

Frequently Asked Questions (FAQ)

What languages do the staff speak?

Our team speaks Greek, English, and Russian. Most staff members are multilingual and will support your child in the language they're most comfortable with.

Where will my child sleep?

Campers sleep indoors in shared rooms, each with real beds for a comfortable night's rest. As part of the adventure, one evening may include a fun and fully supervised night of tent camping under the stars.

What does my child need to bring?

We provide all the equipment needed for camp activities. Campers just need to bring their personal items, including comfortable shoes, a refillable water bottle, and a backpack. A full packing list will be shared before the camp.

What safety measures are in place during the camp?

Safety is built into everything we do. All staff members are trained in CPR and first aid, and every activity is run according to clear safety guidelines. From start to finish, your child will be supervised and supported by a well-prepared team.

What is the age range for campers?

The camp is designed for children between 8 and 15 years old. Activities are tailored to be age-appropriate, so each group gets a program that matches their stage of development and comfort level.

Should campers bring pocket money?

Bringing pocket money is optional, but we recommend sending **30 to 50 euros** if your child would like to buy snacks or small treats from the camp canteen during their stay.

Is the camp suitable for all fitness levels?

Absolutely! The camp is designed to accommodate children of varying fitness levels. Our activities can be tailored to suit individual capabilities, ensuring everyone has a blast!

Can parents visit the camp during the camp?

To help campers fully settle in and enjoy the experience, we suggest limiting visits during the program. If there's a special situation or reason to visit, feel free to contact us, and we'll be happy to discuss it with you.

Can my child request to stay with a friend or sibling?

We try our best to accommodate all roommate requests, especially for friends or siblings attending the camp together. Please inform us in advance, and we will do our best to make suitable arrangements.

What is the refund policy in case of cancellation?

The camp does not offer refunds in case of cancellation. If you have questions or would like to discuss your situation, feel free to reach out to us directly.

What if my child has dietary restrictions or food allergies?

We take dietary restrictions and food allergies seriously. Our menu, curated by a nutritionist, includes options for various dietary needs. Please inform us in advance about any specific dietary requirements or allergies, and we will ensure appropriate accommodations are made.

Are there any additional costs or fees during the camp?

The camp fee covers all activities, accommodations, meals, and full-time supervision. If your child would like to buy snacks or small treats from the canteen, we recommend sending 30 to 50 euros in pocket money for the week.

What happens in case of bad weather?

We always have a backup plan. If the weather doesn't cooperate, we switch to indoor activities that are just as fun and engaging. Campers stay active, safe, and entertained, rain or shine.

Can my child bring snacks or food from home?

To protect campers with allergies and keep things simple, we ask that children do not bring snacks or personal food items. We provide tasty, balanced meals and snacks throughout the day.

What happens if a camper breaks the camp rules?

Campers are expected to follow the camp rules to help create a fun, respectful, and safe environment for everyone. If a rule is broken, we address it with care, which might involve a conversation, a behavior plan, or in serious cases, the camper may be sent home.

Will there be photos or videos taken during the camp?

Yes, we occasionally take photos and videos to share the fun moments and for future camp promotion. We follow strict privacy guidelines and always prioritize the safety and dignity of all campers.

What if my child loses something?

If your child loses a personal item, they should let a staff member know right away so we can help them find it. We encourage you to label your child's belongings before camp to make identification easier.

Will there be any off-site activities or trips?

Some camp activities may include off-site trips, like nature walks or cultural visits. You'll receive full details in advance, and we'll ask for your written permission before your child takes part in any off-site experience.

Can my child bring a phone or electronic devices?

To help campers stay present and fully enjoy the experience, we limit the use of phones and electronic devices during the camp.

What if my child needs special support or accommodations?

If your child has any specific needs, whether physical, emotional, or developmental, please contact us before the camp begins. We'll work with you to understand what kind of support is needed and do our best to provide it.

Who arranges transportation for off-site activities?

All transportation for off-site camp activities is organized by the camp and takes place in authorized, insured vehicles. Campers are always supervised by staff while traveling.

What if my child needs to leave camp early?

If your child needs to leave camp early for personal reasons, please contact us as soon as possible.

Can my child bring medication to camp?

Yes, if your child needs to take medication, please send it in its original packaging with clear written instructions. Please let us know in advance, and remind your child to speak with staff about their medication when they arrive.

How is my child's personal information handled?

We treat all personal and medical information with care and keep it confidential. Your child's information is only used for camp-related purposes and is handled in line with all relevant privacy laws.