

Necessary Skills and Attributes: SRA

- **Critical Thinking + Problem Solving:** This person must be able to assess incidents and evaluate issues in order to make informed judgments that will solve problems that may arise in the workplace or while on duty.
- **Initiative + Organization:** This person must have the ability to initiate, self-direct, take action and motivate themselves independently. This person should be able to successfully organize their work in order to deliver in the expected time frame.
- **Compassion + Empathy:** This person must be able to understand and share the feelings of others in order to create connections, bonds, rapport on an individual or community level.
- **Emotional Intelligence:** This person must be able to identify and understand their emotions as well as the emotions of others and appropriately handle them for the given situation.
- **Communication:** This person must be able to articulate thoughts effectively and professionally in both verbal and written forms to people inside and outside of the department. They must be able to assert themselves appropriately while respecting the needs and boundaries of other team members and the organization.
- **Build Relationships:** This person must have the desire and ability to build meaningful relationships and connect on both an individual and team level with team members, staff and community.
- **A Knowledge of Campus Resources:** This person must know the resources offered by the University. They must use this knowledge to connect residents, Peer Mentors and Resident Assistants with the support necessary for their emotional, physical, financial and academic success.
- **Digital Technology Literacy:** This person should proficiently use digit devices, interfaces and computer programs such as Microsoft Office and Canvas.

Skills You Will Gain From This Position: SRA

- **Leadership:** You will gain the ability to effectively lead a team to a common goal: creating meaningful relationships with residents, promoting academic success and ensuring safety in the community. You will use interpersonal skills to coach and develop your team and its members.
- **Critical Thinking + Problem Solving:** You will learn to think critically and solve problems that may arise in the workplace, in your team, or during high-stress incidents.
- **Professionalism + Work Ethic:** As a paraprofessional, you will be held to a high standard and be delegated a significant amount of responsibility. You will be able to demonstrate initiative and punctuality and successfully manage your workload proficiently.
- **Digital Technology Literacy:** This role will require you to use different digital devices, interfaces and programs to complete tasks and accomplish goals related to your role.
- **Communication (Oral + Written):** You will be able to effectively articulate thoughts, ideas, and assert needs in both verbal and written forms in order to accomplish tasks and goals related to the role.
- **Teamwork + Collaboration:** You will be able to work within a structure of a team, collaborate with its members and appropriately manage any conflict that may arise.
- **Career Management:** Through self-assessments and constructive feedback you will be able to identify your strengths, skills, knowledge and experiences for future career and employment.

Necessary Skills and Attributes: RA

- **Critical Thinking + Problem Solving:** This person must be able to assess incidents and evaluate issues in order to make informed judgments that will solve problems that may arise in the workplace or while on duty.
- **Initiative + Organization:** This person must be able to initiate, self-direct, take action, and motivate themselves independently. This person should also be able to successfully organize their work and deliver within the expected time frame.
- **Compassion + Empathy:** This person must be able to understand and share the feelings of others to create connections, bonds, and rapport on an individual or community level.
- **Emotional Intelligence:** This person must be able to identify and understand their emotions as well as the emotions of others and handle them in an appropriate manner for the given situation.
- **Communication:** This person must be able to articulate thoughts effectively and professionally in both verbal and written forms to people inside and outside of the department. They must be able to assert themselves appropriately while still respecting the needs and boundaries of other RA's and residents.
- **Build Relationships:** This person must have the desire and ability to build meaningful relationships and connect on both an individual and team level with members of the team, staff and community.
- **A Knowledge of Campus Resources:** This person must be knowledgeable of the resources offered by the University. They must use this knowledge to connect residents with the support necessary for their emotional, physical, financial and academic success.

Skills You Will Gain From This Position: [RA](#)

- **Leadership:** As a Resident Assistant you are a role model in your community and will be expected to act as such. You will gain the ability to effectively lead your residents to a common goal: creating meaningful relationships in the community, promoting academic success and ensuring a memorable experience. You will use interpersonal skills to coach and develop your residents.
- **Critical Thinking + Problem Solving:** You will gain the ability to think critically and solve problems that may arise in the workplace, in your team, between residents or during high stress incidents.
- **Professionalism + Work Ethic:** As a community leader you will be held to a high standard and be delegated a significant amount of responsibility. You will be able to proficiently demonstrate initiative, punctuality and successfully manage your workload.
- **Digital Technology Literacy:** This role will require you to use different digital devices, interfaces and programs in order to complete tasks and accomplish goals related to your role and communicate with your residents and community.
- **Communication (Oral + Written):** You will be able to effectively articulate thoughts, ideas, and assert needs in both verbal and written forms in order to accomplish tasks and goals related to the role.
- **Teamwork + Collaboration:** You will be able to work within a structure of a team, collaborate with its members and appropriately manage any conflict that may arise.
- **Career Management:** Through self-assessments and constructive feedback you will be able to identify your strengths, skills, knowledge and experiences for future career and employment.

Necessary Skills and Attributes: PM

- **Initiative + Organization:** This person must be able to initiate, self-direct, take action, and motivate themselves independently. This person should also be able to successfully organize their work and deliver within the expected time frame.
- **Compassion + Empathy:** This person must be able to understand and share the feelings of others to create connections, bonds, and rapport on an individual or community level.
- **Emotional Intelligence:** This person must be able to identify and understand their emotions as well as the emotions of others and handle them in an appropriate manner for the given situation.
- **Build Relationships:** This person must desire and be able to build meaningful relationships and connect with team members, staff, and the community on an individual and team level.
- **A Knowledge of Campus Resources:** This person must be knowledgeable of the resources offered by the University. They must use this knowledge to connect residents, with the support necessary for their emotional, physical, financial and academic success.

Skills You Will Gain From This Job: PM

- **Leadership:** As a Peer Mentor you are a role model in your community and will be expected to act as such. You will gain the ability to effectively lead your residents to a common goal: creating meaningful relationships in the community, promoting academic success and ensuring a memorable experience. You will use interpersonal skills to coach and develop your residents.
- **Critical Thinking + Problem Solving:** You will gain the ability to think critically and solve problems that may arise in the workplace, in your team, between residents or during high stress incidents.
- **Professionalism + Work Ethic:** As a community leader you will be held to a high standard and be delegated a significant amount of responsibility. You will be able to proficiently demonstrate initiative, punctuality and successfully manage your workload.
- **Digital Technology Literacy:** This role will require you to use different digital devices, interfaces and programs in order to complete tasks and accomplish goals related to your role and communicate with your residents and community.
- **Communication (Oral + Witten):** You will be able to effectively articulate thoughts, ideas, and assert needs in both verbal and written forms in order to accomplish tasks and goals related to the role.
- **Teamwork + Collaboration:** You will be able to work within a structure of a team, collaborate with its members and appropriately manage any conflict that may arise.
- **Career Management:** Through self assessments and constructive feedback you will be able to identify your strengths, skills, knowledge and experiences for future career and employment.