**LIST OF CERTIFICATES FOR PUBLIC MANAGEMENT**

| TT | Min code | Evidence name | Number, date, month of issue | Place of issue | Ghi cu |
|---|---|---|---|---|---|
| | **Standard 1. Objectives and output standards of the training program** | | | | |
| | **Criterion 1.1. The objectives of the training program are clearly defined, consistent with the mission and vision.<br>view of university education, consistent with the goals of higher education stipulated in the Law on Higher Education** | | | | |
| 1 | | Law on Higher Education 2018 (42/2018 VBHN - Office of the National Assembly) | - Number: , date | | |
| 2 | H1.01.01.01 | Decision to promulgate regulations on developing and promulgating output standards, developing, appraising and promulgating training programs for all levels of higher education.<br>study at Hanoi University | 224/QD-DHTĐHN | | |
| 3 | H1.01.01.02 | Decision to promulgate the plan for full-time university training for the 2022 course | , September 29, 2022 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 4 | H1.01.01.03 | Decision to promulgate the 2019 University Training Plan | , July 12, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 5 | H1.01.01.04 | Output standards of the Bachelor of Public Management training program (major in Public Finance Management) in 2022 | , June 24, 2022 | Crawlg Hanoi Metropolitan | |

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| | | | | University Internal | |
| 6 | H1.01.01.05 | Public Administration Curriculum 2022 | , August 16, 2022 | Crawlg Hanoi Metropolitan University Internal | |
| 7 | H1.01.01.06 | 4.1. Decision Approving the Development Strategy of Hanoi Metropolitan University for the period 2015-2025 | 71/QD-Hanoi University of Science and Technology, January 25, 2016 | Crawlg Biglearn | |

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| | | | | Do Ha Internal | |
| 8 | H1.01.01.07 | 1.1. Law on Higher Education | 08/2012/QH13, July 2, 2012 | | |
| 9 | H1.01.01.08 | Decision to issue training plan for 2019 | - Number: , date | | |
| 10 | H1.01.01.09 | Output standards of the 2019 Public Management training program | - Number: , date | | |
| 11 | H1.01.01.10 | Announcement of survey results on output standards of training programs and human resources in public management sector 2021 | 98/TB-Hanoi University of Science and Technology, date January 26, 2022 | | |
| 12 | H1.01.01.11 | Announcement of the results of the survey on output efficiency standards and CL public management training program 2023 | 396/TB-DHTĐHN | | |
| 13 | H1.01.01.12 | Notice on the unified use of symbols Sample of output standards and training programs of Hanoi Metropolitan University | 1113/TB-DHTĐHN | | |
| | **Criterion 1.2. The training program's CDR is clearly defined, covering both general and specific requirements that the bank needs to achieve after completing the training** | | | | |

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| | **program.** | | | | |
| 14 | H1.01.02.01 | Official dispatch guiding the development and publication of training industry standards | - Number: , date | Set Education and Training | |
| 15 | H1.01.02.02 | Decision No. 1982/QD TTg approving the National Qualifications Framework | - Number: , date | Government | |
| 16 | H1.01.02.03 | Notice of VV implementing the output standard process for university-level training programs at Hanoi National University | No.: 331/TB - DHTĐHN dated April 25, 2016 | School University of Economics and Business | |
| 17 | H1.01.02.04 | Training program 2022 | - Number: , date | University of Technology University of Economics | |
| 18 | H1.01.02.05 | 2022 Training Program Description | No. 978/QD - DHTĐHN dated August 16, 2022 | University of Technology University of Economics | |
| 19 | H1.01.02.06 | 2022 CDR Matrix | No. 978/QD - DHTĐHN dated August 16, 2022 | University of Technology | |

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| | | | | University of Economics | |

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| 20 | H1.01.02.07 | CTDH 2022 | - Number: , date | University of Technology University of Economics | |
| 21 | H1.01.02.08 | CT 2019 | - Number: , date | University of Technology University of Economics | |
| 22 | H1.01.02.09 | Adjustment plan for 2022, 2019 | - Number: , date | University of Technology University of Economics | |
| 23 | H1.01.02.10 | Comparison with domestic program | 2022 | | |
| 24 | H1.01.02.11 | Comparison with foreign programs | 2022 | | |
| 25 | H1.01.02.12 | Stakeholder Survey Profile 2022, 2019 (plan) (2019 and 2022 reports will be replaced by other industries, keeping the plan the same) | - Number: , date | | |

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| 26 | H1.01.02.13 | Minutes of the 2022, 2019 workshop to solicit opinions from stakeholders on the training program (request to the training department) | 2022, 2019 | University of Technology University of Economics | |
| 27 | H1.01.02.14 | Minutes of the assessment of the training program with comments from relevant parties on the training program (Decision of the assessment team and minutes of assessment) | - Number: , date | University of Technology University of Economics | |
| 28 | H1.01.02.15 | Minutes of meeting to receive opinions of relevant parties on training program | - Number: , date | University of Technology University of Economics | |
| 29 | H1.01.02.16 | DCCT 2022 | - Number: , date | | |
| 30 | H1.01.02.17 | Decision to announce output standards of the undergraduate training program in Public Administration | 487, June 24, 2022 | Crawlg Hanoi Metropolitan University Internal | |
| | **Criterion 1.3. The training program's CDR reflects the requirements of relevant parties, is periodically reviewed, adjusted and publicly announced.** | | | | |

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| 31 | H1.01.03.01 | Report on survey results to get employer opinions, administrators and alumni on graduate quality | 919/BC-DHTĐHN | | |
| 32 | H1.01.03.02 | Report on survey results to solicit opinions from employers, managers and alumni on training quality | 633/BC-Hanoi University of Science and Technology, June 25, 2021 | Crawlg Metropolitan University of Hanoi Internal | |
| 33 | H1.01.03.03 | Report on survey results to solicit opinions from employers, managers and alumni on student quality. graduate | 919/BC-DHTĐHN | | |
| 34 | H1.01.03.04 | Report on survey results to solicit opinions from employers, managers and alumni on training quality | 633/BC-Hanoi University of Science and Technology, June 25, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 35 | H1.01.03.05 | KH etc. surveyed the suitability of output standards and quality of undergraduate/master's training programs of Hanoi Metropolitan University for with the request of the parties concerned | 901/KH-Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024 | | |
| 36 | H1.01.03.06 | Notice on conducting a survey and collecting students' feedback on lecturers' teaching activities in the 2023-2024 school year | 902/KH-Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024 | | |
| 37 | H1.01.03.07 | Report on the results of collecting students' feedback on lecturers' teaching activities in the first semester of the 2021-2022 school year | 659/BC-Hanoi University of Science and Technology, June | School University | |

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| | | | 29, 2022 | of Economics and Business | |
| 38 | H1.01.03.08 | Report on survey results to solicit opinions from employers, managers and alumni on training quality | 633/BC-Hanoi University of Science and Technology, June 25, 2021 | Crawlg Metropolitan University of Hanoi Internal | |
| 39 | H1.01.03.09 | Announcement of survey results on the effectiveness of output standards and training program quality in public management 2023 | 396/TB-DHTĐHN | | |
| 40 | H1.01.03.10 | Announcement of results of the survey on program output standards<br>Training program and human resources in public management sector in 2021 | 98/TB-Hanoi University of Science and Technology, January 26, 2022 | | |
| 41 | H1.01.03.11 | Decision to issue the 2022 training plan | - Number: , date | | |
| 42 | H1.01.03.12 | Decision to issue training plan for 2019 | - Number: , date | | |

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| 43 | H1.01.03.13 | Plan to evaluate and adjust training programs at all levels of Hanoi Metropolitan University | 1049/KH-Hanoi University of Science and Technology, November 9, 2021 | | |
| 44 | H1.01.03.14 | Report on the results of the survey on the training quality of students at the end of the 2020 - 2021 school year | 630/BC-DHTĐHN | | |

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| 45 | H1.01.03.15 | Output standards of the 2019 Public Management training program | - Number: , date | | |
| 46 | H1.01.03.16 | Public Administration Curriculum 2022 | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| 47 | H1.01.03.17 | Output standards of the Bachelor of Public Management training program (major in Public Finance Management) in 2022 | , June 24, 2022 | Crawlg Hanoi Metropolitan University Internal | |
| 48 | H1.01.03.18 | Public Management Industry Matrix 2022 | - Number: , date | | |
| 49 | H1.01.03.19 | Hanoi University of Science and Technology Training Portal | - Number: , date | | |
| 50 | H1.01.03.20 | Consulting diary | - Number: , date | | |
| 51 | H1.01.03.21 | CVHT - QLC'S INITIAL CONSULTATION PLAN | - Number: , date | | |
| 52 | H1.01.03.22 | Schedule for the first week of civic activities for students | - Number: , date | | |
| | **Standard 2. Training program description** | | | | |
| | **Criterion 2.1. The training program description is complete and up-to-date.** | | | | |

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| 53 | H2.02.01.01 | Law amending and supplementing a number of articles of the Law on Higher Education<br>Circular promulgating Regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of building, appraising,<br>promulgate training programs for undergraduate, master's and doctoral levels | 34/2018/QH14, July 1, 2019<br>07/2015/TT-Ministry of Education and Training, April 16, 2015 | SetEducation & Training | |

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| 54 | H2.02.01.02 | Circular on training program standards;<br>develop, evaluate and promulgate training programs for all levels of higher education | 17/2021/TT-Ministry of Education and Training, June 22, 2021 | | |
| 55 | H2.02.01.03 | Decision on promulgating regulations on developing and promulgating output standards; developing, appraising and promulgating<br>Conducting undergraduate and college training programs at Hanoi Metropolitan University | - Number: , date | | |
| 56 | H2.02.01.04 | Circular No. 22/2017/TT-BGDDT dated September 6, 2017 promulgating regulations on conditions, order and procedures for opening training majors and suspending enrollment, revoking decisions on opening university-level training majors<br>Public Administration training program description 2019 | No. 22/2017/TT-Ministry of Education and Training September 6, 2017<br>- Number: , date | SetEducation and Training | |
| 57 | H2.02.01.05 | Circular No. 07/2015/TT-BGDDT dated April 16, 2015 promulgating regulations on minimum knowledge and required competencies that learners must achieve after graduation<br>Public Administration Training Program 2022 | No. 07/2015/TT-Ministry of Education and Training April 16, 2015<br>- Number: , date | SetEducation and Training | |
| 58 | H2.02.01.06 | Decision No. 318/DHTĐHN dated April 12, 2019 on promulgating, developing and announcing output standards, developing, appraising and promulgating training programs<br>University, college at Hanoi Metropolitan University | No. 318/DHTĐHN April 12, 2019 | University of Technology University of Econo | |

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| 59 | H2.02.01.07 | 2022 Training Program Description<br>Public Management Industry Matrix 2022 | 2022<br>- Number: , date | Hanoi University of Science and Technology | |
| 60 | H2.02.01.08 | Decision to establish an appraisal council for the regular university training program in public management | , March 28, 2018 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 61 | H2.02.01.09 | 2017 Training Program Description<br>Decision to promulgate the university training program in Public Management | 2017<br>, May 10, 2018 | Hanoi University of Science and Technology University Schoolc Metropolitan Hanoi Internal | |
| 62 | H2.02.01.10 | 2022 Training Program Output Standard Matrix<br>Decision to promulgate the training program of Public Management D2022 | 2022<br>- Number: , date | Hanoi University of Science | |

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| 63 | H2.02.01.11 | 2019 Training Output Standard Matrix<br>Decision to announce output standards of the undergraduate training program in Public Management | 2019<br>, June 13, 2018 | Hanoi University of Science and Technology Crawlg Hanoi Metropolitan University Internal | |
| 64 | H2.02.01.12 | 2017 Training Program Output Standard Matrix<br>Decision to establish a team to draft the training program for the Public Management major | 2017<br>, March 6, 2018 | Hanoi University of Science and Technology Crawlg Hanoi Metropolitan University Internal | |
| 65 | H2.02.01.13 | Decision to establish a council to build a university-level training program in Public Management | 1275/QD-Hanoi University of Science and Technology, December 17, 2021 | University of Technology University of Econo | |

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| 66 | H2.02.01.14 | Plan to survey opinions on output standards of training programs for university-level training programs,<br>Hanoi Metropolitan University | 1105/KH-Hanoi University of Science and Technology, date 11/25/2021 | | |
| 67 | H2.02.01.15 | Announcement of results of the survey on program output standards<br>Training program and human resources in public management sector in 2021 | 98/TB-Hanoi University of Science and Technology, January 26, 2022 | | |
| | **Criterion 2.2. Course outlines are comprehensive and up-to-date.** | | | | |
| 68 | H2.02.02.01 | 3.12. Decision No. 487 dated June 24, 2022 promulgating the output standards of the bachelor's training program in Public Management (Public Finance Management major) | 487/QD-Hanoi University of Science and Technology, June 24, 2022 | University Head Hanoi Metropolitan | |
| 69 | H2.02.02.02 | Public Management Industry Matrix 2022 | - Number: , date | | |
| 70 | H2.02.02.03 | Public Administration Curriculum 2022 | , August 16, 2022 | Crawlg Big learn | |
| | | | | Head Hanoi Metropolitan | |
| 71 | H2.02.02.04 | Public Administration Curriculum 2019 | - Number: , date | | |
| 72 | H2.02.02.05 | Survey plan on output standards of training programs for university-level training programs, Hanoi Metropolitan University | 1105/KH-Hanoi University of Science and Technology, date 11/25/2021 | | |

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| 73 | H2.02.02.06 | Decision on the establishment of a council for evaluating the regular university training program in Public Administration | 390, March 28, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 74 | H2.02.02.07 | Notice on implementing the plan to develop university-level training programs in the direction of applied careers | 1195, October 19, 2018 | | |
| 75 | H2.02.02.08 | 9. Plan 218/2023 dated February 17, 2023, Plan 1105/2021 dated November 25, 2021 on surveying opinions on training programs and training programs for university-level training programs.<br>Study, Hanoi Metropolitan University | 218/KH-DHTĐHN; 1105/KH-Hanoi University of Science and Technology | University Head Do Ha Internal | |
| 76 | H2.02.02.09 | Announcement of survey results on output standards of training programs and human resources in public management sector<br>2021 | 98/TB-Hanoi University of Science and Technology, date January 26, 2022 | | |
| | **Criterion 2.3. The training program description and course outline are publicly announced and<br>easily accessible to stakeholders.** | | | | |
| 77 | | Decision to issue the 2019 training plan.<br>Stakeholder survey records 2022, 2019 (plan and survey report) (2019, 2022 reports are replaced by each industry, keeping the plan intact)<br>Report on survey results to solicit opinions from employers, managers and alumni on the quality of graduates<br>Report on student feedback results<br>on teaching activities of lecturers in semester II, school year 2018 - 2019 | - Number: , date<br>- No.<br>: , date<br>919/BC-DHTĐHN<br>917/BC-DHTĐHN | Hanoi University of Science and Technology Hanoi University of Science and Technology | |

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| 78 | H2.02.03.01 | Hanoi University of Science and Technology Training Portal | - Number: , date | | |
| 79 | H2.02.03.02 | CVHT - QLC'S INITIAL CONSULTATION PLAN | - Number: , date | | |
| 80 | H2.02.03.03 | Student Portal | website | School | |
| | | | | University HN | |
| 81 | H2.02.03.04 | QLC lecture notification form | - Number: , date | | |
| 82 | H2.02.03.07 | Stakeholder Survey Profile 2022, 2019 (Survey Plan and Report) | 2022, 2019 | University of Technology University of Economics | |
| 83 | H2.02.03.09 | Minutes of the assessment of the training program with comments from relevant parties on the training program (Decision of the assessment team and minutes of assessment) | 2022, 2019 | University of Technology University of Economics | |
| | **Standard 3. Curriculum structure and content** | | | | |
| | **Criterion 3.1. The curriculum is designed based on the CDR.** | | | | |
| 84 | H3.03.01.01 | Circular regulating the minimum amount of knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising and promulgating university training programs.<br>master, doctorate | 07/2015/TT-Ministry of Transport, April 16, 2015 | HANOI | |

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| 85 | H3.03.01.02 | Public Management Industry Matrix 2022 | - Number: , date | | |
| 86 | H3.03.01.03 | Public Administration Curriculum 2019 | - Number: , date | | |
| 87 | H3.03.01.04 | Public Administration Curriculum 2022 | - Number: , date | | |
| 88 | H3.03.01.05 | Output standards of the Public Management training program in 2019 | - Number: , date | | |
| 89 | H3.03.01.06 | Output standards of the Public Management training program in 2022 | - Number: , date | | |
| 90 | H3.03.01.07 | Public Administration training program description 2019 | - Number: , date | | |
| 91 | H3.03.01.08 | Detailed outline of Public Administration major in 2019 | - Number: , date | | |
| 92 | H3.03.01.09 | Detailed outline of Public Administration major in 2022 | - Number: , date | | |

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| 93 | H3.03.01.10 | Public Management Training Program 2019 | - Number: , date | | |
| 94 | H3.03.01.11 | Public Administration Training Program 2022 | - Number: , date | | |
| 95 | H3.03.01.12 | Timetable of Faculty of Economics and Urban Affairs - Public Administration | - Number: , date | | |
| 96 | H3.03.01.13 | Public Administration Teaching Profile | - Number: , date | | |
| 97 | H3.03.01.14 | Plan for program evaluation and adjustment Training at all levels of Hanoi Metropolitan University | , November 9, 2021 | Hanoi | |
| 98 | H3.03.01.15 | Notice on the implementation of the plan to develop university-level training programs in vocational orientation | , October 19, 2018 | Hanoi | |

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| | | application industry | | | |
| 99 | H3.03.01.16 | Survey of student satisfaction with public education services | , May 16, 2023 | Hanoi | |
| 100 | H3.03.01.17 | Survey to solicit opinions from employers, managers and alumni on the quality of graduates | - Number: , date | | |
| 101 | H3.03.01.18 | KS gets students' feedback on teachers' teaching activities | , August 23, 2019 | Hanoi | |
| 102 | H3.03.01.19 | Survey on the quality of training of final year students | - Number: , date | | |
| 103 | H3.03.01.20 | Decision on promulgating 27 output standards of full-time university training programs at Hanoi Metropolitan University in 2022 | , June 24, 2022 | Hanoi | |
| 104 | H3.03.01.21 | Decision to approve the Vietnam National Qualifications Framework | , October 18, 2016 | Hanoi | |
| 105 | H3.03.01.22 | 5.1. Decision on promulgating the "Regulations on regular university and college training according to the credit system" of Hanoi Metropolitan University | 1660/QD-Hanoi University of Science and Technology, December 28, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| | **Criterion 3.2. The contribution of each course to achieving the learning outcomes is clear.** | | | | |
| 106 | | Public Administration Curriculum 2022<br>Public Management Industry Matrix 2022 | , August 16, 2022<br>- Number: , date | Crawlg University | |

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| | | Public Administration Curriculum 2019<br>Public Administration Curriculum 2022<br>Output standards of the Public Management training program in 2019<br>Output standards of the Public Management training program in 2022<br>Public Management Training Program 2019<br>Public Administration Training Program 2022 | - Number: , date<br>- Number: , date<br>- Number: , date<br>- Number: , date<br>- Number: , date<br>- Number: , date | Head Hanoi Metropolitan | |
| 107 | H3.03.02.01 | Decision on internship years in Public Administration | - Number: , date | | |
| 108 | H3.03.02.02 | 2019 Website Training Program | - Number: , date | | |
| 109 | H3.03.02.03 | 2022 Website Training Program | - Number: , date | | |
| 110 | H3.03.02.04 | QLC industry recruitment image | - Number: , date | | |
| 111 | H3.03.02.05 | Notice regarding the schedule of "Citizenship and Student Activities Week at the beginning of the year" | 860/TB-DHTĐHN | Hanoi | |
| 112 | H3.03.02.06 | KH etc. surveyed the suitability of output standards and quality of undergraduate/master's training programs of Hanoi Metropolitan University for with the request of the parties concerned | 901/KH-Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024 | | |
| 113 | H3.03.02.07 | KH etc. organizes surveys to gather opinions from relevant parties. | 788/KH-Hanoi University of Science and Technology, May 29, 2024, date 05/29/2024 | | |

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| 114 | H3.03.02.08 | Notice 611/2020 dated July 1, 2020 On adjusting the training plan for university and college levels Regular course 2017, 2018, 2019 | 611/TB-Hanoi University of Science and Technology, date 01/07/2020 | University Head Hanoi Metropolitan | |
| | **Criterion 3.3. The curriculum has a logical structure and sequence; the content is updated and integrated.** | | | | |
| 115 | H3.03.03.01 | Public Administration Curriculum 2022 | , August 16, 2022 | Crawlg Hanoi Metropolitan University Internal | |

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| 116 | H3.03.03.02 | Public Administration Curriculum 2019 | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| 117 | H3.03.03.03 | Public Management Training Plan D2019 | - Number: , date | | |
| 118 | H3.03.03.04 | Public Administration Training Plan D2022 | - Number: , date | | |
| 119 | H3.03.03.05 | Output standards of the Public Management training program in 2022 | - Number: , date | | |
| 120 | H3.03.03.06 | Output standards of the Public Management training program in 2019 | - Number: , date | | |
| 121 | H3.03.03.07 | Plan, evaluate and adjust training programs at all levels of Hanoi University | 1049/KH-Hanoi University of Science and Technology, January 9, 2021 | University of Technology | |

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| | | | | University of Economics | |
| 122 | H3.03.03.08 | Announcement of survey results on the effectiveness of output standards and training program quality in public management 2023 | 396/TB-DHTĐHN | | |
| 123 | H3.03.03.09 | Announcement of results of the survey on program output standards Training program and human resources in public management sector in 2021 | 98/TB-Hanoi University of Science and Technology, January 26, 2022 | | |
| 124 | H3.03.03.10 | Announcement of survey results measuring student satisfaction with public education services | 674/TB-Hanoi University of Science and Technology, May 26, 2023 | University of Economics and Business | |
| 125 | H3.03.03.11 | Report on the results of collecting students' feedback on lecturers' teaching activities in Semester II, 2018-2019 school year | 917/BC-Hanoi University of Science and Technology, August 23, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 126 | H3.03.03.12 | Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year | 682/BC-Hanoi University of Science and Technology, July 7, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 127 | H3.03.03.13 | Report on the results of collecting students' feedback on lecturers' teaching activities | 878/BC-Hanoi University of Science and Technology, date July 17, 2023 | University of Economics and Busin | |

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| 128 | H3.03.03.14 | 2022 Website Training Program | - Number: , date | | |
| 129 | H3.03.03.15 | Public Administration Admissions Poster | - Number: , date | | |
| 130 | H3.03.03.16 | Public Administration Teaching Profile | - Number: , date | | |
| | **Standard 4. Approaches to teaching and learning** | | | | |
| | **Criterion 4.1. The educational philosophy or educational goals are clearly stated and disseminated to stakeholders.** | | | | |
| 131 | H4.04.00.01 | Decision on promulgating the quality management system according to the ISO model (adjusting the mission, vision, cultural values, and educational philosophy) | 1070/QD-Hanoi University of Science and Technology, October 25, 2017 | University of Technology University of Economics | |
| 132 | H4.04.00.02 | Resolution on promulgating the Development Strategy of Hanoi Metropolitan University to 2030, vision<br>Looking to 2045 | 01/NQ-HĐT, January 8, 2024 | | |
| 133 | H4.04.01.03 | Educational philosophy, mission, vision and core values of Hanoi Metropolitan University published on the website | - Number: , date | Thu UniversityDo Ha Internal | |
| 134 | H4.04.01.04 | Decision to promulgate the training program of Public Management D2022 | 986/QD-Hanoi University of Science and Technology, August 16, 2022 | | |
| 135 | H4.04.01.05 | DCCT Public Management D2019 | - Number: , date | | |
| 13 | H4.04.01.06 | Citizen Activity Week Plan from 2019 to 2024 | 683/KH-Hanoi University | | |

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| 6 | | | of Science and Technology, date 05/09/2024 | | |
| 137 | H4.04.01.07 | Announcement of survey results on output standards of training programs and human resources in public management sector 2021 | 98/TB-Hanoi University of Science and Technology, date January 26, 2022 | | |
| 138 | H4.04.01.08 | Announcement of the results of the end-of-course training quality survey for the 2021-2022 school year | 660/TB-Hanoi University of Science and Technology, June 29, 2022 | University of Technology University of Economics | |
| 139 | H4.04.01.09 | Announcement of the results of the final training quality survey for the 2022-2023 school year | 880/TB-Hanoi University of Science and Technology, date July 18, 2023 | University of Economics and Business | |
| 140 | H4.04.01.10 | Decision on commending students for scientific research at school level | 529/QD-Hanoi University of Science and Technology, July 1, 2022 | University of Technology University of Economics | |
| | **Criterion 4.2. Teaching and learning activities are appropriately designed to achieve the learning outcomes.** | | | | |

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| 141 | H4.04.02.01 | Public Administration Curriculum 2019 | - Number: , date | | |
| 142 | H4.04.02.02 | Public Administration Curriculum 2022 | - Number: , date | | |

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| 143 | H4.04.02.03 | Training plan for building E-learning electronic lectures 2018 | 1095/KH-Hanoi University of Science and Technology, date September 26, 2018 | | |
| 144 | H4.04.02.04 | Plan to build electronic lectures 2023 | 1710/QD-Hanoi University of Science and Technology, November 29, 2023 | University of Technology University of Economics | |
| 145 | H4.04.02.05 | Report on the use of the Metropolitan University Digital Library in the 2023-2024 school year | , July 24, 2024 | TT Letters institute& HL | |
| 146 | H4.04.02.06 | Decision on awarding certificates of merit and certificates to individuals participating in the School-level Student Scientific Research Award for the 2023-2024 school year | 1256/QD - Hanoi University of Science and Technology, July 26, 2024 | Department of Science, Technology and Cooperation Management develop | |
| 147 | H4.04.02.07 | Decision on awarding certificates of merit and certificates to individuals participating in the School-level Student Scientific Research Award for the 2022 - 2023 school year | 775/QD - Hanoi University of Science and Technology, July 6, 2023 | Department of Science, Technology and Cooperation Mana | |

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| 148 | H4.04.02.08 | Plan to Organize the School-Level Student Scientific Research Award for the 2021 - 2022 School Year | 252/KH - Hanoi University of Science and Technology, March 16, 2022 | Depar tment of Scien ce Mana gemen nt Tech nolo gy | |

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| 149 | H4.04.02.09 | Decision on rewarding scientific research students and lecturers guiding scientific research students in the 2020 - 2021 school year | 562/QD - Hanoi University of Science and Technology, June 7, 2021 | Depar tment of Scien ce, Techn ology and Coope ration Mana gemen nt work devel op | |
| 150 | H4.04.02.10 | Notice on conducting a survey and collecting students' feedback on lecturers' teaching activities in the 2023-2024 school year | 902/KH- Hanoi University of Science and Technology, June 18, 2024, date | | |

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| 151 | H4.04.02.11 | Report on the results of collecting students' feedback on lecturers' teaching activities 2022-2023 | 878/BC-Hanoi University of Science and Technology, July 17, 2023 | University of Economics and Business | |
| 152 | H4.04.02.12 | Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year | 682/BC-Hanoi University of Science and Technology, July 7, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 153 | H4.04.02.13 | Decision to promulgate the 2021 full-time university training plan | 795/QD-Hanoi University of Science and Technology, September 6, 2021 | Crawlg Hanoi Metropolitan University Internal | |
| 154 | H4.04.02.14 | Decision to promulgate the plan for full-time university training for the 2022 course | 1154/QD-Hanoi University of Science and Technology, September 29, 2022 | Crawlg Hanoi Metropolitan University Internal | |
| 155 | H4.04.02.15 | Decision to promulgate the plan for full-time university training for the 2023 course | 1096/QD-Hanoi University of Science and Technology, August 28, 2023 | Crawlg Hanoi Metropolitan University Internal | |

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| 156 | H4.04.02.16 | Decision to promulgate the 2019 University Training Plan | 728/QD-Hanoi University of Science and Technology, July 12, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 157 | H4.04.02.17 | Decision to promulgate the 2020 regular university and college training plan | 734/QD-Hanoi University of Science and Technology, August 14, 2020 | Crawlg Hanoi Metropolitan University Internal | |
| 158 | H4.04.02.18 | Output standards of the Public Management training program D2019 | - Number: , date | | |
| 159 | H4.04.02.19 | Output standards of the Public Management training program in 2022 | - Number: , date | | |
| 160 | H4.04.02.20 | Decision on internship years in Public Administration | 1302/QD-DHTĐHN | | |
| 161 | H4.04.02.21 | Appendix to the specialized internship guide - Public Administration | - Number: , date | | |
| 162 | H4.04.02.22 | Appendix to vocational internship guidance - Public Administration | - Number: , date | | |
| 163 | H4.04.02.23 | Report on survey results of student training quality at the end of the school year from 2019 to 2024 | 674, 630, 660, 968/BC-DHTĐHN | University Head Do Ha Internal | |
| | **Criterion 4.3. Teaching and learning activities promote skills training and enhance lifelong learning capacity of NH.** | | | | |

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| 164 | H4.04.03.01 | Plan to organize training courses on developing training programs and subject programs in 2024 (phase 1) | 1036/KH-Hanoi University of Science and Technology, July 12, 2024 | University of Technology University of Economics | |
| 165 | H4.04.03.02 | Labor market survey plan on human resource needs in university training programs | 33/KH-Hanoi University of Science and Technology, January 12, 2018 | | |
| 166 | H4.04.03.03 | Overall satisfaction survey results of 2024 graduates and staff/faculty staff for university education | 968/TB-Hanoi University of Science and Technology, date June 28, 2024 | | |
| 167 | H4.04.03.04 | D2019 Training Plan | 728/QD-Hanoi University of Science and Technology, date 02/07/2019 | School | |

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| 168 | H4.04.03.05 | D2020 Training Plan | 734/QD-Hanoi University of Science and Technology, August 14, 2019 | University of Technology University of Economics | |

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| 169 | H4.04.03.06 | Training Plan D2021 | 795/QD-Hanoi University of Science and Technology, September 6, 2021 | School University of Economics and Business | |
| 170 | H4.04.03.07 | Training Plan D2022 | 1154/QD-Hanoi University of Science and Technology, September 29, 2022 | School University of Economics and Business | |
| 171 | H4.04.03.09 | Public Administration Curriculum 2019 | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| 172 | H4.04.03.10 | Public Administration Curriculum 2022 | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| 173 | H4.04.03.11 | Output standards, training program of Public Management in 2019 | CDR/CTDT | University Head Do Ha Internal | |

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| 174 | H4.04.03.12 | Output standards, training program of Public Management in 2022 | CDR/CTDT | University Head Do Ha Internal | |
| 175 | H4.04.03.13 | Regarding the announcement of 27 output standards for the regular university training program at Hanoi Metropolitan University in 2022 | 487/QD-Hanoi University of Science and Technology, June 24, 2022 | School University of Economics and Business | |
| 176 | H4.04.03.14 | Training plan for building E-Learning electronic lectures | 1095/KH-Hanoi University of Science and Technology, date September 26, 2018 | | |
| 177 | H4.04.03.15 | Online classroom image | - Number: , date | | |
| 178 | H4.04.03.16 | Image of Hanoi University of Science and Technology digital library | - Number: , date | | |

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| 179 | H4.04.03.17 | Decision to reward scientific research students and scientific research instructors in the 2021 - 2022 school year | 529/QD-Hanoi University of Science and Technology, July 1, 2022 | University of Technology University of Economics | |
| 180 | H4.04.03.18 | Decision to award certificates of merit and recognition to Individuals participating in the School-level Student | 775/QD-Hanoi University of Science and | | |

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| | | Scientific Research Award for the 2022-2023 school year | Technology, July 6, 2023 | | |
| 181 | H4.04.03.19 | Decision to reward students who won the "student scientific research" award at school level in the 2018 - 2019 school year | 368/QD-Hanoi University of Science and Technology, April 25, 2019 | University of Technology University of Economics | |
| 182 | H4.04.03.20 | Report on student feedback on lecturers' teaching activities in the 2019-2020 school year | 585/BC-Hanoi University of Science and Technology, June 23, 2020 | University of Technology University of Economics | |
| 183 | H4.04.03.21 | Results of student feedback on teaching activities in semester 1, school year 2021 - 2022 | BC-DHTHN | | |
| 184 | H4.04.03.22 | Report on student feedback on teaching activities in semester 2, school year 2018 - 2019 | - Number: , date | | |
| 185 | H4.04.03.23 | Decision to organize for students of Public Administration D2020 to participate in internship in the 2022-2023 academic year | 1630/QD-Hanoi University of Science and Technology, December 23, 2022 | University of Technology University of Economics | |
| 186 | H4.04.03.24 | 10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021 | 296/TB-D HTĐHN; 98/TB-Hanoi University of Science and Technology | University Head Do Ha Internal | |

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| 187 | H4.04.03.25 | Announcement of survey results on the effectiveness of output standards and training programs in public management in 2023 | 396/TB-DHTĐHN | University of Technology University of Economics | |
| 188 | H4.04.03.26 | Plan to survey the labor market on human resource needs and survey to collect opinions on output standards and training programs for university-level majors.<br>Study, Master's and Doctoral degrees in 2020 | 432/QD-Hanoi University of Science and Technology, May 6, 2020 | University of Technology University of Economics | |
| 189 | H4.04.03.27 | Photos of extracurricular activities of the Faculty of Economics and Urban Affairs | - Number: , date | | |
| 190 | H4.04.03.28 | Extracurricular program "Green Wheel" | - Number: , date | | |
| 191 | H4.04.03.29 | Plan to organize the closing ceremony of the Faculty of Economics and Training | - Number: , date | Faculty of Information Technology | |

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| | **Standard 5. Assessment of learner learning outcomes** | | | | |
| | **Criterion 5.1. The assessment of learning outcomes of NH is designed to be appropriate to the level of achievement of the CDR.** | | | | |
| 192 | H5.05.01.01 | Regulations on assessment of learning outcomes of training levels 2022 | - Number: , date | | |
| 193 | H5.05.01.02 | QT management internship 03_2021 | - Number: , date | | |

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| 194 | H5.05.01.03 | _TB-KSNN input 2022-2023 | - Number: , date | | |
| 195 | H5.05.01.04 | Decision_output standards NN-TH 2022 | - Number: , date | | |
| 196 | H5.05.01.05 | Regulations on management of university training | - Number: , date | | |
| 197 | H5.05.01.06 | Admissions Report 2020 | - Number: , date | | |
| 198 | H5.05.01.07 | 2021 Enrollment Report, 2022 Orientation | - Number: , date | | |
| 199 | H5.05.01.08 | Enrollment plan for the years 2018-2023 | - Number: , date | | |
| 200 | H5.05.01.09 | KH develops exam questions 2018-2019 | - Number: , date | | |
| 201 | H5.05.01.10 | Planning and training of input foreign language skills for K2022 | - Number: , date | | |
| 202 | H5.05.01.11 | University training according to the credit system | - Number: , date | | |
| 203 | H5.05.01.12 | Decision to establish the 2021 DCCT appraisal council | - Number: , date | | |
| 204 | H5.05.01.13 | Decision promulgating regulations on teaching organization and learning results of QPAN | - Number: , date | | |
| 205 | H5.05.01.14 | Decision of the University's College System | - Number: , date | | |

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| 206 | H5.05.01.15 | QĐ_TLHĐ Final exam of HP year 2022-2023 | - Number: , date | | |

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| 207 | H5.05.01.16 | Exam review process | - Number: , date | | |
| 208 | H5.05.01.17 | QT training results management | - Number: , date | | |
| 209 | H5.05.01.18 | Semester end of semester exam schedule | - Number: , date | | |
| 210 | H5.05.01.19 | ADMISSION AND ENROLLMENT STATISTICS FROM 2016-2022 | - Number: , date | | |
| 211 | H5.05.01.20 | Output standards of the 2019 Public Management training program | - Number: , date | | |
| 212 | H5.05.01.21 | Output standards of the Bachelor of Public Management training program (major in Public Finance Management) in 2022 | , June 24, 2022 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 213 | H5.05.01.22 | 3 public | - Number: , date | | |
| 214 | H5.05.01.23 | CVHT - QLC'S INITIAL CONSULTATION PLAN | - Number: , date | | |
| 215 | H5.05.01.24 | Schedule for the first week of civic activities for students | - Number: , date | | |
| 216 | H5.05.01.25 | Public Administration Curriculum 2022 | - Number: , date | | |
| 217 | H5.05.01.26 | Detailed outline of Public Administration major in 2022 | - Number: , date | | |

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| 218 | H5.05.01.27 | Decision promulgating regulations on organizing teaching and evaluating the results of vocational education | - Number: , date | | |
| 219 | H5.05.01.28 | Final exam organization process | QT.KT-01, October 11, 2023 | Crawlg Thu Duc University | |
| | | | | Do Ha Internal | |
| 220 | H5.05.01.29 | Research topic on evaluation of KQHT | - Number: , date | | |
| | **Criterion 5.2. Regulations on assessment of learning outcomes of NH (including time, The methodology, criteria, weights, feedback mechanisms and related contents are clear and publicly announced to the Bank.** | | | | |
| 221 | H5.05.02.01 | 3 public | - Number: , date | | |
| 222 | H5.05.02.02 | 8.2. Decision on promulgating the Regulations on undergraduate training at Hanoi Metropolitan University | 717/QD-Hanoi University of Science and Technology, July 21, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 223 | H5.05.02.03 | Student handbook | - Number: , date | | |
| 224 | H5.05.02.04 | Regulations on assessment of learning outcomes of training levels 2022 | - Number: , date | | |
| 225 | H5.05.02.05 | Student learning outcomes management process | QT.DT-04, October 11, 2023 | Crawlg Thu Duc University | |

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| | | | | Hanoi Metropolitan | |
| 226 | H5.05.02.06 | Final exam organization process | QT.KT-01, October 11, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 227 | H5.05.02.07 | Final exam marking process | - Number: , date | University of Technology University of Economics | |
| 228 | H5.05.02.08 | DCCT Public Management D2019 | - Number: , date | | |
| 229 | H5.05.02.09 | Detailed outline of Public Administration major in 2022 | - Number: , date | | |
| 230 | H5.05.02.10 | Public Administration Training Program 2022 | - Number: , date | | |

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| 231 | H5.05.02.11 | Process of building, managing and using exam question bank | QT.KT-02, October 11, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |

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| 232 | H5.05.02.12 | 5.1. Project and graduation thesis management process | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |
| 233 | H5.05.02.13 | Exam review and re-exam process | QT.KT-03, October 11, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 234 | H5.05.02.14 | Appendix to the specialized internship guide - Public Administration | - Number: , date | | |
| 235 | H5.05.02.15 | Internship Management Process | QT.DT-05, October 11, 2023 | Crawlg Metropolitan University of Hanoi Internal | |
| 236 | H5.05.02.16 | Student training results management process | QT.CTHSSV-03, October 11, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 237 | H5.05.02.17 | Announcing the results of the overall satisfaction survey of 2024 graduates | 968/KH-Hanoi University of Science and Technology, June | University of Techn | |

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| | | | 28, 2024 | ology Univer sity of Econo mics | |
| 238 | H5.05.02.18 | Report on the results of collecting students' feedback on lecturers' teaching activities in the first semester of the 2021-2022 school year | 659/BC-Hanoi University of Science and Technology, June 29, 2022 | Unive rsity of Techn ology Univer sity of Econo mics | |
| 239 | H5.05.02.19 | Report on student survey results on teaching quality of teachers, semester II, year 2020-2021 | , June 28, 2021 | Crawl g Metro polita n Unive rsity of Hanoi Internal | |
| 240 | H5.05.02.20 | Decision_output standards NN-TH 2022 | - Number: , date | | |

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| 241 | H5.05.02.21 | Student handbook | - Number: , date | | |
| 242 | H5.05.02.22 | 2022 Website Training Program | - Number: , date | | |
| 243 | H5.05.02.23 | CVHT - QLC'S INITIAL CONSULTATION PLAN | - Number: , date | | |
| | **Criterion 5.3. Diverse methods of assessing learning outcomes, ensuring validity and reliability.**<br>**trust and fairness** | | | | |

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| 244 | H5.05.03.01 | 8.2. Decision on promulgating the Regulations on undergraduate training at Hanoi Metropolitan University | 717/QD-Hanoi University of Science and Technology, July 21, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 245 | H5.05.03.02 | DCCT Public Management D2019 | - Number: , date | | |
| 246 | H5.05.03.03 | Detailed outline of Public Administration major in 2022 | - Number: , date | | |
| 247 | H5.05.03.04 | 3 public | - Number: , date | | |
| 248 | H5.05.03.05 | Assessment form of learning outcomes and exam schedule for semester 1, school year 2021 - 2022 | 1121/TB-Hanoi University of Science and Technology, November 30, 2021 | Crawlg Hanoi Metropolitan University Internal | |
| 249 | H5.05.03.06 | Decision on promulgating the Regulations on University level training at Hanoi National University. | 717/QD-Hanoi University of Science and Technology, July 21, 2021, date July 21, 2021 | | |
| 250 | H5.05.03.07 | Process of building, managing and using exam question bank | QT.KT-02, October 11, 2021 | Crawlg Metropolitan University of Hanoi | |

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| 251 | H5.05.03.08 | KH registers, builds, edits exam questions 2020-2021 | - Number: , date | | |

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| 252 | H5.05.03.09 | Final exam marking process | - Number: , date | University of Technology University of Economics | |
| 253 | H5.05.03.10 | Enter exam scores on university management software | - Number: , date | | |
| 254 | H5.05.03.11 | Training management software | - Number: , date | | |
| 255 | H5.05.03.12 | QT. DT-08. Procedure for organizing the implementation of graduation thesis | - Number: , date | | |
| 256 | H5.05.03.13 | Plagiarism checker software | - Number: , date | | |
| 257 | H5.05.03.14 | Decision on promulgating the Regulations on University level training at Hanoi National University. | 717/QD-Hanoi University of Science and Technology, July 21, 2021, date July 21, 2021 | | |
| 258 | H5.05.03.15 | Student handbook | - Number: , date | | |
| | **Criterion 5.4. Assessment results are promptly responded to so that NH can improve learning.** | | | | |

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| 259 | H5.05.04.01 | Final exam organization process | QT.KT-01, October 11, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 260 | H5.05.04.02 | Final exam marking process | - Number: , date | University of Technology University of Economics | |
| 261 | H5.05.04.03 | Exam review and re-exam process | QT.KT-03, October 11, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 262 | H5.05.04.04 | Enter exam scores on university management software | - Number: , date | | |
| 263 | H5.05.04.05 | Student handbook | - Number: , date | | |

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| 264 | H5.05.04.06 | Detailed outline of Public Administration major in 2022 | - Number: , date | | |
| 265 | H5.05.04.07 | Detailed outline of Public Administration major in 2019 | - Number: , date | | |

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| 266 | H5.05.04.08 | Regulations on assessment of learning outcomes of training levels of Hanoi Metropolitan University | 1141/QD-DHTDHN, September 26, 2022 | School University of Economics and Business | |
| 267 | H5.05.04.09 | SUMMARY OF COURSE RESULTS | - Number: , date | University of Economics and Business | |
| 268 | H5.05.04.10 | Announcement of survey results measuring student satisfaction with public education services | TB No. 674/TB-Hanoi University of Science and Technology, May 26, 2023, January 2, 2023 | | |
| 269 | H5.05.04.11 | 11.1. Decision on the first academic performance warning for students in the second semester of the 2023-2024 school year | 963/QD-Hanoi University of Science and Technology, June 21, 2024 | Crawlg Hanoi Metropolitan University Internal | |
| 270 | H5.05.04.12 | CVHT - QLC'S INITIAL CONSULTATION PLAN | - Number: , date | | |
| 271 | H5.05.04.13 | Plan 980: Regarding the organization of "Citizenship - Student Activities Week" for the 2022 - 2023 school year (For first-year university students)<br>Regular system course 2022) | 980/KH-Hanoi University of Science and Technology, September 16, 2022 | | |
| 272 | H5.05.04.14 | Student handbook | - Number: , date | | |

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| | **Criterion 5.5. The NH has easy access to the complaint process regarding learning outcomes.** | | | | |
| 273 | H5.05.01 | Decision on promulgating the Regulations on University level training at Hanoi National University. | 717/QD-Hanoi University of Science and Technology, July 21, 2021, date July 21, 2021 | | |
| 274 | H5.05.02 | Exam review and re-exam process | QT.KT-03, October 11, 2023 | Crawlg Metropolitan University of Hanoi Internal | |
| 275 | H5.05.03 | Summary table of results of review of subject exams and entrance exams (with review application and Minutes)<br>(Review) | - Number: , date | | |
| 276 | H5.05.04 | Management Software | - Number: , date | | |
| 277 | H5.05.05 | Review scoring process | - Number: , date | | |
| 278 | H5.05.06 | Data on exam results, review, and exam review (summary report on course exam grading, final exam results)<br>(re-examination and re-examination of exam papers) | - Number: , date | | |
| | **Standard 6. Faculty and researchers** | | | | |
| | **Criterion 6.1. Planning of teaching and research staff (including attracting, receiving, and supplementing)**<br>**assignment, assignment, termination of contract and retirement) are carried out to meet the needs of training, scientific research and community service activities.** | | | | |

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| 279 | H6.06.01.01 | Education Law<br>Law amending and supplementing a number of articles of the Law on Higher Education | Law No.: 43/2019/QH14 Hanoi, June 14, 2019<br>34/2018/QH14, July 1, 2019 | | |
| 280 | H6.06.01.02 | Decree on promulgation of regulations on decentralization of organizational apparatus, civil servants, public employees, and contract workers in public service units under the People's Committee of Hanoi Decree on detailing and guiding the implementation of a number of articles of the Law amending and supplementing a number of articles of the Law on Higher Education | 14/2017/QD-People's Committee, 13th April 2017<br>99/2019/ND-CP, December 30, 2019 | | |
| 281 | H6.06.01.03 | Resolution on the List of job positions, standards and working conditions of each job position at Hanoi National University<br>Decision on promulgating Regulations on management of organizational structure, payroll, cadres, civil servants, public employees, and workers in administrative organizations, public service units, and state-owned enterprises under the management authority of the People's Committee. Hanoi city | No. 14 /NQ-HDT, September 20 year 2022<br>25/2021/QD-People's Committee, November 19, 2021 | | |
| 282 | H6.06.01.04 | Resolution on promulgating the regulations on organization and operation of Hanoi National University<br>Decision to amend, supplement and abolish a number of articles of the Training Management Regulations | No. 17/NQ-HDT, December 17 2021<br>1498/QD-Hanoi University of Science and Technology, September 9, 2024 | | |
| 283 | H6.06.01.05 | Decision approving the development strategy of Hanoi National University for the period 2015-2025<br>Decision to promulgate the training regulations of Hanoi Metropolitan University | No. 71/QD-TĐHTDDHN, 25 January 2016<br>717/QD- | | |

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| | | | Technology, date July 21, 2021 | | |
| 284 | H6.06.01.06 | Decision promulgating the development strategy of units under Hanoi National University for the period 2015-2025<br>Regulations on Science and Technology Activities of Hanoi Metropolitan University | No. 114/QD-TĐHTDDHN, 23 February 2016<br>864/QD-Hanoi University of Science and Technology, October 6, 2021 | | |
| 285 | H6.06.01.07 | Human resource development policy of Hanoi Metropolitan University<br>Decision on promulgating the Regulation on academic integrity at Hanoi Metropolitan University | No. 124 -NQ/DU Hanoi, December 25, 2018<br>1516/QD-Hanoi University of Science and Technology, December 7, 2022 | | |
| 286 | H6.06.01.08 | History of development, vision, mission, values of the School<br>Decision on promulgating Regulations on organizing activities of strong research groups at the School<br>Hanoi Metropolitan University | - No.: , dated<br>1036/QD-Hanoi University of Science and Technology, November 11, 2021 | | |
| 287 | H6.06.01.09 | Domestic civil servant training plan 2022<br>Internal spending regulations | 44417<br>1310/QD-Hanoi University of Science and Technology, August 6, 2024 | | |
| 288 | H6.06.01.10 | Decision on supplementing the planning of leadership and management positions of affiliated units for the 2016-2021 term<br>Regulations on working regime of University lecturers<br>Hanoi Metropolitan | No. 1114/QD-Hanoi University of Science and Technology, September 26, 2018 | Hanoi University of Science and | |

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| | | | - Number: , date | Techn ology | |
| 289 | H6.06.01.11 | PROPOSED QUOTAS, CONDITIONS AND STANDARDS FOR RECRUITMENT OF LECTURERS (FACULTY OF SP)<br>Regulations on the use of highly qualified civil servants who have reached retirement age at Hanoi Metropolitan University | 44012<br>309/QD-<br>Hanoi University of Science and Technology, April 16, 2020 | | |
| 290 | H6.06.01.12 | List of lecturers participating in teaching the industry Notice on deploying timekeeping machine application<br>Face recognition in management of civil servants and employees of Hanoi Metropolitan University | - Number:<br>, date<br>1284/TB-<br>Hanoi University of Science and Technology, November 24, 2022 | | |
| 291 | H6.06.01.13 | List of Faculty of Education staff<br>Decision on approving the list of job positions, job descriptions and competency framework for job positions at Hanoi Metropolitan University | Organizational structure of the Faculty of Pedagogy - Faculty of Pedagogy (hnmu.edu.vn)<br>8533/QD-<br>Hanoi University of Science and Technology, December 8, 2017 | | |

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| 292 | H6.06.01.14 | List of lecturers participating in teaching the major<br>Resolution of the School Council on the list of job positions, standards and working conditions of each job positions at Hanoi Metropolitan University | - No.: , dated<br>14/NQ-HĐT, September 20, 2022 | | |

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| 293 | H6.06.01.15 | Human resource development policy of Hanoi Metropolitan University<br>Decision on assigning Academic Advisors for each year | No. 124 -NQ/DU Hanoi, December 25, 2018<br>"1349/QD-Hanoi University of Science and Technology on November 10, 2022;<br>792/QD-DHTĐHN dated 06/9864/QD-DHTĐHN;<br>1055/QD-DHTĐHN;<br>1026/QD-Hanoi University of Science and Technology, August 31, 2020 | | |
| 294 | H6.06.01.16 | Proposing criteria and standards for recruiting lecturers of the Faculty of Pedagogy<br>Decision on assignment of full-time academic advisors 2023 | 44012<br>1300/QD-Hanoi University of Science and Technology, October 20, 2023 | University of Economics and Business | |
| 295 | H6.06.01.17 | Notice on labor norms for the 2019-2020 school year<br>Decision on assigning Scientific Assistants for the years | No. 1189/QD-Hanoi University of Science and Technology, October 17, 2019<br>301/QD-DHTĐHN;<br>1419/QD-DHTĐHN;<br>1322/QD-Hanoi University | Hanoi University of Science and Technology | |

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| | | | of Science and Technology, date 04/02/2020 | | |
| 296 | H6.06.01.18 | Summary of scientific research results for the 2018-2019 school year<br>Regulations on working regime of lecturers of Hanoi Metropolitan University 2024 | 2019<br>1332/QD-Hanoi University of Science and Technology, August 8, 2024 | | |
| 297 | H6.06.01.19 | The Board of Directors appoints and reappoints managers under the authority of the principal.<br>Decision on promulgating regulations on working regime for researchers of Thu Dau Mot University. Hanoi Metropolitan | 43344<br>444/QD-Hanoi University of Science and Technology, June 2, 2020 | | |
| 298 | H6.06.01.20 | Decision to promulgate Regulations on Emulation and Reward work at Hanoi Metropolitan University 2024 | 1065/QD-Hanoi University of Science and Technology, July 3, 2024 | | |
| | **Criterion 6.2. The ratio of teachers/staff and the workload of the teaching and research staff are measured.**<br>**Measure and monitor as a basis for improving the quality of training, scientific research and other activities.**<br>**community service** | | | | |
| 299 | H6.06.02.01 | Decision on promulgating working regime for lecturers teaching full-time programs at Hanoi National University<br>Decision on promulgating the Emulation and Reward Regulations of Hanoi Metropolitan University | No. 888/QD-Hanoi University of Science and Technology, November 11, 2016<br>686/QD-DHTĐHN;<br>200/QD-DHTĐHN;<br>252/HD-Hanoi University of Science and | Hanoi University of Science and Technology | |

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| | | | Technology, date June 16, 2023 | | |
| 300 | H6.06.02.02 | Decision promulgating regulations on science and technology activities of Hanoi National University Guidelines for Assessment and Classification of Quality for Officers, Civil Servants, and Contract Workers at Hanoi Metropolitan University | No. 551/QD-Hanoi University of Science and Technology, October 30, 2016 720/HD-Hanoi University of Science and Technology, June 6, 2023 | Hanoi University of Science and Technology | |
| 301 | H6.06.02.03 | Decision on promulgating working regime for lecturers teaching full-time programs at Hanoi National University<br>Decision on approving the list of guest lecturers for each year | No. 888/QD-Hanoi University of Science and Technology, November 11, 2016<br>1092/TB-Hanoi University of Science and Technology, October 14, 2022 | Hanoi University of Science and Technology | |
| 302 | H6.06.02.04 | Decision on promulgating assessment and classification for units, cadres, civil servants, public employees and workers of Hanoi National University | No. 819/QD-Hanoi University of Science and Technology, October 25, 2016 | University of Technology University of Economics | |
| 303 | H6.06.02.05 | Summary report of the 2017-2018 school year (Faculty of Social Sciences) | 43281 | | |
| | **Criterion 6.3. Recruitment and selection criteria for teachers and researchers (including ethics and academic capacity) for appointment and transfer are determined and publicly announced.** | | | | |

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| 304 | H6.06.03.01 | Circular regulating codes and standards for professional titles of teaching staff in public higher education institutions<br>Decision on approving the list of review and supplement to the planning of leaders and managers at the Faculty level,<br>Department of Hanoi Metropolitan University | No. 36/2014/TTLT-BGDT-BNV<br>335/QD-Hanoi University of Science and Technology, March 31, 2023 | | |

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| | | Internal and external leaders and managers at the Department and Center levels<br>Center of Faculty, Department term 2021 - 2026 | | | |
| 305 | H6.06.03.02 | Recruitment Notice of 2017 of the University of Economics and Business of Hanoi<br>Recruitment process for civil servants and contract workers | No. 183/TB-Hanoi University of Science and Technology, March 2, 2017<br>QT.NS-KHTC-06, October 11, 2023 | Hanoi University of Science and Technology Crawlg Thu Duc University Hanoi Metropolitan | |
| 306 | H6.06.03.03 | Decision on promulgating the assessment of the capacity of civil servants and employees of Hanoi National University<br>Notice of recruitment of civil servants 2019;<br>Proposed recruitment needs of Faculty of Economics and Training | No. 1159/TB-Hanoi University of Science and Technology, September 27, 2018<br>361/TB-Hanoi University of Science and Technology, April 2, 2019 | Hanoi University of Science and Technology | |

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| 307 | H6.06.03.04 | Proposing criteria and standards for recruiting lecturers<br>Notice of civil servant recruitment 2019 posted publicly on the website | 44012<br>- Number: , date | | |
| 308 | H6.06.03.05 | Notice of recruitment of civil servants 2019 of Hanoi University of Science and Technology<br>Decision Approving the 2019 Civil Servant Recruitment Results | hnmu.edu.vn2019 civil servant recruitment notice<br>984/QD-Hanoi University of Science and Technology, September 4, 2019 | | |
| 309 | H6.06.03.06 | Decision approving the results of civil servant recruitment in 2019 | No. 984/TB-Hanoi University of Science and Technology, September 4, 2019 | University of Technology University of Economics | |
| 310 | H6.06.03.07 | Review content of subjects for the civil servant recruitment exam at Hanoi Metropolitan University in 2017 | 42795 | | |
| 311 | H6.06.03.08 | Circular regulating codes and standards for professional titles of teaching staff in institutions public higher education | No. 36/2014/TTLT-Ministry of Industry and Trade | | |
| 312 | H6.06.03.09 | Quality goals for the 2018-2019 school year (Faculty of Social Sciences) | 2018-2019 | | |
| 313 | H6.06.03.10 | Decision on supplementing the planning of leadership and management positions of affiliated units for the 2016-2021 term | No. 1144/TB-Hanoi University of Science and Technology, September 26, 2018 | University of Technology University of Economics | |

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| 314 | H6.06.03.11 | Proposing criteria and standards for recruiting lecturers (Faculty of Pedagogy) | 44012 | | |
| | **Criterion 6.4. The capacity of the teaching staff and researchers is identified and evaluated.** | | | | |
| 315 | H6.06.04.01 | Job description table for lecturers at Hanoi Metropolitan University<br>DECISION On rewarding scientific research work and supporting international publication Academic year<br>2023 - 2024 | - Number: , date<br>1370, August 15, 2024 | University of Economics and Business | |
| 316 | H6.06.04.02 | List of teachers and staff of the Faculty of Pedagogy<br>Decision on rewarding scientific research work of the years | 44256<br>1150/QD-DH TĐHN; 798/QD-DH TĐHN; 867/QD-University of Social Sciences and Humanities; 7, September 28, 2022 | | |
| 317 | H6.06.04.03 | Decision on Promulgating Regulations on Capacity Assessment of Civil Servants and Employees of Hanoi Metropolitan University<br>Survey plan to get feedback from people<br>Learn about teaching activities of lecturers in the 2023-2024 academic year | 43370<br>1779/KH-Hanoi University of Science and Technology, December 12, 2023 | Crawl g Thu Duc University Hanoi Metropolitan | |
| 318 | H6.06.04.04 | Summary report of the 2017-2018 school year. Directions and tasks for the 2018-2019 school year.<br>Report on the results of collecting students' feedback on lecturers' teaching activities | 43248<br>878/BC-Hanoi University of Science and Technology, July 17, 2023 | University of Economics and Busin | |

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| 319 | H6.06.04.05 | Decision on promulgating the Regulations on Science and Technology Activities of Hanoi Metropolitan University | 42307 | | |
| 320 | H6.06.04.06 | Screenshot of teacher teaching quality survey | - Number: , date | | |
| 321 | H6.06.04.07 | Notice on classification of civil servants and contract workers for the 2016-2017 school year | 43098 | | |
| | **Criterion 6.5. Needs for training and professional development of teachers and researchers identified and actions taken to meet those needs.** | | | | |
| 322 | H6.06.05.01 | Decision on Issuing Regulations on training and fostering for officials and civil servants of Hanoi Metropolitan University<br>Training plan of Metropolitan University Hanoi and Faculty of Economics and Business | 42685<br>- Number: , date | | |
| 323 | H6.06.05.02 | Develop training and development plans and send staff for training and development.<br>Decision to Promulgate Regulations on Training and Development | 43033<br>889/QD- | | |

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| | | training for university staff<br>Hanoi Metropolitan | Hanoi University of Science and Technology, date 11/11/2016 | | |
| 324 | H6.06.05.03 | Notice Regarding Registration of Training Needs in 2016<br>Process of developing training and development plans and sending staff for training and development | 42236<br>QT.NS-KHTC-08, March 5, 2021 | Crawlg Metropolitan University of Hanoi Internal | |

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| 325 | H6.06.05.04 | Survey form for training and development needs for lecturers<br>Regarding training on capacity building for training program output standards, course output standards, designing and using a set of tools to assess learning outcomes according to output standards and the level of output standard achievement<br>learner training program | - Number: , date 1403/KH-Hanoi University of Science and Technology, September 6, 2024 | | |
| 326 | H6.06.05.05 | Goals and quality of the 2018-2019 school year<br>Organizing training courses on technology application in university teaching | - Number: , date 1264/KH-Hanoi University of Science and Technology, date August 19, 2024 | | |
| 327 | H6.06.05.06 | Statistics on positions, qualifications and job titles<br>Organizing online teaching training courses and applying AI in teaching and scientific research | 42705<br>1265/KH-Hanoi University of Science and Technology, August 19, 2024 | | |
| 328 | H6.06.05.07 | Job description table for lecturers at Hanoi Metropolitan University | - Number: , date | | |
| 329 | H6.06.05.08 | Regulations on codes and standards for professional titles of teaching staff in educational institutions<br>public university education | 41971 | | |
| 330 | H6.06.05.09 | Decision to Promulgate Regulations on Training and Development<br>Training for staff and civil servants of Hanoi Metropolitan University | 42685 | | |
| 331 | H6.06.05.10 | Develop training and development plans and send staff for training and development. | 43033 | | |
| 332 | H6.06.05.11 | Develop training and development plans and send staff for training and development. | 43033 | | |
| 333 | H6.06.05.12 | Summary of proposed training courses in 2019 | - Number: , date | | |

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| 334 | H6.06.05.13 | Decision on Issuing University Charter | 41983 | | |

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| 335 | H6.06.05.14 | Statistics on standards for teachers sent to study abroad | - Number: , date | | |
| | **Criterion 6.6. Performance management of teachers and researchers (including rewards and recognition) is implemented to motivate and support training, scientific research and other activities.<br>community service activities** | | | | |
| 336 | H6.06.06.01 | Decision on promulgating regulations on working regime for lecturers teaching full-time programs at Hanoi Metropolitan University<br>Interface of software for declaration and block management<br>amount of work performed | 42685<br>- Number: , date | | |
| 337 | H6.06.06.02 | Decision on promulgating the Strategy for development of<br>Unit under Hanoi Metropolitan University for the period 2015-2025 | 42423 | | |
| 338 | H6.06.06.03 | Personal activity plan for the school year... | - Number: , date | | |
| 339 | H6.06.06.04 | Announcement of the results of the inspection of the progress of implementing science and technology activities in the 2017-2018 school year | 43168 | | |
| 340 | H6.06.06.05 | Monthly performance rating results of staff, lecturers and employees | 44013 | | |
| 341 | H6.06.06.06 | Decision on Issuing Regulations on Capacity Assessment<br>staff and employees of Hanoi Metropolitan University | 43370 | | |
| 342 | H6.06.06.07 | Decision on Promulgating Regulations on Examination Work<br>Competition and rewards of Hanoi Metropolitan University | 43567 | | |

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| 343 | H6.06.06.08 | Decision to promulgate regulations on assessment and classification of units, cadres, civil servants, public employees and employees of Hanoi Metropolitan University | 42668 | | |
| 344 | H6.06.06.09 | Decision on recognition of emulation titles for the 2016-2017 school year | 42923 | | |
| 345 | H6.06.06.10 | Decision on Issuing Regulations on Assessment and Classification for units, officers, civil servants, public employees and workers of Hanoi Metropolitan University | 42668 | | |
| 346 | H6.06.06.11 | Decision on recognition of emulation titles for the 2016-2017 school year | 42923 | | |
| 347 | H6.06.06.12 | Decision on rewarding scientific research work in the 2017-2018 school year | 43325 | | |
| 348 | H6.06.06.13 | Decision on rewarding scientific research work in the 2018-2019 school year | 43707 | | |
| | **Criterion 6.7. Types and quantity of research activities of lecturers and researchers are established, monitored and benchmarked to improve quality.** | | | | |
| 349 | H6.06.07.01 | Decision on promulgating the Operating Regulations Science and Technology of Hanoi Metropolitan University Demonstration of scientific research products Faculty of Economics and Training | 42307<br>- Number: , date | | |
| 350 | H6.06.07.02 | Notice on approval of science and technology tasks for the 2017-2018 school year of affiliated units School | 43026 | | |
| 351 | H6.06.07.03 | Notice of approval of the budget plan for science and technology activities for the 2017-2018 school year | 42997 | | |
| 352 | H6.06.07.04 | Decision on recognition of results of scientific research tasks in the 2017-2018 school year | 43307 | | |
| 353 | H6.06.07.05 | Statistics of lecturers' scientific research works | - Number: , date | | |

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| 354 | H6.06.07.06 | Decision on rewarding scientific research work in the 2017-2018 school year | August 13 2018 | | |
| 355 | H6.06.07.07 | School year plan 2018-2019 | 43342 | | |
| 356 | H6.06.07.08 | Decision on approving the list of job positions, Job Description and Job Position Competency Framework at Hanoi Metropolitan University | Decision No. 8533/QD-People's Committee, December 8, 2017 | People's Committee of Hanoi City Internal | |
| 357 | H6.06.07.09 | Issue regulations, functions, tasks, structure and organization of activities of affiliated units. | Decision No. 1302/QD-Hanoi University of Science and Technology, November 2, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 358 | H6.06.07.10 | Promulgating the Regulations on organization and operation of Hanoi Metropolitan University | Decision No. 1168/QD-Hanoi University of Science and Technology, September 28, 2018 | Crawlg Hanoi Metropolitan University Internal | |

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| 359 | H6.06.07.11 | Approving the development strategy of Hanoi Metropolitan University for the period 2015-2025 | Decision No. 71/QD-DHTĐHN, dated January 25, 2016 | Crawlg Hanoi Metropolitan University Internal | |

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| 360 | H6.06.07.12 | Recruitment process for civil servants and contract workers | Procedure QT.TCCB-02, Effective date: October 25, 2017 | TCCB Department, Crawlg Hanoi Metropolitan University Internal | |
| 361 | H6.06.07.13 | On approving the Recruitment Plan for civil servants working at Hanoi Metropolitan University in 2019 | Report No. 1518/TTr-Hanoi University of Science and Technology, December 24, 2018; Plan Plan No. 1518/KH-Hanoi University of Science and Technology, date December 24, 2018 | Crawlg Hanoi Metropolitan University | |
| 362 | H6.06.07.14 | 2019 civil servant recruitment results | Decision No. 984/QD-Hanoi University of Science and Technology, September 4, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 363 | H6.06.07.15 | List of experts serving the Literature Pedagogy sector from 2018-2022 | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |

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| 364 | H6.06.07.16 | Assignment of management and concurrent duties of the Faculty of Pedagogy | - Number: , date | Faculty of Education, Schoolg Hanoi Metropolitan University Internal | |

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| 365 | H6.06.07.17 | Regarding the assignment of staff and lecturers to take on the role of academic advisors and students to take on the role of peer advisors for administrative classes at the full-time university and college levels. | Decision No. 1055/QD-Hanoi University of Science and Technology, September 19, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 366 | H6.06.07.18 | On promulgating the Regulations on Science and Technology activities of Hanoi Metropolitan University | Decision No. 462/QD-Hanoi University of Science and Technology, January 24, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 367 | H6.06.07.19 | Labor standards of the Metropolitan University's staff in 2022-2023 (with deductions) | - Number: , date | Room NS and KHTC, Crawlg Thu Duc University Hanoi Metropolita | |

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| 368 | H6.06.07.20 | Report on the results of analyzing user opinion survey samples on library information activities (2018-2022) | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| 369 | H6.06.07.21 | Procedure for conducting stakeholder feedback surveys | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |
| 370 | H6.06.07.22 | Announcement of survey results measuring student satisfaction with public education services | TB No. 674/TB-Hanoi University of Science and Technology, May 26, 2023 | Crawlg Hanoi Metropolitan University Internal | |
| 371 | H6.06.07.23 | On human resource development of Hanoi Metropolitan University | Resolution No. 124-NQ/DU, December 25, 2018 | Party Committee of Truonggg Biglearn | |

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| 372 | H6.06.07.24 | On promulgating the Development Strategy for units under the Metropolitan University for the period 2015-2025 | Decision No. 114/QD-Hanoi University of Science and Technology, February 23, 2016 | Crawlg Hanoi Metropolitan University Internal | |
| 373 | H6.06.07.25 | Development strategy of the Faculty of Social Sciences and Humanities for the period 2015-2025, vision 2025 | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| 374 | H6.06.07.26 | School's operational plan and direction (2018-2022) | - Number: , date | Crawlg Thu Duc University Hanoi Metropolitan | |
| | **Standard 7. Staff** | | | | |
| | **Criterion 7.1. The planning of staff (working in libraries, laboratories, information technology systems and other support services) is carried out to meet meet the needs of training, scientific research and community service activities** | | | | |
| 375 | H7.07.01.01 | Decision on approving the list of job positions, job descriptions and competency framework for job positions at Hanoi Metropolitan University | 8533/QDD-People's Committee, December 9, 2017 | People's Committee D Ha Noi city Internal | |
| 376 | H7.07.01.02 | Decision on Issuing Regulations on functions, tasks, organizational structure and operations of affiliated units | 88/QD-Hanoi University of Science and Technology, February 4, 2020 | Crawlg Hanoi Metropolitan | |

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| 377 | H7.07.01.03 | Decision on promulgating the Regulations on Organization and Operation of Hanoi Metropolitan University | 1168/QD-Hanoi University of Science and Technology, September 28, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 378 | H7.07.01.04 | Development strategy of Hanoi Metropolitan University for the period 2015 - 2025 | 71/QD-Hanoi University of Science and Technology, January 25, 2016 | | |

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| 379 | H7.07.01.05 | Resolution on human resource development of Hanoi Metropolitan University | 124-NQ/DU, December 25, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 380 | H7.07.01.06 | Recruitment process for civil servants and contract workers | QT.TCCB-02, October 25, 2017 | Crawlg Hanoi Metropolitan University Internal | |
| 381 | H7.07.01.07 | Regulations on working regime of lecturers of Hanoi Metropolitan University | 1332/QD-Hanoi University of Science and Technology, August 8, 2024 | Crawlg Hanoi Metropolitan University Internal | |

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| 382 | H7.07.01.08 | Regulations on Science and Technology activities of Hanoi Metropolitan University | 864/QD-Hanoi University of Science and Technology, October 6, 2021 | Crawlg Hanoi Metropolitan University Internal | |
| 383 | H7.07.01.09 | Internal spending regulations of Hanoi Metropolitan University | 1310/QD-Hanoi University of Science and Technology, August 6, 2024 | Crawlg Hanoi Metropolitan University Internal | |
| | **Criterion 7.2. Criteria for recruitment and selection of employees for appointment and transfer identified and publicly disclosed** | | | | |
| 384 | H7.07.02.01 | Decision 202: Reorganizing and arranging, assigning civil servants and employees working at the Faculty Economics and Urban, Hanoi Metropolitan University | 202/QD-Hanoi University of Science and Technology, date February 26, 2024 | | |
| 385 | H7.07.02.02 | Statistics on qualifications and titles of civil servants at Hanoi Metropolitan University in 2020 | - Number: , date | | |
| 386 | H7.07.02.03 | Statistics on qualifications and titles of civil servants at Hanoi Metropolitan University in 2021 | - Number: , date | | |
| 387 | H7.07.02.04 | Statistics on qualifications and titles of civil servants at Hanoi Metropolitan University in 2022 | - Number: , date | | |

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| 388 | H7.07.02.05 | Notice of recruitment of civil servants in 2019 on Hanoi Metropolitan University information portal https://hnmu.edu.vn/ | - Number: , date | | |

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| 389 | H7.07.02.06 | Decision on transferring Mr. Nguyen Minh Quang to work at the Faculty of Economics and Urban Affairs<br>Decision on transferring Mr. Nguyen Phu Quang to work at the Faculty of Economics and Urban Affairs | 1189/QD-Hanoi University of Science and Technology, November 30, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 390 | H7.07.02.08 | Decision on appointment of professional title and salary arrangement for civil servant Ms. Ngo Hai Anh | 228/QD-SNV, February 2, 2021 | Department Interior | |
| 391 | H7.07.02.09 | Decision on arranging and assigning civil servants to work at the Faculty of Economics and Urban Affairs, Hanoi Metropolitan University | 983/QD-Hanoi University of Science and Technology, August 10, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 392 | H7.07.02.10 | Decision on reorganization and arrangement, assignment of officials and employees working at the Faculty of Economics and Urban Affairs, Hanoi Metropolitan University | 202/QD-Hanoi University of Science and Technology, February 26, 2024 | Crawlg Hanoi Metropolitan University Internal | |
| 393 | H7.07.02.11 | Decision on reorganization and arrangement, assignment of civil servants and employees working at the Faculty of Economics and Urban Affairs, Hanoi National University | 2020/QD-University of Economics, February 26, 2024 | Crawlg Hanoi Metropolitan University Internal | |
| | **Criterion 7.3. The capacity of the staff is identified and assessed.** | | | | |
| 394 | H7.07.03.01 | Decision on approving the list of job positions at Hanoi National University | - Number: , date | | |

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| 395 | H7.07.03.02 | Notice on checking the performance of duties of cadres, civil servants, employees and students of Hanoi National University | 885/TB-Hanoi University of Science and Technology, September 8, 2020 | Crawlg Hanoi Metropolitan University Internal | |
| 396 | H7.07.03.03 | Decision to promulgate Regulations on capacity assessment of civil servants and employees of Hanoi Metropolitan University | 1159/QD-Hanoi University of Science and Technology, September 27, 2018 | Crawlg Hanoi Metropolitan University Internal | |

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| 397 | H7.07.03.04 | Self-assessment scoring sheet | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |
| 398 | H7.07.03.05 | Self-assessment and classification form for cadres and civil servants | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |
| 399 | H7.07.03.06 | CVHT Consulting Plan | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |

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| 400 | H7.07.03.07 | Decision on recognition of emulation titles for the 2021-2022 school year | 919/QD-Hanoi University of Science and Technology, August 2, 2022 | Crawlg Hanoi Metropolitan University Internal | |
| 401 | H7.07.03.08 | Decision on awarding the title "City Emulation Flag" for the 202-2024 school year to groups of Hanoi Metropolitan University | 4718/QD-People's Committee, September 9, 2024 | People's Committee D Ha Noi city Internal | |
| | **Criterion 7.4. Need for training and professional development of employees identified and actions taken to meet those needs.** | | | | |
| 402 | H7.07.04.01 | Decision on promulgating regulations on training and fostering for staff of Hanoi National University | 247/QD-Hanoi University of Science and Technology, March 21, 2016 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 403 | H7.07.04.02 | Notice of registration for training needs in 2016 - 2020 | - Number: , date | | |
| 404 | H7.07.04.03 | Summary of proposed training courses in 2019 | - Number: , date | | |

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| 405 | H7.07.04.04 | Plan to organize "Conference to improve management and operational capacity for the Academic Advisor team for the 2019 - 2020 school year" | 1214/KH-Hanoi University of Science and Technology, October 21, 2019 | Crawlg Hanoi Metropolitan University | |

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| 406 | H7.07.04.05 | Detailed budget estimate for opening a training course to improve skills in building a digital learning repository | - Number: , date | | |
| 407 | H7.07.04.06 | Decision on sending civil servants and employees to attend the National Defense and Security Knowledge Training Course for Subject 4 in 2022 | 1135/QD-Hanoi University of Science and Technology, September 23, 2022 | Crawlg Hanoi Metropolitan University Internal | |
| 408 | H7.07.04.07 | Decision on sending officers to attend the National Defense and Security Knowledge Training Course for Subject 3 of Hanoi City in 2021 | 711/QD-Hanoi University of Science and Technology, July 19, 2021 | Crawlg Hanoi Metropolitan University Internal | |
| 409 | H7.07.04.08 | Notice of summoning students to attend the first training course for civil servants and public employees in 2021 | 376/SNV-CCVC, date February 22, 2021 | Department of Internal Affairs service | |
| 410 | H7.07.04.09 | Training Plan Report of Hanoi Metropolitan University and Faculty of Economics and Urban Affairs | 1031/DHTĐHN-TCCB; 1141/DHTĐHN-TCCB; 1069/DHTĐHN-NS | Crawlg Hanoi Metropolitan University Internal | |
| | **Criterion 7.5. Performance management (including rewards and recognition) is implemented to motivate and support training, research and development. community service activities** | | | | |

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| 411 | H7.07.05.01 | Decision on promulgating the Regulations on Organization and Operation of Hanoi Metropolitan University<br>Promulgating the Regulations on organization and operation of Hanoi Metropolitan University | 1168/QD-Hanoi University of Science and Technology, September 28, 2018<br>Decision No. 137/QD-Hanoi University of Science and Technology, February 25, 2016 | Crawlg Hanoi Metropolitan Universityg Hanoi Metropolitan University Internal | |

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| 412 | H7.07.05.02 | Promulgating Regulations on assessing the capacity of civil servants and employees of Hanoi Metropolitan University | Decision No. 1159/QD-Hanoi University of Science and Technology, September 27, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 413 | H7.07.05.03 | On promulgating the Regulations on Emulation and Rewards of Hanoi Metropolitan University | Decision No. 867/QD-Hanoi University of Science and Technology, November 9, 2016 | Crawlg Hanoi Metropolitan University Internal | |

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| 414 | H7.07.05.04 | Recognition of emulation titles for the period 2017-2022 | Decision No. 752/QD-Hanoi University of Science and Technology, June 28, 2018; Decision No. 759/QD-DHTĐHN, dated July 12, 2019; Decision No. 668/QD-DHTĐHN, dated July 16, 2020; Decision No. 768/QD-DHTĐHN, dated August 24, 2021; Decision No. 919/QD-DHTĐHN, date 08/02/2022 | Crawlg Hanoi Metropolitan University | |
| 415 | H7.07.05.05 | Minutes of staff assignment and schedule | School year 2020-2021 and the year school year 2022-2023 | Department Pedagogy | |
| 416 | H7.07.05.06 | Academic year work plan of the specialist | School year 2022-2023 | | |
| 417 | H7.07.05.07 | School year plan | - Number: , date | Professor violation | |
| 418 | H7.07.05.08 | Assign monitoring and supervision of employees | - Number: , date | Professor violation | |
| 419 | H7.07.05.09 | Self-assessment form for classifying civil servants | - Number: , date | | |

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| 420 | H7.07.05.10 | Employee monitoring results report | - Number: , date | Department Pedagogy | |

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| 421 | H7.07.05.11 | Self-assessment form for classifying civil servants | - Number: , date | | |
| 422 | H7.07.05.13 | No peer review yet, | - Number: , date | | |
| 423 | H7.07.05.42 | Regulations on assessing the capacity of civil servants and employees of Hanoi National University | 1159/QD-Hanoi University of Science and Technology, September 27, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 424 | H7.07.05.43 | Regulations on emulation and reward work of Hanoi Metropolitan University | 1065/QD-Hanoi University of Science and Technology, July 3, 2024 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 425 | H7.07.05.44 | Decision on recognizing emulation titles 2021 - 2022 Decision on recognizing emulation titles 2019 - 2020 | 919/QD-Hanoi University of Science and Technology, August 2, 2022 | Crawlg Hanoi Metropolitan University Internal | |

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| 426 | H7.07.05.45 | Decision on promulgating the Regulations on functions, tasks, powers and working principles of Academic Advisors of Hanoi Metropolitan University | 1430/QD-Hanoi University of Science and Technology, November 14, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 427 | H7.07.05.46 | Decision on assigning CVHT tasks for the years | 1349/QD-DHTĐHN; 792/QD-DHTĐHN; 864/QD-DHTĐHN | | |
| 428 | H7.07.05.47 | Work plan of staff at the department https://dgcbccvc.hanoi.gov.vn/_forms/login.aspx?ReturnUrl=%2f_layouts%2f15%2fAuthenticate.aspx%3fSource%3d%252F&Source=%2F | - Number: , date | | |
| 429 | H7.07.05.48 | Monthly Rating Review | - Number: , date | | |
| 430 | H7.07.05.49 | Decision on promulgating the Regulations on Emulation and Reward work of Hanoi Metropolitan University<br>Internal | - Number: , date | | |

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| 431 | H7.07.05.50 | Notice etc. to check the implementation of tasks of staff, employees and students of Hanoi National University | - Number: , date | | |
| 432 | H7.07.05.51 | School year summary report | - Number: , date | | |
| 433 | H7.07.05.52 | Decision on assigning scientific assistant tasks to faculties for the 2019 - 2020 school year Decision on assigning scientific assistant tasks to faculties for the 2019 - 2020 school year<br>Assigning scientific assistant tasks to faculties for the 2018-2019 school year | - Number: , date | | |
| 434 | H7.07.05.53 | Decision to recognize emulation titles 2021-2022 | - Number: , date | | |

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| 435 | H7.07.05.54 | Decision to recognize emulation titles 2023 - 2024 | - Number: , date | | |
| | **Standard 8. Learners and learner support activities** | | | | |
| | **Criterion 8.1. Admissions policies are clearly defined, publicly announced and updated** | | | | |
| 436 | H8.08.01.01 | Admission plan of Hanoi Metropolitan University | 315/TB-DHTĐHN/TS16 -April 21, 2016; 307/TB-Hanoi University of Science and Technology - March 22, 2017: 253/TB-DHTĐHN- March 16, 2018; 323/TB-Hanoi University of Science and Technology - March 25, 2019 | Hanoi University of Science and Technology | |
| 437 | H8.08.01.02 | Admissions plan | 368/DHTĐHN-DATS2016 - May 18, 2016; 140/DA-Hanoi University of Science and Technology - February 24, 2017; 268/TTr-Hanoi University of Science and Technology - March 19, 2018; 671/DA-Hanoi University of Science and Technology - M17/6/201 | Hanoi University of Science and Technology | |

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| 438 | H8.08.01.03 | Admission notice | 536/TB-Hanoi University of Science and Technology - May 14, 2018; | School | |

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| | | | 642/TB-Hanoi University of Science and Technology - June 6, 2018; 443/TB-Hanoi University of Science and Technology - April 24, 2018; 361/TB-Hanoi University of Science and Technology - April 5, 2018 | University of Economics and Business | |
| 439 | H8.08.01.04 | Decision to establish admission council 2017, 2018, 2019, 2020 | 352/QD-DHTĐHN/TS16 -5/5/2016; 63/QD-DHTĐHN/TS17 - February 8, 2017; 314/QD-DHTĐHN/TS18 - March 16, 2018 195/QD-University of Social Sciences/TS19 | Hanoi University of Science and Technology | |
| 440 | H8.08.01.05 | School Website | hnmu.edu.vn | University of Technology University of Econo | |

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| 441 | H8.08.01.06 | Book "Things to know about College and University Admissions" | 2018-2022 | | |
| 442 | H8.08.01.07 | School Training Program Information Page | daotao.hnmu.edu.vn | | |
| 443 | H8.08.01.08 | Faculty fanpage, admission flyer, on faculty newsletter | https://www.facebook.com/khoasuphamhnmu | Faculty of Information Technology | |
| 444 | H8.08.01.09 | Minutes of the annual meeting of the Admissions Council | 2018-2022 | Room train | |
| 445 | H8.08.01.10 | Announcement of qualifying scores and admission scores | 2018-2022 | | |
| 446 | H8.08.01.11 | Admission decision and list of successful candidates | 2018-2022 | | |
| 447 | H8.08.01.12 | Survey stakeholders on human resource needs and policy development | 2018-2022 | University of Technology University of Economics | |
| 448 | H8.08.01.13 | Circular Amending the Admission Regulations issued in 2019 | 2019 | | |
| | **Criterion 8.2. The criteria and methods for selecting NH are clearly defined and evaluated.** | | | | |
| 449 | H8.08.02.01 | Look up admission results on the web | 2018-2022 | University of Technology | |

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| | | | | University of Economics | |
| 450 | H8.08.02.02 | Notice of additional content in the 2021 regular university enrollment project | 2018-2022 | University of Technology University of Economics | |
| 451 | H8.08.02.03 | Announcement of qualifying scores and admission scores | 2018-2022 | School University of Economics and Business | |
| 452 | H8.08.02.04 | Stakeholder Survey | 2018-2022 | | |
| | **Criterion 8.3. There is an appropriate monitoring system for progress in learning and training, learning outcomes, and learning volume of NH.** | | | | |
| 453 | H8.08.03.01 | Decision on assigning staff and teachers to undertake the task of training, rewarding training staff and training staff of the University | 11111, August 1, 2019 | University of Technology University of Economics | |
| 454 | H8.08.03.02 | Decision on promulgating "Regulations on functions, tasks, rights and working principles of CVHT at Hanoi National University" | No. 496/QD-DHTĐHN | University of Technology University of | |

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| | | | | Economics | |
| 455 | H8.08.03.03 | University training regulations of Hanoi National University | - Number: , date | University of Technology University of Economics | |
| 456 | H8.08.03.04 | Processes related to learners: Reward and discipline process; Policy resolution process; Study volume management process... | - Number: , date | University of Technology University of Economics | |
| 457 | H8.08.03.05 | Procedures of the Department of Training Management and Student Affairs | - Number: , date | | |
| 458 | H8.08.03.06 | Decision on establishing the School's Student Affairs Committee, Decision on regulating the functions and tasks of the School's Student Affairs Committee | 11111, August 1, 2019 | School University of Economics and Business | |

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| 459 | H8.08.03.07 | Decision to establish the Department of Training Management and Student Affairs | - Number: , date | University of Technology University of Economics | |

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| 460 | H8.08.03.08 | Minutes of class activities of the subject classes | 2018-2022 | Department train | |
| 461 | H8.08.03.09 | Student handbook | - Number: , date | | |
| 462 | H8.08.03.10 | Hanoi Metropolitan University training portal | Websitehttp://daotao.hnmu.edu.vn | School University of Economics and Business | |
| 463 | H8.08.03.11 | Average score for re-study and improvement 2017, 2018 | - Number: , date | University of Technology University of Economics | |
| 464 | H8.08.03.12 | Notice of progress review and progress suspension for students who have not completed enough credits | 2018-2022 | University of Technology University of Economics | |
| 465 | H8.08.03.13 | Forms for CVHT work | - Number: , date | University of Technology University of Economics | |

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| 466 | H8.08.03.14 | Progress review minutes | 2018-2023 | University of Technology University of Economics | |
| 467 | H8.08.03.15 | Regulations on evaluating training results of full-time students at Hanoi National University | No. 1268/QD-DHTĐHN October 25, 2018 | University of Technology University of Economics | |
| 468 | H8.08.03.16 | Decision on Student Affairs Regulations of Hanoi Metropolitan University | 442, June 1, 2016 | Crawlg Hanoi Metropolitan University Internal | |
| | **Criterion 8.4. There are academic advising activities, extracurricular activities, competitive activities and other support services to help improve learning and employability.<br>of NH.** | | | | |
| 469 | H8.08.04.01 | Regulations on promulgation of "Regulations on functions,<br>Duties, rights and working principles of academic advisors" at Hanoi Metropolitan University | 496/QD-Hanoi University of Science and Technology, October 16, 2015 | Crawlg University | |
| | | | | Head Hanoi Metropolitan | |

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| 470 | H8.08.04.02 | Plan to organize "Conference to improve management and operation capacity for CVHT team in the 2019 - 2020 school year" | 1214, October 21, 2019 | Crawlg Metropolitan University of Hanoi Internal | |
| 471 | H8.08.04.03 | List of Academic Advisors and Peer Academic Advisors for each academic year | - Number: , date | Crawlg Metropolitan University of Hanoi Internal | |
| 472 | H8.08.04.04 | Plan 980: Regarding the organization of "Citizenship - Student Activities Week" for the 2022 - 2023 school year (For first-year university students)<br>Regular system course 2022) | 980/KH-Hanoi University of Science and Technology, September 16, 2022 | | |
| 473 | H8.08.04.05 | Decision to promulgate regulations on functions, tasks, organizational structure and operations of affiliated units | 253/QD-Hanoi University of Science and Technology, March 22, 2016 | Crawlg Hanoi Metropolitan University of Hanoi Internal | |
| 474 | H8.08.04.06 | Issuing and implementing academic advising work for the 2020 - 2021 school year | 710/TB-Hanoi University of Science and Technology, July 23, 2020 | Department of Training &CTHSSV | |
| 475 | H8.08.04.07 | Plan to organize the program to welcome new students of the Faculty of Economics and Urban Affairs in 2022 | - Number: , date | Faculty of Economic | |

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| 476 | H8.08.04.08 | Project and graduation thesis management process | QT.DT-07, October 11, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 477 | H8.08.04.09 | Notice 1406: Regarding the list of ranked students Weak academic performance, semester 3, school year 2023 - 2024 (08 students) | 1406/TB-Hanoi University of Science and Technology, September 9, 2024 | University of Economics and Business | |
| 478 | H8.08.04.10 | Decision on granting KKHT scholarships for semester II, academic year 2020-2021 for students in non-pedagogical majors<br>Full-time university degree | 1024/QD-Hanoi University of Science and Technology, date 11/11/2021 | | |
| 479 | H8.08.04.11 | Decision on rewarding scientific research students of the years | - Number: , date | Crawlg University Head | |
| | | | | Do Ha Internal | |
| 480 | H8.08.04.12 | Decision to commend students with excellent achievements in graduation internship | 509/QD-Hanoi University of Science and Technology, June 29, 2022 | Crawlg Thu Duc University Hanoi Metropolita | |

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| 481 | H8.08.04.13 | Plan for organizing Creative and Startup activities of Hanoi Metropolitan University every year | - Number: , date | | |
| 482 | H8.08.04.14 | Website Library Information Page of Hanoi Metropolitan University | - Number: , date | | |
| 483 | H8.08.04.15 | Program of Youth Union and Youth Movement of Hanoi Metropolitan University over the years | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |
| 484 | H8.08.04.16 | Some extracurricular activities of students of the Faculty of Economics and Urban Affairs | - Number: , date | | |
| 485 | H8.08.04.17 | Plan to organize the seminar "Career guidance in digital environment" Faculty of Economics and Urban Affairs | , November 22, 2022 | Faculty of Economic seconomic and Urban | |
| 486 | H8.08.04.18 | Plan to organize Customer Conferences for non-pedagogical sectors every year | - Number: , date | Crawlg Metropolitan University of Hanoi Internal | |
| 487 | H8.08.04.19 | Decision on the establishment of the Student Support Center and cooperation with employers under the Department of Training Management and Student Affairs | 330/QD-Hanoi University of Science and Technology, April 28, 2020 | Crawlg Metropolitan University | |

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| | | | | of Hanoi Internal | |
| 488 | H8.08.04.20 | Overall satisfaction survey results 2024 graduates and staff/lecturers for university education institutions | 968/TB-Hanoi University of Science and Technology, June 28, 2024 | | |
| 489 | H8.08.04.21 | Announcement of survey results measuring student satisfaction with public education services | 674/TB-Hanoi University of Science and Technology, May 26, 2023 | University of Economics and Business | |
| | **Criterion 8.5. The psychological, social and physical environment facilitates training, research and personal comfort.** | | | | |

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| 490 | H8.08.05.01 | Decision approving the renovation and repair project Project A1, A2, A3 buildings of Hanoi Metropolitan University | - Number: , date | | |
| 491 | H8.08.05.02 | Image of functional area signboard | - Number: , date | | |
| 492 | H8.08.05.03 | University Map | - Number: , date | | |
| 493 | H8.08.05.04 | Office culture regulations | - Number: , date | | |
| 494 | H8.08.05.05 | One-stop-shop regulations | - Number: , date | Medical | |
| 495 | H8.08.05.06 | KH organizes the contest | - Number: , date | University of Economics and Busin | |

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| 496 | H8.08.05.07 | Health check-up for students | - Number: , date | Faculty of Education create | |
| 497 | H8.08.05.08 | BB Feedback from learners and stakeholders on the school's landscape and environment | - Number: , date | Department train | |
| | **Standard 9. Facilities and equipment** | | | | |
| | **Criterion 9.1. There is a system of offices, classrooms and functional rooms with suitable equipment to support training and research activities.** | | | | |
| 498 | H9.09.01.01 | On promulgating university training programs Public Administration at Hanoi Metropolitan University in 2022 | 986, August 16, 2022 | | |
| 499 | H9.09.01.02 | The Public Administration training program is publicly announced on the School's website. | , July 16, 2024 | | |
| 500 | H9.09.01.03 | Project for development of Hanoi Metropolitan University to 2030, vision to 2045 | Decision No. 6743/QD-People's Committee on December 31, 2023, December 31, 2023 | | |
| 501 | H9.09.01.04 | Confirmation of ownership of facilities: land and usage area | 18/QD-UBND January 2, 2007, January 2, 2007 | | |
| 502 | H9.09.01.05 | CCDC and TS tracking book 2024 | , July 15, 2024 | | |
| 503 | H9.09.01.06 | Infrastructure and equipment management process | , July 15, 2024 | | |

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| 504 | H9.09.01.07 | Investment policy for the Project of Renovation and repair of buildings A, B, F, campus 3 - Hanoi Metropolitan University | Decision No. 4834/QD-People's Committee October 28, 2020, October 28, 2020 | | |
| 505 | H9.09.01.08 | Project Investment Policy: Renovation and repair of building items A1, A2, A3, campus 1 - Hanoi Metropolitan University | Decision No.: 4385/QD-People's Committee October 28, 2020, October 28, 2020 | | |
| 506 | H9.09.01.09 | List of works: Repairing items at facility 2 - Hanoi Metropolitan University in Mai Dinh Commune, Soc Son District, Hanoi City; | Decision No. 4915/QD-People's Committee on September 29, 2023, September 29, 2023 | | |
| 507 | H9.09.01.10 | Final settlement of the project "Renovation and repair to prevent degradation of facility 1 - Hanoi Metropolitan University". | Decision No. 1168/QD-STC March 7, 2022, March 7, 2022 | | |
| 508 | H9.09.01.11 | Final settlement of the project "Renovation and repair to prevent degradation of campus 2 - Hanoi Metropolitan University". | Decision No. 1169/QD-STC March 7, 2022, March 7, 2022 | | |
| 509 | H9.09.01.12 | Final settlement of the project "Renovation and repair to prevent degradation of facility 3 - Hanoi Metropolitan University". | Decision No. 1170/QD-STC March 7, 2022, March 7, 2022 | | |
| 510 | H9.09.01.13 | Training plan for building E-learning electronic lectures | 1095/KH-Hanoi University of Science and Technology, September 26, 2018, date September 26, 2018 | | |

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| 511 | H9.09.01.14 | Announcement of the results of the inspection of the completion of the renovation, repair and anti-degradation project of Hanoi Metropolitan University; Announcement of the results of the inspection of the completion of the renovation, repair and anti-degradation project of Hanoi Metropolitan University; Announcement of the results of the inspection of the completion of the renovation, repair and anti-degradation project of Hanoi Metropolitan University.<br>Degradation of facilities 3 of Hanoi Metropolitan University | TB No. 201/TB-SXD dated April 27, 2020; TB No. 202/TB- SXD dayApril 27, 2020; Notice No. 203/TB-SXD day | | |

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| | | | April 27, 2020, April 27, 2020 | | |
| 512 | H9.09.01.15 | Diagram of 03 facilities; List of classrooms, lecture halls, laboratories, practice rooms | , July 15, 2024 | | |
| 513 | H9.09.01.16 | Statistical report on the number of students studying in June 2024 | No. 1003/BC-DH TĐH dated July 5, 2024, July 5, 2024 | | |
| 514 | H9.09.01.17 | Decision on approving the project to build and deploy the learning materials system of Hanoi Metropolitan University | 507/QD-Hanoi University of Science and Technology, May 7, 2018, date 05/07/2018 | | |

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| 515 | H9.09.01.18 | Investment costs for facilities and equipment | 6688/QD-People's Committee on 07 December 2018; Decision No. 6999/QD-People's Committee on December 6, 2019; Decision No. 5568/QD-People's Committee on December 9, 2020; 5199/QD-People's Committee on 10th December 2021; 4969/QD-People's Committee on 10th December 2022; 6336/QD-People's Committee on 12 December 2023, date 12/12/2023 | | |
| 516 | H9.09.01.19 | Plan, Report on survey results to evaluate student facilities | Decision 674/BC-Hanoi University of Science and Technology, July 14, 2020; TB 660/TB-Hanoi University of Science and Technology on June 29, 2022; KH 901/KH- | | |

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| | | | Hanoi University of Science and Technology, June 18, 2024,<br>June 18, 2024 | | |
| 517 | H9.09.01.20 | Plan, decide, and report on the results of the level of satisfaction of the requirements of facilities and equipment serving teaching and scientific research activities of students. | " No. 2329/QD-Ministry of Education and Training July 11, 2017 No. 1553/KH-Hanoi University of Science and Technology, December 30, 2022<br>No. 674/TB-DHTĐHN dated May 26, 2023; KH No. 710/KH-DHTĐHN dated May 14, 2024",<br>May 14, 2024 | | |
| | **Criterion 9.2. Library and learning resources are appropriate and updated to support training and research activities.** | | | | |
| 518 | H9.09.02.01 | Statistical report on the number of documents of the Information Center - Library | - Number: , date | TT Information-Letter institute | |
| 519 | H9.09.02.02 | List of additional documents | - Number: , date | Crawlg Hanoi Metropolitan University Internal | |

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| 520 | H9.09.02.03 | Regulations of the Information Center - Library issued with Decision No. 808/QD-DHTĐHN dated October 21, 2016 of Hanoi Metropolitan University | Decision No. 808 of 2016 | TT Information-Library | |
| 521 | H9.09.02.04 | Report on Digital Library implementation | - Number: , date | University of Technology University of Economics | |
| 522 | H9.09.02.05 | Library management software profile<br>Introduction and instructions for using Slib library management software | Contract number: 10/2017/TTVB-CMCSOFT<br>- Number: , date | Company Limited H CMC software solutions | |

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| 523 | H9.09.02.06 | Digital library report | - Number: , date | University of Technology University of Economics | |
| 524 | H9.09.02.07 | Decision on appointing a unit to provide cooperation in developing and operating the Digital Library | 1680/QD-Hanoi University of Science and Technology, December 28, 2018 | University of Technology University of Econo | |

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| 525 | H9.09.02.08 | Economic contracts (etc.) Cooperation in the development and operation of the Digital Library | 200118/VDOC-HNMU | | |
| 526 | H9.09.02.09 | http://thuvien.hnmu.edu.vn/pages/opac/wpid-home.html | - Number: , date | | |
| 527 | H9.09.02.10 | Statistics of number of readers in 5 years from 2018-2022 | 2018-2022 | TT Information-Letter institute | |
| 528 | H9.09.02.13 | Statistics on the number of books, documents, theses and dissertations in the industry | 2016-2022 | Faculty of Education create | |
| 529 | H9.09.02.14 | Decision to promulgate the School Development Strategy for the period 2015 - 2025 | Decision No. 71/QD-DHTĐHN dated January 25, 2016 | University of Technology University of Economics | |
| 530 | H9.09.02.15 | Plan to implement project 1211 to improve the quality of educational and training facilities in the Metropolitan for the period 2021-2025 | 1200-KH, August 6, 2024 | Crawlg Hanoi Metropolitan University Internal | |
| 531 | H9.09.02.16 | Notice of approval of budget expenditure plan 2017-2018 | 1302/TB-Hanoi University of Science and Technology, November 10, 2017 | University of Technology University of | |

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| 532 | H9.09.02.17 | Library upgrade project for the 2017-2020 period; List of library automation equipment (estimated budget for five library modules) | 2017-2022 | University of Technology University of Economics | |
| 533 | H9.09.02.18 | Cost of writing and printing textbooks | Estimate | University of Technology University of Economics | |

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| 534 | H9.09.02.19 | Report on the implementation of school quality goals in 2023-2024 | 1127-BC-2024, July 24, 2024 | University of Technology University of Economics | |
| 535 | H9.09.02.20 | State budget estimate | Attached with Decision No. 6788/QD-People's Committee date 10/12/2015 | UBND TP River Internal | |
| 536 | H9.09.02.21 | Decision on assigning socio-economic plan targets and revenue and expenditure estimates for 2019 of Hanoi city | - Number: , date | UBND TP Hanoi | |

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| 537 | H9.09.02.22 | Procedure for supplementing textbooks; Procedure for supplementing reference materials; Procedure for supplementing other materials | QT.TTTV-01 January 1, 2017 | TT Information-Letter institute | |
| 538 | H9.09.02.23 | Minutes of acceptance of electronic lectures | 2017-2021 | TT Information-Letter institute | |
| 539 | H9.09.02.24 | Notice of receiving books sponsored by Asia Foundation | 43257 | Fund Asia | |
| 540 | H9.09.02.25 | Letter from the Northern Regional University Library Association | No. 10/Nala dated May 3, 2019 | Regional University Library Association north | |
| 541 | H9.09.02.26 | Statistical report on borrowing, returning and accessing documents in 2022-2024 | - Number: , date | University of Technology University of Economics | |
| 542 | H9.09.02.27 | Readers' opinion survey on library work | Years 2018 - 2022 | University of Technology | |

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| | | | | University of Economics | |
| 543 | H9.09.02.28 | Report on survey results of readers' opinions on library work | Years 2018 - 2022 | University of Technology University of Economics | |
| | **Criterion 9.3. Appropriate and up-to-date laboratories, facilities and equipment to support training and research activities.** | | | | |
| 544 | | Decision to establish the Center for Experiments, Practice and Practice, Hanoi Metropolitan University<br>Internal | 1253/QD-Hanoi University of Science and Technology, date December 14, 2017 | | |
| 545 | H9.09.03.02 | Regulations on organization and operation of the Center for Experiments, Practice and Practice, Hanoi Metropolitan University | - Number: , date | University of Technology University of Economics | |
| 546 | H9.09.03.03 | Decision on Reorganization of Science and Technology Center | - Number: , date | School University of Economics and Business | |

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| 547 | H9.09.03.04 | Decision on promulgating the Regulations on purchasing and repairing facilities of Hanoi Metropolitan University | - Number: , date | School University of Economics and Business | |
| 548 | H9.09.03.05 | Computer room rules | - Number: , date | University of Technology University of Economics | |
| 549 | H9.09.03.06 | Report on the activities of Hanoi Metropolitan University | - Number: , date | University of Technology University of Economics | |
| 550 | H9.09.03.08 | Plan for investment and maintenance of learning resources for the 2016-2017 school year; Plan for investment and maintenance of learning resources for the 2017-2018 school year; Plan for investment and maintenance of learning resources for the 2018 school year<br>- 2019; Investment and maintenance plan for learning resources for the 2019 - 2020 school year | 767/KH-Hanoi University of Science and Technology, August 18, 2016; 1113/KH-KHTĐHN September 28, 2017; 822/KH-Hanoi University of Science and Technology, July 18, 2018;820/KH- | Hanoi University of Science and Technology | |

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| | | | DHTĐHN<br>July 30, 2019 | | |
| 551 | H9.09.03.09 | Decision to promulgate the School Development Strategy for the period 2015 - 2025 | - Number: , date | University of Technology University of Economics | |

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| 552 | H9.09.03.10 | Summary report and direction of tasks for the school year | - Number: , date | University of Technology University of Economics | |
| 553 | H9.09.03.11 | Rules and instructions for use and exploitation of the system of practice and experimental rooms | 2016-2022 | TN Center-TN-TH | |
| 554 | H9.09.03.12 | Decision to determine the position, functions, tasks, powers, and organizational structure of Hanoi Metropolitan University (Functions and tasks of the Department)<br>Administration, Center for Experimental, Experimental and Practical) | 2017-2022 | UBND TP Hanoi | |
| 555 | H9.09.03.13 | Laboratory equipment logbook | - Number: , date | TN Center-TN-TH | |
| 556 | H9.09.03.14 | Assignment of tasks of science and technology information technology specialist | 2016-2022 | TN Center-TN-TH | |

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| 557 | H9.09.03.15 | Annual summary report of the Center for Experiments, Experiments and Practice | - Number: , date | TN Center-TN-TH | |
| 558 | H9.09.03.16 | Book or table summarizing data on the use of practice rooms and teaching and learning equipment | 2020-2022 | TN Center-TN-TH | |
| 559 | H9.09.03.17 | Report on user feedback evaluation results on facilities and equipment | 2018-2022 | School University of Economics and Business | |
| | **Criterion 9.4. Information technology systems (including infrastructure for online learning)<br>appropriate and up-to-date to support training and research activities** | | | | |
| 560 | H9.09.04.01 | Resolution on promulgating development strategy Hanoi Metropolitan University to 2030, vision to 2045 | 01/NQ-HĐT | | |
| 561 | H9.09.04.02 | Decision to promulgate Regulations on functions, Tasks and organizational structure of units under Hanoi Metropolitan University | 88/QD-Hanoi University of Science and Technology, February 4, 2020 | | |

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| 562 | H9.09.04.03 | 9.4. Decision on Reorganization of Science and Technology Center | 923/QD-Hanoi University of Science and Technology, August 21, 2019 | Crawlg Hanoi Metropolitan University Internal | |
| 563 | H9.09.04.04 | Regulations on organization and operation of the Testing Center<br>Experiment, Experiment and Practice, Hanoi Metropolitan University | 983/QD-Hanoi University of Science and Technology, | | |

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| | | | August 20, 2018 | | |
| 564 | H9.09.04.06 | 9.4. Contract for sale of goods, contract liquidation | 270818/HDMB | | |
| 565 | H9.09.04.07 | Hanoi Metropolitan University phone directory 2022 | - Number: , date | | |
| 566 | H9.09.04.08 | Student information statistics table of the whole school | - Number: , date | University of Technology University of Economics | |
| 567 | H9.09.04.09 | University management software | - Number: , date | University of Technology University of Economics | |
| 568 | H9.09.04.10 | Decision on approval of construction project and deploying learning materials system of Hanoi Metropolitan University | , May 7, 2018 | | |
| 569 | H9.09.04.11 | 9.4. Decision on the establishment of the Steering Committee for the project of Building and implementing the learning materials system of Hanoi Metropolitan University | 952/QD-Hanoi University of Science and Technology, August 9, 2018 | Crawlg Hanoi Metropolitan University Internal | |
| 570 | H9.09.04.12 | Training plan for building E-learning electronic lectures | , September 26, 2018 | | |
| 571 | H9.09.04.13 | Contract for provision and use of broadband internet services | - Number: , date | School University | |

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| 572 | H9.09.04.14 | Summary report on monitoring and evaluating the effectiveness of investment in the use of equipment for training, scientific research and community service<br>school year 2018 - 2019 | 608/BC-DHTĐHN | University of Technology University of Economics | |
| 573 | H9.09.04.15 | Assignment of tasks to officers and employees of the Science and Technology Center | - Number: , date | School | |

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| 574 | H9.09.04.16 | School year summary report of Science and Technology Center | - Number: , date | University of Technology University of Economics | |
| 575 | H9.09.04.17 | Report on the current status and propose to upgrade the School's Network System | - Number: , date | | |
| 576 | H9.09.04.18 | Economic contract for the supply of video camera equipment and accessories | - Number: , date | University of Technology Univer | |

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| 577 | H9.09.04.19 | Contract for the purchase and sale of goods and equipment | - Number: , date | School University of Economics and Business | |
| 578 | H9.09.04.20 | Contract for the sale of computer equipment | - Number: , date | School University of Economics and Business | |
| 579 | H9.09.04.21 | Sales contract | - Number: , date | University of Technology University of Economics | |
| 580 | H9.09.04.22 | Contract for the sale of optical cables and spiral tubes | - Number: , date | University of Technology University of Economics | |
| 581 | H9.09.04.23 | Contract for the purchase and sale of goods and equipment | - Number: , date | University of Techn | |

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| 582 | H9.09.04.24 | Announcement of the results of the end-of-course training quality survey of each school year | 660/TB-DHTĐHN | Unive rsity of Techn ology Univer sity of Econo mics | |
| 583 | H9.09.04.25 | Report on the results of the survey analysis to collect students' opinions on library information activities in the years 2018-2022 | 2018-2022 | Unive rsity of Techn ology Univer sity of Econo mics | |
| | **Criterion 9.5. Environmental, health and safety standards are identified and implemented.**<br>**declaration taking into account the special needs of people with disabilities** | | | | |
| 584 | H9.09.05.01 | Decision to promulgate Regulations on management of environmental protection, sanitation and care of ornamental plants of Hanoi University of Science and Technology | No. 833/QD-Hanoi University of Technology date October 28, 2016 | Schoo l Univer sity | |

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| | | Announcement of training quality survey results for students of the 2015-2018 course | 763/TB-Hanoi University of Science and Technology, July 2, 2018 | Univer sity of Econo mics Unive rsity of Techn ology Univer sity of Econo | |

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| 585 | H9.09.05.02 | Profile of organizing the first week of civic education. Plan to develop a set of test banks for assessing subjects in the 2018-2019 school year. | 2016-2019<br>1072/KH-<br>Hanoi University of Science and Technology, September 21, 2018 | Student Affairs Department University of Technology University of Economics | |
| 586 | H9.09.05.03 | Contract for providing security services at facility 1 and facility 3<br>Notice on the construction, addition and editing of the final exam question bank for the 2017-2018 school year | 2018<br>1008-TB/DHTĐHN, August 28, 2017 | Hanoi University of Science and Technology University of Technology University of Economics | |
| 587 | H9.09.05.04 | Notice on ensuring security, order, social safety, fire prevention and fighting, and rescue during Tet holiday, Hung King's death anniversary (March 10); Southern Liberation (April 30); International Labor Day (May 1); National Day (September 2). Fire prevention and fighting regulations. Regulations on fire prevention and fighting, and rescue activities.<br>Minutes of inspection on fire prevention and fighting, and rescue.<br>Notice on the construction, addition and editing of the final exam question bank for semester 2 of the year | 2016-2020<br>44/TB-<br>Hanoi University of Science and Technology, January 16, 2018 | Hanoi University of Science and Technology Hanoi University | |

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| 588 | H9.09.05.05 | Contract with health authorities to implement seasonal disease prevention measures and pest control. Minutes of monitoring environmental sanitation and disease prevention.<br>Notice on registration for building, supplementing, and editing the question bank for assessing subjects for the 2019-2020 school year | 2016-2020<br>1042/TB-Hanoi University of Science and Technology, September 25, 2019 | Hanoi University of Science and Technology School<br>University of Economics and Business | |
| 589 | H9.09.05.06 | Plan, announcement on epidemic, prevention of covid 19 epidemic.<br>Decision on establishing the Council for accepting the exam bank of semester II, school year 2017-2018 of Hanoi National University | No. 962/KH-Hanoi University of Science and Technology, August 18, 2017;<br>975/TB-Hanoi University of Science and Technology, August 22, 2017;<br>2020, 2021 | Hanoi University of Science and Technology School | |

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| | | | 302/QD-Hanoi University of Science and Technology, March 14, 2018 | University of Economics and Busin | |

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| 590 | H9.09.05.07 | Medical Station's School Year Summary Report<br>Decision on management and organization of graduation thesis projects for full-time university and college levels trained under the credit system at Hanoi Metropolitan University | 2016-2020<br>39/QD-Hanoi University of Science and Technology, January 16, 2019 | StationSchool Health University of Economics and Business | |
| 591 | H9.09.05.08 | Notice on collecting students' opinions to prepare for the Dialogue Conference between the School Board and full-time university and college students in the 2016-2017 and 2017-2018 school years.<br>Report on the results of collecting students' feedback on lecturers' teaching activities in Semester I - school year 2018-2019 | No. 1100/TB-Hanoi University of Science and Technology, November 21, 2016<br>238/BC-Hanoi University of Science and Technology, March 12, 2019 | Hanoi University of Science and Technology University of Technology University of Economics | |
| 592 | H9.09.05.09 | Minutes of dialogue with students, summary of student opinions<br>Report on the results of collecting students' feedback on lecturers' teaching activities in Semester II - school year 2018-2019 | 2016-2020<br>917/BC-Hanoi University of Science and Technology, August 23, 2019 | Hanoi University of Science and Technology University of | |

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| 593 | H9.09.05.10 | Survey of stakeholder satisfaction on landscape, environment and security and safety systems in the School<br>Report on the results of collecting students' feedback on lecturers' teaching activities in the 2019-2020 school year | 2018 - 2022<br>585/BC-Hanoi University of Science and Technology, June 23, 2020 | Hanoi University of Science and Technology University of Technology University of Economics | |
| 594 | H9.09.05.11 | Minutes of acceptance of equipped fire prevention and fighting equipment<br>Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year | 2021<br>742/BC-Hanoi University of Science and Technology, June 25, 2021 | Hanoi University of Science and Technology University of Technology University of Economics | |

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| 595 | H9.09.05.12 | Summary report of periodic health check-ups for staff and students of the Health Station<br>Report on the results of collecting student feedback on activities<br>Teaching activities of lecturers in the 2022-2023 academic year | 2017 - 2022<br>661/BC-Hanoi University of Science and Technology, date 01/07/2023 | StationMedical Cowg | |
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| 596 | H9.09.05.13 | Circular of the Ministry of Health regulating school health work<br>Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year | Circular No. 33/2021-BYT December 31, 2021<br>236/BC-Hanoi University of Science and Technology, date June 29, 2022 | Ministry of Health University of Technology<br>University of Economics | |
| 597 | H9.09.05.14 | Regulations on health assurance work at Hanoi Metropolitan University<br>Report on the results of the survey on the effectiveness of training programs and the quality of university-level training programs in 2023 | 1620/QD-DHTĐHN<br>734/TB-Hanoi University of Science and Technology, April 20, 2023 | Hanoi University of Science and Technology<br>University of Technology<br>University of Econo | |

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| 598 | H9.09.05.15 | Teaching program 2017, 2019, 2022<br>Report on the results of the survey on the effectiveness of training programs and the quality of university-level training programs in 2021 | 582/QD-Hanoi University of Science and Technology, date /11/2015; 648/QD-Hanoi University of Science and Technology, date /06/; 978/QD-Hanoi University of Science and Technology, 16/2022<br>244/TB-Hanoi University of Science and Technology, date April 20, 2022 | Hanoi University of Science and Technology Hanoi University of Science and Technology | |
| 599 | H9.09.05.16 | 2019 Program Adjustment Profile<br>Minutes of Industry Meetings at the Beginning and End of the Year | 2019<br>2018 - | | |
| 600 | H9.09.05.17 | 2022 Program Adjustment Profile for Final Year Students of 2017, 2018 | 2021, 2022<br>2021, 2022 | | |
| 601 | H9.09.05.18 | Decision to establish Examination Department - Ensuring education quality | 734/QD-Hanoi University of Science and Technology, December 18, 2015 | University of Technology University of Economics | |
| 602 | H9.09.05.19 | Decision to establish the Department of Education Quality Management | 913/QD-Hanoi University of Science and Technology, August 21, 2019 | University of Technology University of Economics | |

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| 603 | H9.09.05.20 | Decision on Issuing the Quality Management System of Hanoi Metropolitan University | 1070/QD-Hanoi University of Science and Technology, October 25, 2017 | University of Technology University of Economics | |

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| 604 | H9.09.05.21 | Process of conducting feedback surveys | 43033 | University of Technology University of Economics | |
| 605 | H9.09.05.22 | Decision on the establishment of a council to develop a university-level training program in Literature Pedagogy | 1267/QD-Hanoi University of Science and Technology, December 17, 2021 | University of Technology University of Economics | |
| 606 | H9.09.05.23 | Decision to announce 27 CDRs for regular university training programs at Thu Do University in 2022 | 487/QD-Hanoi University of Science and Technology, June 24, 2022 | University of Technology University of Economics | |
| 607 | H9.09.05.24 | Decision on promulgating the adjusted undergraduate training program for Literature Pedagogy in 2019 | 648/QD-Hanoi University of Science and Technology, June 18, 2019 | School University of Economics | |

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| 608 | H9.09.05.25 | Decision on promulgating regulations on developing and promulgating CDR; developing, appraising and promulgating university and college training programs at schools<br>Hanoi Metropolitan University | No. 318/QD-Hanoi University of Science and Technology, April 12, 2019 | University of Technology University of Economics | |
| 609 | H9.09.05.26 | Decision to promulgate the undergraduate training program in Literature Pedagogy at the University of Education in 2022 | No. 978/QD-Hanoi University of Science and Technology, August 16, 2022 | University of Technology University of Economics | |
| 610 | H9.09.05.27 | Decision to establish a team to adjust the university training program in Literature Pedagogy according to the applied career orientation | No. 1424/QD-Hanoi University of Science and Technology, November 30, 2018 | School University of Economics and Business | |
| 611 | H9.09.05.28 | Decision to establish a council to evaluate regular university training programs according to regulations<br>applied career orientation in literature pedagogy | No. 361/QD-Hanoi University of Science and Technology, April 24, 2019 | School University of Economics and Business | |

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| 612 | H9.09.05.29 | Self-assessment plan for the quality of undergraduate training programs in Literature Pedagogy | 815/KH-Hanoi University of Science and Technology, August 31, 2021 | University of Technology University of Economics | |
| 613 | H9.09.05.30 | Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University | 218/KH-Hanoi University of Science and Technology, February 17, 2023 | University of Technology University of Economics | |
| 614 | H9.09.05.31 | Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University | 476/KH-Hanoi University of Science and Technology, June 9, 2016 | University of Technology University of Economics | |

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| 615 | H9.09.05.32 | School training quality survey plan for the 2018-2019 school year | 198/KH-Hanoi University of Science and Technology, March 1, 2019 | University of Technology University of Economics | |
| 616 | H9.09.05.33 | School training quality survey plan for the 2017-2018 school year | 127/KH-Hanoi University of Science and Technology, March 1, 2018 | University of Technology Univer | |

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| 617 | H9.09.05.34 | Plan for evaluating and adjusting the training program of all levels of Hanoi Metropolitan University | 1049/KH-Hanoi University of Science and Technology, November 9, 2021 | University of Technology University of Economics | |
| 618 | H9.09.05.35 | Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University | 1105/KH-Hanoi University of Science and Technology, November 25, 2021 | School University of Economics and Business | |
| 619 | H9.09.05.36 | Plan to survey opinions of training institutions and training programs of university level to serve program adjustment according to POHE career application orientation | 1271/KH-Hanoi University of Science and Technology, November 25, 2018 | University of Technology University of Economics | |
| 620 | H9.09.05.37 | Notice of guidance on adjusting university training programs towards POHE career application orientation | 50/TB-Hanoi University of Science and Technology, January 17, 2019 | University of Technology University of Economics | |
| 621 | H9.09.05.38 | Decision to announce the training program of full-time university level at Thu Do University in 2022 | No. 542/QD-Hanoi University of Science and Technology, June | School Unive | |

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| 622 | H9.09.05.39 | Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy at the University of Education | No. 648/QD-Hanoi University of Science and Technology, June 18, 2019 | School University of Economics and Business | |
| 623 | H9.09.05.40 | Survey on the effectiveness of output standards and quality of the university-level Literature Pedagogy training program | - Number: , date | University of Technology University of Economics | |
| 624 | H9.09.05.41 | Student Opinion Survey for the 2020 School Year - 2021 | - Number: , date | University of Technology University of Economics | |
| 625 | H9.09.05.42 | Announcement of training quality survey results for students of the 2015-2018 course | 763/TB-Hanoi University of Science and Technology, July 2, 2018 | University of Technology University of Econo | |

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| 626 | H9.09.05.43 | Report on student feedback on lecturers' teaching activities Semester II - school year 2018-2019 | 917/BC-Hanoi University of Science and Technology, August 23, 2019 | University of Technology University of Economics | |
| 627 | H9.09.05.44 | Table of response results from departments to the Dialogue Conference between the School Board and full-time University and College students in 2018 2017 | 2017 | University of Technology University of Economics | |
| 628 | H9.09.05.45 | Notice on organizing a Dialogue Conference between the Board of Directors and students of Hanoi Metropolitan University for the 2022-2023 academic year | 1355/TB-Hanoi University of Science and Technology, December 6, 2012 | University of Technology University of Economics | |
| 629 | H9.09.05.46 | Survey results of employers, managers, and alumni on the quality of graduates | 1419/KH-DHTĐHN (December 1, 2017); 1418/KH-DHTĐHN (December 7, 2018); 1520/KH-DHTĐHN (December 23, 2019) | Hanoi University of Science and Technology | |

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| 630 | H9.09.05.47 | Survey results on the effectiveness of training programs and university-level training programs in 2020 | 631/BC-Hanoi University of Science and Technology, July 6, 2020 | School University of Economics and Business | |
| 631 | H9.09.05.48 | Announcement of survey results on the effectiveness of training programs and the quality of university-level training programs in 2023 | 386/TB-Hanoi University of Science and Technology, June 24, 2023 | School University of Economics and Business | |
| 632 | H9.09.05.49 | Announcement of survey results on labor market, training programs and human resources in university-level industries in 2021 | 112/BC-Hanoi University of Science and Technology, January 26, 2022 | University of Technology University of Economics | |
| 633 | H9.09.05.50 | Report on survey results of CDR and industry training programs to serve program adjustment according to career application orientation | 263/BC-Hanoi University of Science and Technology, March 12, 2019 | University of Technology University of Economics | |
| 634 | H9.09.05.51 | Minutes of the scientific workshop: Vocational training and training programs in the direction of professional application in the field of Pedagogy Literature | BB/KHXH January 24, 2019 | Faculty of Social Sciences | |

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| 635 | H9.09.05.52 | Minutes of the 2019 Literature Pedagogy training program evaluation | BB/HĐTĐ dated May 10, 2019 | University of Technology University of Economics | |

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| 636 | H9.09.05.53 | Minutes of the assessment of the training program of Literature Pedagogy in 2022 | BB/HĐTĐ dated June 21, 2022 | University of Technology University of Economics | |
| 637 | H9.09.05.54 | Minutes of reviewing the training program and detailed course outline for the 2021-2022 school year | BB/KSP July 16, 2021 | Department Pedagogy | |
| 638 | H9.09.05.55 | Compare versions of the training program through adjustments | 44974 | Department Pedagogy | |
| 639 | H9.09.05.56 | Report on survey results to solicit opinions from employers, managers and alumni on the quality of graduates | 919/BC-Hanoi University of Science and Technology, September 25, 2019 | School University of Economics and Business | |
| 640 | H9.09.05.57 | Notice of adjustment of training plan for official university and college degrees for the 2017, 2018, 2019 courses | 611/BC-Hanoi University of Science and | University of Techn | |

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| | | | Technology, July 1, 2020 | ology University of Economics | |
| 641 | H9.09.05.58 | Summary table of survey results of employer and alumni needs | - Number: , date | University of Technology University of Economics | |
| 642 | H9.09.05.59 | Circular regulating conditions, documents, procedures for opening training majors, suspending enrollment, revoking decisions on opening training majors at university and college levels.<br>college | 08/2011/TT-Ministry of Education and Training, February 17, 2011 | BGD &Tel | |
| 643 | H9.09.05.60 | Open industry profile | 2015, 2016 | | |
| 644 | H9.09.05.61 | Program 2019 | 2019 | | |
| 645 | H9.09.05.62 | Program 2022 | - Number: , date | | |
| 646 | H9.09.05.63 | Decision on promulgating construction regulations and<br>Announce the CDR; Develop, promulgate and evaluate the training program for college and university levels at Hanoi National University | 318/QD-Hanoi University of Science and Technology, April 12, 2019 | BGD &Tel | |
| 647 | H9.09.05.64 | Process of conducting feedback surveys | 43033 | School University of Economics and Business | |

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| 648 | H9.09.05.65 | Process of compiling and adjusting training programs | 44256 | University of Technology University of Economics | |

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| 649 | H9.09.05.66 | Announcement on the implementation of the process of building CDR for university-level majors at Hanoi National University | 331/TB-Hanoi University of Science and Technology, April 25, 2016 | University of Technology University of Economics | |
| 650 | H9.09.05.67 | Decision to establish a council to develop university training programs | 1268/QD-Hanoi University of Science and Technology, December 17, 2021 | University of Technology University of Economics | |
| 651 | H9.09.05.68 | Survey on CDR and CTDT | - Number: , date | University of Technology University of Economics | |
| 652 | H9.09.05.69 | Compare versions of the training program through adjustments | 44974 | Professor violation | |
| 653 | H9.09.05.70 | Comparison of the program of Hanoi Metropolitan University with other training institutions | 44609 | Professor violation | |

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| 654 | H9.09.05.71 | Decision to promulgate the university-level training program in Literature Pedagogy with attached teaching program 2017 | 582/QD-DHTD, November 6, 2015 | University of Technology University of Economics | |
| 655 | H9.09.05.72 | Decision to announce the 2016-2017 regular university training program | 782/QD-Hanoi University of Science and Technology, October 14, 2016 | University of Technology University of Economics | |
| 656 | H9.09.05.73 | Decision to announce the 2019-2020 regular university training program | 542/QD-Hanoi University of Science and Technology, June 3, 2019 | University of Technology University of Economics | |
| 657 | H9.09.05.74 | Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy with attached 2019 teaching program | 648/QD-DHTD, August 16, 2019 | University of Technology University of Economics | |
| 658 | H9.09.05.75 | Decision to announce 27 regular university training programs in 2020 | 487/QD-DHTD, June 24, 2022 | University of Technology University of Economics | |

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| 659 | H9.09.05.76 | Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy with attached 2022 teaching program | 978/QD-DHTD, August 16, 2022 | University of Technology University of Economics | |
| 660 | H9.09.05.77 | Minutes of the industry meeting to review the training program and course content for the 2021-2022 school year | - Number: , date | Professor violation | |

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| 661 | H9.09.05.78 | Proposal to revise training program and curriculum for the 2021-2022 school year | - Number: , date | Department Pedagogy | |
| 662 | H9.09.05.79 | Decision of the appraisal council and Minutes of the appraisal council of the industry's training program in 2022 | 451/QD-DHTD, June 15, 2022 | School University of Economics and Business | |
| 663 | H9.09.05.80 | Survey results, scientific conference minutes, appraisal council minutes, 2019 industry training program revision report | - Number: , date | University of Technology University of Economics | |
| 664 | H9.09.05.81 | Decision on promulgating the Regulations on regular university and college training according to the credit system | 43/2007/QD-Ministry of Education and Training, August 15, | Set Education and Train | |

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| 665 | H9.09.05.82 | Regulations on university and college training according to the credit system of Hanoi University of Science and Technology | /QĐ-ĐHTĐHN, July 21, 2021 | University of Technology University of Economics | |
| 666 | H9.09.05.83 | Decision on promulgating regulations on testing and examination of course subjects | 1168/QD-Hanoi University of Science and Technology, November 23, 2017 | University of Technology University of Economics | |
| 667 | H9.09.05.84 | QT.KT-01 - Procedure for organizing final exams | 43033 | University of Technology University of Economics | |
| 668 | H9.09.05.85 | Quality report on survey of student training quality at the end of the 2019-2020 school year | 674/BC-Hanoi University of Science and Technology, July 14, 2020 | University of Technology University of Economics | |
| 669 | H9.09.05.86 | Quality report on survey of training quality of students at the end of the 2020-2021 school year | 630/BC-Hanoi University of Science and Technology, June 25, 2021 | University of Technology University of Economics | |

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| 670 | H9.09.05.87 | Quality report on survey of training quality of final year students in the 2021-2022 school year | 660/BC-Hanoi University of Science and Technology, June 29, 2022 | University of Technology University of Economics | |
| 671 | H9.09.05.88 | Plan to develop tools to assess learning outcomes of learners in the 2022 - 2023 school year | 1069/KH-Hanoi University of Science and Technology, October 10, 2022 | University of Technology University of Economics | |
| 672 | H9.09.05.89 | Decision on promulgating regulations on the establishment, management and use of the final exam question bank | 642/QD-Hanoi University of Science and Technology, August 24, 2016 | School University of Economics and Business | |

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| 673 | H9.09.05.90 | Process of building, managing and using exam question bank | 42736 | University of Technology University of Economics | |
| 674 | H9.09.05.91 | Project and graduation thesis management process | 42736 | University of Technology University of | |

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| 675 | H9.09.05.92 | Decision to promulgate regulations on advanced study and early graduation at Hanoi University of Science and Technology | 405/QD-Hanoi University of Science and Technology, March 30, 2018 | University of Technology University of Economics | |
| 676 | H9.09.05.93 | Internship Management Process | "11/2019 | School University of Economics and Business | |
| 677 | H9.09.05.94 | Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University | 1105/KH-Hanoi University of Science and Technology, November 25, 2021 | University of Technology University of Economics | |
| 678 | H9.09.05.95 | Plan to survey opinions of training institutions and training programs of university level to serve program adjustment according to POHE career application orientation | 1271/KH-Hanoi University of Science and Technology, November 25, 2018 | University of Technology University of Economics | |
| 679 | H9.09.05.96 | Notice of guidance on adjusting university training programs towards POHE career application orientation | 50/TB-Hanoi University of Science and Technology, January 17, 2019 | School University | |

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| 680 | H9.09.05.97 | Decision to announce the training program of full-time university level at Thu Do University in 2022 | No. 542/QD-Hanoi University of Science and Technology, June 3, 2019 | School University of Economics and Business | |
| 681 | H9.09.05.98 | Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy at the University of Education | No. 648/QD-Hanoi University of Science and Technology, June 18, 2019 | University of Technology University of Economics | |
| 682 | H9.09.05.99 | Survey on the effectiveness of output standards and quality of the university-level Literature Pedagogy training program | - Number: , date | University of Technology University of Economics | |
| 683 | H9.09.05.00 | Student Opinion Survey for the 2020 School Year - 2021 | - Number: , date | University of Technology University of Economics | |

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| | **Standard 10. Quality Improvement** | | | | |
| | **Criterion 10.1. Stakeholder feedback and needs are used as basis for designing and developing CTDH.** | | | | |
| 684 | H10.10.01.01 | 1.1. Circular promulgating Regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising and promulgating training programs for undergraduate, master's and doctoral levels.<br>Doctor and 1.2. Decision on training program standards, training program development and appraisal | 07/2015/TT-BGDDT; 17/2021/TT-BGDDT | SetEducation & Training | |
| 685 | H10.10.01.02 | 2. Decision 734 dated December 18, 2015 Establishing the Examination Department - Ensuring educational quality | 734/QD-Hanoi University of Science and Technology, December 18, 2025 | University Head Do Ha Internal | |
| 686 | H10.10.01.03 | 3. Decision 913/QD-DHTĐHN dated August 21, 2019 Establishment of Education Quality Management Department | 913/QD-Hanoi University of Science and Technology, August 21, 2019 | University Head Do Ha Internal | |
| 687 | H10.10.01.04 | 4. Decision 408 dated May 10, 2016 and Decision 1532 dated September 12, 2024 Promulgating regulations on activities<br>Ensuring the quality of education of Hanoi Metropolitan University | 408/2016/QD-DHTĐHN; 1532/2024/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 688 | H10.10.01.05 | 5. Process and form for conducting surveys and collecting feedback in 2017, 2019, 2021 | QT-DBCL | University Head Hanoi Metropolitan | |

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| 689 | H10.10.01.06 | 6. Decision 88/2020 dated February 4, 2020, Decision 1302/2018 dated November 2, 2028, Decision 253/2016 dated March 22, 2026, Stipulating functions, tasks and organizational structure of affiliated units | 88, 1302, 253/QD-DHTĐHN | University Head Do Ha Internal | |
| 690 | H10.10.01.07 | 7. Decision 882/2021 dated October 11, 2021, Decision 269/2021 dated March 5, 2021, Decision 1216/2019 dated October 7, 2019, Decision 1178/2018 dated September 28, 2018, Decision 1070/2017 dated October 25, 2017 on promulgating the Working Process system of Thu Do University HN | 882, 269, 1216, 1178, 1070/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 691 | H10.10.01.08 | 8. Plan 788/2024 dated May 29, 2024 Organizing surveys to collect opinions from relevant parties | 788/KH-Hanoi University of Science and Technology, May 29, 2024 | University Head Hanoi Metropolitan | |
| 692 | H10.10.01.09 | 9. Plan 218/2023 dated February 17, 2023, Plan 1105/2021 dated November 25, 2021 on opinion survey on CDR and CTDT of university-level training majors, Hanoi Metropolitan University | 218/KH-DHTĐHN; 1105/KH-DHTĐHN | University Head Hanoi Metropolitan | |
| 693 | H10.10.01.10 | 10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results | 296/TB-DHTĐHN; | University Head | |

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| | | Monitor the effectiveness of training programs and the quality of management programs Ly Cong 2023, 2021 | 98/TB-Hanoi University of Science and Technology | Do Ha Internal | |

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| 694 | H10.10.01.11 | 11. Plan 1222/2021 dated December 17, 2021, TB 1223/2021 December 17, 2021, KH 1158/2020 date 12/31/2020, TB 1159/2020 December 31, 2020, TB 1579/2019 on 12/31/2019, KH 1420/2018 on 12/7/2018, TB 1419/2018 dated 12/7/2018 Survey, collect feedback from students on teaching activities of lecturers in the 2021-2022 school year; 2020-2021 school year; 2019-2020 school year; 2018-2019 school year and Notice on conducting the survey<br>Monitor and collect student feedback on lecturers' teaching activities from 2018 to 2022 | 1222, 1158, 1420/KH-DHTĐHN | University Head Hanoi Metropolitan | |
| 695 | H10.10.01.12 | 12. Report 238/2019 dated March 12, 2019, BC 917/2019 dated August 23, 2019, BC 918/2019 dated<br>August 23, 2019, BC 585/2020 June 23, 2019, BC 682/2021 July 7, 2021 Results of collecting feedback from students on lecturers' teaching activities | 238/BC-DHTĐHN | University Head Hanoi Metropolitan | |
| 696 | H10.10.01.13 | 13. Plan 198/2019 dated March 1, 2019, KH 1519/2019 on 12/23/2019, KH 577/2022 on June 3, 2022, KH 578/2022 June 3, 2022, KH 710/2024 May 14, 2024 Survey of peach quality School's creation from 2018 to 2024 | 198, 1519, 577, 578, 710/KH-DHTĐHN | University Head Hanoi Metropolitan | |
| 697 | H10.10.01.14 | 14. Report 674/2020 dated July 14, 2020, BC 630/2021 June 25, 2021, BC 660/2022 June 25, 2021<br>June 29, 2022, BC 968/2024 dated June 28, 2024 Report on the results of the survey on the quality of training of final year students<br>Courses from 2020 to 2024 | 674, 630, 660, 968/BC-DHTĐHN | University Head Hanoi Metropolitan | |
| 698 | H10.10.01.15 | 15. Report 919/2019 dated September 23, 2019, Report 631/2020 dated July 6, 2020 Results of survey to collect opinions from employers, managers and former students on quality number of graduates | 919, 631/BC-DHTĐHN | University Head Do Ha Internal | |
| 699 | H10.10.01.16 | 16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on developing and promulgating CDR, developing, appraising and promulgating training programs for university and college levels at schools | 318, 244/QD-DHTĐHN | University Head Hanoi Metro | |

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| 700 | H10.10.01.17 | 17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing University-Level Training Programs in Public Management and Decision 986 dated August 16, 2022 Issuing the training program for university level in Public Management in 2022 | 1275/QD-DHTĐHN; 986/QD-DHTĐHN | Univer sity Head Hanoi Metro polita n | |
| 701 | H10.10.01.18 | 18. Output standards, training program of Public Management in 2019 | CDR/CTDT | Univer sity Head Do Ha Internal | |
| 702 | H10.10.01.19 | 19. Output standards, training program of Public Management in 2022 | CDR/CTDT | Univer sity Head Do Ha Internal | |
| | **Criterion 10.2. The design and development of the training program is established, evaluated and improved.** **progress** | | | | |
| 703 | H10.10.02.01 | 2.1. Notice 50/2019 dated January 17, 2019 on guidance on adjusting university-level training programs according to applied career orientation (POHE) | 50/TB-Hanoi University of Science and Technology, date January 17, 2019 | Univer sity Head Hanoi Metrop olitan | |
| 704 | H10.10.02.02 | 16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on construction and promulgation of CDR, construction, appraisal and issuance of Conducting training programs at university and college levels at Hanoi National University | 318, 244/QD-DHTĐHN | Univer sity Head Hanoi Metro polita n | |
| 705 | H10.10.02.03 | 2.3. Plan 1049/2021 dated November 9, 2021 Regarding Evaluate and adjust training programs at all levels of Hanoi Metropolitan University | 1049/KH-Hanoi University of Science and Technology, November 9, | Univer sity Head Hanoi Metro | |

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| 7 0 6 | H10. 10.0 2.04 | 16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on developing and promulgating CDR, developing, appraising and promulgating training programs for university and college levels at schools Hanoi University of Science and Technology | 318, 244/QD-DHTĐH N | Univer sity Head Hanoi Metro polita n | |
| 7 0 7 | H10. 10.0 2.05 | 2.5. Sample survey form on output standards; Sample survey form on satisfaction level with quality of graduated students; Sample survey form on training quality; Sample survey form on learners' opinions on activities teacher teaching activities; | MB | Univer sity Head Hanoi Metro polita n | |
| 7 0 8 | H10. 10.0 2.06 | 12. Report 238/2019 dated March 12, 2019, BC 917/2019 dated August 23, 2019, BC 918/2019 dated August 23, 2019, BC 585/2020 June 23, 2019, BC 682/2021 July 7, 2021 Results of collecting feedback from students on lecturers' teaching activities | 238/BC-DHTĐH N | Univer sity Head Hanoi Metro polita n | |
| 7 0 9 | H10. 10.0 2.07 | 14. Report 674/2020 dated July 14, 2020, BC 630/2021 June 25, 2021, BC 660/2022 June 25, 2021 June 29, 2022, BC 968/2024 dated June 28, 2024 Report Survey results of training quality of final year students from 2020 to 2024 | 674, 630, 660, 968/BC-DHTĐH N | Univer sity Head Hanoi Metro polita n | |
| 7 1 0 | H10. 10.0 2.08 | 10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021 | 296/TB-D HTĐHN; 98/TB- Hanoi University of Science and Technology | Univer sity Head Hanoi Metro polita n | |
| 7 1 1 | H10. 10.0 2.09 | 10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021 | 296/TB-D HTĐHN; 98/TB- Hanoi University of Science and Technology | Univer sity Head Do Ha | |

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| 712 | H10.10.02.10 | 15. Report 919/2019 dated September 23, 2019, Report 631/2020 dated July 6, 2020 Results of survey to collect opinions from employers, managers and former students on quality number of graduates | 919, 631/BC-DHTĐHN | University Head Do Ha Internal | |
| 713 | H10.10.02.11 | 10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021 | 296/TB-DHTĐHN; 98/TB-Hanoi University of Science and Technology | University Head Do Ha Internal | |
| 714 | H10.10.02.12 | 16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on developing and promulgating CDR, developing, appraising and promulgating training programs for university and college levels at schools Hanoi University of Science and Technology | 318, 244/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 715 | H10.10.02.13 | 17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing University-Level Training Programs in Public Management and Decision 986 dated August 16, 2022 Issuing the training program for university level in Public Management in 2022 | 1275/QD-DHTĐHN; 986/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 716 | H10.10.02.14 | 2.1. Notice 50/2019 dated January 17, 2019 Regarding Guidance on adjusting university training programs according to applied career orientation (POHE) | 50/TB-Hanoi University of Science and Technology, January 17, 2019 | University Head Hanoi Metropolitan | |
| 717 | H10.10.02.15 | 18. Output standards, training program of Public Management in 2019 | CDR/CTDT | University Head Hanoi Metropolitan | |

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| 718 | H10.10.02.16 | 19. Output standards, training program of Public Management in 2022 | CDR/CTDT | University Head Do Ha Internal | |
| 719 | H10.10.02.17 | 2.17. Notice 611/2020 dated July 1, 2020 Regarding Adjusting the training plan for full-time university and college levels for the 2017, 2018, 2019 school year | 611/TB-Hanoi University of Science and Technology, July 1, 2020 | University Head Hanoi Metropolitan | |
| 720 | H10.10.02.18 | 2.3. Plan 1049/2021 dated November 9, 2021 Regarding Evaluate and adjust training programs at all levels of Hanoi Metropolitan University | 1049/KH-Hanoi University of Science and Technology, November 9, 2021 | University Head Hanoi Metropolitan | |
| 721 | H10.10.02.19 | 1.1. Circular promulgating Regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising, and promulgating training programs for university, master's, and doctoral levels and 1.2. Decision on training program standards, development, and appraisal Training | 07/2015/TT-BGDDT; 17/2021/TT-BGDDT | SetEducation & Training | |
| 722 | H10.10.02.20 | 2.20. Process of compiling and adjusting training programs from 2017-2023 | QT-DT | University Head Hanoi Metropolitan | |

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| 723 | H10.10.02.21 | 2.21. Circular 07/2015 dated April 16, 2015 Promulgating regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising and issuing training programs Bachelor's, Master's, Doctorate | 07/2015/TT-Ministry of Education and Training, April 16, 2015 | SetEducation and Training | |

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| 724 | H10.10.02.22 | 2.22. Circular 17/2021 dated June 22, 2021 Regulations on training program standards, development, appraisal and promulgation of training programs at all levels of higher education | 17/2021/TT-Ministry of Education and Training, June 22, 2021 | Set Education & Training | |
| 725 | H10.10.02.23 | 2.20. Process of compiling and adjusting training programs from 2017-2023 | QT-DT | University Head Hanoi Metropolitan | |
| 726 | H10.10.02.24 | 17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing the University-Level Training Program in Public Management and Decision 986 dated August 16, 2022 Issuing the University-Level Training Program in Management 2022 work | 1275/QD-DHTĐHN; 986/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 727 | H10.10.02.25 | 2.1. Notice 50/2019 dated January 17, 2019 on guidance on adjusting university-level training programs according to applied career orientation (POHE) | 50/TB-Hanoi University of Science and Technology, date January 17, 2019 | University Head Hanoi Metropolitan | |
| 728 | H10.10.02.26 | 18. Output standards, training program of Public Management in 2019 | CDR/CTDT | University Head Do Ha Internal | |
| 729 | H10.10.02.27 | 19. Output standards, training program of Public Management in 2022 | CDR/CTDT | University Head Hanoi Metropolitan | |
| 730 | H10.10.02.28 | 2.28. Decision 1530/2024 dated September 12, 2024 on promulgating regulations on comparing educational quality Education of Hanoi National University | 1530/QD-Hanoi University of Science and Technology, date | University Head Hanoi | |

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| 731 | H10.10.02.29 | 2.29. Notice 1113/2021 dated November 29, 2021, Notice 1313/2024 dated August 23, 2024 on the unification of use<br>Use the forms for building the curriculum and training programs for university level of Hanoi National University | 1113/TB-DHTĐHN; 1313/TB-DHTĐHN | University Head Hanoi Metropolitan | |
| 732 | H10.10.02.30 | 2.30. Decision 766/2021 dated August 23, 2021 promulgating the training standards for courses used in<br>training major at Hanoi National University | 766/QD-Hanoi University of Science and Technology, date August 23, 2021 | University Head Hanoi Metropolitan | |
| 733 | H10.10.02.31 | 17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing the University-Level Training Program in Public Management and Decision 986 dated August 16, 2022 Issuing the University-Level Training Program in Management<br>2022 work | 1275/QD-DHTĐHN; 986/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 734 | H10.10.02.32 | 2.1. Notice 50/2019 dated January 17, 2019 Regarding<br>Guidance on adjusting university training programs according to applied career orientation (POHE) | 50/TB-Hanoi University of Science and Technology, January 17, 2019 | University Head Hanoi Metropolitan | |

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| 735 | H10.10.02.33 | 18. Output standards, training program of Public Management in 2019 | CDR/CTDT | University Head Do Ha Internal | |
| 736 | H10.10.02.34 | 19. Output standards, training program of Public Management in 2022 | CDR/CTDT | University Head Do Ha Internal | |

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| | **Criterion 10.3. The teaching and learning process and assessment of learning outcomes of NH are regularly reviewed and evaluated to ensure compatibility and conformity with the CDR.** | | | | |
| 737 | H10.10.03.01 | 7. Decision 882/2021 dated October 11, 2021, Decision 269/2021 dated March 5, 2021, Decision 1216/2019 dated October 7, 2019, Decision 1178/2018 dated September 28, 2018, Decision 1070/2017 dated October 25, 2017 on promulgating the system Working process of Hanoi Metropolitan University | 882, 269, 1216, 1178, 1070/QD-DHTĐHN | University Head Hanoi Metropolitan | |
| 738 | H10.10.03.02 | 3.2.1. Decision No. 1168 dated November 23, 2017, promulgating the Decision on testing and examination of course subjects; 3.2.2. Decision No. 1141 dated September 26, 2022, promulgating the Decision on assessment of learning outcomes training levels of Hanoi National University | 1168/QD-DHTĐHN; 1141/QD-Hanoi University of Science and Technology | University Head Do Ha Internal | |
| 739 | H10.10.03.03 | 3.3. Teaching workload management process in 2023 | QT.DT-09 | University Head Do Ha Internal | |
| 740 | H10.10.03.04 | 3.4. Process of managing teaching activities of lecturers and learning of students in 2021, 2017 | QT.DT-02 | University Head Hanoi Metropolitan | |
| 741 | H10.10.03.05 | 3.5. Process of reviewing, recognizing learning and graduation results in 2017, 2019, 2021 | QT.DT-06 | University Head Hanoi Metropolitan | |
| 742 | H10.10.03.06 | 3.2.1. Decision No. 1168 dated November 23, 2017, promulgating the Decision on testing and examination of course subjects; 3.2.2. Decision No. 1141 dated September 26, 2022, promulgating | 1168/QD-DHTĐHN; 1141/QD-Hanoi University | University Head | |

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| | | the Decision on assessment of learning outcomes training levels of Hanoi National University | of Science and Technology | Do Ha Internal | |
| 743 | H10.10.03.07 | 3.7. Procedure for organizing final exams for semesters 2021, 2019, 2017 | QT.KT-01 | University Head Do Ha Internal | |
| 744 | H10.10.03.08 | 3.8. Decision No. 946 dated August 11, 2022 promulgating the Decision on management, organization of guidance and evaluation of graduation projects and theses for university-level students | 946/QD-Hanoi University of Science and Technology, August 11, 2022 | University Head Hanoi Metropolitan | |
| 745 | H10.10.03.09 | 3.9. Project and graduation thesis management process for 2017, 2021, 2023 | QT.DT-07 | University Head Do Ha Internal | |
| 746 | H10.10.03.10 | 3.10. Internship management process in 2019 | QT.DT-05, January 1, 2019 | University Head Do Ha Internal | |
| 747 | H10.10.03.11 | 3.11. Decision No. 405 dated March 30, 2018 promulgating the Decision on advanced study and early graduation at Hanoi National University | 405/QD-Hanoi University of Science and Technology, March 30, 2018 | University Head Hanoi Metropolitan | |
| 748 | H10.10.03.12 | 3.12. Decision No. 487 dated June 24, 2022 promulgating the output standards of the undergraduate training program in Public Management (Public Finance Management major) | 487/QD-Hanoi University of Science and Technology, June 24, 2022 | University Head Hanoi Metro | |

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| 749 | H10.10.03.13 | 3.1. Decision No. 717 dated July 21, 2021 promulgating the Regulation on university training at Hanoi National University | 717/QD-Hanoi University of Science and Technology, July 21, 2021 | University Head Do Ha Internal | |
| 750 | H10.10.03.14 | 3.2.1. Decision No. 1168 dated November 23, 2017, promulgating the Decision on testing and examination of course subjects; 3.2.2. Decision No. 1141 dated September 26, 2022, promulgating the Decision on assessment of learning outcomes training levels of Hanoi National University | 1168/QD-DHTĐHN; 1141/QD-Hanoi University of Science and Technology | University Head Do Ha Internal | |
| 751 | H10.10.03.15 | 3.15. Decision No. 642 dated August 24, 2016 promulgating the Decision on the establishment, management and use of the final exam question bank | 642/QD-Hanoi University of Science and Technology, August 24, 2016 | University Head Hanoi Metro polita n | |
| 752 | H10.10.03.16 | 3.16. Process of building, managing and using the 2017, 2019, 2021 exam question bank | QT.KT-02 | University Head Hanoi Metro polita n | |
| 753 | H10.10.03.17 | 18. Output standards, training program for Public Management in 2019, 2022 | CDR/CTDT | University Head Do Ha Internal | |
| 754 | H10.10.03.18 | 3.15. Decision No. 642 dated August 24, 2016 promulgating the Decision on the establishment, management and use of the final exam question bank | 642/QD-Hanoi University of Science and Technology, August 24, 2016 | University Head Do Ha Internal | |

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| 755 | H10.10.03.19 | 3.16. Process of building, managing and using the 2017, 2019, 2021 exam question bank | QT.KT-02 | University Head Hanoi Metropolitan | |

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| 756 | H10.10.03.20 | 3.20.1. Plan 1069 2022 on developing tools to assess learners' learning outcomes;<br>3.20.2. Notice 44 of 2028 and Notice 65 of 2020 on the construction, supplementation and editing of the final exam question bank for the 2017-2018 semester; 3.20.3. Forms<br>register to build, edit the proposed bank | 1069/KH-DHTĐHN;<br>44/TB-DH TĐHN;<br>65/TB-Hanoi University of Science and Technology | University Head Hanoi Metropolitan | |
| 757 | H10.10.03.21 | 3.16. Process of building, managing and using the 2017, 2019, 2021 exam question bank | QT.KT-02 | University Head Do Ha Internal | |
| 758 | H10.10.03.22 | 3.22. Decision No. 1216 dated October 7, 2019, Decision No. 882 dated October 11, 2021 promulgating the working regulations of Hanoi National University | 1216/QD-DHTĐHN;<br>882/QD-University of Social Sciences and Humanities;<br>,<br>November 10, 2021 | University Head Hanoi Metropolitan | |
| 759 | H10.10.03.23 | 11. Plan 1222/2021 dated December 17, 2021, TB 1223/2021 December 17, 2021, KH 1158/2020 date 12/31/2020, TB 1159/2020 December 31, 2020, TB 1579/2019 on 12/31/2019, KH 1420/2018 on 12/7/2018, TB 1419/2018 dated 12/7/2018 Survey, collect feedback from students on teaching activities of lecturers in the 2021-2022 school year; 2020-2021 school year; 2019-2020 school year; 2018-2019 school year and Notice on conducting the survey | 1222, 1158, 1420/KH-DHTĐHN | University Head Hanoi Metropolitan | |

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| | | Monitor and collect student feedback on lecturers' teaching activities from 2018 to 2022 | | | |
| 760 | H10.10.03.24 | 12. Report 238/2019 dated March 12, 2019, BC 917/2019 dated August 23, 2019, BC 918/2019 dated<br>August 23, 2019, BC 585/2020 June 23, 2019, BC 682/2021 July 7, 2021 Results of collecting feedback from students on lecturers' teaching activities | 238/BC-DHTĐHN | University Head Hanoi Metropolitan | |
| 761 | H10.10.03.25 | 13. Plan 198/2019 dated March 1, 2019, KH 1519/2019 on 12/23/2019, KH 577/2022 on June 3, 2022, KH 578/2022 June 3, 2022, KH 710/2024 May 14, 2024 Survey of peach quality School's creation from 2018 to 2024 | 198, 1519, 577, 578, 710/KH-DHTĐHN | University Head Hanoi Metropolitan | |
| 762 | H10.10.03.26 | 14. Report 674/2020 dated July 14, 2020, BC 630/2021 June 25, 2021, BC 660/2022 June 25, 2021<br>June 29, 2022, BC 968/2024 dated June 28, 2024 Report on the results of the survey on the quality of training of final year students<br>Courses from 2020 to 2024 | 674, 630, 660, 968/BC-DHTĐHN | University Head Hanoi Metropolitan | |
| 763 | H10.10.03.27 | 15. Report 919/2019 dated September 23, 2019, Report 631/2020 dated July 6, 2020 Results of survey to collect opinions from employers, managers and former students on quality number of graduates | 919, 631/BC-DHTĐHN | University Head Do Ha Internal | |

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| 764 | H10.10.03.28 | 3.5. Process of reviewing, recognizing learning and graduation results in 2017, 2019, 2021 | QT.DT-06 | University Head Do Ha Internal | |
| 765 | H10.10.03.29 | 3.29. Decision No. 1368 dated December 28, 2021 Issuing the Decision on organizing internships for non-pedagogical training majors at Hanoi National University | 1368/QD-Hanoi University of Science and Technology, December 28, 2021 | University Head Do Ha Internal | |

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| 766 | H10.10.03.30 | 9. Plan 218/2023 dated February 17, 2023, Plan 1105/2021 dated November 25, 2021 on surveying opinions on training programs and training programs for university-level training programs.<br>Study, Hanoi Metropolitan University | 218/KH-DHTĐHN;<br>1105/KH-Hanoi University of Science and Technology | University Head Hanoi Metropolitan | |
| 767 | H10.10.03.31 | 10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021<br>Announcement of survey results<br>Monitor the effectiveness of training programs and the quality of training programs in the Public Management sector in 2023 and 2021 | 296/TB-DHTĐHN;<br>98/TB-DHTĐHN | University Head Hanoi Metropolitan | |
| | **Criterion 10.4. Research results are used to improve teaching and learning.** | | | | |
| 768 | H10.10.04.03 | Regulations on Science and Technology activities of Hanoi Metropolitan University | 864/QD-Hanoi University of Science and Technology, October 6, 2021 | Crawlg Hanoi Metropolitan University Internal | |
| 769 | H10.10.04.04 | DECISION On rewarding research work Scientific research and international publication support Academic year 2023 - 2024 | 1370, August 15, 2024 | University of Economics and Business | |
| 770 | H10.10.04.05 | Procedures for organizing scientific workshops, conferences, seminars | QT.QLKH-02, October 11, 2023 | Crawlg Metropolitan University of Hanoi Internal | |
| 771 | H10.10.04.06 | Student research topic | - Number: , date | | |
| 777 | H10.10.04.07 | Proceedings of the KTĐT seminar | - Number: , date | | |

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| 773 | H10.10.04.08 | Plan to organize student scientific research conference | - Number: , date | | |
| 774 | H10.10.04.09 | Register for research topics of Faculty of Economics and Training | - Number: , date | | |
| 775 | H10.10.04.10 | Announcement of the Preliminary Round of the "HNMU Startup Innovation" activity at the School level for the 2023 school year - 2024 | 720/TB - Hanoi University of Science and Technology, date May 15, 2024 | Management Department reason | |
| | | | | Science Technology and Cooperation develop | |
| 776 | H10.10.04.11 | Decision on awarding Certificates of Merit and Certificates to individuals participating in the "HNMU Startup Innovation" activity of Hanoi Metropolitan University, Academic Year 2022 - 2023 | 564/QD - University of Economics and Business, May 23, 2023 | Department of Science, Technology and Cooperation Management work develop | |
| 777 | H10.10.04.12 | Guidelines for organizing student scientific research activities for the 2023-2024 school year | 187/TB- Hanoi University of Science and Technology, October 26, 2023 | Crawl g Thu Duc University Hanoi Metro | |

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| | **Criterion 10.5. The quality of support services and facilities (at the library, laboratories, information technology systems and other support services) is assessed and improve** | | | | |
| 778 | H10.10.05.00 | QT.QT-01 - Infrastructure and equipment management process | - Number: , date | School University of Economics and Business | |
| 779 | H10.10.05.01 | 10.5. Decision on promulgating the quality management system of Hanoi Metropolitan University | 1070/QD-DHTĐHN | | |
| 780 | H10.10.05.02 | Decision on promulgating the working process system of Hanoi National University | 1258/QD-Hanoi University of Science and Technology, October 11, 2023 | Crawlg Metropolitan University of Hanoi Internal | |
| 781 | H10.10.05.03 | Decision on promulgating the MTCL & KHTH MTCL of Hanoi Metropolitan University for the 2020-2021 academic year | 237/QD-DHTĐHN | Crawlg Thu Duc University Hanoi Metropolitan | |

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| 782 | H10.10.05.04 | Decision on promulgating Quality Objectives and Plans<br>Implementation plan of MTCL of Hanoi Metropolitan University for the 2021-2022 academic year | 833/QD-Hanoi University of Science and Technology, September 28, 2021 | | |
| 783 | H10.10.05.05 | Quality goals of the Faculty of Economics and Urban Affairs for the 2020-2021 school year | , March 5, 2021 | Crawlg Metropolitan University of Hanoi Internal | |
| 784 | H10.10.05.06 | Report on user survey results on Library information activities for the 2022-2023 school year | , March 20, 2023 | TT TT Letters institute& HL | |
| 785 | H10.10.05.07 | Report on survey results of users' opinions on library information activities in the 2020-2021 school year | - Number: , date | TT TT Letters institute& HL | |
| 786 | H10.10.05.08 | Borrowing and returning documents process | QT.TTTV&HL-02, October 11, 2021 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 787 | H10.10.05.09 | Report on the use of the Metropolitan University Digital Library in the 2023-2024 school year | , July 24, 2024 | TT Letters institute& HL | |

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| 788 | H10.10.05.10 | Investment costs for facilities and equipment from 2019 to 2024 | - Number: , date | | |
| 789 | H10.10.05.11 | Infrastructure and equipment management process | QT.VP-06, March 5, 2021 | Crawlg Metropolitan University of Hanoi Internal | |
| 790 | H10.10.05.12 | Establishment of facilities committee for full-time university admission in 2022 | 1384/QD-DHTĐHN/TS22, December 29, 2021 | Management Department Digcreate and Student Affairs | |
| 791 | H10.10.05.13 | Internet network and information technology equipment repair process | QT.KHCN-02, October 11, 2023 | Crawlg Metropolitan University of Hanoi Internal | |

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| 792 | H10.10.05.14 | Request for purchase of computer repair equipment due to electrical problems and network installation for the BGH room | , February 1, 2021 | | |

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| 793 | H10.10.05.15 | Infrastructure and equipment management process | QT.VP-06, March 5, 2021 | Crawlg Metropolitan University of Hanoi Internal | |
| 794 | H10.10.05.16 | Minutes of monitoring environmental sanitation and disease prevention | - Number: , date | | |
| 795 | H10.10.05.17 | - Student satisfaction survey plan on dormitory services - Report on survey of student satisfaction with dormitory services in 2020 | - Number: , date | | |
| 796 | H10.10.05.18 | BB Student Dialogue from 2018-2022 | - Number: , date | | |
| 797 | H10.10.05.19 | Announcement of the results of the end-of-course training quality survey for the 2021-2022 school year | 660/TB-Hanoi University of Science and Technology, June 29, 2022 | School University of Economics and Business | |
| 798 | H10.10.05.20 | Announcement of the results of the final training quality survey for the 2022-2023 school year | 880/TB-Hanoi University of Science and Technology, July 18, 2023 | University of Economics and Business | |
| 799 | H10.10.05.21 | Announcement of survey results measuring student satisfaction with public education services | 674/TB-Hanoi University of Science and Technology, date May 26, 2023 | University of Economics and Busin | |

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| 800 | H10.10.05.22 | Decision on approving the Project to implement the one-stop, one-stop mechanism in handling administrative procedures at Hanoi Metropolitan University | 244/QD-Hanoi University of Science and Technology, March 15, 2023 | Crawlg Metropolitan University of Hanoi Internal | |
| 801 | H10.10.05.23 | University management software | - Number: , date | | |
| | **Criterion 10.6. Systemic and evaluated stakeholder feedback mechanisms and improvement.** | | | | |
| 802 | H10.10.06.01 | Decision to establish the Department of Education Quality Management | 913/QD-Hanoi University of Science and Technology, August 21, 2019 | | |
| 803 | H10.10.06.02 | Process of managing teaching activities of lecturers and learning of students | QT.DT-02, October 11, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 804 | H10.10.06.03 | Graduate Employment Survey Process | QT.CTHSSV-07, October 11, 2023 | | |
| 805 | H10.10.06.04 | Decision No. 776/QD-DHTĐHN dated August 31, 2021 Promulgating regulations on educational quality assurance work of Hanoi Metropolitan University | 776/QD-Hanoi University of Science and Technology, August 31, 2021 | University Head Hanoi Metropolita | |

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| 806 | H10.10.06.05 | Decision on promulgating the working process system of Hanoi National University | 1258/QD-Hanoi University of Science and Technology, October 11, 2023 | Crawlg Thu Duc University Hanoi Metropolitan | |
| 807 | H10.10.06.06 | Decision to establish the Education Quality Assurance Network System | 271/QD-Hanoi University of Science and Technology, May 3, 2021 | Crawlg Metropolitan University of Hanoi Internal | |
| 808 | H10.10.06.07 | Decision on promulgating Regulations on management of university degrees and university certificates<br>Hanoi Metropolitan | 777/QD-Hanoi University of Science and Technology, date August 31, 2021 | | |
| 809 | H10.10.06.08 | KH etc. organizes surveys to gather opinions from relevant parties. | 788/KH-Hanoi University of Science and Technology, May 29, 2024, date 05/29/2024 | | |
| 810 | H10.10.06.09 | Notice on conducting a survey and collecting students' feedback on lecturers' teaching activities in the 2023-2024 school year | 902/KH-Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024 | | |
| 811 | H10.10.06.10 | Survey plan to measure satisfaction of students of Hanoi National University about public education in 2018<br>2022-2023 | 1553/KH-Hanoi University of Science and | University of Econo | |

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| | | | Technology, date 12/30/2022 | mics and Busin ess | |
| 8 1 2 | H10. 10.0 6.11 | Survey to solicit opinions from employers, managers and alumni on the quality of graduates | - Number: , date | | |
| 8 1 3 | H10. 10.0 6.12 | Student Employment Situation Report 2023 | 1889, December 27, 2023 | Crawl g Hanoi Metro polita n Unive rsity Internal | |
| 8 1 4 | H10. 10.0 6.13 | Announcement of survey results on output standards of training programs and human resources in public management sector 2021 | 98/TB-Hanoi University of Science and Technology, date January 26, 2022 | | |
| 8 1 5 | H10. 10.0 6.14 | MINUTES OF THE CONFERENCE BETWEEN THE BOARD OF DIRECTORS AND COLLEGE STUDENTS, | - Number: , date | Unive rsity of Econo mics and Busin ess | |
| | | FULL-TIME UNIVERSITY, ACADEMIC YEAR 2022-2023 | | | |
| 8 1 6 | H10. 10.0 6.15 | Quality improvement plan after internal assessment for the 2022-2023 school year | 1082/KH-Hanoi University of Science and Technology, August 4, 2023 | Unive rsity of Techn ology Univer sity of Econo mics | |
| | **Standard 11. Output** | | | | |

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| | **Criterion 11.1. Dropout and graduation rates are established, monitored and benchmarked for improvement.**<br>**quality** | | | | |
| 817 | H11.11.01.01 | Regulations on functions, tasks, organizational structure and operations of units under the School Hanoi University of Science and Technology | , February 4, 2020 | | |
| 818 | H11.11.01.02 | Process of managing teaching and learning activities | - Number: , date | | |
| 819 | H11.11.01.03 | Student learning outcomes management process | - Number: , date | | |
| 820 | H11.11.01.04 | Regulations on the synthesis and statistics of student numbers | No. 1403/QD-DHTĐHN | | |
| 821 | H11.11.01.05 | Quality objectives of the University and its units | - Number: , date | | |
| 822 | H11.11.01.06 | Report on the implementation results of the school's quality goals | - Number: , date | | |
| 823 | H11.11.01.07 | Quality Objectives and Implementation Plan of the Faculty of Economics and Urban Affairs | - Number: , date | | |
| 824 | H11.11.01.08 | Report on the implementation results of the MTCL of the Faculty of Economics and Urban Affairs | - Number: , date | | |
| 825 | H11.11.01.09 | Management Software | - Number: , date | | |
| 826 | H11.11.01.10 | Process of reviewing, recognizing learning results, and considering graduation | - Number: , date | | |
| 827 | H11.11.01.11 | Minutes of graduation progress review | - Number: , date | | |
| 828 | H11.11.01.12 | Decision to force to leave school | - Number: , date | | |

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| 829 | H11.11.01.13 | Graduation decision | - Number: , date | | |
| 830 | H11.11.01.14 | Year-end report of Training Department, Student Affairs Department | - Number: , date | | |
| 831 | H11.11.01.15 | Welcome new students of Faculty of Economics and Urban Affairs | - Number: , date | | |
| 832 | H11.11.01.16 | HS organizes first week of civic activities | - Number: , date | | |
| 833 | H11.11.01.17 | Academic advisor handbook | - Number: , date | | |
| 834 | H11.11.01.18 | Survey results of graduating students on training program quality | - Number: , date | | |
| 835 | H11.11.01.19 | Minutes of graduation progress review | - Number: , date | | |
| 836 | H11.11.01.20 | Regulations on academic advising work | - Number: , date | | |
| | **Criterion 11.2. Average graduation time is established, monitored and benchmarked to quality improvement** | | | | |
| 837 | H11.11.02.01 | Decision to promulgate regulations on functions, tasks, organizational structure and operations of affiliated units | 88/QD-Hanoi University of Science and Technology, February 4, 2020 | Crawlg Hanoi Metropolitan University Internal | |
| 838 | H11.11.02.02 | Decision on promulgating training regulations according to the credit system of Hanoi National University | 1660/QD-DHTĐHN | | |
| 839 | H11.11.02.03 | Decision on promulgating the plan for regular university training | - Number: , date | | |

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| 840 | H11.11.02.04 | Year-end report of Training Department, Student Affairs Department | - Number: , date | | |
| 841 | H11.11.02.05 | Regulations on the synthesis and statistics of student numbers | No. 1403/QD-DHTĐHN | | |

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| 842 | H11.11.02.06 | Statistical table of the number of students forced to drop out of school and students with academic records on hold | - Number: , date | | |
| 843 | H11.11.02.07 | Minutes of graduation progress review | - Number: , date | | |
| 844 | H11.11.02.08 | HS organizes first week of civic activities | - Number: , date | | |
| 845 | H11.11.02.09 | Year-end report of the Faculty of Economics and Business | - Number: , date | | |
| | **Criterion 11.3. Graduate employment rates are established, monitored and benchmarked to quality improvement** | | | | |
| 846 | H11.11.03.01 | Regulations on functions, tasks, organizational structure and Activities of units under Hanoi National University | , February 4, 2020 | | |
| 847 | H11.11.03.02 | Stakeholder Feedback Survey Process | - Number: , date | | |
| 848 | H11.11.03.03 | Survey plan on employment situation of alumni | - Number: , date | | |
| 849 | H11.11.03.04 | Results of survey on employment situation of alumni | - Number: , date | | |
| | **Criterion 11.4. The type and quantity of research activities of the NH are established, Monitor and benchmark for quality improvement** | | | | |
| 850 | H11.11.04.01 | Science and Technology Regulations of Hanoi National University | No. 864/QD-DHTĐHN | | |

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| 851 | H11.11.04.02 | Types of scientific research for learners | - Number: , date | | |
| 852 | H11.11.04.03 | Notice on guidance for scientific research students | - Number: , date | | |
| 853 | H11.11.04.04 | Plan to organize and establish a council to consider awards for student scientific research at the school level | - Number: , date | | |
| 854 | H11.11.04.05 | Decision to reward scientific research students | - Number: , date | | |
| 855 | H11.11.04.06 | Notice, KH creative startup activities | - Number: , date | | |

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| 856 | H11.11.04.07 | Decision on rewards and list of students participating in creative start-up activities | - Number: , date | | |
| 857 | H11.11.04.08 | Faculty operating budget estimate (Science and Technology budget estimate) | - Number: , date | | |
| 858 | H11.11.04.09 | The school's science and technology budget is allocated to the Faculties. | - Number: , date | | |
| 859 | H11.11.04.10 | Report on student scientific research activities | - Number: , date | | |
| 860 | H11.11.04.11 | Statistics of scientific research activities for students majoring in QLC | - Number: , date | | |
| 861 | H11.11.04.12 | Plan for organizing scientific research activities of students | - Number: , date | | |
| 862 | H11.11.04.13 | Year-end report of the Faculty of Economics and Business | - Number: , date | | |
| | **Criterion 11.5. The level of satisfaction of stakeholders is established, monitored and responded to.**<br>**Compare to improve quality** | | | | |

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| 863 | H11.11.05.01 | Regulations on school's DBCLGD work | - Number: , date | | |
| 864 | H11.11.05.02 | Process of conducting surveys and collecting feedback from stakeholders | - Number: , date | | |
| 865 | H11.11.05.03 | Overall Customer Satisfaction Survey Plan 2024 graduates and lecturers for higher education institutions | - Number: , date | | |
| 866 | H11.11.05.04 | Results of the Overall Satisfaction Survey of 2024 Graduates and Faculty members for higher education institutions | - Number: , date | | |
| 867 | H11.11.05.05 | Survey plan to get students' opinions on library work | - Number: , date | | |
| 868 | H11.11.05.06 | Survey results to get students' opinions on library work | - Number: , date | | |
| 869 | H11.11.05.07 | Results of the survey on the effectiveness of training and development | - Number: , date | | |

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| 870 | H11.11.05.08 | Survey plan on employment situation of alumni | - Number: , date | | |
| 871 | H11.11.05.09 | Results of survey on employment situation of alumni | - Number: , date | | |
| 872 | H11.11.05.10 | Survey plan to measure satisfaction of students of Hanoi Metropolitan University about educational services Public education school year 2022 - 2023 | - Number: , date | | |
| 873 | H11.11.05.11 | Survey results measure student satisfaction with public education services | - Number: , date | | |