

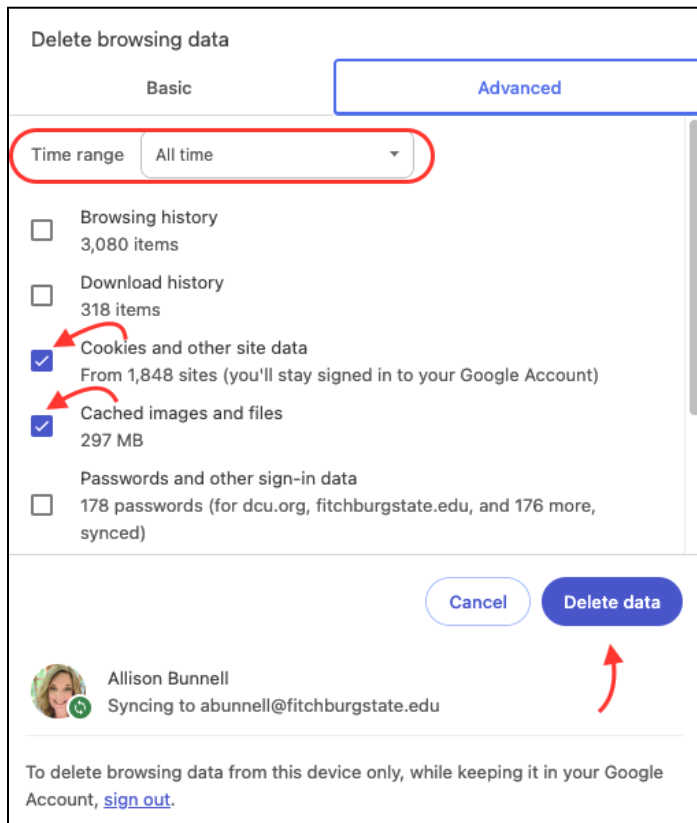
Clearing Cache and Cookies - All Browsers

Clearing your web browser cache can help to alleviate some web browsing issues. It helps by removing old session and cookie information from your computer and getting you a fresh connection to the website. Below are instructions on how to clear your cache in common browsers

Chrome:

To learn more about clearing your cache in Chrome, visit [Google Support](#).

1. On your computer, open Chrome.
2. At the top right, click More (three vertical dots)  **Delete browsing data**
3. Choose a time range, like Last hour or All time.
4. Select **'Cookies and other site data'** and **'Cached Images and files'**



5. Click **Delete data**.

Firefox:

To learn more about clearing your cache in Firefox, visit [Firefox Support](#).

1. In the Firefox menu bar, click the **Firefox** option.
2. Select the **Preferences** link.
3. Click the **Privacy** tab.
4. Under the History heading, click the **clear your recent history** link.
5. Select the **Cache** checkbox.
6. Click the **Clear Now** button.

Safari:

To learn more about clearing your cache in Safari, visit [Apple Support](#).

1. In the Safari menu bar, click the **Safari** option.
2. Click the **Clear History** link.
3. In the Clear drop-down menu, select the time range where you want to clear browsing data.
4. Click the **Clear History** button.

Microsoft Edge:

To learn more about clearing your cache in Edge, visit [Microsoft Support](#).

1. Open Microsoft Edge and select **Settings and more**
2. Click **Settings**
3. Choose **Privacy, search, and services**.
4. Under Clear browsing data, select Choose what to clear.
5. Under Time range, choose a time range.
6. Select Cookies and other site data, and then select Clear now.