

Privacy Policy

Effective Date: January 5, 2023

This Privacy Policy describes how we collect, use, and disclose your personal information when you use our monthly subscription SaaS business (the "Service"). By using the Service, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.

1. Information We Collect

1.1 Personal Information

We may collect the following types of personal information from you when you create an account, sign up for a subscription, or use our Service:

- Your name
- Contact information (such as email address, postal address, and phone number)
- Payment information (such as credit card details)
- Account information (such as username and password)

1.2 Log Data

We may also collect information that your browser sends whenever you visit our Service or when you access the Service by or through a mobile device ("Log Data"). This Log Data may include information such as your computer's Internet Protocol ("IP") address, browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, and other statistics.

2. Use of Information

We may use the personal information we collect for various purposes, including but not limited to:

- Providing and maintaining the Service
- Verifying your identity
- Processing payments
- Communicating with you about the Service, including updates and promotional offers
- Improving the Service and developing new features
- Analyzing usage trends and preferences

3. Sharing of Information

We may share your personal information with third parties only in the following circumstances:

- With your consent
- With service providers who help us provide the Service, such as payment processors and hosting providers
- With law enforcement agencies, government officials, or other third parties when we are compelled to do so by a subpoena, court order, or similar legal procedure
- If we believe in good faith that the disclosure of personal information is necessary to prevent physical harm or financial loss, to report suspected illegal activity, or to investigate violations of our Terms of Service

4. Data Security

We take reasonable measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee its absolute security.

5. Your Rights

You have the right to access, update, or delete your personal information. You can do this by logging into your account or by contacting us directly. Please note that we may retain certain information as required by law or for legitimate business purposes.

6. Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We recommend that you review this Privacy Policy periodically for any changes.

7. Contact Us

If you have any questions about this Privacy Policy, please contact us at hello@myloopcrm.com.