Primero Global Meeting | November 14-16, 2023 AGENDA (EVENT WEBSITE HERE)

Time (EST)	Session	Activities/Objectives	Material & Format	Presenters
		**Tuesday 14 November: Day 1 → Programmes & Partnerships**		
8:00 - 8:30		**Reception and signing in to Pullman Bangkok King Power**	QR, handouts, name tags, materials	Greeters: Jan, Mohan, Robert, Pichamon
8:30 - 10:00	**1. Primero Annual Meeting Kick Off**	**Primero 2023 Year in Review webinar (Registration LINK HERE)** ● Intro by Tasha Gill, Primero Board Chair, a.i. (recorded) ● Results for the year, growth areas, sticking points ● Lessons learned and new insights: Focus on gov't work ● Panel discussion (gather questions in advance)	Chair remarks Webinar recording here Panel QnA	Facilitator: Robert Panel: Steve Miller, Global CP Director, SCI Rachel Harvey, UNICEF Karim Ghalaini, UNICEF
10:00-10:15		**BREAK**		
10:15 – 11:30	**2. Programme Updates**	**"Moving the Needle: How Primero is advancing results in our programmes": In this session we'll hear from the field & different types of Primero-supported programmes & lessons learned.** **IGNITE format (each session 10min + 5min QnA). Intro 5min** ● Panama / Primero as a government convener ● Myanmar CPIMS+ ● Bangladesh/CXB CPIMS+ ● Sierra Leone government GBVIMS+ ● Wrap up	Link to folder 10 min IGNITE style ppts followed by 5 min QnA	Facilitator: Jan Kathy Matthews Biak Sung Patrick / Tarek David / Charles Bockarie Vandi Jan
11:30-12:30	**3. Programming Insights**	**Primero Data Challenge! How Primero data insights are helping to inform programming and improve quality. 2023 Contestants:** ● Jordan TSFV Insights 10min ● Cambodia ONA + national dashboard 10min ● GBV Felt Stigma 10min ● Iraq CPIMS+ dashboard 10min ● Data Challenge winner VOTE at menti.com use code 25418508	Ppt and plenary PDC microsite Link to folder Recording here Menti vote	Facilitator: Robert Abed/Hakam Phanneth Megan Ali (remote) *Announce 2023 winner*

12:30 - 13:30 LUNCH				
13:30-15:00	**4. Primero partnerships**	**The convening power of technology for Child Protection: "Primero has brought us together" Examples from 2023 (15min + 5min QnA)** ● Philippines/DSWD "Deconstructing Silos" 20min ● Thailand and MOPH 20min ● NE Syria CPIMS+ 20min	Link to folder Teams Link here	Facilitator: Mohan Rosalie Dagulo/DWSD (remote) Dr. Pichitpong /Thailand Nebras/IRC
15:00 - 15:15		**BREAK**		
15:15 - 16:45	**5. Workshop session**	**Scenario**: *It's November 2026. We're having our annual Primero Global Meeting. What are we talking about? What has been very successful and where have we failed? What actions should we take?* ● Working backwards from a future timeline ● Describe in detail the ● Timelines, with themes/targets ● What keeps you up at night? Mitigating risks while maximizing results	Guided interactive group exercise (45min) + plenary (45min) Link to folder	Facilitator: Robert Groups: Francisco UNICEF Mexico Alessandra WFP Megan IRC Mohan UNICEF Jan UNICEF
16:45-17:00	**6. Daily wrap up**	Key takeaways from Day 1 Go to menti.com and use code 25418508	Summary, reflections, Quiz	Facilitator: Jan

Time (EST)	Activity	Objective	Material & Format	Presenters
**Wednesday 15 November: Day 2 → Primero Product and Services**			
8:30 - 9:00	**1. Primero v2 product updates**	**Icebreaker and Day 2 kick off** Today's focus: Primero product and services/Realizing our commitment to professional quality products and services	Pub quiz - prizes!	Facilitator: Aleksa

9:00 – 10:30	**2. Primero's Latest and Greatest Stuff**	**New features and services to support governments. Where are we on track? Where are the gaps? Hearing from the field.**
		 ● Session intro: What do government rollouts require? 10min
		 ● Govt Task Team Survey - results / recommendations 20min
		 ● Tier 4 material and rollout process: 20min
		   ○ How it works, what it does
		   ○ Branding and ownership
		   ○ Pros and Cons
		 ● Phased approaches to build national trust / capacity 10min
		 ● Hearing from the field: group plenary - 30min
			Link to folder
			
			 Presentation: Ansible graphic Govt survey Tier 4 Leads to share insights
				Facilitator: Ajit Shetty/Jan
				
				 Digital adoption - Jordan/Hakam/Abed Safeguarding - Caroline Tier 4 - Panama/Kathy/Ajit Sustainability - Mexico/Francisco/Thailand/Mohan

10:30- 10:45		**BREAK**		
10:45- 11:15	**3. Product Roadmap and Community Engagement**	**Democratizing the Primero development Roadmap: The new Primero DAO** ● What is a DAO? How does it work? How can I get involved? ● Round one updates	Link to folder Discourse link	Facilitator: Robert
11:15 -12:30	**4. Product/Data standards & Integrations**	**"The Future is Integrated"**: Connecting systems and datasets. What are the building blocks? Learning from the experts: ● Intro: Global Digital Compact, DPGs and DPI 10min ● HL7 FHIR and open data standards 15+5 min d ● OpenSPP and Digital Convergence Initiative 15+5 min ● OpenFN: DPI & Making good on your investment 15+5 min	Link to folder Ppts and plenary	Facilitator: Shepherd Robert Reuben Daniels Ken Lewerentz Aleksa Krolls

		12:30 - 13:30 LUNCH		
13:30 – 15:15	**5. Interoperability: Tools and Techniques**	**Connected systems: "Imagine if we could <connect>, <redirect>, <aggregate>, <visualize>" Sharing practical experiences and playbooks. What does it take to replicate? 15 min per station** ● PowerBi: Scaling, mainstreaming, supporting ● Next phase of Primero-ProGres v4 ● RapidPro for bidirectional comms ● Cambodia/ONA dashboard ● OpenFn/Lightning product demo + adaptors	Link to folder Set up product kiosks, groups wander and engage	Facilitator: Robert Jan Kate M/Robert Nwando/Ale Phanneth Aleksa
15:15 - 15:30		**BREAK**		
15:30 – 16:45	**6. Product workshops**	**Feature Marketplace**: Participants move among stations and learn about product development/ features/pipeline. Hands-on sessions: ● Web-based push notifications ● Family linkages / family-based case management video here ● Field change notifications ● Identify underused features: KPIs, Registry, Logs/and gather ideas for new features	Set up product kiosks, groups wander and engage/use the feature Link to folder	Facilitators: Fran/Patrick Mohan Robert Candice Jan
16:45-17:00	**7. Daily wrap up**	Key takeaways from Day 2 and prepping for Day 3 What activities are we going to plan in 2024?	Summary, reflections	Facilitator: Mohan

Time (EST)	Activity	Objective	Material & Format	Presenters
centered: **Thursday 16 November: Day 3 → Looking Ahead/Planning for the Future**				
8:45 - 9:00	**1. Primero**	**Icebreaker and Day 3 kick off** ● Artificial intelligence game highlighted data protection and privacy	Top 5 takeaways + activity	Facilitator: Megan
9:00 - 10:30	**2. Planning/ Global Data Strategy**	**Vision for the Primero data ecosystem in 2024. What are we going to do differently? Standards/Implementations/System Health/Data Responsibility/Data Security** ● ICVAC: What is it and why do we need it? 15min ● Child Functioning Module 15min ● Mainstreaming RD4C: Guatemala Case Study 15min ● Primero KPIS: Plan for 2024 15min ● Testing your security knowledge 15min	[Link to folder](#) Expert presentations and discussion [Recording here](#) Quiz!	Facilitator: Robert Claudia Cappa (virtual) Natalia (virtual) Jan Robert
10:30 - 10:45	centered: **BREAK**			
10:45 – 11:45	**3. Upping our support game**	Support is key to sustainability at scale. **Taking support services to the next level.** ● What's working, what's not ● Next phase of the Support Hub development ● Improving interagency support and technical teams ● AI applications for end user support	[Link to folder](#) How to use our support resources	Facilitator: Jan
11:45 - 12:30	**4. Comms Strategy**	**The importance of a robust Primero communications strategy** ● Metrics from the past year and targets for 2024 ● Launch of the new public websites ● New communications strategy/objectives ● Primero photo contest/new mascot/Data Challenge winner	Ppt and plenary [Link to folder](#)	Facilitator: Mohan and Robert Jan #PrimeroProtects
centered: **12:30 - 13:30 LUNCH**				

Time	Session	Details	Resources	Facilitator
13:30 - 14:15	**5. New programming model**	New Systems Strengthening Benchmarking Model ● Introducing & implementing the model ● Dilemmas we will face: notifications overload, interop governance	Link to folder Menti Exercise	Facilitator: Robert
14:15- 15:15	**6. Planning** GROUP WORK	Collective ideas into actions: Plotting a course for the coming years. ● You are the Senior VP for a team at PrimeroCorp. You are getting ready to present to the executive board. ● To get where we want to be, what do we need to do? ● Collectively identify growth areas and options for scale ● Plotting actions for 2024 and 2025 (color-coded post its)	Link to folder Flip charts Mind maps	Facilitators: RM/JP/ MM
15:15 - 15:30		**BREAK**		
15:30 – 16:30	**7. Planning** GROUP WORK	Actions for 2024: What did we learn? What changes will we make? ● Individual contributions to the roadmap: What do you need most from this meeting? What will you do? ● Ways of working & Strengthening technical teams ● Mainstreaming the idea of an open data standard ● Communications plan commitments	Link to folder "Presenting to the Board"	Facilitators: RM/JP/ MM
16:30- 17:00	**8. Meeting wrap up**	Grab a group photo/ message wall, comms, survey and closing comments ** Join us for an after session night of fun. Contact Jan** **Post meeting SURVEY HERE**	Survey/Summary reflections, Quiz	Facilitator: RM/JP/ MM

Primero Global Meeting 2023

Outcomes and Agenda
Dates: 14-16 November 2023

Participants
- **See the participant list HERE**

Key Outcomes
1. Have fun and strengthen and grow the Primero community;
2. Develop and mature Primero's strategy for strengthening national systems and supporting governments;
3. Develop understanding of Primero as a digital public good;
4. Build capacity to implement, evolve, support, maintain and sustain Primero;
5. Highlighting and mainstreaming programming and operational frameworks and issues (including the Disability Primero Data Privacy and Data Protection Framework, interoperability framework, Product Roadmap, Support Hub, Sustainability Plan, business model, etc)

Key outputs
1. Introduction of new members and growth in the Primero community
2. Stakeholders engage with other teams on programming and operational issues
3. Stakeholders demonstrate awareness of operational resources and frameworks
4. Increased engagement in community fora, channels and teams
5. other?