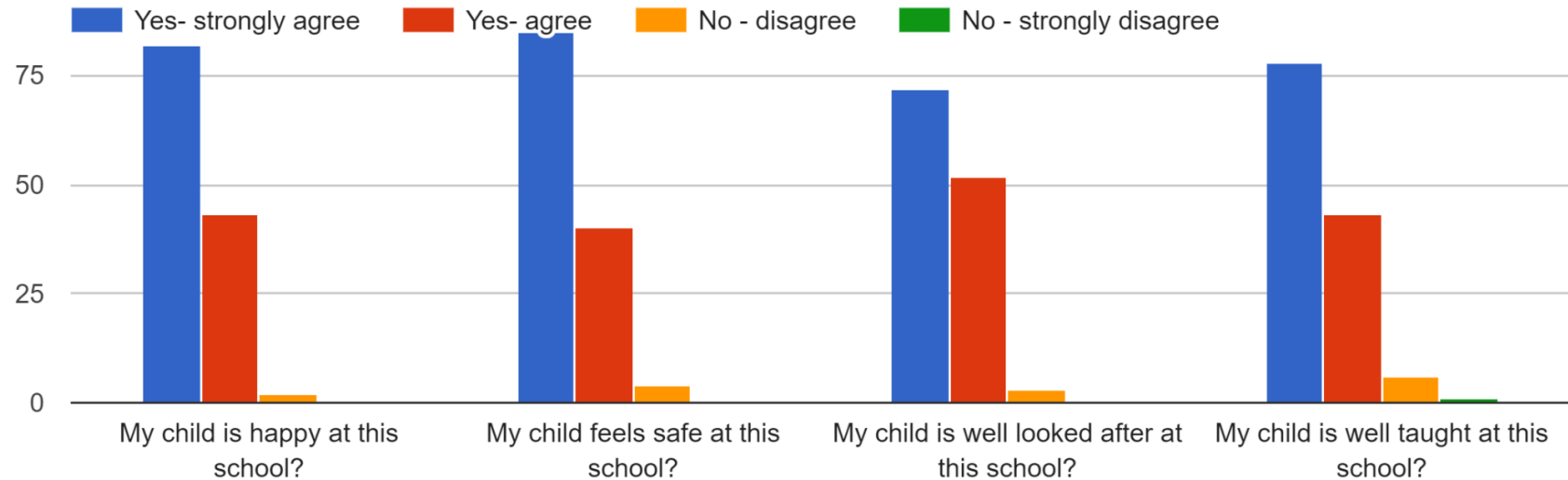
# Parent and Carer Questionnaire Feedback

## February 2024

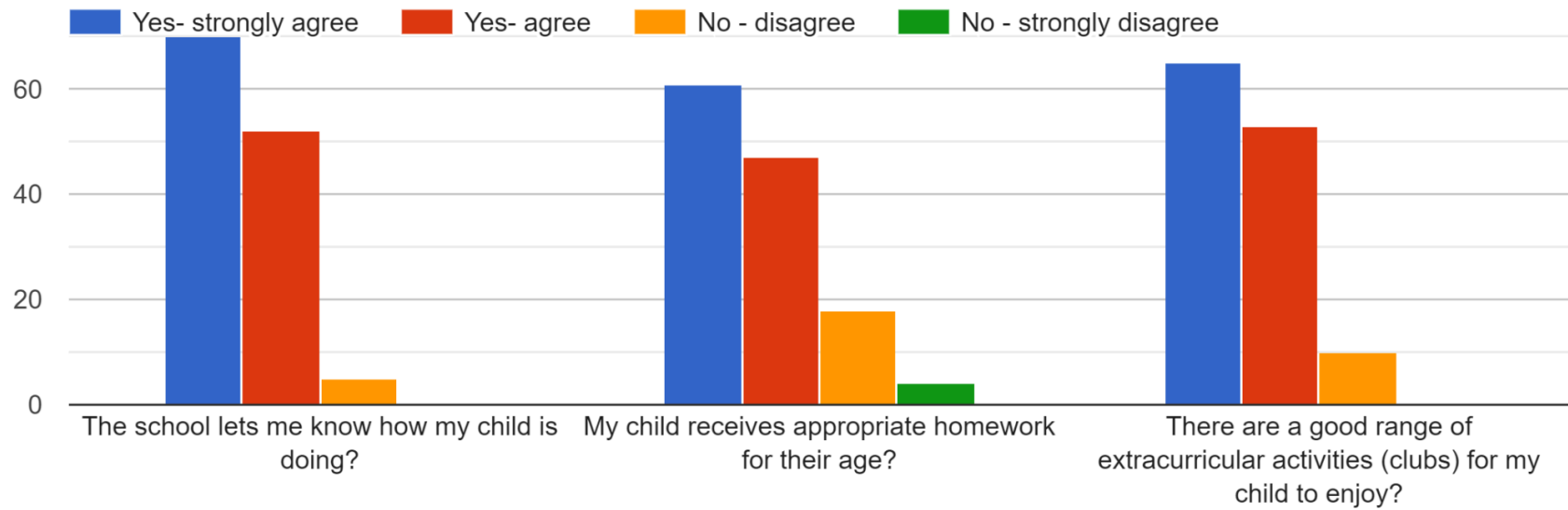
## Parent survey results 2024

127 families took part

**98% say their child is happy at this school**  
**98% say their child feels safe at this school**  
**97.6% say their child is well looked after at this school**  
**95% say their child is well taught at this school**



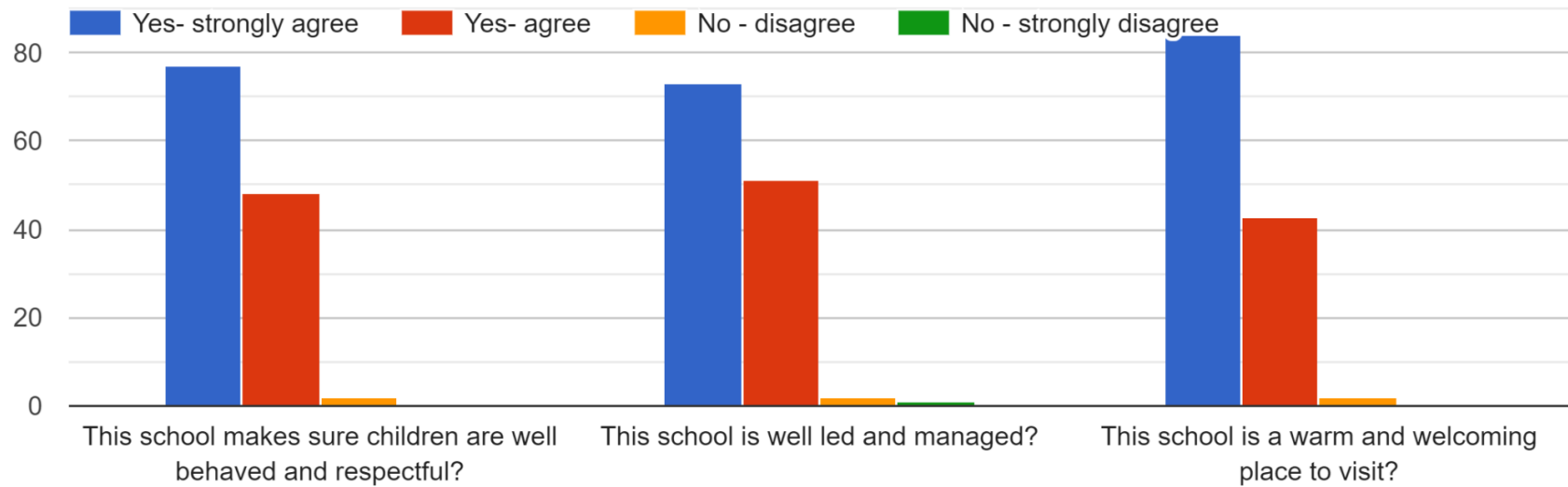
**96% say their the school lets them know how their child is doing**  
**85% say their child receives appropriate homework**  
**93% say there are a good range of clubs**



**98% say the school makes sure children are well behaved and respectful**

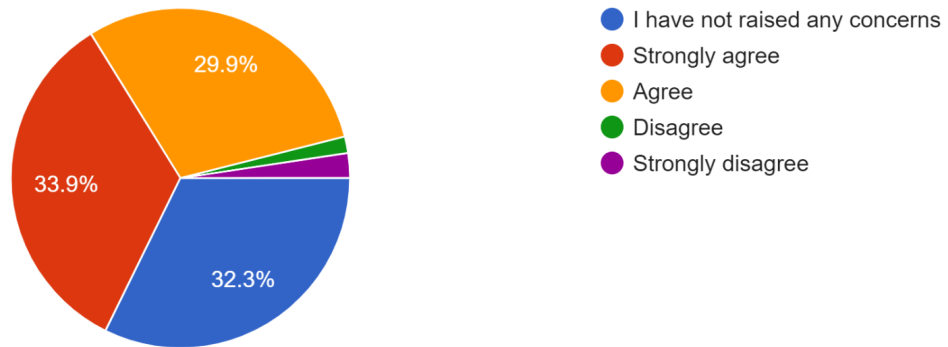
**98% say the school is well led and managed**

**100% say the school is a warm and welcoming place to visit**



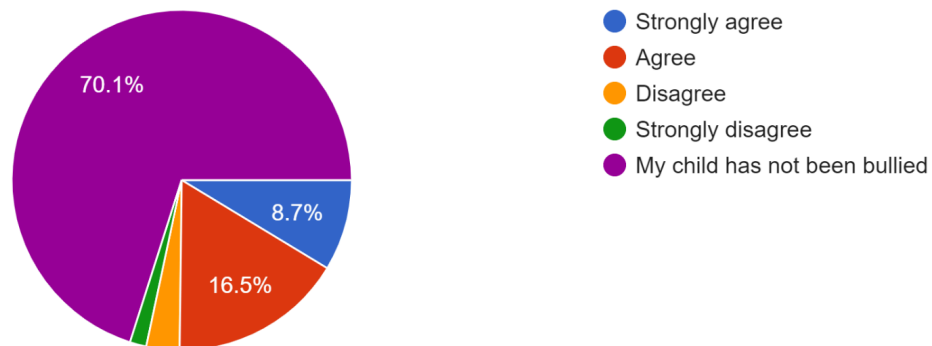
The school responds well to any concerns I raise?

127 responses



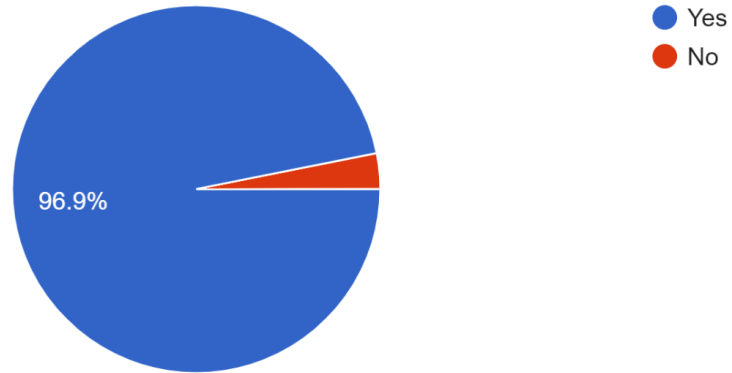
My child has experienced bullying and it was dealt with quickly and effectively?

127 responses



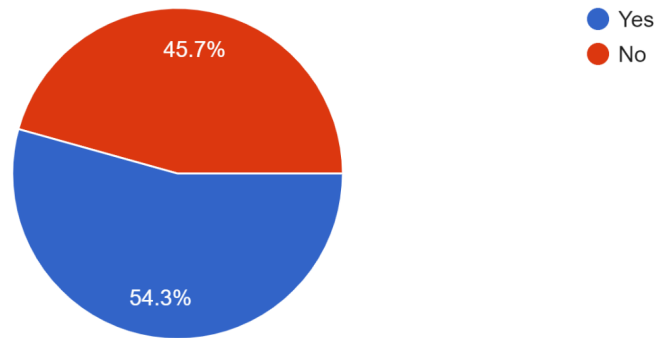
Would you recommend Netley Primary School or Woodlands to other parents?

127 responses



I came to the Exhibition on the 24th January 2024.

127 responses



## These are a selection of comments that accompany the survey scores:

What are the best things about Netley	
Netley is a nice community and a very good school, children are looked after very well no matter what background you come from and teachers are very professional, kind, friendly, and helpful. My 3 children finished at Netley and had the best experience at Netley. We are so lucky to be part of Netley school. thanks for all the staff 🙏	The headteacher deals with issues promptly and it's a very welcoming and friendly environment. Every one works collaboratively, even fundraising for charity parents are given opportunities.
The feedback I receive in regards to my child's work and behaviour and the assemblies.	I feel Netley is a welcoming, inclusive school with high standards in all areas with excellent teaching staff. My son is very happy and thriving at this school.
The feeling of community and not feeling alone.	Staff pupil ratio, dedication of the teaching staff.
I have a long list to describe what is best at Netley Primary School; they are a great community, they are flexible, they want to make sure all children achieve their full potential by providing all resources they can such as teachers, extra activities, tutorials, trips, breakfast club and supporting families.	My child's teachers have been a big inspiration for her to do better. This year we have been really supported by her teacher when we have raised a concern, I feel we work as a team with the school. They are always available to listen and their care for their students is obvious. Great School !
Friendly staff and excellent communication with the leadership team.	Children all seem happy, loads of different activities are available and the staff are respectful.
My child is from China, he has never been to a Chinese nursery before, so in a foreign country is a double challenge for him. However, to my surprise, he has been very welcomed at Netley so he is very happy everyday. His teacher updated me with his condition everyday and they have been very supportive and caring. When I am worried that he is not able to find a school to study as a foreigner, the head of the school is also very nice and kind, although my son will only stay here for a year, he is starting to miss all the things about Netley already.	It is an all round good school. Great teachers, assistants and office staff.  The head of school listens to us. We are a big family. I feel safe for my kids.
The community feel and warmth of all the staff	They are responsive to emails all the time.

Friendly atmosphere, excellent Headteacher.	They involve the children in different activities in and out of school and they have a lot of after school activities too.
I love the sign language which comes along with natural speaking. I am so happy to see my child using signs as well. The school and the staff are just amazing, caring and supportive. I wouldn't change this school for any other .	The rights respecting system you implement is of huge value to the diverse world we live in. It's a strong base for installing strong core values in the next generation.
The teachers are very helpful	Safe place. Led very well by Mr Morris. School uniform!
They are very focused on the children's education and well being and always have been.	Staff are always approachable and happy
It's a welcoming environment where you can discuss any matter with the staff.	I like the diversity and the way in which everyone is respected regardless of their background.
The staff at woodlands are very supportive	The school is safe and the staff are very friendly and helpful.
Children all seem happy, loads of different activities are available and the staff are respectful.	The staff are amazing, you feel you can raise any issues and they will be dealt with quickly and properly.
My child is able to learn in an environment that adapts to their needs. The outside space and sensory areas.	My experience is that I can see my child making good progress and that shows me how good the school is. My child is learning very good social skills.
Everything is the best. I like the school. We come from Chalk Farm to go here.	Amazing staff. My daughter loves coming to school and the school is so helpful with potty training.
Parents' meetings are very good and informative. The school does not allow other adults to take children home without permission.	The enthusiasm for learning, the positive staff and pupil attitudes.
I like that my children comes home happy and they look forward to going to school.	Their community spirit and support.
The exhibition, I just wanted to say how amazing and engaged all the staff were. I wasn't expecting that level of enthusiastic interaction which was absolutely great!!	I feel that Mr Morris and the staff there do really care about the children's education and well being. It's not just a job to them. I leave them in school without a single worry.



What could we improve?	
Parent comment	School response (full responses will be discussed in leadership meetings and inputted in March 2024)
<p>A number of parents asked for more homework or said that homework needed improving.</p> <p>- revert to paper homework. Google is not the best system if you have more than 1 child in the school. Also some children (mine do) prefer paper based work. Screens are limited in our house.</p>	<p>We have adapted the homework to be called Learning at Home and presented this to 90 parents who attended the parent meeting. The parents all agreed with the new changes. These will take place after Easter 2024. Learning at Home will be released on Friday and due back on Wednesday. There will be weekly practice activities that need to be completed in a Learning at Home book. There will also be a half termly 'going deeper' sheet with optional extras related to their topic work. We feel this will allow children to practise their skills weekly, and for the parents that wanted more home learning- the going deeper optional activities will help guide them.</p>
Focus on children's handwriting.	
Some children aren't as good or as fast at eating lunch as others and it would be good if staff took initiative to keep pushing or help children who are slow at eating or struggling in cutting their food-instead of leaving them to themselves alone doesn't help.	
More activities and after school clubs	<p>Every year we have surveyed parents and asked what clubs and activities they would like. We have then spent lots of money on buying in extra specialists for gymnastics, cricket, yoga etc. However, we have then only had 5-6 children joining these clubs. Our reviews show these clubs are not cost effective and so we have not continued with them and used the money to offer a wider range of activities during school time so all children can access them. We are now recommending local clubs in our area that children can go to. We will continue to offer a range of clubs but parents must use them for us to be able to continue to offer them.</p>
Earlier communication about events needing parents' support.	

Working parents need time to arrange time off.	
Allow parents to have drop in and joining sessions to be able to see their kids in the classroom.	
Parents meeting to happen more often so we know what they are learning  Improve feedback- how kids are doing weekly.	
More understanding if parents come late.	
- Ask parents to sign/agree to the rights system so that it may be carried outside of the school setting.	
The school tries hard to address issues raised. It would be nice to see additional after school clubs for SEN children. I would also like to see the children in woodlands receive star of the week achievements in line with what happens within the mainstream setting.	
Challenge more able children and provide 11 plus tuition in school at a discount rate.	
I personally would really like my children to learn a musical instrument like piano or guitar.	This is fantastic! We would like more children to learn an instrument. Currently, all children in Year 3, 4 and 5 are taught recorder in school. We have Ms Parker who is teaching some instrumental lessons/orchestra. We have teachers from Camden Music Service come to school to teach piano every week. Email <a href="mailto:music@netley.camden.sch.uk">music@netley.camden.sch.uk</a> to ask Ms Parker for more information. Or visit the Camden site to request lessons (which will then occur during school time based at Netley <a href="https://www.camden.gov.uk/instrument-and-voice-lessons-in-schools">https://www.camden.gov.uk/instrument-and-voice-lessons-in-schools</a>
Daily after school clubs for all children  I would have liked more after school clubs available for all ages. Acceptance of cash for trips and uniform orders and not relying so much on internet services.	We offer 1 club for each child in school to ensure all children get the opportunity for children to have extra curricular activities. We can accept Woodlands children into mainstream clubs if teachers think the child will be able to access the club suitably. Woodlands have their own after school club which is specifically designed to meet the needs of the children for an hour a week.

	<p>We have discussed opening an extended school provision every evening for working parents, but the expected take up would not have paid for the staffing costs. Our clubs are not to be used as an extended school day offer, but we do have PACE who are our after school club provision- they collect from the playground and take the children to their playcentre: <a href="https://www.paceforall.com/fairfield">https://www.paceforall.com/fairfield</a> and parents on Free School Meals get a significant discount.</p>
Drawing classes in holidays and other activities during holiday times.	<p>We do offer a very successful HAF provision every holiday where 70-80 children attend our holiday activities each day. This is funded by the Young Camden Foundation. Please look out for emails that advertise our HAF provision and give the link to book a space for your children onto the HAF based at Netley. Or go to this website to see what other holiday provision is available: <a href="https://youngcamdenfoundation.org.uk/haf">https://youngcamdenfoundation.org.uk/haf</a></p>
<p>-Communication although we have apps (not always used) and newsletter emails parents, information board in the playground near the entrance or exit where parents can get to for all upcoming events and dates can be helpful.</p> <p>-homework to be set on Fridays if possible so all parents know children have homework for the weekend. - more choices of after school clubs. Cycling, basketball, karate and more than one cooking class as it's so popular - if it's at all possible to have entrance at Netley street in the mornings as well, for a lot of parents this would be so helpful getting to school on time with their children. - And after school pick ups are very chaotic to see if there is a better solution at the end of day as the whole school is in the playground and all the parents are trying to leave at once. - to invest in more greenery in the playground, maybe have a little garden area like Netley used to in the old days. The huge space by the entrance in Netley Road feels like it's not utilised properly and more updated playground.</p>	