

Privacy Policy for Balticol

This privacy policy applies to the **Balticol** app (hereby referred to as "Application") for mobile devices that was created by **VERONICA JUDITH BARRIONUEVO VALENZUELA** (hereby referred to as "Service Provider") as a Free service. This service is intended for use "AS IS".

Information Collection and Use

The Application collects information when you download and use it. This information may include:

- Your device's Internet Protocol address (e.g. IP address).
- The pages of the Application that you visit, the time and date of your visit, and the time spent on those pages.
- The operating system you use on your mobile device.

For a better experience, while using the Application, the Service Provider may require you to provide us with certain personally identifiable information, including but not limited to **User Name, Email, and Institution Identification**. The information that the Service Provider requests will be retained and used as described in this privacy policy.

Third Party Access

Only aggregated, anonymized data is periodically transmitted to external services to aid the Service Provider in improving the Application and their service. The Application utilizes third-party services that have their own Privacy Policy:

- [Google Play Services](#)

Data Retention Policy

The Service Provider will retain User Provided data for as long as you use the Application. If you'd like them to delete User Provided Data that you have provided via the Application, please contact them at **veronicabarrionuevo.baltigo@gmail.com**.

Children

The Service Provider does not use the Application to knowingly solicit data from or market to children under the age of 13. The Application does not address anyone under the age of 13. In the case the Service Provider discovers that a child under 13 has provided personal information, they will immediately delete this from their servers.

Security

The Service Provider is concerned about safeguarding the confidentiality of your information and provides physical, electronic, and procedural safeguards to protect it.

Changes

This Privacy Policy may be updated from time to time. The Service Provider will notify you of any changes by updating this page.

This privacy policy is effective as of 2026-01-01

Contact Us

If you have any questions regarding privacy while using the Application, please contact the Service Provider via email at **veronicabarrionuevo.baltigo@gmail.com**.

Data Deletion Request (Right to Erasure)

To request the deletion of your account and all associated personal data from the **Balticol** application, users must follow these steps:

1. Send an email to **veronicabarrionuevo.baltigo@gmail.com**.
2. Use the subject line: "Account Deletion Request - Balticol".
3. Provide your registered username or email.

Data to be deleted: Upon request, we will delete your Name, Email, Institution ID, and any academic records associated with your profile. **Retention Period:** Data will be permanently deleted from our servers within 7 business days. We do not retain any personal data once the account is closed.