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# Tokori ART Terms of Service

## General Terms

1. By commissioning artwork or purchasing a character design/adoptable, you confirm that you have read and agree to these Terms of Service.
2. Payments are accepted via PayPal invoice in EUR or USD, or through the donation button on Ko-Fi. Payments must be made within 24 hours unless otherwise agreed upon. Please contact me if you need an extension - flexibility can be discussed.
3. **Refunds are not provided unless unforeseen circumstances on my end prevent me from completing your order.** Please ensure you genuinely want the artwork and can pay before placing your order.
4. Commissioned artwork is for **personal use only** unless otherwise agreed. For commercial use, please inform me when placing your order - additional charges will apply.
5. I reserve the right to decline any commission without providing a reason.
6. Failure to adhere to these Terms or ignoring my communication (e.g., WIPs, questions) may result in a ban from future commissions and social media interactions.
7. Once the finished artwork is sent to you, please download and store it securely. Files will be deleted from my storage, and I am not responsible for maintaining backups after delivery.

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## Commissioned Artwork / YCH

1. When commissioning, please provide clear references and a detailed description of your vision, including pose, emotion, and vibe. If no specifics are provided, I will interpret the request using my artistic freedom.
2. If no clear reference sheet with visible details and neutral lighting is provided, I reserve the right to take artistic liberties to ensure the best possible result.
3. Minor adjustments to the character's color palette may be made to suit my style. If you require an exact color match, please inform me before placing your order.
4. Changes are welcome during the sketch stage, with 2-3 full redraws and 5-7 minor edits included at no extra cost. After sketch approval, additional changes may incur a fee unless due to an error on my part.
5. Work begins after full prepayment. I will provide updates and WIPs as necessary based on the artwork type.

6. By default, I may publish completed commissions in my galleries or use them as examples. If you prefer the artwork to remain unpublished until a specific date (e.g., a gift) or wish to keep it private, please specify this when ordering. Privacy requests may involve an extra charge.
  7. Turnaround times and deadlines will be discussed during communication or noted in my Trello queue (<https://trello.com/b/IWvalmfW/>). Rush orders may incur additional fees.
  8. If no deadlines were specified, the commission will be marked as "no deadline" and completed as time allows. Such commissions may take up to six months to finish.
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### Adoptables / Character Designs

1. Adoptables are sold for non-commercial use only. You may use them for personal purposes, including resale, gifting, or trading, but not for commercial or branding purposes (e.g., advertisements, banners, merchandise).
  2. You are free to edit or modify adoptables as you like.
  3. While crediting me is appreciated, it is not required. However, please do not claim the design as your own creation.
  4. Adoptables made on my bases or as part of a batch may have their blank base sold in my Ko-Fi shop later.
  5. Holds can be discussed individually and may or may not be available for different adoptables.
  6. If you placed a hold for the payment of the basic bid, another person can outbid you with an AB with no holds during this time.
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### Pay-to-Use Lineart Bases

1. Purchased bases may be altered and used to create personal designs, adoptables, or gifts.
  2. Bases may not be used commercially, redistributed, reposted, resold, or gifted to others in their original form.
  3. Please credit me (Tokori, Tokori ART, Tokowl) when using the base. Do not claim the base as your own.
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Thank you for your interest in my art! For questions or clarifications, feel free to contact me!

◆ Telegram & Discord: Tokowl  
◆ Mail: tokowlchan@gmail.com

