Refund and Usage Policy

Our Commitment to Fairness

At Angira, we are dedicated to providing a fair and transparent experience for all our users.

We are committed to addressing legitimate technical issues that prevent you from utilizing our services.

- **Eligibility:** Refunds may be considered only in cases of technical issues that directly impede your ability to use the service. Please contact our support team at **team@angira.ai** within **7 days** of the issue arising.
- **Non-Refundable Items:** We do not offer refunds for **Angira Units that have been used** or for any **consumed portion of a subscription plan**.

Policy on Misuse

To maintain a secure and equitable environment, we actively monitor for misuse of our services.

- **Consequences of Misuse:** If we detect activities such as cheating, automated abuse, or fraudulent use, Angira reserves the right to **revoke associated credits** and **suspend account access** immediately.