

# LocalGovCamp 2017, Session 2, Room 1P01

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## Session -

### Leaders

Jonathan Flowers  
Dave McKenna

### Attendees

Rob and Matthew from Hackney  
Ed  
Tom from Devon  
Sarah Pragg  
Mark Cridge  
+2

### Discussion

Possible topic areas

- 1 Scrutinising tech (specialist area) and complex ITO ideology too - eg open v closed systems
- 2 Scrutinising methods of digital eg agile - drumbeat, exploratory
- 3 Scrutinising culture change
- 4 Applying digital to the Scrutiny process itself.

Some key points

Scrutiny is a continuous process. (Maybe)

We need to get people to ask the right (i.e. Outcome based) question in the first place.

Challenge unwritten rules - eg use of task and finish groups

Does involvement lead to groupthink and we need challenge...

Questions it would be good for scrutiny members to ask:

Questions about user research - how much, where taking,...

Team questions - and the engagement with the rest of the organisation

Where are your blockages

How does this become sustained in the medium term

How do you know you're meeting the user need?

What's the most surprising thing you've learned in the process so far

How are you making the trade offs between different users needs - and where are the irreconcilable conflicts?

How are you mitigating adverse impacts of this?

What savings could you generate if you just had two weeks left - what greater potential would there be with a significant increase in resources?

Tell me about the trade offs you are making between service and cost savings?

## Next steps

Discuss the ten questions with CfPS