

Terms and Conditions for TruCreatives LLC

Effective Date: December 17, 2024 **Last Updated:** January 8, 2026 **Website:**

<https://trucreatives.truportals.net/>

1. Agreement to Terms By accessing and using the website, services, software (including TruPortals), and community (collectively, the "Services") provided by **TruCreatives LLC** ("Company," "we," "us," or "our"), you agree to be bound by these Terms and Conditions ("Terms"). If you do not agree, you are prohibited from using our Services.

2. SMS/Text Messaging Communications (A2P Compliance) By providing your mobile number and opting in through our website forms, you provide express written consent to receive automated SMS/MMS messages from **TruCreatives LLC**.

- **Message Types:** You may receive transactional messages (project updates, studio session reminders, and appointment alerts) and promotional messages (new service offerings and discounts) based on your checkbox selections.
- **Consent Disclosure:** Consent is not a condition of purchase. You can access our services without subscribing to marketing texts.
- **Fees & Frequency:** Message frequency varies based on your engagement. Standard **message and data rates may apply** from your carrier.
- **Opt-Out (STOP):** To stop receiving messages, reply **STOP** to any text. You will receive one final confirmation message.
- **Support (HELP):** For assistance, reply **HELP** or contact us at psingh@trucreatives.com.
- **Data Privacy:** Your SMS opt-in data is non-transferable and will not be shared with third parties for marketing purposes.

3. Services & Community Membership

- **The TruCreatives Community:** A membership-based platform. We reserve the right to remove any member for inactivity or failure to adhere to community standards. As stated: "If you don't take action, you'll get removed."
- **Music Production:** Includes custom production and workshops. Deliverables are provided upon full payment.
- **TruPortals Software:** An all-in-one CRM and automation system. Subject to a limited, non-transferable license.

4. Payment & Refund Policy

- **Fees:** You agree to pay all recurring or one-time fees for your chosen Services.
- **No Refunds:** All sales are final. Fees for community membership, software subscriptions, and service packages are non-refundable.

5. Intellectual Property All content, training materials, and software structure are the exclusive property of **TruCreatives LLC**. You retain ownership of creative works you provide to us (e.g., song lyrics), granting us a limited license to use them solely to provide the Services.

6. Disclaimer & Limitation of Liability

- **"As Is" Basis:** Services are provided without guarantees of specific results, such as revenue or audience growth.
- **Liability:** To the fullest extent permitted by law, **TruCreatives LLC** is not liable for indirect or consequential damages arising from your use of the Services.

7. Governing Law These Terms are governed by the laws of the **State of New Jersey, USA**.

8. Contact Information TruCreatives LLC 8 Fela Dr, Parlin, NJ 08859, USA Phone: (240) 904-2099 Email: psingh@trucreatives.com