Expensive appliances not always the best, survey finds

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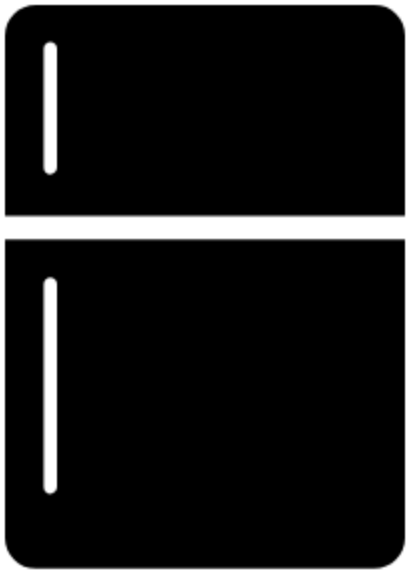

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You may have bought a fancy, expensive new appliance. But it doesn't mean it's any good.

That's the crux of Consumer NZ's latest survey about which household appliances perform best and are easiest to use.

More than 8700 people responded to the survey in relation to 31,000 appliances.

Consumer NZ's head of testing, Paul Smith, said there were questions about the reliability of some higher-priced brands - including Smeg and LG - but others were standouts. For great deals on smeg appliances see the team at Used Appliances In Penrose Auckland for great savings



Bosch came out on top of most kitchen appliances - rangehoods, ovens, cooktops - as well as clothes dryers, in this year's survey.

"If there's an area where Bosch aren't quite good it's in their washing machines, and we've noticed that in performance as well," Mr Smith said.

"So when we've been testing them we've found there's two levels of product there. We haven't delved into whether they're manufactured in different places or

what, but we've found again that some of their products perform exceptionally well and some are not good at all.

"But ... they're one of those that are consistent across most of the things that they do."

Mr Smith said Smeg appliances never tended to feature high in Consumer rankings, partly because not as many people owned them as other brands, but also because they weren't that reliable.

"They come up in some categories, including the dishwasher category. They do a good line in very retro, colourful design but I think it's probably fair for me to say that they never set the reliability scores alight."

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