## 20 and Half Fission FAQ.

- I've missed out do you have a waiting list? No sorry, we don't have the resources to cover this. Look out for any spare places on social media. Next year, enter early!
- I've been told I can have another person's number. How do I register? You can't. Only the original applicant can do this. They need all the information from you that would normally be provided on entry. Before you part with money make sure that the person who says you can have their place actually appears on the entry list here:

  https://www.fabian4.co.uk/start/list.aspx?EventID=3842
- Can I cancel my entry? Yes, up to one month before the event. After that, no. But you can transfer
  your entry to another runner right up until 3 days before Thursday 20th March (midday). If you
  have a spare place just advertise it on facebook post on the event or on our 'page' where we
  advertised the event.
- Can I transfer my entry to another person? Yes, up until 3 days before Thursday 20th March (midday). Just go to our on-line provider (Fabian4) then go to 'amend entry' or 'amend class'. You will need all the information from the new runner to do this.
- Can I transfer from the 20 mile route to the Half Marathon. Yes, but there is a deadline. Clearly,
  we need to allocate numbers, stick chips on numbers, organise them all in alphabetical order for
  collection and set up your information on the running software we use. This all takes time. The
  deadline for transferring from one distance to the other is Thursday 20th March (midday).
- If during the run on the 20 mile route, if I can't complete it, can I switch to the Half Marathon by just running one lap? No. The Half Marathon route at the start is different, if you just run one lap of the 20 mile route you'd be running about 20k not 21.1km.
- When I entered I didn't order a t-shirt or medal. Can I order one now? No, sorry. Clearly we have had to order the numbers required from the suppliers. The deadline for extra numbers has now passed.
- I entered late when a single entry popped up because someone had cancelled (and after the t-shirt and ordering facility had been turned off). Can I get a t-shirt or medal? No, sorry. As above, clearly we have had to order the numbers required from the suppliers. The deadline for extra numbers had passed when you got your late entry.
- I won't be able to attend and I ordered a t-shirt (or medal), please can you send it to me? Sorry no the cost of the items to you was the actual cost to us for purchasing them and did not include postage and packing. If you have a friend attending they can collect for you provided they are able to show an email from you (with Fabian4 entry details) that you wish it to be collected. If you have transferred your place to another, that person can pick up anything you ordered.
- When will my race pack (and number) arrive? We don't send out race packs. All information you
  need is on the website. You pick up your race number on the day arrive early to beat the queues.
  About one week before, we will email final race day details and put a link to the document on the
  event webpage.
- Can I wear headphones? These are 'live' roads with cars, vans, lorries, horses, bikes etc.... So NO, no headphones of any sort including those that you think are OK like bone conducting ones 'aftershokz' etc. If after this warning runners still wear headphones you can be assured that we will DSQ them, remove them from the results and may inform our affiliated body UKA who could well impose sanctions.
- What about cut-off times? The Half Marathon has no cut off times. For the The 20 mile distance, in order to ensure the ongoing support of residents and road users in the area and for the safety and well being of marshals and helpers there is a cut-off time of 4 hours for the 20 mile distance. Runners will be turned back at the 10 mile point at 11:00am and be asked to head back to race HQ (1.5 miles away). In addition, there is a cut off at Rockhampton (2nd water station at the 14.5 mile pont) of 11:55pm.