

LIST OF CERTIFICATES FOR PUBLIC MANAGEMENT

T T	M i n c o d e	E v i d e n c e n a m e	N u m b e r, d a t e, m o n t h o f i s s u e	P l a c e o f i s s u e	G h i c u
Standard 1. Objectives and output standards of the training program					
Criterion 1.1. The objectives of the training program are clearly defined, consistent with the mission and vision. view of university education, consistent with the goals of higher education stipulated in the Law on Higher Education					
1		Law on Higher Education 2018 (42/2018 VBHN - Office of the National Assembly)	- Number: , date		
2	H1.0 1.01. 01	Decision to promulgate regulations on developing and promulgating output standards, developing, appraising and promulgating training programs for all levels of higher education. study at Hanoi University	224/QD-DHTĐHN		
3	H1.0 1.01. 02	Decision to promulgate the plan for full-time university training for the 2022 course	, September 29, 2022	Crawling Thu Duc University Hanoi Metropolitan	
4	H1.0 1.01. 03	Decision to promulgate the 2019 University Training Plan	, July 12, 2019	Crawling Hanoi Metropolitan University Internal	
5	H1.0 1.01. 04	Output standards of the Bachelor of Public Management training program (major in Public Finance Management) in 2022	, June 24, 2022	Crawling Hanoi Metropolitan	

				Unive rsity Internal
6	H1.0 1.01. 05	Public Administration Curriculum 2022	, August 16, 2022	Crawl g Hanoi Metro polita n Unive rsity Internal
7	H1.0 1.01. 06	4.1. Decision Approving the Development Strategy of Hanoi Metropolitan University for the period 2015-2025	71/QD- Hanoi University of Science and Technology, January 25, 2016	Crawl g Big lear n

				Do Ha Internal
8	H1.0 1.01. 07	1.1. Law on Higher Education	08/2012/QH13, July 2, 2012	
9	H1.0 1.01. 08	Decision to issue training plan for 2019	- Number: , date	
10	H1.0 1.01. 09	Output standards of the 2019 Public Management training program	- Number: , date	
11	H1.0 1.01. 10	Announcement of survey results on output standards of training programs and human resources in public management sector 2021	98/TB- Hanoi University of Science and Technology, date January 26, 2022	
12	H1.0 1.01. 11	Announcement of the results of the survey on output efficiency standards and CL public management training program 2023	396/TB-DHTĐH N	
13	H1.0 1.01. 12	Notice on the unified use of symbols Sample of output standards and training programs of Hanoi Metropolitan University	1113/TB-DHTĐ HN	
Criterion 1.2. The training program's CDR is clearly defined, covering both general and specific requirements that the bank needs to achieve after completing the training				

program.					
1 4	H1.0 1.02. 01	Official dispatch guiding the development and publication of training industry standards	- Number: , date	Set Educ ation and Train ing	
1 5	H1.0 1.02. 02	Decision No. 1982/QĐ TTg approving the National Qualifications Framework	- Number: , date	Gover nment	
1 6	H1.0 1.02. 03	Notice of VV implementing the output standard process for university-level training programs at Hanoi National University	No.: 331/TB - DHTĐHN dated April 25, 2016	Schoo l Unive rsity of Econo mics and Busin ess	
1 7	H1.0 1.02. 04	Training program 2022	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
1 8	H1.0 1.02. 05	2022 Training Program Description	No. 978/QĐ - DHTĐHN dated August 16, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
1 9	H1.0 1.02. 06	2022 CDR Matrix	No. 978/QĐ - DHTĐHN dated August 16, 2022	Unive rsity of Techn ology	

				Univer sity of Econo mics	
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2 0	H1.0 1.02. 07	CTDH 2022	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
2 1	H1.0 1.02. 08	CT 2019	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
2 2	H1.0 1.02. 09	Adjustment plan for 2022, 2019	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
2 3	H1.0 1.02. 10	Comparison with domestic program	2022		
2 4	H1.0 1.02. 11	Comparison with foreign programs	2022		
2 5	H1.0 1.02. 12	Stakeholder Survey Profile 2022, 2019 (plan) (2019 and 2022 reports will be replaced by other industries, keeping the plan the same)	- Number: , date		

26	H1.0 1.02. 13	Minutes of the 2022, 2019 workshop to solicit opinions from stakeholders on the training program (request to the training department)	2022, 2019	University of Technology University of Economics	
27	H1.0 1.02. 14	Minutes of the assessment of the training program with comments from relevant parties on the training program (Decision of the assessment team and minutes of assessment)	- Number: , date	University of Technology University of Economics	
28	H1.0 1.02. 15	Minutes of meeting to receive opinions of relevant parties on training program	- Number: , date	University of Technology University of Economics	
29	H1.0 1.02. 16	DCCT 2022	- Number: , date		
30	H1.0 1.02. 17	Decision to announce output standards of the undergraduate training program in Public Administration	487, June 24, 2022	Crawling Hanoi Metropolitan University Internal	
Criterion 1.3. The training program's CDR reflects the requirements of relevant parties, is periodically reviewed, adjusted and publicly announced.					

31	H1.0 1.03.01	Report on survey results to get employer opinions, administrators and alumni on graduate quality	919/BC-DHTĐHN		
32	H1.0 1.03.02	Report on survey results to solicit opinions from employers, managers and alumni on training quality	633/BC-Hanoi University of Science and Technology, June 25, 2021	Crawling Metropolitan University of Hanoi Internal	
33	H1.0 1.03.03	Report on survey results to solicit opinions from employers, managers and alumni on student quality. graduate	919/BC-DHTĐHN		
34	H1.0 1.03.04	Report on survey results to solicit opinions from employers, managers and alumni on training quality	633/BC-Hanoi University of Science and Technology, June 25, 2021	Crawling Thu Duc University Hanoi Metropolitan	
35	H1.0 1.03.05	KH etc. surveyed the suitability of output standards and quality of undergraduate/master's training programs of Hanoi Metropolitan University for with the request of the parties concerned	901/KH-Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024		
36	H1.0 1.03.06	Notice on conducting a survey and collecting students' feedback on lecturers' teaching activities in the 2023-2024 school year	902/KH-Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024		
37	H1.0 1.03.07	Report on the results of collecting students' feedback on lecturers' teaching activities in the first semester of the 2021-2022 school year	659/BC-Hanoi University of Science and Technology, June	School University	

			29, 2022	of Economics and Business	
38	H1.0 1.03.08	Report on survey results to solicit opinions from employers, managers and alumni on training quality	633/BC-Hanoi University of Science and Technology, June 25, 2021	Crawling Metropolitan University of Hanoi Internal	
39	H1.0 1.03.09	Announcement of survey results on the effectiveness of output standards and training program quality in public management 2023	396/TB-DHTĐHN		
40	H1.0 1.03.10	Announcement of results of the survey on program output standards Training program and human resources in public management sector in 2021	98/TB-Hanoi University of Science and Technology, January 26, 2022		
41	H1.0 1.03.11	Decision to issue the 2022 training plan	- Number: , date		
42	H1.0 1.03.12	Decision to issue training plan for 2019	- Number: , date		

43	H1.0 1.03.13	Plan to evaluate and adjust training programs at all levels of Hanoi Metropolitan University	1049/KH-Hanoi University of Science and Technology, November 9, 2021		
44	H1.0 1.03.14	Report on the results of the survey on the training quality of students at the end of the 2020 - 2021 school year	630/BC-DHTĐHN		

45	H1.0 1.03. 15	Output standards of the 2019 Public Management training program	- Number: , date		
46	H1.0 1.03. 16	Public Administration Curriculum 2022	- Number: , date	Crawling Thu Duc University Hanoi Metropolitan	
47	H1.0 1.03. 17	Output standards of the Bachelor of Public Management training program (major in Public Finance Management) in 2022	, June 24, 2022	Crawling Hanoi Metropolitan University Internal	
48	H1.0 1.03. 18	Public Management Industry Matrix 2022	- Number: , date		
49	H1.0 1.03. 19	Hanoi University of Science and Technology Training Portal	- Number: , date		
50	H1.0 1.03. 20	Consulting diary	- Number: , date		
51	H1.0 1.03. 21	CVHT - QLC'S INITIAL CONSULTATION PLAN	- Number: , date		
52	H1.0 1.03. 22	Schedule for the first week of civic activities for students	- Number: , date		
Standard 2. Training program description					
Criterion 2.1. The training program description is complete and up-to-date.					

53	H2.0 2.01.01	Law amending and supplementing a number of articles of the Law on Higher Education Circular promulgating Regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of building, appraising, promulgate training programs for undergraduate, master's and doctoral levels	34/2018/QH14, July 1, 2019 07/2015/TT- Ministry of Education and Training, April 16, 2015	SetEducation & Training	
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54	H2.0 2.01.02	Circular on training program standards; develop, evaluate and promulgate training programs for all levels of higher education	17/2021/TT- Ministry of Education and Training, June 22, 2021		
55	H2.0 2.01.03	Decision on promulgating regulations on developing and promulgating output standards; developing, appraising and promulgating Conducting undergraduate and college training programs at Hanoi Metropolitan University	- Number: , date		
56	H2.0 2.01.04	Circular No. 22/2017/TT-BGDDT dated September 6, 2017 promulgating regulations on conditions, order and procedures for opening training majors and suspending enrollment, revoking decisions on opening university-level training majors Public Administration training program description 2019	No. 22/2017/TT- Ministry of Education and Training September 6, 2017 - Number: , date	SetEducation and Training	
57	H2.0 2.01.05	Circular No. 07/2015/TT-BGDDT dated April 16, 2015 promulgating regulations on minimum knowledge and required competencies that learners must achieve after graduation Public Administration Training Program 2022	No. 07/2015/TT- Ministry of Education and Training April 16, 2015 - Number: , date	SetEducation and Training	
58	H2.0 2.01.06	Decision No. 318/DHTĐHN dated April 12, 2019 on promulgating, developing and announcing output standards, developing, appraising and promulgating training programs University, college at Hanoi Metropolitan University	No. 318/DHTĐHN April 12, 2019	University of Technology University of Econo	

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59	H2.0 2.01.07	2022 Training Program Description Public Management Industry Matrix 2022	2022 - Number: , date	Hanoi University of Science and Technology	
60	H2.0 2.01.08	Decision to establish an appraisal council for the regular university training program in public management	, March 28, 2018	Crawling Thu Duc University Hanoi Metropolitan	
61	H2.0 2.01.09	2017 Training Program Description Decision to promulgate the university training program in Public Management	2017 , May 10, 2018	Hanoi University of Science and Technology University School Metropolitan Hanoi Internal	

62	H2.0 2.01.10	2022 Training Program Output Standard Matrix Decision to promulgate the training program of Public Management D2022	2022 - Number: , date	Hanoi University of Science	
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6 3	H2.0 2.01. 11	2019 Training Output Standard Matrix Decision to announce output standards of the undergraduate training program in Public Management	2019 , June 13, 2018	Hanoi Unive rsity of Scien ce and Techn ology Crawl g Hanoi Metro polita n Unive rsity Internal	
6 4	H2.0 2.01. 12	2017 Training Program Output Standard Matrix Decision to establish a team to draft the training program for the Public Management major	2017 , March 6, 2018	Hanoi Unive rsity of Scien ce and Techn ology Crawl g Hanoi Metro polita n Unive rsity Internal	
6 5	H2.0 2.01. 13	Decision to establish a council to build a university-level training program in Public Management	1275/QD- Hanoi University of Science and Technology, December 17, 2021	Unive rsity of Techn ology Univer sity of Econo	

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66	H2.0 2.01. 14	Plan to survey opinions on output standards of training programs for university-level training programs, Hanoi Metropolitan University	1105/KH-Hanoi University of Science and Technology, date 11/25/2021		
67	H2.0 2.01. 15	Announcement of results of the survey on program output standards Training program and human resources in public management sector in 2021	98/TB-Hanoi University of Science and Technology, January 26, 2022		
Criterion 2.2. Course outlines are comprehensive and up-to-date.					
68	H2.0 2.02. 01	3.12. Decision No. 487 dated June 24, 2022 promulgating the output standards of the bachelor's training program in Public Management (Public Finance Management major)	487/QD-Hanoi University of Science and Technology, June 24, 2022	Univer sity Head Hanoi Metro polita n	
69	H2.0 2.02. 02	Public Management Industry Matrix 2022	- Number: , date		
70	H2.0 2.02. 03	Public Administration Curriculum 2022	, August 16, 2022	Crawl g Big learn	

				Head Hanoi Metro polita n	
71	H2.0 2.02. 04	Public Administration Curriculum 2019	- Number: , date		
72	H2.0 2.02. 05	Survey plan on output standards of training programs for university-level training programs, Hanoi Metropolitan University	1105/KH-Hanoi University of Science and Technology, date 11/25/2021		

7 3	H2.0 2.02. 06	Decision on the establishment of a council for evaluating the regular university training program in Public Administration	390, March 28, 2018	Crawling Hanoi Metropolitan University Internal	
7 4	H2.0 2.02. 07	Notice on implementing the plan to develop university-level training programs in the direction of applied careers	1195, October 19, 2018		
7 5	H2.0 2.02. 08	9. Plan 218/2023 dated February 17, 2023, Plan 1105/2021 dated November 25, 2021 on surveying opinions on training programs and training programs for university-level training programs. Study, Hanoi Metropolitan University	218/KH-D HTĐHN; 1105/KH- Hanoi University of Science and Technology	University Head Do Ha Internal	
7 6	H2.0 2.02. 09	Announcement of survey results on output standards of training programs and human resources in public management sector 2021	98/TB- Hanoi University of Science and Technology, date January 26, 2022		
Criterion 2.3. The training program description and course outline are publicly announced and easily accessible to stakeholders.					
7 7		Decision to issue the 2019 training plan. Stakeholder survey records 2022, 2019 (plan and survey report) (2019, 2022 reports are replaced by each industry, keeping the plan intact) Report on survey results to solicit opinions from employers, managers and alumni on the quality of graduates Report on student feedback results on teaching activities of lecturers in semester II, school year 2018 - 2019	- Number: , date - No. : , date 919/BC-D HTĐHN 917/BC-D HTĐHN	Hanoi University of Science and Technology Hanoi University of Science and Technology	

7 8	H2.0 2.03. 01	Hanoi University of Science and Technology Training Portal	- Number: , date		
7 9	H2.0 2.03. 02	CVHT - QLC'S INITIAL CONSULTATION PLAN	- Number: , date		
8 0	H2.0 2.03. 03	Student Portal	website	School	

				University HN	
8 1	H2.0 2.03. 04	QLC lecture notification form	- Number: , date		
8 2	H2.0 2.03. 07	Stakeholder Survey Profile 2022, 2019 (Survey Plan and Report)	2022, 2019	University of Technology University of Economics	
8 3	H2.0 2.03. 09	Minutes of the assessment of the training program with comments from relevant parties on the training program (Decision of the assessment team and minutes of assessment)	2022, 2019	University of Technology University of Economics	

Standard 3. Curriculum structure and content

Criterion 3.1. The curriculum is designed based on the CDR.

8 4	H3.0 3.01. 01	Circular regulating the minimum amount of knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising and promulgating university training programs. master, doctorate	07/2015/TT- Ministry of Transport, April 16, 2015	HA NOI	
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85	H3.0 3.01. 02	Public Management Industry Matrix 2022	- Number: , date		
86	H3.0 3.01. 03	Public Administration Curriculum 2019	- Number: , date		
87	H3.0 3.01. 04	Public Administration Curriculum 2022	- Number: , date		
88	H3.0 3.01. 05	Output standards of the Public Management training program in 2019	- Number: , date		
89	H3.0 3.01. 06	Output standards of the Public Management training program in 2022	- Number: , date		
90	H3.0 3.01. 07	Public Administration training program description 2019	- Number: , date		
91	H3.0 3.01. 08	Detailed outline of Public Administration major in 2019	- Number: , date		
92	H3.0 3.01. 09	Detailed outline of Public Administration major in 2022	- Number: , date		

93	H3.0 3.01. 10	Public Management Training Program 2019	- Number: , date		
94	H3.0 3.01. 11	Public Administration Training Program 2022	- Number: , date		
95	H3.0 3.01. 12	Timetable of Faculty of Economics and Urban Affairs - Public Administration	- Number: , date		
96	H3.0 3.01. 13	Public Administration Teaching Profile	- Number: , date		
97	H3.0 3.01. 14	Plan for program evaluation and adjustment Training at all levels of Hanoi Metropolitan University	, November 9, 2021	Ha noi	
98	H3.0 3.01. 15	Notice on the implementation of the plan to develop university-level training programs in vocational orientation	, October 19, 2018	Ha noi	

		application industry			
9 9	H3.0 3.01. 16	Survey of student satisfaction with public education services	, May 16, 2023	Ha noi	
1 0 0	H3.0 3.01. 17	Survey to solicit opinions from employers, managers and alumni on the quality of graduates	- Number: , date		
1 0 1	H3.0 3.01. 18	KS gets students' feedback on teachers' teaching activities	, August 23, 2019	Ha noi	
1 0 2	H3.0 3.01. 19	Survey on the quality of training of final year students	- Number: , date		
1 0 3	H3.0 3.01. 20	Decision on promulgating 27 output standards of full-time university training programs at Hanoi Metropolitan University in 2022	, June 24, 2022	Ha noi	
1 0 4	H3.0 3.01. 21	Decision to approve the Vietnam National Qualifications Framework	, October 18, 2016	Ha noi	
1 0 5	H3.0 3.01. 22	5.1. Decision on promulgating the "Regulations on regular university and college training according to the credit system" of Hanoi Metropolitan University	1660/QD-Hanoi University of Science and Technology, December 28, 2018	Crawling Hanoi Metropolitan University Internal	
Criterion 3.2. The contribution of each course to achieving the learning outcomes is clear.					
1 0 6		Public Administration Curriculum 2022 Public Management Industry Matrix 2022	, August 16, 2022 - Number: , date	Crawling University	

		Public Administration Curriculum 2019 Public Administration Curriculum 2022 Output standards of the Public Management training program in 2019 Output standards of the Public Management training program in 2022 Public Management Training Program 2019 Public Administration Training Program 2022	- Number: , date - Number: , date	Head Hanoi Metro polita n	
1 0 7	H3.0 3.02. 01	Decision on internship years in Public Administration	- Number: , date		
1 0 8	H3.0 3.02. 02	2019 Website Training Program	- Number: , date		
1 0 9	H3.0 3.02. 03	2022 Website Training Program	- Number: , date		
1 1 0	H3.0 3.02. 04	QLC industry recruitment image	- Number: , date		
1 1 1	H3.0 3.02. 05	Notice regarding the schedule of "Citizenship and Student Activities Week at the beginning of the year"	860/TB-DHTĐH N	Ha noi	
1 1 2	H3.0 3.02. 06	KH etc. surveyed the suitability of output standards and quality of undergraduate/master's training programs of Hanoi Metropolitan University for with the request of the parties concerned	901/KH- Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024		
1 1 3	H3.0 3.02. 07	KH etc. organizes surveys to gather opinions from relevant parties.	788/KH- Hanoi University of Science and Technology, May 29, 2024, date 05/29/2024		

1 1 4	H3.0 3.02. 08	Notice 611/2020 dated July 1, 2020 On adjusting the training plan for university and college levels Regular course 2017, 2018, 2019	611/TB- Hanoi University of Science and Technology, date 01/07/2020	Univer sity Head Hanoi Metrop olitan	
Criterion 3.3. The curriculum has a logical structure and sequence; the content is updated and integrated.					
1 1 5	H3.0 3.03. 01	Public Administration Curriculum 2022	, August 16, 2022	Crawl g Hanoi Metro polita n Unive rsity Internal	

1 1 6	H3.0 3.03. 02	Public Administration Curriculum 2019	- Number: , date	Crawl g Thu Duc Unive rsity Hanoi Metrop olitan	
1 1 7	H3.0 3.03. 03	Public Management Training Plan D2019	- Number: , date		
1 1 8	H3.0 3.03. 04	Public Administration Training Plan D2022	- Number: , date		
1 1 9	H3.0 3.03. 05	Output standards of the Public Management training program in 2022	- Number: , date		
1 2 0	H3.0 3.03. 06	Output standards of the Public Management training program in 2019	- Number: , date		
1 2 1	H3.0 3.03. 07	Plan, evaluate and adjust training programs at all levels of Hanoi University	1049/KH- Hanoi University of Science and Technology, January 9, 2021	Unive rsity of Techn ology	

				Univer sity of Econo mics	
1 2 2	H3.0 3.03. 08	Announcement of survey results on the effectiveness of output standards and training program quality in public management 2023	396/TB-DHTĐHN		
1 2 3	H3.0 3.03. 09	Announcement of results of the survey on program output standards Training program and human resources in public management sector in 2021	98/TB- Hanoi University of Science and Technology, January 26, 2022		
1 2 4	H3.0 3.03. 10	Announcement of survey results measuring student satisfaction with public education services	674/TB- Hanoi University of Science and Technology, May 26, 2023	Unive rsity of Econo mics and Busin ess	
1 2 5	H3.0 3.03. 11	Report on the results of collecting students' feedback on lecturers' teaching activities in Semester II, 2018-2019 school year	917/BC- Hanoi University of Science and Technology, August 23, 2019	Crawl g Hanoi Metro polita n Unive rsity Internal	
1 2 6	H3.0 3.03. 12	Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year	682/BC- Hanoi University of Science and Technology, July 7, 2021	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	
1 2 7	H3.0 3.03. 13	Report on the results of collecting students' feedback on lecturers' teaching activities	878/BC- Hanoi University of Science and Technology, date July 17, 2023	Unive rsity of Econo mics and Busin	

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1 2 8	H3.0 3.03. 14	2022 Website Training Program	- Number: , date		

1 2 9	H3.0 3.03. 15	Public Administration Admissions Poster	- Number: , date		
1 3 0	H3.0 3.03. 16	Public Administration Teaching Profile	- Number: , date		

Standard 4. Approaches to teaching and learning

Criterion 4.1. The educational philosophy or educational goals are clearly stated and disseminated to stakeholders.

1 3 1	H4.0 4.00. 01	Decision on promulgating the quality management system according to the ISO model (adjusting the mission, vision, cultural values, and educational philosophy)	1070/QD- Hanoi University of Science and Technology, October 25, 2017	Unive rsity of Techn ology Univer sity of Econo mics	
1 3 2	H4.0 4.00. 02	Resolution on promulgating the Development Strategy of Hanoi Metropolitan University to 2030, vision Looking to 2045	01/NQ-HĐT, January 8, 2024		
1 3 3	H4.0 4.01. 03	Educational philosophy, mission, vision and core values of Hanoi Metropolitan University published on the website	- Number: , date	Thu Unive rsityD o Ha Internal	
1 3 4	H4.0 4.01. 04	Decision to promulgate the training program of Public Management D2022	986/QD- Hanoi University of Science and Technology, August 16, 2022		
1 3 5	H4.0 4.01. 05	DCCT Public Management D2019	- Number: , date		
1 3	H4.0 4.01. 06	Citizen Activity Week Plan from 2019 to 2024	683/KH- Hanoi University		

6			of Science and Technology, date 05/09/2024		
1 3 7	H4.0 4.01. 07	Announcement of survey results on output standards of training programs and human resources in public management sector 2021	98/TB- Hanoi University of Science and Technology, date January 26, 2022		
1 3 8	H4.0 4.01. 08	Announcement of the results of the end-of-course training quality survey for the 2021-2022 school year	660/TB- Hanoi University of Science and Technology, June 29, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
1 3 9	H4.0 4.01. 09	Announcement of the results of the final training quality survey for the 2022-2023 school year	880/TB- Hanoi University of Science and Technology, date July 18, 2023	Unive rsity of Econo mics and Busin ess	
1 4 0	H4.0 4.01. 10	Decision on commending students for scientific research at school level	529/QD- Hanoi University of Science and Technology, July 1, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
Criterion 4.2. Teaching and learning activities are appropriately designed to achieve the learning outcomes.					

1 4 1	H4.0 4.02. 01	Public Administration Curriculum 2019	- Number: , date		
1 4 2	H4.0 4.02. 02	Public Administration Curriculum 2022	- Number: , date		

1 4 3	H4.0 4.02. 03	Training plan for building E-learning electronic lectures 2018	1095/KH- Hanoi University of Science and Technology, date September 26, 2018		
1 4 4	H4.0 4.02. 04	Plan to build electronic lectures 2023	1710/QD- Hanoi University of Science and Technology, November 29, 2023	Unive rsity of Techn ology Univer sity of Econo mics	
1 4 5	H4.0 4.02. 05	Report on the use of the Metropolitan University Digital Library in the 2023-2024 school year	, July 24, 2024	TT Letters instit ute& HL	
1 4 6	H4.0 4.02. 06	Decision on awarding certificates of merit and certificates to individuals participating in the School-level Student Scientific Research Award for the 2023-2024 school year	1256/QD - Hanoi University of Science and Technology, July 26, 2024	Depar tment of Scien ce, Techn ology and Coope ration Mana geme nt develo p	
1 4 7	H4.0 4.02. 07	Decision on awarding certificates of merit and certificates to individuals participating in the School-level Student Scientific Research Award for the 2022 - 2023 school year	775/QD - Hanoi University of Science and Technology, July 6, 2023	Depar tment of Scien ce, Techn ology and Coope ration Mana	

				gemen t develo p	
1 4 8	H4.0 4.02. 08	Plan to Organize the School-Level Student Scientific Research Award for the 2021 - 2022 School Year	252/KH - Hanoi University of Science and Technology, March 16, 2022	Depart ment of Scien ce Mana geme nt Tech nolo gy	

				and Coo pera tion develo p	
1 4 9	H4.0 4.02. 09	Decision on rewarding scientific research students and lecturers guiding scientific research students in the 2020 - 2021 school year	562/QD - Hanoi University of Science and Technology, June 7, 2021	Depart ment of Scien ce, Techn ology and Coope ration Mana geme nt work devel op	
1 5 0	H4.0 4.02. 10	Notice on conducting a survey and collecting students' feedback on lecturers' teaching activities in the 2023-2024 school year	902/KH- Hanoi University of Science and Technology, June 18, 2024, date		

			June 18, 2024		
151	H4.0 4.02. 11	Report on the results of collecting students' feedback on lecturers' teaching activities 2022-2023	878/BC- Hanoi University of Science and Technology, July 17, 2023	University of Economics and Business	
152	H4.0 4.02. 12	Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year	682/BC- Hanoi University of Science and Technology, July 7, 2021	Crawling Thu Duc University Hanoi Metropolitan	
153	H4.0 4.02. 13	Decision to promulgate the 2021 full-time university training plan	795/QD- Hanoi University of Science and Technology, September 6, 2021	Crawling Hanoi Metropolitan University Internal	
154	H4.0 4.02. 14	Decision to promulgate the plan for full-time university training for the 2022 course	1154/QD- Hanoi University of Science and Technology, September 29, 2022	Crawling Hanoi Metropolitan University Internal	
155	H4.0 4.02. 15	Decision to promulgate the plan for full-time university training for the 2023 course	1096/QD- Hanoi University of Science and Technology, August 28, 2023	Crawling Hanoi Metropolitan University Internal	

1 5 6	H4.0 4.02. 16	Decision to promulgate the 2019 University Training Plan	728/QD- Hanoi University of Science and Technology, July 12, 2019	Crawl g Hanoi Metro polita n Unive rsity Internal	
1 5 7	H4.0 4.02. 17	Decision to promulgate the 2020 regular university and college training plan	734/QD- Hanoi University of Science and Technology, August 14, 2020	Crawl g Hanoi Metro polita n Unive rsity Internal	
1 5 8	H4.0 4.02. 18	Output standards of the Public Management training program D2019	- Number: , date		
1 5 9	H4.0 4.02. 19	Output standards of the Public Management training program in 2022	- Number: , date		
1 6 0	H4.0 4.02. 20	Decision on internship years in Public Administration	1302/QD-DHTĐ HN		
1 6 1	H4.0 4.02. 21	Appendix to the specialized internship guide - Public Administration	- Number: , date		
1 6 2	H4.0 4.02. 22	Appendix to vocational internship guidance - Public Administration	- Number: , date		
1 6 3	H4.0 4.02. 23	Report on survey results of student training quality at the end of the school year from 2019 to 2024	674, 630, 660, 968/BC-DHTĐH N	Univer sity Head Do Ha Internal	
Criterion 4.3. Teaching and learning activities promote skills training and enhance lifelong learning capacity of NH.					

1 6 4	H4.0 4.03. 01	Plan to organize training courses on developing training programs and subject programs in 2024 (phase 1)	1036/KH- Hanoi University of Science and Technology, July 12, 2024	Unive rsity of Techn ology Univer sity of Econo mics	
1 6 5	H4.0 4.03. 02	Labor market survey plan on human resource needs in university training programs	33/KH- Hanoi University of Science and Technology, January 12, 2018		
1 6 6	H4.0 4.03. 03	Overall satisfaction survey results of 2024 graduates and staff/faculty staff for university education	968/TB- Hanoi University of Science and Technology, date June 28, 2024		
1 6 7	H4.0 4.03. 04	D2019 Training Plan	728/QD- Hanoi University of Science and Technology, date 02/07/2019	Schoo l	

				Univer sity Univer sity of Econo mics	
1 6 8	H4.0 4.03. 05	D2020 Training Plan	734/QD- Hanoi University of Science and Technology, August 14, 2019	Unive rsity of Techn ology Univer sity of Econo mics	

1 6 9	H4.0 4.03. 06	Training Plan D2021	795/QD- Hanoi University of Science and Technology, September 6, 2021	School University of Economics and Business	
1 7 0	H4.0 4.03. 07	Training Plan D2022	1154/QD- Hanoi University of Science and Technology, September 29, 2022	School University of Economics and Business	
1 7 1	H4.0 4.03. 09	Public Administration Curriculum 2019	- Number: , date	Crawling Thu Duc University Hanoi Metropolitan	
1 7 2	H4.0 4.03. 10	Public Administration Curriculum 2022	- Number: , date	Crawling Thu Duc University Hanoi Metropolitan	
1 7 3	H4.0 4.03. 11	Output standards, training program of Public Management in 2019	CDR/CTDT	University Head Do Ha Internal	

1 7 4	H4.0 4.03. 12	Output standards, training program of Public Management in 2022	CDR/CTDT	Univer sity Head Do Ha Internal	
1 7 5	H4.0 4.03. 13	Regarding the announcement of 27 output standards for the regular university training program at Hanoi Metropolitan University in 2022	487/QD- Hanoi University of Science and Technology, June 24, 2022	Schoo l Unive rsity of Econo mics and Busin ess	
1 7 6	H4.0 4.03. 14	Training plan for building E-Learning electronic lectures	1095/KH- Hanoi University of Science and Technology, date September 26, 2018		
1 7 7	H4.0 4.03. 15	Online classroom image	- Number: , date		
1 7 8	H4.0 4.03. 16	Image of Hanoi University of Science and Technology digital library	- Number: , date		

1 7 9	H4.0 4.03. 17	Decision to reward scientific research students and scientific research instructors in the 2021 - 2022 school year	529/QD- Hanoi University of Science and Technology, July 1, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
1 8 0	H4.0 4.03. 18	Decision to award certificates of merit and recognition to Individuals participating in the School-level Student	775/QD- Hanoi University of Science and		

		Scientific Research Award for the 2022-2023 school year	Technology, July 6, 2023		
1 8 1	H4.0 4.03. 19	Decision to reward students who won the "student scientific research" award at school level in the 2018 - 2019 school year	368/QD- Hanoi University of Science and Technology, April 25, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
1 8 2	H4.0 4.03. 20	Report on student feedback on lecturers' teaching activities in the 2019-2020 school year	585/BC- Hanoi University of Science and Technology, June 23, 2020	Unive rsity of Techn ology Univer sity of Econo mics	
1 8 3	H4.0 4.03. 21	Results of student feedback on teaching activities in semester 1, school year 2021 - 2022	BC-DHTHN		
1 8 4	H4.0 4.03. 22	Report on student feedback on teaching activities in semester 2, school year 2018 - 2019	- Number: , date		
1 8 5	H4.0 4.03. 23	Decision to organize for students of Public Administration D2020 to participate in internship in the 2022-2023 academic year	1630/QD- Hanoi University of Science and Technology, December 23, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
1 8 6	H4.0 4.03. 24	10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021	296/TB-D HTĐHN; 98/TB- Hanoi University of Science and Technology	Univer sity Head Do Ha Internal	

1 8 7	H4.0 4.03. 25	Announcement of survey results on the effectiveness of output standards and training programs in public management in 2023	396/TB-DHTĐHN	University of Technology University of Economics	
1 8 8	H4.0 4.03. 26	Plan to survey the labor market on human resource needs and survey to collect opinions on output standards and training programs for university-level majors. Study, Master's and Doctoral degrees in 2020	432/QD-Hanoi University of Science and Technology, May 6, 2020	University of Technology University of Economics	
1 8 9	H4.0 4.03. 27	Photos of extracurricular activities of the Faculty of Economics and Urban Affairs	- Number: , date		
1 9 0	H4.0 4.03. 28	Extracurricular program "Green Wheel"	- Number: , date		
1 9 1	H4.0 4.03. 29	Plan to organize the closing ceremony of the Faculty of Economics and Training	- Number: , date	Faculty of Information Technology	

Standard 5. Assessment of learner learning outcomes					
Criterion 5.1. The assessment of learning outcomes of NH is designed to be appropriate to the level of achievement of the CDR.					
1 9 2	H5.0 5.01. 01	Regulations on assessment of learning outcomes of training levels 2022	- Number: , date		
1 9 3	H5.0 5.01. 02	QT management internship 03_2021	- Number: , date		

1 9 4	H5.0 5.01. 03	_TB-KSNN input 2022-2023	- Number: , date		
1 9 5	H5.0 5.01. 04	Decision_output standards NN-TH 2022	- Number: , date		
1 9 6	H5.0 5.01. 05	Regulations on management of university training	- Number: , date		
1 9 7	H5.0 5.01. 06	Admissions Report 2020	- Number: , date		
1 9 8	H5.0 5.01. 07	2021 Enrollment Report, 2022 Orientation	- Number: , date		
1 9 9	H5.0 5.01. 08	Enrollment plan for the years 2018-2023	- Number: , date		
2 0 0	H5.0 5.01. 09	KH develops exam questions 2018-2019	- Number: , date		
2 0 1	H5.0 5.01. 10	Planning and training of input foreign language skills for K2022	- Number: , date		
2 0 2	H5.0 5.01. 11	University training according to the credit system	- Number: , date		
2 0 3	H5.0 5.01. 12	Decision to establish the 2021 DCCT appraisal council	- Number: , date		
2 0 4	H5.0 5.01. 13	Decision promulgating regulations on teaching organization and learning results of QPAN	- Number: , date		
2 0 5	H5.0 5.01. 14	Decision of the University's College System	- Number: , date		

2 0 6	H5.0 5.01. 15	QĐ_TLHD Final exam of HP year 2022-2023	- Number: , date		
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207	H5.0 5.01. 16	Exam review process	- Number: , date		
208	H5.0 5.01. 17	QT training results management	- Number: , date		
209	H5.0 5.01. 18	Semester end of semester exam schedule	- Number: , date		
210	H5.0 5.01. 19	ADMISSION AND ENROLLMENT STATISTICS FROM 2016-2022	- Number: , date		
211	H5.0 5.01. 20	Output standards of the 2019 Public Management training program	- Number: , date		
212	H5.0 5.01. 21	Output standards of the Bachelor of Public Management training program (major in Public Finance Management) in 2022	, June 24, 2022	Crawling Thu Duc University Hanoi Metropolitan	
213	H5.0 5.01. 22	3 public	- Number: , date		
214	H5.0 5.01. 23	CVHT - QLC'S INITIAL CONSULTATION PLAN	- Number: , date		
215	H5.0 5.01. 24	Schedule for the first week of civic activities for students	- Number: , date		
216	H5.0 5.01. 25	Public Administration Curriculum 2022	- Number: , date		
217	H5.0 5.01. 26	Detailed outline of Public Administration major in 2022	- Number: , date		

218	H5.0 5.01. 27	Decision promulgating regulations on organizing teaching and evaluating the results of vocational education	- Number: , date		
219	H5.0 5.01. 28	Final exam organization process	QT.KT-01, October 11, 2023	Crawling Thu Duc University	

				Do Ha Internal	
220	H5.0 5.01. 29	Research topic on evaluation of KQHT	- Number: , date		
Criterion 5.2. Regulations on assessment of learning outcomes of NH (including time, The methodology, criteria, weights, feedback mechanisms and related contents are clear and publicly announced to the Bank.					
221	H5.0 5.02. 01	3 public	- Number: , date		
222	H5.0 5.02. 02	8.2. Decision on promulgating the Regulations on undergraduate training at Hanoi Metropolitan University	717/QĐ- Hanoi University of Science and Technology, July 21, 2021	Crawling Thu Duc University Hanoi Metropolita n	
223	H5.0 5.02. 03	Student handbook	- Number: , date		
224	H5.0 5.02. 04	Regulations on assessment of learning outcomes of training levels 2022	- Number: , date		
225	H5.0 5.02. 05	Student learning outcomes management process	QT.DT-04, October 11, 2023	Crawling Thu Duc University	

				Hanoi Metropolitan	
226	H5.0 5.02. 06	Final exam organization process	QT.KT-01, October 11, 2021	Crawling Thu Duc University Hanoi Metropolitan	
227	H5.0 5.02. 07	Final exam marking process	- Number: , date	University of Technology University of Economics	
228	H5.0 5.02. 08	DCCT Public Management D2019	- Number: , date		
229	H5.0 5.02. 09	Detailed outline of Public Administration major in 2022	- Number: , date		
230	H5.0 5.02. 10	Public Administration Training Program 2022	- Number: , date		

231	H5.0 5.02. 11	Process of building, managing and using exam question bank	QT.KT-02, October 11, 2021	Crawling Thu Duc University Hanoi Metropolitan	
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2 3 2	H5.0 5.02. 12	5.1. Project and graduation thesis management process	- Number: , date	Craw g Hanoi Metro polita n Unive rsity Internal	
2 3 3	H5.0 5.02. 13	Exam review and re-exam process	QT.KT-03, October 11, 2023	Craw g Thu Duc Unive rsity Hanoi Metro polita n	
2 3 4	H5.0 5.02. 14	Appendix to the specialized internship guide - Public Administration	- Number: , date		
2 3 5	H5.0 5.02. 15	Internship Management Process	QT.DT-05, October 11, 2023	Craw g Metro polita n Unive rsity of Hanoi Internal	
2 3 6	H5.0 5.02. 16	Student training results management process	QT.CTHSSV- 03, October 11, 2023	Craw g Thu Duc Unive rsity Hanoi Metro polita n	
2 3 7	H5.0 5.02. 17	Announcing the results of the overall satisfaction survey of 2024 graduates	968/KH- Hanoi University of Science and Technology, June	Unive rsity of Techn	

			28, 2024	ology Univer sity of Econo mics	
2 3 8	H5.0 5.02. 18	Report on the results of collecting students' feedback on lecturers' teaching activities in the first semester of the 2021-2022 school year	659/BC- Hanoi University of Science and Technology, June 29, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
2 3 9	H5.0 5.02. 19	Report on student survey results on teaching quality of teachers, semester II, year 2020-2021	, June 28, 2021	Crawl g Metro polita n Unive rsity of Hanoi Internal	
2 4 0	H5.0 5.02. 20	Decision_output standards NN-TH 2022	- Number: , date		

2 4 1	H5.0 5.02. 21	Student handbook	- Number: , date		
2 4 2	H5.0 5.02. 22	2022 Website Training Program	- Number: , date		
2 4 3	H5.0 5.02. 23	CVHT - QLC'S INITIAL CONSULTATION PLAN	- Number: , date		
Criterion 5.3. Diverse methods of assessing learning outcomes, ensuring validity and reliability. trust and fairness					

2 4 4	H5.0 5.03. 01	8.2. Decision on promulgating the Regulations on undergraduate training at Hanoi Metropolitan University	717/QD- Hanoi University of Science and Technology, July 21, 2021	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	
2 4 5	H5.0 5.03. 02	DCCT Public Management D2019	- Number: , date		
2 4 6	H5.0 5.03. 03	Detailed outline of Public Administration major in 2022	- Number: , date		
2 4 7	H5.0 5.03. 04	3 public	- Number: , date		
2 4 8	H5.0 5.03. 05	Assessment form of learning outcomes and exam schedule for semester 1, school year 2021 - 2022	1121/TB- Hanoi University of Science and Technology, November 30, 2021	Crawl g Hanoi Metro polita n Unive rsity Internal	
2 4 9	H5.0 5.03. 06	Decision on promulgating the Regulations on University level training at Hanoi National University.	717/QD- Hanoi University of Science and Technology, July 21, 2021, date July 21, 2021		
2 5 0	H5.0 5.03. 07	Process of building, managing and using exam question bank	QT.KT-02, October 11, 2021	Crawl g Metro polita n Unive rsity of Hanoi	

				Internal	
2 5 1	H5.0 5.03. 08	KH registers, builds, edits exam questions 2020-2021	- Number: , date		

2 5 2	H5.0 5.03. 09	Final exam marking process	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
2 5 3	H5.0 5.03. 10	Enter exam scores on university management software	- Number: , date		
2 5 4	H5.0 5.03. 11	Training management software	- Number: , date		
2 5 5	H5.0 5.03. 12	QT. DT-08. Procedure for organizing the implementation of graduation thesis	- Number: , date		
2 5 6	H5.0 5.03. 13	Plagiarism checker software	- Number: , date		
2 5 7	H5.0 5.03. 14	Decision on promulgating the Regulations on University level training at Hanoi National University.	717/QD- Hanoi University of Science and Technology, July 21, 2021, date July 21, 2021		
2 5 8	H5.0 5.03. 15	Student handbook	- Number: , date		
Criterion 5.4. Assessment results are promptly responded to so that NH can improve learning.					

259	H5.0 5.04. 01	Final exam organization process	QT.KT-01, October 11, 2023	Crawling Thu Duc University Hanoi Metropolitan	
260	H5.0 5.04. 02	Final exam marking process	- Number: , date	University of Technology University of Economics	
261	H5.0 5.04. 03	Exam review and re-exam process	QT.KT-03, October 11, 2023	Crawling Thu Duc University Hanoi Metropolitan	
262	H5.0 5.04. 04	Enter exam scores on university management software	- Number: , date		
263	H5.0 5.04. 05	Student handbook	- Number: , date		

264	H5.0 5.04. 06	Detailed outline of Public Administration major in 2022	- Number: , date		
265	H5.0 5.04. 07	Detailed outline of Public Administration major in 2019	- Number: , date		

2 6 6	H5.0 5.04. 08	Regulations on assessment of learning outcomes of training levels of Hanoi Metropolitan University	1141/QD-DHTDHN, September 26, 2022	School University of Economics and Business	
2 6 7	H5.0 5.04. 09	SUMMARY OF COURSE RESULTS	- Number: , date	University of Economics and Business	
2 6 8	H5.0 5.04. 10	Announcement of survey results measuring student satisfaction with public education services	TB No. 674/TB-Hanoi University of Science and Technology, May 26, 2023, January 2, 2023		
2 6 9	H5.0 5.04. 11	11.1. Decision on the first academic performance warning for students in the second semester of the 2023-2024 school year	963/QD-Hanoi University of Science and Technology, June 21, 2024	Crawling Hanoi Metropolitan University Internal	
2 7 0	H5.0 5.04. 12	CVHT - QLC'S INITIAL CONSULTATION PLAN	- Number: , date		
2 7 1	H5.0 5.04. 13	Plan 980: Regarding the organization of "Citizenship - Student Activities Week" for the 2022 - 2023 school year (For first-year university students) Regular system course 2022)	980/KH-Hanoi University of Science and Technology, September 16, 2022		
2 7 2	H5.0 5.04. 14	Student handbook	- Number: , date		

Criterion 5.5. The NH has easy access to the complaint process regarding learning outcomes.					
2 7 3	H5.0 5.05. 01	Decision on promulgating the Regulations on University level training at Hanoi National University.	717/QD- Hanoi University of Science and Technology, July 21, 2021, date July 21, 2021		
2 7 4	H5.0 5.05. 02	Exam review and re-exam process	QT.KT-03, October 11, 2023	Crawl g Metro polita n Unive rsity of Hanoi Internal	
2 7 5	H5.0 5.05. 03	Summary table of results of review of subject exams and entrance exams (with review application and Minutes) (Review)	- Number: , date		

2 7 6	H5.0 5.05. 04	Management Software	- Number: , date		
2 7 7	H5.0 5.05. 05	Review scoring process	- Number: , date		
2 7 8	H5.0 5.05. 06	Data on exam results, review, and exam review (summary report on course exam grading, final exam results) (re-examination and re-examination of exam papers)	- Number: , date		

Standard 6. Faculty and researchers

**Criterion 6.1. Planning of teaching and research staff (including attracting, receiving, and supplementing)
assignment, assignment, termination of contract and retirement) are carried out to meet the needs of training, scientific research and community service activities.**

2 7 9	H6.0 6.01. 01	Education Law Law amending and supplementing a number of articles of the Law on Higher Education	Law No.: 43/2019/QH14 Hanoi, June 14, 2019 34/2018/QH14, July 1, 2019		
2 8 0	H6.0 6.01. 02	Decree on promulgation of regulations on decentralization of organizational apparatus, civil servants, public employees, and contract workers in public service units under the People's Committee of Hanoi Decree on detailing and guiding the implementation of a number of articles of the Law amending and supplementing a number of articles of the Law on Higher Education	14/2017/QD- People's Committee, 13th April 2017 99/2019/ND-CP, December 30, 2019		
2 8 1	H6.0 6.01. 03	Resolution on the List of job positions, standards and working conditions of each job position at Hanoi National University Decision on promulgating Regulations on management of organizational structure, payroll, cadres, civil servants, public employees, and workers in administrative organizations, public service units, and state-owned enterprises under the management authority of the People's Committee. Hanoi city	No. 14 /NQ-HDT, September 20 year 2022 25/2021/QD- People's Committee, November 19, 2021		
2 8 2	H6.0 6.01. 04	Resolution on promulgating the regulations on organization and operation of Hanoi National University Decision to amend, supplement and abolish a number of articles of the Training Management Regulations	No. 17/NQ-HDT, December 17 2021 1498/QD- Hanoi University of Science and Technology, September 9, 2024		
2 8 3	H6.0 6.01. 05	Decision approving the development strategy of Hanoi National University for the period 2015-2025 Decision to promulgate the training regulations of Hanoi Metropolitan University	No. 71/QD-TĐHTDD HN, 25 January 2016 717/QD-		

			Hanoi University of Science and		
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			Technology, date July 21, 2021		
2 8 4	H6.0 6.01. 06	Decision promulgating the development strategy of units under Hanoi National University for the period 2015-2025 Regulations on Science and Technology Activities of Hanoi Metropolitan University	No. 114/QD-TĐHTD DHN, 23 February 2016 864/QD- Hanoi University of Science and Technology, October 6, 2021		
2 8 5	H6.0 6.01. 07	Human resource development policy of Hanoi Metropolitan University Decision on promulgating the Regulation on academic integrity at Hanoi Metropolitan University	No. 124 -NQ/DU Hanoi, December 25, 2018 1516/QD- Hanoi University of Science and Technology, December 7, 2022		
2 8 6	H6.0 6.01. 08	History of development, vision, mission, values of the School Decision on promulgating Regulations on organizing activities of strong research groups at the School Hanoi Metropolitan University	- No.: , dated 1036/QD- Hanoi University of Science and Technology, November 11, 2021		
2 8 7	H6.0 6.01. 09	Domestic civil servant training plan 2022 Internal spending regulations	44417 1310/QD- Hanoi University of Science and Technology, August 6, 2024		
2 8 8	H6.0 6.01. 10	Decision on supplementing the planning of leadership and management positions of affiliated units for the 2016-2021 term Regulations on working regime of University lecturers Hanoi Metropolitan	No. 1114/QD- Hanoi University of Science and Technology, September 26, 2018	Hanoi Unive rsity of Scien ce and	

			- Number: , date	Technology	
289	H6.0 6.01.11	PROPOSED QUOTAS, CONDITIONS AND STANDARDS FOR RECRUITMENT OF LECTURERS (FACULTY OF SP) Regulations on the use of highly qualified civil servants who have reached retirement age at Hanoi Metropolitan University	44012 309/QD- Hanoi University of Science and Technology, April 16, 2020		
290	H6.0 6.01.12	List of lecturers participating in teaching the industry Notice on deploying timekeeping machine application Face recognition in management of civil servants and employees of Hanoi Metropolitan University	- Number: , date 1284/TB- Hanoi University of Science and Technology, November 24, 2022		
291	H6.0 6.01.13	List of Faculty of Education staff Decision on approving the list of job positions, job descriptions and competency framework for job positions at Hanoi Metropolitan University	Organizational structure of the Faculty of Pedagogy - Faculty of Pedagogy (hnm.edu.vn) 8533/QD- Hanoi University of Science and Technology, December 8, 2017		

292	H6.0 6.01.14	List of lecturers participating in teaching the major Resolution of the School Council on the list of job positions, standards and working conditions of each job positions at Hanoi Metropolitan University	- No.: , dated 14/NQ-HĐT, September 20, 2022		
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2 9 3	H6.0 6.01. 15	Human resource development policy of Hanoi Metropolitan University Decision on assigning Academic Advisors for each year	No. 124 -NQ/DU Hanoi, December 25, 2018 "1349/QD- Hanoi University of Science and Technology on November 10, 2022; 792/QD- DHTĐHN dated 06/9864/QD-D HTĐHN; 1055/QD-DHT ĐHN; 1026/QD- Hanoi University of Science and Technology, August 31, 2020		
2 9 4	H6.0 6.01. 16	Proposing criteria and standards for recruiting lecturers of the Faculty of Pedagogy Decision on assignment of full-time academic advisors 2023	44012 1300/QD- Hanoi University of Science and Technology, October 20, 2023	Unive rsity of Econo mics and Busin ess	
2 9 5	H6.0 6.01. 17	Notice on labor norms for the 2019-2020 school year Decision on assigning Scientific Assistants for the years	No. 1189/QD- Hanoi University of Science and Technology, October 17, 2019 301/QD-D HTĐHN; 1419/QD- DHTĐHN; 1322/QD- Hanoi University	Hanoi Unive rsity of Scien ce and Techn ology	

			of Science and Technology, date 04/02/2020		
2 9 6	H6.0 6.01. 18	Summary of scientific research results for the 2018-2019 school year Regulations on working regime of lecturers of Hanoi Metropolitan University 2024	2019 1332/QD- Hanoi University of Science and Technology, August 8, 2024		
2 9 7	H6.0 6.01. 19	The Board of Directors appoints and reappoints managers under the authority of the principal. Decision on promulgating regulations on working regime for researchers of Thu Dau Mot University. Hanoi Metropolitan	43344 444/QD- Hanoi University of Science and Technology, June 2, 2020		

2 9 8	H6.0 6.01. 20	Decision to promulgate Regulations on Emulation and Reward work at Hanoi Metropolitan University 2024	1065/QD- Hanoi University of Science and Technology, July 3, 2024		
<p>Criterion 6.2. The ratio of teachers/staff and the workload of the teaching and research staff are measured.</p> <p>Measure and monitor as a basis for improving the quality of training, scientific research and other activities.</p> <p>community service</p>					
2 9 9	H6.0 6.02. 01	Decision on promulgating working regime for lecturers teaching full-time programs at Hanoi National University Decision on promulgating the Emulation and Reward Regulations of Hanoi Metropolitan University	No. 888/QD- Hanoi University of Science and Technology, November 11, 2016 686/QD-D HTĐHN; 200/QD-D HTĐHN; 252/HD- Hanoi University of Science and	Hanoi University of Science and Technology	

			Technology, date June 16, 2023		
3 0 0	H6.0 6.02. 02	Decision promulgating regulations on science and technology activities of Hanoi National University Guidelines for Assessment and Classification of Quality for Officers, Civil Servants, and Contract Workers at Hanoi Metropolitan University	No. 551/QD-Hanoi University of Science and Technology, October 30, 2016 720/HD-Hanoi University of Science and Technology, June 6, 2023	Hanoi University of Science and Technology	
3 0 1	H6.0 6.02. 03	Decision on promulgating working regime for lecturers teaching full-time programs at Hanoi National University Decision on approving the list of guest lecturers for each year	No. 888/QD-Hanoi University of Science and Technology, November 11, 2016 1092/TB-Hanoi University of Science and Technology, October 14, 2022	Hanoi University of Science and Technology	
3 0 2	H6.0 6.02. 04	Decision on promulgating assessment and classification for units, cadres, civil servants, public employees and workers of Hanoi National University	No. 819/QD-Hanoi University of Science and Technology, October 25, 2016	University of Technology University of Economics	
3 0 3	H6.0 6.02. 05	Summary report of the 2017-2018 school year (Faculty of Social Sciences)	43281		
<p>Criterion 6.3. Recruitment and selection criteria for teachers and researchers (including ethics and academic capacity) for appointment and transfer are determined and publicly announced.</p>					

3 0 4	H6.0 6.03. 01	Circular regulating codes and standards for professional titles of teaching staff in public higher education institutions Decision on approving the list of review and supplement to the planning of leaders and managers at the Faculty level, Department of Hanoi Metropolitan University	No. 36/2014/TTLT-BGDT-BNV 335/QD-Hanoi University of Science and Technology, March 31, 2023		
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		Internal and external leaders and managers at the Department and Center levels Center of Faculty, Department term 2021 - 2026			
3 0 5	H6.0 6.03. 02	Recruitment Notice of 2017 of the University of Economics and Business of Hanoi Recruitment process for civil servants and contract workers	No. 183/TB-Hanoi University of Science and Technology, March 2, 2017 QT.NS-KHTC-06, October 11, 2023	Hanoi University of Science and Technology Crawling Thu Duc University Hanoi Metropolitan	
3 0 6	H6.0 6.03. 03	Decision on promulgating the assessment of the capacity of civil servants and employees of Hanoi National University Notice of recruitment of civil servants 2019; Proposed recruitment needs of Faculty of Economics and Training	No. 1159/TB-Hanoi University of Science and Technology, September 27, 2018 361/TB-Hanoi University of Science and Technology, April 2, 2019	Hanoi University of Science and Technology	

3 0 7	H6.0 6.03. 04	Proposing criteria and standards for recruiting lecturers Notice of civil servant recruitment 2019 posted publicly on the website	44012 - Number: , date		
3 0 8	H6.0 6.03. 05	Notice of recruitment of civil servants 2019 of Hanoi University of Science and Technology Decision Approving the 2019 Civil Servant Recruitment Results	hnm.edu.vn2019 civil servant recruitment notice 984/QD-Hanoi University of Science and Technology, September 4, 2019		
3 0 9	H6.0 6.03. 06	Decision approving the results of civil servant recruitment in 2019	No. 984/TB-Hanoi University of Science and Technology, September 4, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
3 1 0	H6.0 6.03. 07	Review content of subjects for the civil servant recruitment exam at Hanoi Metropolitan University in 2017	42795		
3 1 1	H6.0 6.03. 08	Circular regulating codes and standards for professional titles of teaching staff in institutions public higher education	No. 36/2014/TTLT- Ministry of Industry and Trade		
3 1 2	H6.0 6.03. 09	Quality goals for the 2018-2019 school year (Faculty of Social Sciences)	2018-2019		
3 1 3	H6.0 6.03. 10	Decision on supplementing the planning of leadership and management positions of affiliated units for the 2016-2021 term	No. 1144/TB-Hanoi University of Science and Technology, September 26, 2018	Unive rsity of Techn ology Univer sity of Econo mics	

3 1 4	H6.0 6.03. 11	Proposing criteria and standards for recruiting lecturers (Faculty of Pedagogy)	44012		
Criterion 6.4. The capacity of the teaching staff and researchers is identified and evaluated.					
3 1 5	H6.0 6.04. 01	Job description table for lecturers at Hanoi Metropolitan University DECISION On rewarding scientific research work and supporting international publication Academic year 2023 - 2024	- Number: , date 1370, August 15, 2024	Unive rsity of Econo mics and Busin ess	
3 1 6	H6.0 6.04. 02	List of teachers and staff of the Faculty of Pedagogy Decision on rewarding scientific research work of the years	44256 1150/QD-DH TĐHN; 798/QD-DH TĐHN; 867/QD-Uni versity of Social Sciences and Humanities; 7, September 28, 2022		
3 1 7	H6.0 6.04. 03	Decision on Promulgating Regulations on Capacity Assessment of Civil Servants and Employees of Hanoi Metropolitan University Survey plan to get feedback from people Learn about teaching activities of lecturers in the 2023-2024 academic year	43370 1779/KH- Hanoi University of Science and Technology, December 12, 2023	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	
3 1 8	H6.0 6.04. 04	Summary report of the 2017-2018 school year. Directions and tasks for the 2018-2019 school year. Report on the results of collecting students' feedback on lecturers' teaching activities	43248 878/BC- Hanoi University of Science and Technology, July 17, 2023	Unive rsity of Econo mics and Busin	

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3 1 9	H6.0 6.04. 05	Decision on promulgating the Regulations on Science and Technology Activities of Hanoi Metropolitan University	42307		
3 2 0	H6.0 6.04. 06	Screenshot of teacher teaching quality survey	- Number: , date		
3 2 1	H6.0 6.04. 07	Notice on classification of civil servants and contract workers for the 2016-2017 school year	43098		
Criterion 6.5. Needs for training and professional development of teachers and researchers identified and actions taken to meet those needs.					
3 2 2	H6.0 6.05. 01	Decision on Issuing Regulations on training and fostering for officials and civil servants of Hanoi Metropolitan University Training plan of Metropolitan University Hanoi and Faculty of Economics and Business	42685 - Number: , date		
3 2 3	H6.0 6.05. 02	Develop training and development plans and send staff for training and development. Decision to Promulgate Regulations on Training and Development	43033 889/QD-		

		training for university staff Hanoi Metropolitan	Hanoi University of Science and Technology, date 11/11/2016		
3 2 4	H6.0 6.05. 03	Notice Regarding Registration of Training Needs in 2016 Process of developing training and development plans and sending staff for training and development	42236 QT.NS-KHTC-08, March 5, 2021	Crawl g Metro polita n Unive rsity of Hanoi Internal	

3 2 5	H6.0 6.05. 04	Survey form for training and development needs for lecturers Regarding training on capacity building for training program output standards, course output standards, designing and using a set of tools to assess learning outcomes according to output standards and the level of output standard achievement learner training program	- Number: , date 1403/KH- Hanoi University of Science and Technology, September 6, 2024		
3 2 6	H6.0 6.05. 05	Goals and quality of the 2018-2019 school year Organizing training courses on technology application in university teaching	- Number: , date 1264/KH- Hanoi University of Science and Technology, date August 19, 2024		
3 2 7	H6.0 6.05. 06	Statistics on positions, qualifications and job titles Organizing online teaching training courses and applying AI in teaching and scientific research	42705 1265/KH- Hanoi University of Science and Technology, August 19, 2024		
3 2 8	H6.0 6.05. 07	Job description table for lecturers at Hanoi Metropolitan University	- Number: , date		
3 2 9	H6.0 6.05. 08	Regulations on codes and standards for professional titles of teaching staff in educational institutions public university education	41971		
3 3 0	H6.0 6.05. 09	Decision to Promulgate Regulations on Training and Development Training for staff and civil servants of Hanoi Metropolitan University	42685		
3 3 1	H6.0 6.05. 10	Develop training and development plans and send staff for training and development.	43033		
3 3 2	H6.0 6.05. 11	Develop training and development plans and send staff for training and development.	43033		
3 3 3	H6.0 6.05. 12	Summary of proposed training courses in 2019	- Number: , date		

3 3 4	H6.0 6.05. 13	Decision on Issuing University Charter	41983		
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3 3 5	H6.0 6.05. 14	Statistics on standards for teachers sent to study abroad	- Number: , date		
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**Criterion 6.6. Performance management of teachers and researchers (including rewards and recognition) is implemented to motivate and support training, scientific research and other activities.
community service activities**

3 3 6	H6.0 6.06. 01	Decision on promulgating regulations on working regime for lecturers teaching full-time programs at Hanoi Metropolitan University Interface of software for declaration and block management amount of work performed	42685 - Number: , date		
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3 3 7	H6.0 6.06. 02	Decision on promulgating the Strategy for development of Unit under Hanoi Metropolitan University for the period 2015-2025	42423		
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3 3 8	H6.0 6.06. 03	Personal activity plan for the school year...	- Number: , date		
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3 3 9	H6.0 6.06. 04	Announcement of the results of the inspection of the progress of implementing science and technology activities in the 2017-2018 school year	43168		
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3 4 0	H6.0 6.06. 05	Monthly performance rating results of staff, lecturers and employees	44013		
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3 4 1	H6.0 6.06. 06	Decision on Issuing Regulations on Capacity Assessment staff and employees of Hanoi Metropolitan University	43370		
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3 4 2	H6.0 6.06. 07	Decision on Promulgating Regulations on Examination Work Competition and rewards of Hanoi Metropolitan University	43567		
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3 4 3	H6.0 6.06. 08	Decision to promulgate regulations on assessment and classification of units, cadres, civil servants, public employees and employees of Hanoi Metropolitan University	42668		
3 4 4	H6.0 6.06. 09	Decision on recognition of emulation titles for the 2016-2017 school year	42923		
3 4 5	H6.0 6.06. 10	Decision on Issuing Regulations on Assessment and Classification for units, officers, civil servants, public employees and workers of Hanoi Metropolitan University	42668		
3 4 6	H6.0 6.06. 11	Decision on recognition of emulation titles for the 2016-2017 school year	42923		
3 4 7	H6.0 6.06. 12	Decision on rewarding scientific research work in the 2017-2018 school year	43325		

3 4 8	H6.0 6.06. 13	Decision on rewarding scientific research work in the 2018-2019 school year	43707		
Criterion 6.7. Types and quantity of research activities of lecturers and researchers are established, monitored and benchmarked to improve quality.					
3 4 9	H6.0 6.07. 01	Decision on promulgating the Operating Regulations Science and Technology of Hanoi Metropolitan University Demonstration of scientific research products Faculty of Economics and Training	42307 - Number: , date		
3 5 0	H6.0 6.07. 02	Notice on approval of science and technology tasks for the 2017-2018 school year of affiliated units School	43026		
3 5 1	H6.0 6.07. 03	Notice of approval of the budget plan for science and technology activities for the 2017-2018 school year	42997		
3 5 2	H6.0 6.07. 04	Decision on recognition of results of scientific research tasks in the 2017-2018 school year	43307		
3 5 3	H6.0 6.07. 05	Statistics of lecturers' scientific research works	- Number: , date		

3 5 4	H6.0 6.07. 06	Decision on rewarding scientific research work in the 2017-2018 school year	August 13 2018		
3 5 5	H6.0 6.07. 07	School year plan 2018-2019	43342		
3 5 6	H6.0 6.07. 08	Decision on approving the list of job positions, Job Description and Job Position Competency Framework at Hanoi Metropolitan University	Decision No. 8533/QD- People's Committee, December 8, 2017	Peopl e's Com mittee of Hanoi City Internal	
3 5 7	H6.0 6.07. 09	Issue regulations, functions, tasks, structure and organization of activities of affiliated units.	Decision No. 1302/QD- Hanoi University of Science and Technology, November 2, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	
3 5 8	H6.0 6.07. 10	Promulgating the Regulations on organization and operation of Hanoi Metropolitan University	Decision No. 1168/QD- Hanoi University of Science and Technology, September 28, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	

3 5 9	H6.0 6.07. 11	Approving the development strategy of Hanoi Metropolitan University for the period 2015-2025	Decision No. 71/QD-DHTĐH N, dated January 25, 2016	Crawl g Hanoi Metro polita n Unive rsity Internal	
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360	H6.0 6.07. 12	Recruitment process for civil servants and contract workers	Procedure QT.TCCB-02, Effective date: October 25, 2017	TCCB Department, Crawling Hanoi Metropolitan University Internal
361	H6.0 6.07. 13	On approving the Recruitment Plan for civil servants working at Hanoi Metropolitan University in 2019	Report No. 1518/TTr-Hanoi University of Science and Technology, December 24, 2018; Plan No. 1518/KH-Hanoi University of Science and Technology, date December 24, 2018	Crawling Hanoi Metropolitan University Internal
362	H6.0 6.07. 14	2019 civil servant recruitment results	Decision No. 984/QD-Hanoi University of Science and Technology, September 4, 2019	Crawling Hanoi Metropolitan University Internal
363	H6.0 6.07. 15	List of experts serving the Literature Pedagogy sector from 2018-2022	- Number: , date	Crawling Hanoi Metropolitan University Internal

3 6 4	H6.0 6.07. 16	Assignment of management and concurrent duties of the Faculty of Pedagogy	- Number: , date	Faculty of Education, School Hanoi Metropolitan University Internal
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3 6 5	H6.0 6.07. 17	Regarding the assignment of staff and lecturers to take on the role of academic advisors and students to take on the role of peer advisors for administrative classes at the full-time university and college levels.	Decision No. 1055/QD-Hanoi University of Science and Technology, September 19, 2019	Crawling Hanoi Metropolitan University Internal
3 6 6	H6.0 6.07. 18	On promulgating the Regulations on Science and Technology activities of Hanoi Metropolitan University	Decision No. 462/QD-Hanoi University of Science and Technology, January 24, 2018	Crawling Hanoi Metropolitan University Internal
3 6 7	H6.0 6.07. 19	Labor standards of the Metropolitan University's staff in 2022-2023 (with deductions)	- Number: , date	Room NS and KHT C, Crawling Thuduc University Hanoi Metropolitan

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3 6 8	H6.0 6.07. 20	Report on the results of analyzing user opinion survey samples on library information activities (2018-2022)	- Number: , date	Crawling Thu Duc University Hanoi Metropolitan	
3 6 9	H6.0 6.07. 21	Procedure for conducting stakeholder feedback surveys	- Number: , date	Crawling Hanoi Metropolitan University Internal	
3 7 0	H6.0 6.07. 22	Announcement of survey results measuring student satisfaction with public education services	TB No. 674/TB-Hanoi University of Science and Technology, May 26, 2023	Crawling Hanoi Metropolitan University Internal	
3 7 1	H6.0 6.07. 23	On human resource development of Hanoi Metropolitan University	Resolution No. 124-NQ/DU, December 25, 2018	Party Committee of Truong Binh lear n	

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3 7 2	H6.0 6.07. 24	On promulgating the Development Strategy for units under the Metropolitan University for the period 2015-2025	Decision No. 114/QD-Hanoi University of Science and Technology, February 23, 2016	Crawling Hanoi Metropolitan University Internal	
3 7 3	H6.0 6.07. 25	Development strategy of the Faculty of Social Sciences and Humanities for the period 2015-2025, vision 2025	- Number: , date	Crawling Thu Duc University Hanoi Metropolitan	
3 7 4	H6.0 6.07. 26	School's operational plan and direction (2018-2022)	- Number: , date	Crawling Thu Duc University Hanoi Metropolitan	
Standard 7. Staff					
Criterion 7.1. The planning of staff (working in libraries, laboratories, information technology systems and other support services) is carried out to meet meet the needs of training, scientific research and community service activities					
3 7 5	H7.0 7.01. 01	Decision on approving the list of job positions, job descriptions and competency framework for job positions at Hanoi Metropolitan University	8533/QDD-People's Committee, December 9, 2017	People's Committee D Hanoi city Internal	
3 7 6	H7.0 7.01. 02	Decision on Issuing Regulations on functions, tasks, organizational structure and operations of affiliated units	88/QD-Hanoi University of Science and Technology, February 4, 2020	Crawling Hanoi Metropolitan	

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3 7 7	H7.0 7.01. 03	Decision on promulgating the Regulations on Organization and Operation of Hanoi Metropolitan University	1168/QD- Hanoi University of Science and Technology, September 28, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	
3 7 8	H7.0 7.01. 04	Development strategy of Hanoi Metropolitan University for the period 2015 - 2025	71/QD- Hanoi University of Science and Technology, January 25, 2016		

3 7 9	H7.0 7.01. 05	Resolution on human resource development of Hanoi Metropolitan University	124-NQ/DU, December 25, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	
3 8 0	H7.0 7.01. 06	Recruitment process for civil servants and contract workers	QT.TCCB-02, October 25, 2017	Crawl g Hanoi Metro polita n Unive rsity Internal	
3 8 1	H7.0 7.01. 07	Regulations on working regime of lecturers of Hanoi Metropolitan University	1332/QD- Hanoi University of Science and Technology, August 8, 2024	Crawl g Hanoi Metro polita n Unive rsity Internal	

3 8 2	H7.0 7.01. 08	Regulations on Science and Technology activities of Hanoi Metropolitan University	864/QD- Hanoi University of Science and Technology, October 6, 2021	Crawl g Hanoi Metro polita n Unive rsity Internal	
3 8 3	H7.0 7.01. 09	Internal spending regulations of Hanoi Metropolitan University	1310/QD- Hanoi University of Science and Technology, August 6, 2024	Crawl g Hanoi Metro polita n Unive rsity Internal	
Criterion 7.2. Criteria for recruitment and selection of employees for appointment and transfer identified and publicly disclosed					
3 8 4	H7.0 7.02. 01	Decision 202: Reorganizing and arranging, assigning civil servants and employees working at the Faculty Economics and Urban, Hanoi Metropolitan University	202/QD- Hanoi University of Science and Technology, date February 26, 2024		
3 8 5	H7.0 7.02. 02	Statistics on qualifications and titles of civil servants at Hanoi Metropolitan University in 2020	- Number: , date		
3 8 6	H7.0 7.02. 03	Statistics on qualifications and titles of civil servants at Hanoi Metropolitan University in 2021	- Number: , date		
3 8 7	H7.0 7.02. 04	Statistics on qualifications and titles of civil servants at Hanoi Metropolitan University in 2022	- Number: , date		

3 8 8	H7.0 7.02. 05	Notice of recruitment of civil servants in 2019 on Hanoi Metropolitan University information portal https://hnmdu.edu.vn/	- Number: , date		
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389	H7.0 7.02. 06	Decision on transferring Mr. Nguyen Minh Quang to work at the Faculty of Economics and Urban Affairs Decision on transferring Mr. Nguyen Phu Quang to work at the Faculty of Economics and Urban Affairs	1189/QD-Hanoi University of Science and Technology, November 30, 2021	Crawling Thu Duc University Hanoi Metropolitan	
390	H7.0 7.02. 08	Decision on appointment of professional title and salary arrangement for civil servant Ms. Ngo Hai Anh	228/QD-SNV, February 2, 2021	Department Interior	
391	H7.0 7.02. 09	Decision on arranging and assigning civil servants to work at the Faculty of Economics and Urban Affairs, Hanoi Metropolitan University	983/QD-Hanoi University of Science and Technology, August 10, 2023	Crawling Thu Duc University Hanoi Metropolitan	
392	H7.0 7.02. 10	Decision on reorganization and arrangement, assignment of officials and employees working at the Faculty of Economics and Urban Affairs, Hanoi Metropolitan University	202/QD-Hanoi University of Science and Technology, February 26, 2024	Crawling Hanoi Metropolitan University Internal	
393	H7.0 7.02. 11	Decision on reorganization and arrangement, assignment of civil servants and employees working at the Faculty of Economics and Urban Affairs, Hanoi National University	2020/QD-University of Economics, February 26, 2024	Crawling Hanoi Metropolitan University Internal	
Criterion 7.3. The capacity of the staff is identified and assessed.					
394	H7.0 7.03. 01	Decision on approving the list of job positions at Hanoi National University	- Number: , date		

3 9 5	H7.0 7.03. 02	Notice on checking the performance of duties of cadres, civil servants, employees and students of Hanoi National University	885/TB- Hanoi University of Science and Technology, September 8, 2020	Crawl g Hanoi Metro polita n Unive rsity Internal
3 9 6	H7.0 7.03. 03	Decision to promulgate Regulations on capacity assessment of civil servants and employees of Hanoi Metropolitan University	1159/QD- Hanoi University of Science and Technology, September 27, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal

3 9 7	H7.0 7.03. 04	Self-assessment scoring sheet	- Number: , date	Crawl g Hanoi Metro polita n Unive rsity Internal
3 9 8	H7.0 7.03. 05	Self-assessment and classification form for cadres and civil servants	- Number: , date	Crawl g Hanoi Metro polita n Unive rsity Internal
3 9 9	H7.0 7.03. 06	CVHT Consulting Plan	- Number: , date	Crawl g Hanoi Metro polita n Unive rsity Internal

400	H7.0 7.03. 07	Decision on recognition of emulation titles for the 2021-2022 school year	919/QD- Hanoi University of Science and Technology, August 2, 2022	Crawl g Hanoi Metro polita n Unive rsity Internal	
401	H7.0 7.03. 08	Decision on awarding the title "City Emulation Flag" for the 202-2024 school year to groups of Hanoi Metropolitan University	4718/QD- People's Committee, September 9, 2024	Peop le's Com mitte e D Ha Noi city Internal	
Criterion 7.4. Need for training and professional development of employees identified and actions taken to meet those needs.					
402	H7.0 7.04. 01	Decision on promulgating regulations on training and fostering for staff of Hanoi National University	247/QD- Hanoi University of Science and Technology, March 21, 2016	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	
403	H7.0 7.04. 02	Notice of registration for training needs in 2016 - 2020	- Number: , date		
404	H7.0 7.04. 03	Summary of proposed training courses in 2019	- Number: , date		

405	H7.0 7.04. 04	Plan to organize "Conference to improve management and operational capacity for the Academic Advisor team for the 2019 - 2020 school year"	1214/KH- Hanoi University of Science and Technology, October 21, 2019	Crawl g Hanoi Metro polita n Unive rsity	
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406	H7.0 7.04. 05	Detailed budget estimate for opening a training course to improve skills in building a digital learning repository	- Number: , date		
407	H7.0 7.04. 06	Decision on sending civil servants and employees to attend the National Defense and Security Knowledge Training Course for Subject 4 in 2022	1135/QD- Hanoi University of Science and Technology, September 23, 2022	Crawling Hanoi Metropolitan University Internal	
408	H7.0 7.04. 07	Decision on sending officers to attend the National Defense and Security Knowledge Training Course for Subject 3 of Hanoi City in 2021	711/QD- Hanoi University of Science and Technology, July 19, 2021	Crawling Hanoi Metropolitan University Internal	
409	H7.0 7.04. 08	Notice of summoning students to attend the first training course for civil servants and public employees in 2021	376/SNV- CCVC, date February 22, 2021	Department of Internal Affairs service	
410	H7.0 7.04. 09	Training Plan Report of Hanoi Metropolitan University and Faculty of Economics and Urban Affairs	1031/DHTĐHN -TCCB; 1141/DHTĐHN -TCCB; 1069/DHTĐHN -NS	Crawling Hanoi Metropolitan University Internal	
<p>Criterion 7.5. Performance management (including rewards and recognition) is implemented to motivate and support training, research and development. community service activities</p>					

4 1 1	H7.0 7.05. 01	Decision on promulgating the Regulations on Organization and Operation of Hanoi Metropolitan University Promulgating the Regulations on organization and operation of Hanoi Metropolitan University	1168/QD- Hanoi University of Science and Technology, September 28, 2018 Decision No. 137/QD- Hanoi University of Science and Technology, February 25, 2016	Crawl g Hanoi Metro polita n Unive rsity g Hanoi Metro polita n Unive rsity Internal	
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4 1 2	H7.0 7.05. 02	Promulgating Regulations on assessing the capacity of civil servants and employees of Hanoi Metropolitan University	Decision No. 1159/QD- Hanoi University of Science and Technology, September 27, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	
4 1 3	H7.0 7.05. 03	On promulgating the Regulations on Emulation and Rewards of Hanoi Metropolitan University	Decision No. 867/QD- Hanoi University of Science and Technology, November 9, 2016	Crawl g Hanoi Metro polita n Unive rsity Internal	

4 1 4	H7.0 7.05. 04	Recognition of emulation titles for the period 2017-2022	Decision No. 752/QD-Hanoi University of Science and Technology, June 28, 2018; Decision No. 759/QD-DHTĐHN, dated July 12, 2019; Decision No. 668/QD-DHTĐHN, dated July 16, 2020; Decision No. 768/QD-DHTĐHN, dated August 24, 2021; Decision No. 919/QD-DHTĐHN, date 08/02/2022	Crawling Hanoi Metropolitan University	
4 1 5	H7.0 7.05. 05	Minutes of staff assignment and schedule	School year 2020-2021 and the year school year 2022-2023	Department Pedagogy	
4 1 6	H7.0 7.05. 06	Academic year work plan of the specialist	School year 2022-2023		
4 1 7	H7.0 7.05. 07	School year plan	- Number: , date	Professor violation	
4 1 8	H7.0 7.05. 08	Assign monitoring and supervision of employees	- Number: , date	Professor violation	
4 1 9	H7.0 7.05. 09	Self-assessment form for classifying civil servants	- Number: , date		

4 2 0	H7.0 7.05. 10	Employee monitoring results report	- Number: , date	Depart ment Peda gogy	
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4 2 1	H7.0 7.05. 11	Self-assessment form for classifying civil servants	- Number: , date		
4 2 2	H7.0 7.05. 13	No peer review yet,	- Number: , date		
4 2 3	H7.0 7.05. 42	Regulations on assessing the capacity of civil servants and employees of Hanoi National University	1159/QD- Hanoi University of Science and Technology, September 27, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	
4 2 4	H7.0 7.05. 43	Regulations on emulation and reward work of Hanoi Metropolitan University	1065/QD- Hanoi University of Science and Technology, July 3, 2024	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	
4 2 5	H7.0 7.05. 44	Decision on recognizing emulation titles 2021 - 2022 Decision on recognizing emulation titles 2019 - 2020	919/QD- Hanoi University of Science and Technology, August 2, 2022	Crawl g Hanoi Metro polita n Unive rsity Internal	

4 2 6	H7.0 7.05. 45	Decision on promulgating the Regulations on functions, tasks, powers and working principles of Academic Advisors of Hanoi Metropolitan University	1430/QD-Hanoi University of Science and Technology, November 14, 2019	Crawling Hanoi Metropolitan University Internal	
4 2 7	H7.0 7.05. 46	Decision on assigning CVHT tasks for the years	1349/QD-DHTĐHN; 792/QD-DHTĐHN; 864/QD-DHTĐHN		
4 2 8	H7.0 7.05. 47	Work plan of staff at the department https://dgcbbccvc.hanoi.gov.vn/_forms/login.aspx?ReturnUrl=%2f_layouts%2f15%2fAuthenticate.aspx%3fSource%3d%252F&Source=%2F	- Number: , date		
4 2 9	H7.0 7.05. 48	Monthly Rating Review	- Number: , date		
4 3 0	H7.0 7.05. 49	Decision on promulgating the Regulations on Emulation and Reward work of Hanoi Metropolitan University Internal	- Number: , date		

4 3 1	H7.0 7.05. 50	Notice etc. to check the implementation of tasks of staff, employees and students of Hanoi National University	- Number: , date		
4 3 2	H7.0 7.05. 51	School year summary report	- Number: , date		
4 3 3	H7.0 7.05. 52	Decision on assigning scientific assistant tasks to faculties for the 2019 - 2020 school year Decision on assigning scientific assistant tasks to faculties for the 2019 - 2020 school year Assigning scientific assistant tasks to faculties for the 2018-2019 school year	- Number: , date		
4 3 4	H7.0 7.05. 53	Decision to recognize emulation titles 2021-2022	- Number: , date		

4 3 5	H7.0 7.05. 54	Decision to recognize emulation titles 2023 - 2024	- Number: , date		
Standard 8. Learners and learner support activities					
Criterion 8.1. Admissions policies are clearly defined, publicly announced and updated					
4 3 6	H8.0 8.01. 01	Admission plan of Hanoi Metropolitan University	315/TB-DHTĐH N/TS16 -April 21, 2016; 307/TB-Ha noi University of Science and Technology - March 22, 2017; 253/TB-D HTĐHN- March 16, 2018; 323/TB-Hanoi University of Science and Technology - March 25, 2019	Hanoi Unive rsity of Scien ce and Techn ology	
4 3 7	H8.0 8.01. 02	Admissions plan	368/DHTĐHN-D ATS2016 - May 18, 2016; 140/DA-Hanoi University of Science and Technology - February 24, 2017; 268/TTr-Hanoi University of Science and Technology - March 19, 2018; 671/DA- Hanoi University of Science and Technology - M17/6/201	Hanoi Unive rsity of Scien ce and Techn ology	

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438	H8.0 8.01. 03	Admission notice	536/TB-Hanoi University of Science and Technology - May 14, 2018;	School	

			642/TB-Hanoi University of Science and Technology - June 6, 2018; 443/TB-Hanoi University of Science and Technology - April 24, 2018; 361/TB- Hanoi University of Science and Technology - April 5, 2018	University of Economics and Business	
439	H8.0 8.01. 04	Decision to establish admission council 2017, 2018, 2019, 2020	352/QD-DHTĐH N/TS16 -5/5/2016; 63/QD-DHTĐH N/TS17 - February 8, 2017; 314/QD-DHTĐ HN/TS18 - March 16, 2018 195/QD- University of Social Sciences/TS19	Hanoi University of Science and Technology	
440	H8.0 8.01. 05	School Website	hnmu.edu.vn	University of Technology University of Econo	

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4 4 1	H8.0 8.01. 06	Book "Things to know about College and University Admissions"	2018-2022		
4 4 2	H8.0 8.01. 07	School Training Program Information Page	daotao.hnmu.edu.vn		
4 4 3	H8.0 8.01. 08	Faculty fanpage, admission flyer, on faculty newsletter	https://www.facebook.com/khoasuphamhnmu	Faculty of Information Technology	
4 4 4	H8.0 8.01. 09	Minutes of the annual meeting of the Admissions Council	2018-2022	Room training	
4 4 5	H8.0 8.01. 10	Announcement of qualifying scores and admission scores	2018-2022		
4 4 6	H8.0 8.01. 11	Admission decision and list of successful candidates	2018-2022		
4 4 7	H8.0 8.01. 12	Survey stakeholders on human resource needs and policy development	2018-2022	University of Technology University of Economics	

4 4 8	H8.0 8.01. 13	Circular Amending the Admission Regulations issued in 2019	2019		
Criterion 8.2. The criteria and methods for selecting NH are clearly defined and evaluated.					
4 4 9	H8.0 8.02. 01	Look up admission results on the web	2018-2022	University of Technology	

				Univer sity of Econo mics	
4 5 0	H8.0 8.02. 02	Notice of additional content in the 2021 regular university enrollment project	2018-2022	Unive rsity of Techn ology Univer sity of Econo mics	
4 5 1	H8.0 8.02. 03	Announcement of qualifying scores and admission scores	2018-2022	Schoo l Unive rsity of Econo mics and Busin ess	
4 5 2	H8.0 8.02. 04	Stakeholder Survey	2018-2022		
Criterion 8.3. There is an appropriate monitoring system for progress in learning and training, learning outcomes, and learning volume of NH.					
4 5 3	H8.0 8.03. 01	Decision on assigning staff and teachers to undertake the task of training, rewarding training staff and training staff of the University	1111, August 1, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
4 5 4	H8.0 8.03. 02	Decision on promulgating "Regulations on functions, tasks, rights and working principles of CVHT at Hanoi National University"	No. 496/QD-DHTĐH N	Unive rsity of Techn ology Univer sity of	

				Economics	
4 5 5	H8.0 8.03. 03	University training regulations of Hanoi National University	- Number: , date	University of Technology University of Economics	
4 5 6	H8.0 8.03. 04	Processes related to learners: Reward and discipline process; Policy resolution process; Study volume management process...	- Number: , date	University of Technology University of Economics	
4 5 7	H8.0 8.03. 05	Procedures of the Department of Training Management and Student Affairs	- Number: , date		
4 5 8	H8.0 8.03. 06	Decision on establishing the School's Student Affairs Committee, Decision on regulating the functions and tasks of the School's Student Affairs Committee	1111, August 1, 2019	School University of Economics and Business	

4 5 9	H8.0 8.03. 07	Decision to establish the Department of Training Management and Student Affairs	- Number: , date	University of Technology University of Economics	
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4 6 0	H8.0 8.03. 08	Minutes of class activities of the subject classes	2018-2022	Depart ment train ing	
4 6 1	H8.0 8.03. 09	Student handbook	- Number: , date		
4 6 2	H8.0 8.03. 10	Hanoi Metropolitan University training portal	Website http://daotao.hnmu.edu.vn	School University of Economics and Business	
4 6 3	H8.0 8.03. 11	Average score for re-study and improvement 2017, 2018	- Number: , date	University of Technology University of Economics	
4 6 4	H8.0 8.03. 12	Notice of progress review and progress suspension for students who have not completed enough credits	2018-2022	University of Technology University of Economics	
4 6 5	H8.0 8.03. 13	Forms for CVHT work	- Number: , date	University of Technology University of Economics	

4 6 6	H8.0 8.03. 14	Progress review minutes	2018-2023	Unive rity of Techn ology Univer sity of Econo mics	
4 6 7	H8.0 8.03. 15	Regulations on evaluating training results of full-time students at Hanoi National University	No. 1268/QD-DHTĐ HN October 25, 2018	Unive rity of Techn ology Univer sity of Econo mics	
4 6 8	H8.0 8.03. 16	Decision on Student Affairs Regulations of Hanoi Metropolitan University	442, June 1, 2016	Crawl g Hanoi Metro polita n Unive rsity Internal	
Criterion 8.4. There are academic advising activities, extracurricular activities, competitive activities and other support services to help improve learning and employability. of NH.					
4 6 9	H8.0 8.04. 01	Regulations on promulgation of "Regulations on functions, Duties, rights and working principles of academic advisors" at Hanoi Metropolitan University	496/QD- Hanoi University of Science and Technology, October 16, 2015	Crawl g Univ ersity	

				Head Hanoi Metro polita n	
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4 7 0	H8.0 8.04. 02	Plan to organize "Conference to improve management and operation capacity for CVHT team in the 2019 - 2020 school year"	1214, October 21, 2019	Craw g Metro polita n Unive rsity of Hanoi Internal	
4 7 1	H8.0 8.04. 03	List of Academic Advisors and Peer Academic Advisors for each academic year	- Number: , date	Craw g Metro polita n Unive rsity of Hanoi Internal	
4 7 2	H8.0 8.04. 04	Plan 980: Regarding the organization of "Citizenship - Student Activities Week" for the 2022 - 2023 school year (For first-year university students) Regular system course 2022)	980/KH- Hanoi University of Science and Technology, September 16, 2022		
4 7 3	H8.0 8.04. 05	Decision to promulgate regulations on functions, tasks, organizational structure and operations of affiliated units	253/QD- Hanoi University of Science and Technology, March 22, 2016	Craw g Hanoi Metro polita n Unive rsity Internal	
4 7 4	H8.0 8.04. 06	Issuing and implementing academic advising work for the 2020 - 2021 school year	710/TB- Hanoi University of Science and Technology, July 23, 2020	Depart ment of Trainin g &CT HSSV	
4 7 5	H8.0 8.04. 07	Plan to organize the program to welcome new students of the Faculty of Economics and Urban Affairs in 2022	- Number: , date	Facu lty of Econ omic	

				seco nomi c and Urban	
4 7 6	H8.0 8.04. 08	Project and graduation thesis management process	QT.DT-07, October 11, 2021	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	
4 7 7	H8.0 8.04. 09	Notice 1406: Regarding the list of ranked students Weak academic performance, semester 3, school year 2023 - 2024 (08 students)	1406/TB- Hanoi University of Science and Technology, September 9, 2024	Unive rsity of Econo mics and Busin ess	
4 7 8	H8.0 8.04. 10	Decision on granting KKHT scholarships for semester II, academic year 2020-2021 for students in non-pedagogical majors Full-time university degree	1024/QD- Hanoi University of Science and Technology, date 11/11/2021		
4 7 9	H8.0 8.04. 11	Decision on rewarding scientific research students of the years	- Number: , date	Crawl g Unive rsity Head	

				Do Ha Internal	
4 8 0	H8.0 8.04. 12	Decision to commend students with excellent achievements in graduation internship	509/QD- Hanoi University of Science and Technology, June 29, 2022	Crawl g Thu Duc Unive rsity Hanoi Metro polita	

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4 8 1	H8.0 8.04. 13	Plan for organizing Creative and Startup activities of Hanoi Metropolitan University every year	- Number: , date		
4 8 2	H8.0 8.04. 14	Website Library Information Page of Hanoi Metropolitan University	- Number: , date		
4 8 3	H8.0 8.04. 15	Program of Youth Union and Youth Movement of Hanoi Metropolitan University over the years	- Number: , date	Crawling Hanoi Metropolitan University Internal	
4 8 4	H8.0 8.04. 16	Some extracurricular activities of students of the Faculty of Economics and Urban Affairs	- Number: , date		
4 8 5	H8.0 8.04. 17	Plan to organize the seminar "Career guidance in digital environment" Faculty of Economics and Urban Affairs	, November 22, 2022	Faculty of Economic social and Urban	
4 8 6	H8.0 8.04. 18	Plan to organize Customer Conferences for non-pedagogical sectors every year	- Number: , date	Crawling Metropolitan University of Hanoi Internal	
4 8 7	H8.0 8.04. 19	Decision on the establishment of the Student Support Center and cooperation with employers under the Department of Training Management and Student Affairs	330/QĐ- Hanoi University of Science and Technology, April 28, 2020	Crawling Metropolitan University	

				of Hanoi Internal	
488	H8.0 8.04. 20	Overall satisfaction survey results 2024 graduates and staff/lecturers for university education institutions	968/TB- Hanoi University of Science and Technology, June 28, 2024		
489	H8.0 8.04. 21	Announcement of survey results measuring student satisfaction with public education services	674/TB- Hanoi University of Science and Technology, May 26, 2023	Unive rsity of Econo mics and Busin ess	
Criterion 8.5. The psychological, social and physical environment facilitates training, research and personal comfort.					

490	H8.0 8.05. 01	Decision approving the renovation and repair project Project A1, A2, A3 buildings of Hanoi Metropolitan University	- Number: , date		
491	H8.0 8.05. 02	Image of functional area signboard	- Number: , date		
492	H8.0 8.05. 03	University Map	- Number: , date		
493	H8.0 8.05. 04	Office culture regulations	- Number: , date		
494	H8.0 8.05. 05	One-stop-shop regulations	- Number: , date	Medica l	
495	H8.0 8.05. 06	KH organizes the contest	- Number: , date	Unive rsity of Econo mics and Busin	

				ess	
4 9 6	H8.0 8.05. 07	Health check-up for students	- Number: , date	Faculty of Education create	
4 9 7	H8.0 8.05. 08	BB Feedback from learners and stakeholders on the school's landscape and environment	- Number: , date	Department train	

Standard 9. Facilities and equipment

Criterion 9.1. There is a system of offices, classrooms and functional rooms with suitable equipment to support training and research activities.

4 9 8	H9.0 9.01. 01	On promulgating university training programs Public Administration at Hanoi Metropolitan University in 2022	986, August 16, 2022		
4 9 9	H9.0 9.01. 02	The Public Administration training program is publicly announced on the School's website.	, July 16, 2024		
5 0 0	H9.0 9.01. 03	Project for development of Hanoi Metropolitan University to 2030, vision to 2045	Decision No. 6743/QD- People's Committee on December 31, 2023, December 31, 2023		
5 0 1	H9.0 9.01. 04	Confirmation of ownership of facilities: land and usage area	18/QD-UBND January 2, 2007, January 2, 2007		
5 0 2	H9.0 9.01. 05	CCDC and TS tracking book 2024	, July 15, 2024		

5 0 3	H9.0 9.01. 06	Infrastructure and equipment management process	, July 15, 2024		
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5 0 4	H9.0 9.01. 07	Investment policy for the Project of Renovation and repair of buildings A, B, F, campus 3 - Hanoi Metropolitan University	Decision No. 4834/QD- People's Committee October 28, 2020, October 28, 2020		
5 0 5	H9.0 9.01. 08	Project Investment Policy: Renovation and repair of building items A1, A2, A3, campus 1 - Hanoi Metropolitan University	Decision No.: 4385/QD- People's Committee October 28, 2020, October 28, 2020		
5 0 6	H9.0 9.01. 09	List of works: Repairing items at facility 2 - Hanoi Metropolitan University in Mai Dinh Commune, Soc Son District, Hanoi City;	Decision No. 4915/QD- People's Committee on September 29, 2023, September 29, 2023		
5 0 7	H9.0 9.01. 10	Final settlement of the project "Renovation and repair to prevent degradation of facility 1 - Hanoi Metropolitan University".	Decision No. 1168/QD-STC March 7, 2022, March 7, 2022		
5 0 8	H9.0 9.01. 11	Final settlement of the project "Renovation and repair to prevent degradation of campus 2 - Hanoi Metropolitan University".	Decision No. 1169/QD-STC March 7, 2022, March 7, 2022		
5 0 9	H9.0 9.01. 12	Final settlement of the project "Renovation and repair to prevent degradation of facility 3 - Hanoi Metropolitan University".	Decision No. 1170/QD-STC March 7, 2022, March 7, 2022		
5 1 0	H9.0 9.01. 13	Training plan for building E-learning electronic lectures	1095/KH- Hanoi University of Science and Technology, September 26, 2018, date September 26, 2018		

5 1 1	H9.0 9.01. 14	Announcement of the results of the inspection of the completion of the renovation, repair and anti-degradation project of Hanoi Metropolitan University; Announcement of the results of the inspection of the completion of the renovation, repair and anti-degradation project of Hanoi Metropolitan University; Announcement of the results of the inspection of the completion of the renovation, repair and anti-degradation project of Hanoi Metropolitan University. Degradation of facilities 3 of Hanoi Metropolitan University	TB No. 201/TB-SXD dated April 27, 2020; TB No. 202/TB-SXD day April 27, 2020; Notice No. 203/TB-SXD day		
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			April 27, 2020, April 27, 2020		
5 1 2	H9.0 9.01. 15	Diagram of 03 facilities; List of classrooms, lecture halls, laboratories, practice rooms	, July 15, 2024		
5 1 3	H9.0 9.01. 16	Statistical report on the number of students studying in June 2024	No. 1003/BC-DH TĐH dated July 5, 2024, July 5, 2024		
5 1 4	H9.0 9.01. 17	Decision on approving the project to build and deploy the learning materials system of Hanoi Metropolitan University	507/QĐ-Hanoi University of Science and Technology, May 7, 2018, date 05/07/2018		

5 1 5	H9.0 9.01. 18	Investment costs for facilities and equipment	6688/QD- People's Committee on 07 December 2018; Decision No. 6999/QD- People's Committee on December 6, 2019; Decision No. 5568/QD- People's Committee on December 9, 2020; 5199/QD- People's Committee on 10th December 2021; 4969/QD- People's Committee on 10th December 2022; 6336/QD- People's Committee on 12 December 2023, date 12/12/2023		
5 1 6	H9.0 9.01. 19	Plan, Report on survey results to evaluate student facilities	Decision 674/BC- Hanoi University of Science and Technology, July 14, 2020; TB 660/TB- Hanoi University of Science and Technology on June 29, 2022; KH 901/KH-		

			Hanoi University of Science and Technology, June 18, 2024, June 18, 2024		
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517	H9.0 9.01. 20	Plan, decide, and report on the results of the level of satisfaction of the requirements of facilities and equipment serving teaching and scientific research activities of students.	" No. 2329/QĐ-Ministry of Education and Training July 11, 2017 No. 1553/KH-Hanoi University of Science and Technology, December 30, 2022 No. 674/TB-DHTĐ HN dated May 26, 2023; KH No. 710/KH-DHTĐ HN dated May 14, 2024", May 14, 2024		
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Criterion 9.2. Library and learning resources are appropriate and updated to support training and research activities.

518	H9.0 9.02. 01	Statistical report on the number of documents of the Information Center - Library	- Number: , date	TT Information-Letter institute	
519	H9.0 9.02. 02	List of additional documents	- Number: , date	Crawling Hanoi Metropolitan University Internal	

5 2 0	H9.0 9.02. 03	Regulations of the Information Center - Library issued with Decision No. 808/QD-DHTĐHN dated October 21, 2016 of Hanoi Metropolitan University	Decision No. 808 of 2016	TT Infor matio n- Libr ary	
5 2 1	H9.0 9.02. 04	Report on Digital Library implementation	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 2 2	H9.0 9.02. 05	Library management software profile Introduction and instructions for using Slib library management software	Contract number: 10/2017/TTVB- CMCSOFT - Number: , date	Com pany Limi ted H CMC softw are soluti ons	

5 2 3	H9.0 9.02. 06	Digital library report	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 2 4	H9.0 9.02. 07	Decision on appointing a unit to provide cooperation in developing and operating the Digital Library	1680/QD- Hanoi University of Science and Technology, December 28, 2018	Unive rsity of Techn ology Univer sity of Econo	

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5 2 5	H9.0 9.02. 08	Economic contracts (etc.) Cooperation in the development and operation of the Digital Library	200118/VDOC-H NMU		
5 2 6	H9.0 9.02. 09	http://thuvien.hnmu.edu.vn/pages/opac/wpaid-home.html	- Number: , date		
5 2 7	H9.0 9.02. 10	Statistics of number of readers in 5 years from 2018-2022	2018-2022	TT Infor matio n- Letter institut e	
5 2 8	H9.0 9.02. 13	Statistics on the number of books, documents, theses and dissertations in the industry	2016-2022	Facult y of Educa tion create	
5 2 9	H9.0 9.02. 14	Decision to promulgate the School Development Strategy for the period 2015 - 2025	Decision No. 71/QD-DHTĐH N dated January 25, 2016	Unive rsity of Techn ology Univer sity of Econo mics	
5 3 0	H9.0 9.02. 15	Plan to implement project 1211 to improve the quality of educational and training facilities in the Metropolitan for the period 2021-2025	1200-KH, August 6, 2024	Crawl g Hanoi Metro polita n Unive rsity Internal	
5 3 1	H9.0 9.02. 16	Notice of approval of budget expenditure plan 2017-2018	1302/TB- Hanoi University of Science and Technology, November 10, 2017	Unive rsity of Techn ology Univer sity of	

				Economics	
532	H9.0 9.02. 17	Library upgrade project for the 2017-2020 period; List of library automation equipment (estimated budget for five library modules)	2017-2022	University of Technology University of Economics	
533	H9.0 9.02. 18	Cost of writing and printing textbooks	Estimate	University of Technology University of Economics	

534	H9.0 9.02. 19	Report on the implementation of school quality goals in 2023-2024	1127-BC-2024, July 24, 2024	University of Technology University of Economics	
535	H9.0 9.02. 20	State budget estimate	Attached with Decision No. 6788/QD- People's Committee date 10/12/2015	UBN D TP River Internal	
536	H9.0 9.02. 21	Decision on assigning socio-economic plan targets and revenue and expenditure estimates for 2019 of Hanoi city	- Number: , date	UBN D TP Ha noi	

537	H9.0 9.02. 22	Procedure for supplementing textbooks; Procedure for supplementing reference materials; Procedure for supplementing other materials	QT.TTTV-01 January 1, 2017	TT Infor matio n- Letter institut e	
538	H9.0 9.02. 23	Minutes of acceptance of electronic lectures	2017-2021	TT Infor matio n- Letter institut e	
539	H9.0 9.02. 24	Notice of receiving books sponsored by Asia Foundation	43257	Fund Asia	
540	H9.0 9.02. 25	Letter from the Northern Regional University Library Association	No. 10/Nala dated May 3, 2019	Reg iona l Uni vers ity Libr ary Ass ocia tion nort h	
541	H9.0 9.02. 26	Statistical report on borrowing, returning and accessing documents in 2022-2024	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
542	H9.0 9.02. 27	Readers' opinion survey on library work	Years 2018 - 2022	Unive rsity of Techn ology	

				Univer sity of Econo mics	
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5 4 3	H9.0 9.02. 28	Report on survey results of readers' opinions on library work	Years 2018 - 2022	Unive rsity of Techn ology Univer sity of Econo mics	
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Criterion 9.3. Appropriate and up-to-date laboratories, facilities and equipment to support training and research activities.

5 4 4		Decision to establish the Center for Experiments, Practice and Practice, Hanoi Metropolitan University Internal	1253/QD- Hanoi University of Science and Technology, date December 14, 2017		
5 4 5	H9.0 9.03. 02	Regulations on organization and operation of the Center for Experiments, Practice and Practice, Hanoi Metropolitan University	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 4 6	H9.0 9.03. 03	Decision on Reorganization of Science and Technology Center	- Number: , date	Schoo l Unive rsity of Econo mics and Busin ess	

5 4 7	H9.0 9.03. 04	Decision on promulgating the Regulations on purchasing and repairing facilities of Hanoi Metropolitan University	- Number: , date	School University of Economics and Business	
5 4 8	H9.0 9.03. 05	Computer room rules	- Number: , date	University of Technology University of Economics	
5 4 9	H9.0 9.03. 06	Report on the activities of Hanoi Metropolitan University	- Number: , date	University of Technology University of Economics	
5 5 0	H9.0 9.03. 08	Plan for investment and maintenance of learning resources for the 2016-2017 school year; Plan for investment and maintenance of learning resources for the 2017-2018 school year; Plan for investment and maintenance of learning resources for the 2018 school year - 2019; Investment and maintenance plan for learning resources for the 2019 - 2020 school year	767/KH- Hanoi University of Science and Technology, August 18, 2016; 1113/KH- KHTĐHN September 28, 2017; 822/KH- Hanoi University of Science and Technology, July 18, 2018;820/KH-	Hanoi University of Science and Technology	

			DHTĐHN July 30, 2019		
5 5 1	H9.0 9.03. 09	Decision to promulgate the School Development Strategy for the period 2015 - 2025	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	

5 5 2	H9.0 9.03. 10	Summary report and direction of tasks for the school year	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 5 3	H9.0 9.03. 11	Rules and instructions for use and exploitation of the system of practice and experimental rooms	2016-2022	TN Cente r- TN- TH	
5 5 4	H9.0 9.03. 12	Decision to determine the position, functions, tasks, powers, and organizational structure of Hanoi Metropolitan University (Functions and tasks of the Department) Administration, Center for Experimental, Experimental and Practical)	2017-2022	UBN D TP Ha noi	
5 5 5	H9.0 9.03. 13	Laboratory equipment logbook	- Number: , date	TN Cente r- TN- TH	
5 5 6	H9.0 9.03. 14	Assignment of tasks of science and technology information technology specialist	2016-2022	TN Cente r- TN- TH	

5 5 7	H9.0 9.03. 15	Annual summary report of the Center for Experiments, Experiments and Practice	- Number: , date	TN Cente r- TN- TH	
5 5 8	H9.0 9.03. 16	Book or table summarizing data on the use of practice rooms and teaching and learning equipment	2020-2022	TN Cente r- TN- TH	
5 5 9	H9.0 9.03. 17	Report on user feedback evaluation results on facilities and equipment	2018-2022	Schoo l Unive rsity of Econo mics and Busin ess	
Criterion 9.4. Information technology systems (including infrastructure for online learning) appropriate and up-to-date to support training and research activities					
5 6 0	H9.0 9.04. 01	Resolution on promulgating development strategy Hanoi Metropolitan University to 2030, vision to 2045	01/NQ-HĐT		
5 6 1	H9.0 9.04. 02	Decision to promulgate Regulations on functions, Tasks and organizational structure of units under Hanoi Metropolitan University	88/QD- Hanoi University of Science and Technology, February 4, 2020		

5 6 2	H9.0 9.04. 03	9.4. Decision on Reorganization of Science and Technology Center	923/QD- Hanoi University of Science and Technology, August 21, 2019	Crawl g Hanoi Metro polita n Unive rsity Internal	
5 6 3	H9.0 9.04. 04	Regulations on organization and operation of the Testing Center Experiment, Experiment and Practice, Hanoi Metropolitan University	983/QD- Hanoi University of Science and Technology,		

			August 20, 2018		
5 6 4	H9.0 9.04. 06	9.4. Contract for sale of goods, contract liquidation	270818/HDMB		
5 6 5	H9.0 9.04. 07	Hanoi Metropolitan University phone directory 2022	- Number: , date		
5 6 6	H9.0 9.04. 08	Student information statistics table of the whole school	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 6 7	H9.0 9.04. 09	University management software	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 6 8	H9.0 9.04. 10	Decision on approval of construction project and deploying learning materials system of Hanoi Metropolitan University	, May 7, 2018		
5 6 9	H9.0 9.04. 11	9.4. Decision on the establishment of the Steering Committee for the project of Building and implementing the learning materials system of Hanoi Metropolitan University	952/QD- Hanoi University of Science and Technology, August 9, 2018	Crawl g Hanoi Metro polita n Unive rsity Internal	
5 7 0	H9.0 9.04. 12	Training plan for building E-learning electronic lectures	, September 26, 2018		
5 7 1	H9.0 9.04. 13	Contract for provision and use of broadband internet services	- Number: , date	Schoo l Unive rsity	

				of Econo mics and Busin ess	
5 7 2	H9.0 9.04. 14	Summary report on monitoring and evaluating the effectiveness of investment in the use of equipment for training, scientific research and community service school year 2018 - 2019	608/BC-DHTĐH N	Unive rsity of Techn ology Univer sity of Econo mics	
5 7 3	H9.0 9.04. 15	Assignment of tasks to officers and employees of the Science and Technology Center	- Number: , date	Schoo l	

				Univer sity Univer sity of Econo mics	
5 7 4	H9.0 9.04. 16	School year summary report of Science and Technology Center	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 7 5	H9.0 9.04. 17	Report on the current status and propose to upgrade the School's Network System	- Number: , date		
5 7 6	H9.0 9.04. 18	Economic contract for the supply of video camera equipment and accessories	- Number: , date	Unive rsity of Techn ology Univer	

				sity of Econo mics	
5 7 7	H9.0 9.04. 19	Contract for the purchase and sale of goods and equipment	- Number: , date	Schoo l Unive rsity of Econo mics and Busin ess	
5 7 8	H9.0 9.04. 20	Contract for the sale of computer equipment	- Number: , date	Schoo l Unive rsity of Econo mics and Busin ess	
5 7 9	H9.0 9.04. 21	Sales contract	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 8 0	H9.0 9.04. 22	Contract for the sale of optical cables and spiral tubes	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
5 8 1	H9.0 9.04. 23	Contract for the purchase and sale of goods and equipment	- Number: , date	Unive rsity of Techn	

				ology Univer sity of Econo mics	
5 8 2	H9.0 9.04. 24	Announcement of the results of the end-of-course training quality survey of each school year	660/TB-DHTĐH N	Unive rsity of Techn ology Univer sity of Econo mics	
5 8 3	H9.0 9.04. 25	Report on the results of the survey analysis to collect students' opinions on library information activities in the years 2018-2022	2018-2022	Unive rsity of Techn ology Univer sity of Econo mics	
<p>Criterion 9.5. Environmental, health and safety standards are identified and implemented.</p> <p>declaration taking into account the special needs of people with disabilities</p>					
5 8 4	H9.0 9.05. 01	Decision to promulgate Regulations on management of environmental protection, sanitation and care of ornamental plants of Hanoi University of Science and Technology	No. 833/QĐ- Hanoi University of Technology date October 28, 2016	Schoo l Univer sity	

		Announcement of training quality survey results for students of the 2015-2018 course	763/TB- Hanoi University of Science and Technology, July 2, 2018	Univer sity of Econo mics Unive rsity of Techn ology Univer sity of Econo	
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5 8 5	H9.0 9.05. 02	Profile of organizing the first week of civic education. Plan to develop a set of test banks for assessing subjects in the 2018-2019 school year.	2016-2019 1072/KH- Hanoi University of Science and Technology, September 21, 2018	Student Affairs Department University of Techno- logy Univer- sity of Econo- mics	
5 8 6	H9.0 9.05. 03	Contract for providing security services at facility 1 and facility 3 Notice on the construction, addition and editing of the final exam question bank for the 2017-2018 school year	2018 1008- TB/DHTĐHN, August 28, 2017	Hanoi Unive- rsity of Scien- ce and Techno- logy Unive- rsity of Techno- logy Univer- sity of Econo- mics	
5 8 7	H9.0 9.05. 04	Notice on ensuring security, order, social safety, fire prevention and fighting, and rescue during Tet holiday, Hung King's death anniversary (March 10); Southern Liberation (April 30); International Labor Day (May 1); National Day (September 2). Fire prevention and fighting regulations. Regulations on fire prevention and fighting, and rescue activities. Minutes of inspection on fire prevention and fighting, and rescue. Notice on the construction, addition and editing of the final exam question bank for semester 2 of the year	2016-2020 44/TB- Hanoi University of Science and Technology, January 16, 2018	Hanoi Unive- rsity of Scien- ce and Techno- logy Hanoi Unive- rsity	

		school year 2017-2018		of Science and Technology	
5 8 8	H9.0 9.05. 05	Contract with health authorities to implement seasonal disease prevention measures and pest control. Minutes of monitoring environmental sanitation and disease prevention. Notice on registration for building, supplementing, and editing the question bank for assessing subjects for the 2019-2020 school year	2016-2020 1042/TB- Hanoi University of Science and Technology, September 25, 2019	Hanoi University of Science and Technology School 1 University of Economics and Business	
5 8 9	H9.0 9.05. 06	Plan, announcement on epidemic, prevention of covid 19 epidemic. Decision on establishing the Council for accepting the exam bank of semester II, school year 2017-2018 of Hanoi National University	No. 962/KH- Hanoi University of Science and Technology, August 18, 2017; 975/TB- Hanoi University of Science and Technology, August 22, 2017; 2020, 2021	Hanoi University of Science and Technology School 1	

			302/QD- Hanoi University of Science and Technology, March 14, 2018	University of Economics and Business	
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5 9 0	H9.0 9.05. 07	Medical Station's School Year Summary Report Decision on management and organization of graduation thesis projects for full-time university and college levels trained under the credit system at Hanoi Metropolitan University	2016-2020 39/QD- Hanoi University of Science and Technology, January 16, 2019	Statio nScho ol Healt h Unive rsity of Econo mics and Busin ess	
5 9 1	H9.0 9.05. 08	Notice on collecting students' opinions to prepare for the Dialogue Conference between the School Board and full-time university and college students in the 2016-2017 and 2017-2018 school years. Report on the results of collecting students' feedback on lecturers' teaching activities in Semester I - school year 2018-2019	No. 1100/TB- Hanoi University of Science and Technology, November 21, 2016 238/BC- Hanoi University of Science and Technology, March 12, 2019	Hanoi Unive rsity of Scien ce and Techn ology Unive rsity of Techn ology Univer sity of Econo mics	
5 9 2	H9.0 9.05. 09	Minutes of dialogue with students, summary of student opinions Report on the results of collecting students' feedback on lecturers' teaching activities in Semester II - school year 2018-2019	2016-2020 917/BC- Hanoi University of Science and Technology, August 23, 2019	Hanoi Unive rsity of Scien ce and Techn ology Unive rsity of	

				Technology University of Economics	
593	H9.0 9.05.10	Survey of stakeholder satisfaction on landscape, environment and security and safety systems in the School Report on the results of collecting students' feedback on lecturers' teaching activities in the 2019-2020 school year	2018 - 2022 585/BC- Hanoi University of Science and Technology, June 23, 2020	Hanoi University of Science and Technology University of Technology University of Economics	
594	H9.0 9.05.11	Minutes of acceptance of equipped fire prevention and fighting equipment Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year	2021 742/BC- Hanoi University of Science and Technology, June 25, 2021	Hanoi University of Science and Technology University of Technology University of Economics	

5 9 5	H9.0 9.05. 12	Summary report of periodic health check-ups for staff and students of the Health Station Report on the results of collecting student feedback on activities Teaching activities of lecturers in the 2022-2023 academic year	2017 - 2022 661/BC- Hanoi University of Science and Technology, date 01/07/2023	Station Medical Cow g	
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5 9 6	H9.0 9.05. 13	Circular of the Ministry of Health regulating school health work Report on the results of collecting students' feedback on lecturers' teaching activities in the 2020-2021 school year	Circular No. 33/2021- BYT December 31, 2021 236/BC- Hanoi University of Science and Technology, date June 29, 2022	Minis try of Healt h Unive rsity of Techn ology Univer sity of Econo mics	
5 9 7	H9.0 9.05. 14	Regulations on health assurance work at Hanoi Metropolitan University Report on the results of the survey on the effectiveness of training programs and the quality of university-level training programs in 2023	1620/QD- DHTĐHN 734/TB- Hanoi University of Science and Technology, April 20, 2023	Hanoi Unive rsity of Scien ce and Techn ology Unive rsity of Techn ology Univer sity of Econo	

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5 9 8	H9.0 9.05. 15	Teaching program 2017, 2019, 2022 Report on the results of the survey on the effectiveness of training programs and the quality of university-level training programs in 2021	582/QD- Hanoi University of Science and Technology, date /11/2015; 648/QD- Hanoi University of Science and Technology, date /06/; 978/QD- Hanoi University of Science and Technology, 16/2022 244/TB- Hanoi University of Science and Technology, date April 20, 2022	Hanoi Unive rsity of Scien ce and Techn ology Hanoi Unive rsity of Scien ce and Techn ology	
5 9 9	H9.0 9.05. 16	2019 Program Adjustment Profile Minutes of Industry Meetings at the Beginning and End of the Year	2019 2018 -		
6 0 0	H9.0 9.05. 17	2022 Program Adjustment Profile for Final Year Students of 2017, 2018	2021, 2022 2021, 2022		
6 0 1	H9.0 9.05. 18	Decision to establish Examination Department - Ensuring education quality	734/QD- Hanoi University of Science and Technology, December 18, 2015	Unive rsity of Techn ology Univer sity of Econo mics	
6 0 2	H9.0 9.05. 19	Decision to establish the Department of Education Quality Management	913/QD- Hanoi University of Science and Technology, August 21, 2019	Unive rsity of Techn ology Univer sity of Econo mics	

603	H9.0 9.05. 20	Decision on Issuing the Quality Management System of Hanoi Metropolitan University	1070/QD- Hanoi University of Science and Technology, October 25, 2017	Unive rsity of Techn ology Univer sity of Econo mics	
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604	H9.0 9.05. 21	Process of conducting feedback surveys	43033	Unive rsity of Techn ology Univer sity of Econo mics	
605	H9.0 9.05. 22	Decision on the establishment of a council to develop a university-level training program in Literature Pedagogy	1267/QD- Hanoi University of Science and Technology, December 17, 2021	Unive rsity of Techn ology Univer sity of Econo mics	
606	H9.0 9.05. 23	Decision to announce 27 CDRs for regular university training programs at Thu Do University in 2022	487/QD- Hanoi University of Science and Technology, June 24, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
607	H9.0 9.05. 24	Decision on promulgating the adjusted undergraduate training program for Literature Pedagogy in 2019	648/QD- Hanoi University of Science and Technology, June 18, 2019	Schoo l Unive rsity of Econo mics	

				and Busin ess	
6 0 8	H9.0 9.05. 25	Decision on promulgating regulations on developing and promulgating CDR; developing, appraising and promulgating university and college training programs at schools Hanoi Metropolitan University	No. 318/QD- Hanoi University of Science and Technology, April 12, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
6 0 9	H9.0 9.05. 26	Decision to promulgate the undergraduate training program in Literature Pedagogy at the University of Education in 2022	No. 978/QD- Hanoi University of Science and Technology, August 16, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
6 1 0	H9.0 9.05. 27	Decision to establish a team to adjust the university training program in Literature Pedagogy according to the applied career orientation	No. 1424/QD- Hanoi University of Science and Technology, November 30, 2018	Schoo l Unive rsity of Econo mics and Busin ess	
6 1 1	H9.0 9.05. 28	Decision to establish a council to evaluate regular university training programs according to regulations applied career orientation in literature pedagogy	No. 361/QD- Hanoi University of Science and Technology, April 24, 2019	Schoo l Unive rsity of Econo mics and Busin ess	

6 1 2	H9.0 9.05. 29	Self-assessment plan for the quality of undergraduate training programs in Literature Pedagogy	815/KH- Hanoi University of Science and Technology, August 31, 2021	Unive rsity of Techn ology Univer sity of Econo mics	
6 1 3	H9.0 9.05. 30	Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University	218/KH- Hanoi University of Science and Technology, February 17, 2023	Unive rsity of Techn ology Univer sity of Econo mics	
6 1 4	H9.0 9.05. 31	Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University	476/KH- Hanoi University of Science and Technology, June 9, 2016	Unive rsity of Techn ology Univer sity of Econo mics	

6 1 5	H9.0 9.05. 32	School training quality survey plan for the 2018-2019 school year	198/KH- Hanoi University of Science and Technology, March 1, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
6 1 6	H9.0 9.05. 33	School training quality survey plan for the 2017-2018 school year	127/KH- Hanoi University of Science and Technology, March 1, 2018	Unive rsity of Techn ology Univer	

				University of Economics	
617	H9.0 9.05. 34	Plan for evaluating and adjusting the training program of all levels of Hanoi Metropolitan University	1049/KH- Hanoi University of Science and Technology, November 9, 2021	University of Technology University of Economics	
618	H9.0 9.05. 35	Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University	1105/KH- Hanoi University of Science and Technology, November 25, 2021	School University of Economics and Business	
619	H9.0 9.05. 36	Plan to survey opinions of training institutions and training programs of university level to serve program adjustment according to POHE career application orientation	1271/KH- Hanoi University of Science and Technology, November 25, 2018	University of Technology University of Economics	
620	H9.0 9.05. 37	Notice of guidance on adjusting university training programs towards POHE career application orientation	50/TB- Hanoi University of Science and Technology, January 17, 2019	University of Technology University of Economics	
621	H9.0 9.05. 38	Decision to announce the training program of full-time university level at Thu Do University in 2022	No. 542/QD- Hanoi University of Science and Technology, June	School University	

			3, 2019	rsity of Econo mics and Busin ess	
6 2 2	H9.0 9.05. 39	Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy at the University of Education	No. 648/QD-Hanoi University of Science and Technology, June 18, 2019	Schoo l Unive rsity of Econo mics and Busin ess	
6 2 3	H9.0 9.05. 40	Survey on the effectiveness of output standards and quality of the university-level Literature Pedagogy training program	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
6 2 4	H9.0 9.05. 41	Student Opinion Survey for the 2020 School Year - 2021	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
6 2 5	H9.0 9.05. 42	Announcement of training quality survey results for students of the 2015-2018 course	763/TB-Hanoi University of Science and Technology, July 2, 2018	Unive rsity of Techn ology Univer sity of Econo	

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6 2 6	H9.0 9.05. 43	Report on student feedback on lecturers' teaching activities Semester II - school year 2018-2019	917/BC- Hanoi University of Science and Technology, August 23, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
6 2 7	H9.0 9.05. 44	Table of response results from departments to the Dialogue Conference between the School Board and full-time University and College students in 2018 2017	2017	Unive rsity of Techn ology Univer sity of Econo mics	
6 2 8	H9.0 9.05. 45	Notice on organizing a Dialogue Conference between the Board of Directors and students of Hanoi Metropolitan University for the 2022-2023 academic year	1355/TB- Hanoi University of Science and Technology, December 6, 2012	Unive rsity of Techn ology Univer sity of Econo mics	
6 2 9	H9.0 9.05. 46	Survey results of employers, managers, and alumni on the quality of graduates	1419/KH-D HTĐHN (December 1, 2017); 1418/KH-D HTĐHN (December 7, 2018); 1520/KH-D HTĐHN (December 23, 2019)	Hanoi Unive rsity of Scien ce and Techn ology	

630	H9.0 9.05. 47	Survey results on the effectiveness of training programs and university-level training programs in 2020	631/BC- Hanoi University of Science and Technology, July 6, 2020	School University of Economics and Business	
631	H9.0 9.05. 48	Announcement of survey results on the effectiveness of training programs and the quality of university-level training programs in 2023	386/TB- Hanoi University of Science and Technology, June 24, 2023	School University of Economics and Business	
632	H9.0 9.05. 49	Announcement of survey results on labor market, training programs and human resources in university-level industries in 2021	112/BC- Hanoi University of Science and Technology, January 26, 2022	University of Technology University of Economics	
633	H9.0 9.05. 50	Report on survey results of CDR and industry training programs to serve program adjustment according to career application orientation	263/BC- Hanoi University of Science and Technology, March 12, 2019	University of Technology University of Economics	
634	H9.0 9.05. 51	Minutes of the scientific workshop: Vocational training and training programs in the direction of professional application in the field of Pedagogy Literature	BB/KHXH January 24, 2019	Faculty of Social Sciences	

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6 3 5	H9.0 9.05. 52	Minutes of the 2019 Literature Pedagogy training program evaluation	BB/HĐTĐ dated May 10, 2019	Unive rsity of Techn ology Univer sity of Econo mics	

6 3 6	H9.0 9.05. 53	Minutes of the assessment of the training program of Literature Pedagogy in 2022	BB/HĐTĐ dated June 21, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
6 3 7	H9.0 9.05. 54	Minutes of reviewing the training program and detailed course outline for the 2021-2022 school year	BB/KSP July 16, 2021	Depart ment Peda gogy	
6 3 8	H9.0 9.05. 55	Compare versions of the training program through adjustments	44974	Depart ment Peda gogy	
6 3 9	H9.0 9.05. 56	Report on survey results to solicit opinions from employers, managers and alumni on the quality of graduates	919/BC- Hanoi University of Science and Technology, September 25, 2019	Schoo l Unive rsity of Econo mics and Busin ess	
6 4 0	H9.0 9.05. 57	Notice of adjustment of training plan for official university and college degrees for the 2017, 2018, 2019 courses	611/BC- Hanoi University of Science and	Unive rsity of Techn	

			Technology, July 1, 2020	ology University of Economics	
641	H9.0 9.05. 58	Summary table of survey results of employer and alumni needs	- Number: , date	University of Technology University of Economics	
642	H9.0 9.05. 59	Circular regulating conditions, documents, procedures for opening training majors, suspending enrollment, revoking decisions on opening training majors at university and college levels. college	08/2011/TT-Ministry of Education and Training, February 17, 2011	BGD &Tel	
643	H9.0 9.05. 60	Open industry profile	2015, 2016		
644	H9.0 9.05. 61	Program 2019	2019		
645	H9.0 9.05. 62	Program 2022	- Number: , date		
646	H9.0 9.05. 63	Decision on promulgating construction regulations and Announce the CDR; Develop, promulgate and evaluate the training program for college and university levels at Hanoi National University	318/QD-Hanoi University of Science and Technology, April 12, 2019	BGD &Tel	
647	H9.0 9.05. 64	Process of conducting feedback surveys	43033	School University of Economics and Business	

6 4 8	H9.0 9.05. 65	Process of compiling and adjusting training programs	44256	Unive rsity of Techn ology Univer sity of Econo mics	
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6 4 9	H9.0 9.05. 66	Announcement on the implementation of the process of building CDR for university-level majors at Hanoi National University	331/TB- Hanoi University of Science and Technology, April 25, 2016	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 0	H9.0 9.05. 67	Decision to establish a council to develop university training programs	1268/QD- Hanoi University of Science and Technology, December 17, 2021	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 1	H9.0 9.05. 68	Survey on CDR and CTDT	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 2	H9.0 9.05. 69	Compare versions of the training program through adjustments	44974	Profes sor violatio n	
6 5 3	H9.0 9.05. 70	Comparison of the program of Hanoi Metropolitan University with other training institutions	44609	Profes sor violatio n	

6 5 4	H9.0 9.05. 71	Decision to promulgate the university-level training program in Literature Pedagogy with attached teaching program 2017	582/QD-DHTD, November 6, 2015	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 5	H9.0 9.05. 72	Decision to announce the 2016-2017 regular university training program	782/QD- Hanoi University of Science and Technology, October 14, 2016	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 6	H9.0 9.05. 73	Decision to announce the 2019-2020 regular university training program	542/QD- Hanoi University of Science and Technology, June 3, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 7	H9.0 9.05. 74	Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy with attached 2019 teaching program	648/QD-DHTD, August 16, 2019	Unive rsity of Techn ology Univer sity of Econo mics	
6 5 8	H9.0 9.05. 75	Decision to announce 27 regular university training programs in 2020	487/QD-DHTD, June 24, 2022	Unive rsity of Techn ology Univer sity of Econo mics	

6 5 9	H9.0 9.05. 76	Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy with attached 2022 teaching program	978/QD-DHTD, August 16, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
6 6 0	H9.0 9.05. 77	Minutes of the industry meeting to review the training program and course content for the 2021-2022 school year	- Number: , date	Profes sor violatio n	

6 6 1	H9.0 9.05. 78	Proposal to revise training program and curriculum for the 2021-2022 school year	- Number: , date	Depart ment Peda gogy	
6 6 2	H9.0 9.05. 79	Decision of the appraisal council and Minutes of the appraisal council of the industry's training program in 2022	451/QD-DHTD, June 15, 2022	Schoo l Unive rsity of Econo mics and Busin ess	
6 6 3	H9.0 9.05. 80	Survey results, scientific conference minutes, appraisal council minutes, 2019 industry training program revision report	- Number: , date	Unive rsity of Techn ology Univer sity of Econo mics	
6 6 4	H9.0 9.05. 81	Decision on promulgating the Regulations on regular university and college training according to the credit system	43/2007/QD- Ministry of Education and Training, August 15,	Set Educ ation and Train	

			2017	ing	
6 6 5	H9.0 9.05. 82	Regulations on university and college training according to the credit system of Hanoi University of Science and Technology	/QĐ-ĐHTĐHN, July 21, 2021	Unive rsity of Techn ology Univer sity of Econo mics	
6 6 6	H9.0 9.05. 83	Decision on promulgating regulations on testing and examination of course subjects	1168/QĐ- Hanoi University of Science and Technology, November 23, 2017	Unive rsity of Techn ology Univer sity of Econo mics	
6 6 7	H9.0 9.05. 84	QT.KT-01 - Procedure for organizing final exams	43033	Unive rsity of Techn ology Univer sity of Econo mics	
6 6 8	H9.0 9.05. 85	Quality report on survey of student training quality at the end of the 2019-2020 school year	674/BC- Hanoi University of Science and Technology, July 14, 2020	Unive rsity of Techn ology Univer sity of Econo mics	
6 6 9	H9.0 9.05. 86	Quality report on survey of training quality of students at the end of the 2020-2021 school year	630/BC- Hanoi University of Science and Technology, June 25, 2021	Unive rsity of Techn ology Univer sity of Econo mics	

6 7 0	H9.0 9.05. 87	Quality report on survey of training quality of final year students in the 2021-2022 school year	660/BC- Hanoi University of Science and Technology, June 29, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
6 7 1	H9.0 9.05. 88	Plan to develop tools to assess learning outcomes of learners in the 2022 - 2023 school year	1069/KH- Hanoi University of Science and Technology, October 10, 2022	Unive rsity of Techn ology Univer sity of Econo mics	
6 7 2	H9.0 9.05. 89	Decision on promulgating regulations on the establishment, management and use of the final exam question bank	642/QD- Hanoi University of Science and Technology, August 24, 2016	Schoo l Unive rsity of Econo mics and Busin ess	

6 7 3	H9.0 9.05. 90	Process of building, managing and using exam question bank	42736	Unive rsity of Techn ology Univer sity of Econo mics	
6 7 4	H9.0 9.05. 91	Project and graduation thesis management process	42736	Unive rsity of Techn ology Univer sity of	

				Economics	
6 7 5	H9.0 9.05. 92	Decision to promulgate regulations on advanced study and early graduation at Hanoi University of Science and Technology	405/QD- Hanoi University of Science and Technology, March 30, 2018	University of Technology University of Economics	
6 7 6	H9.0 9.05. 93	Internship Management Process	"11/2019	School University of Economics and Business	
6 7 7	H9.0 9.05. 94	Survey plan for CDR and training program opinions of university-level training programs of Hanoi Metropolitan University	1105/KH- Hanoi University of Science and Technology, November 25, 2021	University of Technology University of Economics	
6 7 8	H9.0 9.05. 95	Plan to survey opinions of training institutions and training programs of university level to serve program adjustment according to POHE career application orientation	1271/KH- Hanoi University of Science and Technology, November 25, 2018	University of Technology University of Economics	
6 7 9	H9.0 9.05. 96	Notice of guidance on adjusting university training programs towards POHE career application orientation	50/TB- Hanoi University of Science and Technology, January 17, 2019	School University	

				of Economics and Business	
680	H9.0 9.05. 97	Decision to announce the training program of full-time university level at Thu Do University in 2022	No. 542/QD-Hanoi University of Science and Technology, June 3, 2019	School University of Economics and Business	
681	H9.0 9.05. 98	Decision to promulgate the adjusted 2019 undergraduate training program for Literature Pedagogy at the University of Education	No. 648/QD-Hanoi University of Science and Technology, June 18, 2019	University of Technology University of Economics	
682	H9.0 9.05. 99	Survey on the effectiveness of output standards and quality of the university-level Literature Pedagogy training program	- Number: , date	University of Technology University of Economics	
683	H9.0 9.05. 00	Student Opinion Survey for the 2020 School Year - 2021	- Number: , date	University of Technology University of Economics	

	Standard 10. Quality Improvement
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Criterion 10.1. Stakeholder feedback and needs are used as basis for designing and developing CTDH.				
6 8 4	H10. 10.0 1.01	1.1. Circular promulgating Regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising and promulgating training programs for undergraduate, master's and doctoral levels. Doctor and 1.2. Decision on training program standards, training program development and appraisal	07/2015/TT-BGDDT; 17/2021/TT-BGDDT	SetEducation & Training
6 8 5	H10. 10.0 1.02	2. Decision 734 dated December 18, 2015 Establishing the Examination Department - Ensuring educational quality	734/QD-Hanoi University of Science and Technology, December 18, 2025	University Head Do Ha Internal
6 8 6	H10. 10.0 1.03	3. Decision 913/QD-DHTĐHN dated August 21, 2019 Establishment of Education Quality Management Department	913/QD-Hanoi University of Science and Technology, August 21, 2019	University Head Do Ha Internal
6 8 7	H10. 10.0 1.04	4. Decision 408 dated May 10, 2016 and Decision 1532 dated September 12, 2024 Promulgating regulations on activities Ensuring the quality of education of Hanoi Metropolitan University	408/2016/QD-DHTĐHN; 1532/2024/QD-DHTĐHN	University Head Hanoi Metropolitan
6 8 8	H10. 10.0 1.05	5. Process and form for conducting surveys and collecting feedback in 2017, 2019, 2021	QT-DBCL	University Head Hanoi Metropolitan

6 8 9	H10. 10.0 1.06	6. Decision 88/2020 dated February 4, 2020, Decision 1302/2018 dated November 2, 2028, Decision 253/2016 dated March 22, 2026, Stipulating functions, tasks and organizational structure of affiliated units	88, 1302, 253/QD-DHTĐH N	Univer sity Head Do Ha Internal
6 9 0	H10. 10.0 1.07	7. Decision 882/2021 dated October 11, 2021, Decision 269/2021 dated March 5, 2021, Decision 1216/2019 dated October 7, 2019, Decision 1178/2018 dated September 28, 2018, Decision 1070/2017 dated October 25, 2017 on promulgating the Working Process system of Thu Do University HN	882, 269, 1216, 1178, 1070/QD-DHTĐ HN	Univer sity Head Hanoi Metro polita n
6 9 1	H10. 10.0 1.08	8. Plan 788/2024 dated May 29, 2024 Organizing surveys to collect opinions from relevant parties	788/KH- Hanoi University of Science and Technology, May 29, 2024	Univer sity Head Hanoi Metro polita n
6 9 2	H10. 10.0 1.09	9. Plan 218/2023 dated February 17, 2023, Plan 1105/2021 dated November 25, 2021 on opinion survey on CDR and CTDT of university-level training majors, Hanoi Metropolitan University	218/KH-DHTĐH N; 1105/KH-DHTĐ HN	Univer sity Head Hanoi Metro polita n
6 9 3	H10. 10.0 1.10	10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results	296/TB-DHTĐH N;	Univer sity Head

		Monitor the effectiveness of training programs and the quality of management programs Ly Cong 2023, 2021	98/TB- Hanoi University of Science and Technology	Do Ha Internal
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6 9 4	H10. 10.0 1.11	11. Plan 1222/2021 dated December 17, 2021, TB 1223/2021 December 17, 2021, KH 1158/2020 date 12/31/2020, TB 1159/2020 December 31, 2020, TB 1579/2019 on 12/31/2019, KH 1420/2018 on 12/7/2018, TB 1419/2018 dated 12/7/2018 Survey, collect feedback from students on teaching activities of lecturers in the 2021-2022 school year; 2020-2021 school year; 2019-2020 school year; 2018-2019 school year and Notice on conducting the survey Monitor and collect student feedback on lecturers' teaching activities from 2018 to 2022	1222, 1158, 1420/KH-DHTĐ HN	Univer sity Head Hanoi Metro polita n
6 9 5	H10. 10.0 1.12	12. Report 238/2019 dated March 12, 2019, BC 917/2019 dated August 23, 2019, BC 918/2019 dated August 23, 2019, BC 585/2020 June 23, 2019, BC 682/2021 July 7, 2021 Results of collecting feedback from students on lecturers' teaching activities	238/BC-DHTĐH N	Univer sity Head Hanoi Metro polita n
6 9 6	H10. 10.0 1.13	13. Plan 198/2019 dated March 1, 2019, KH 1519/2019 on 12/23/2019, KH 577/2022 on June 3, 2022, KH 578/2022 June 3, 2022, KH 710/2024 May 14, 2024 Survey of peach quality School's creation from 2018 to 2024	198, 1519, 577, 578, 710/KH-DHTĐH N	Univer sity Head Hanoi Metro polita n
6 9 7	H10. 10.0 1.14	14. Report 674/2020 dated July 14, 2020, BC 630/2021 June 25, 2021, BC 660/2022 June 25, 2021 June 29, 2022, BC 968/2024 dated June 28, 2024 Report on the results of the survey on the quality of training of final year students Courses from 2020 to 2024	674, 630, 660, 968/BC-DHTĐH N	Univer sity Head Hanoi Metro polita n
6 9 8	H10. 10.0 1.15	15. Report 919/2019 dated September 23, 2019, Report 631/2020 dated July 6, 2020 Results of survey to collect opinions from employers, managers and former students on quality number of graduates	919, 631/BC-DHTĐH N	Univer sity Head Do Ha Internal
6 9 9	H10. 10.0 1.16	16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on developing and promulgating CDR, developing, appraising and promulgating training programs for university and college levels at schools	318, 244/QD-DHTĐH N	Univer sity Head Hanoi Metro

		Hanoi University of Science and Technology		polita n	
7 0 0	H10. 10.0 1.17	17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing University-Level Training Programs in Public Management and Decision 986 dated August 16, 2022 Issuing the training program for university level in Public Management in 2022	1275/QD- DHTĐHN; 986/QD-D HTĐHN	Univer sity Head Hanoi Metro polita n	
7 0 1	H10. 10.0 1.18	18. Output standards, training program of Public Management in 2019	CDR/CTDT	Univer sity Head Do Ha Internal	

7 0 2	H10. 10.0 1.19	19. Output standards, training program of Public Management in 2022	CDR/CTDT	Univer sity Head Do Ha Internal	
Criterion 10.2. The design and development of the training program is established, evaluated and improved. progress					
7 0 3	H10. 10.0 2.01	2.1. Notice 50/2019 dated January 17, 2019 on guidance on adjusting university-level training programs according to applied career orientation (POHE)	50/TB- Hanoi University of Science and Technology, date January 17, 2019	Univer sity Head Hanoi Metrop olitan	
7 0 4	H10. 10.0 2.02	16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on construction and promulgation of CDR, construction, appraisal and issuance of Conducting training programs at university and college levels at Hanoi National University	318, 244/QD-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 0 5	H10. 10.0 2.03	2.3. Plan 1049/2021 dated November 9, 2021 Regarding Evaluate and adjust training programs at all levels of Hanoi Metropolitan University	1049/KH- Hanoi University of Science and Technology, November 9,	Univer sity Head Hanoi Metro	

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7 0 6	H10. 10.0 2.04	16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on developing and promulgating CDR, developing, appraising and promulgating training programs for university and college levels at schools Hanoi University of Science and Technology	318, 244/QD-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 0 7	H10. 10.0 2.05	2.5. Sample survey form on output standards; Sample survey form on satisfaction level with quality of graduated students; Sample survey form on training quality; Sample survey form on learners' opinions on activities teacher teaching activities;	MB	Univer sity Head Hanoi Metro polita n	
7 0 8	H10. 10.0 2.06	12. Report 238/2019 dated March 12, 2019, BC 917/2019 dated August 23, 2019, BC 918/2019 dated August 23, 2019, BC 585/2020 June 23, 2019, BC 682/2021 July 7, 2021 Results of collecting feedback from students on lecturers' teaching activities	238/BC-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 0 9	H10. 10.0 2.07	14. Report 674/2020 dated July 14, 2020, BC 630/2021 June 25, 2021, BC 660/2022 June 25, 2021 June 29, 2022, BC 968/2024 dated June 28, 2024 Report Survey results of training quality of final year students from 2020 to 2024	674, 630, 660, 968/BC-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 1 0	H10. 10.0 2.08	10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021	296/TB-D HTĐHN; 98/TB- Hanoi University of Science and Technology	Univer sity Head Hanoi Metro polita n	
7 1 1	H10. 10.0 2.09	10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021	296/TB-D HTĐHN; 98/TB- Hanoi University of Science and Technology	Univer sity Head Do Ha	

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7 1 2	H10. 10.0 2.10	15. Report 919/2019 dated September 23, 2019, Report 631/2020 dated July 6, 2020 Results of survey to collect opinions from employers, managers and former students on quality number of graduates	919, 631/BC-DHTĐHN	Univer sity Head Do Ha Internal
7 1 3	H10. 10.0 2.11	10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results on the effectiveness of CDR and the quality of training programs in the Management sector Ly Cong 2023, 2021	296/TB-D HTĐHN; 98/TB- Hanoi University of Science and Technology	Univer sity Head Do Ha Internal
7 1 4	H10. 10.0 2.12	16. Decision 318/2019 dated April 12, 2019, Decision 244/2022 dated April 4, 2022 Promulgating regulations on developing and promulgating CDR, developing, appraising and promulgating training programs for university and college levels at schools Hanoi University of Science and Technology	318, 244/QD-DHTĐHN	Univer sity Head Hanoi Metro polita n
7 1 5	H10. 10.0 2.13	17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing University-Level Training Programs in Public Management and Decision 986 dated August 16, 2022 Issuing the training program for university level in Public Management in 2022	1275/QD- DHTĐHN; 986/QD-D HTĐHN	Univer sity Head Hanoi Metro polita n
7 1 6	H10. 10.0 2.14	2.1. Notice 50/2019 dated January 17, 2019 Regarding Guidance on adjusting university training programs according to applied career orientation (POHE)	50/TB- Hanoi University of Science and Technology, January 17, 2019	Univer sity Head Hanoi Metro polita n
7 1 7	H10. 10.0 2.15	18. Output standards, training program of Public Management in 2019	CDR/CTDT	Univer sity Head Hanoi Metro polita n

7 1 8	H10. 10.0 2.16	19. Output standards, training program of Public Management in 2022	CDR/CTDT	Univer sity Head Do Ha Internal
7 1 9	H10. 10.0 2.17	2.17. Notice 611/2020 dated July 1, 2020 Regarding Adjusting the training plan for full-time university and college levels for the 2017, 2018, 2019 school year	611/TB- Hanoi University of Science and Technology, July 1, 2020	Univer sity Head Hanoi Metro polita n
7 2 0	H10. 10.0 2.18	2.3. Plan 1049/2021 dated November 9, 2021 Regarding Evaluate and adjust training programs at all levels of Hanoi Metropolitan University	1049/KH- Hanoi University of Science and Technology, November 9, 2021	Univer sity Head Hanoi Metro polita n
7 2 1	H10. 10.0 2.19	1.1. Circular promulgating Regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising, and promulgating training programs for university, master's, and doctoral levels and 1.2. Decision on training program standards, development, and appraisal Training	07/2015/TT- BGDDT; 17/2021/TT- BGDDT	SetEd ucatio n & Traini ng
7 2 2	H10. 10.0 2.20	2.20. Process of compiling and adjusting training programs from 2017-2023	QT-DT	Univer sity Head Hanoi Metrop olitan

7 2 3	H10. 10.0 2.21	2.21. Circular 07/2015 dated April 16, 2015 Promulgating regulations on minimum knowledge, capacity requirements that learners must achieve after graduation for each training level of higher education and the process of developing, appraising and issuing training programs Bachelor's, Master's, Doctorate	07/2015/TT- Ministry of Education and Training, April 16, 2015	SetEd ucatio n and Traini ng
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7 2 4	H10. 10.0 2.22	2.22. Circular 17/2021 dated June 22, 2021 Regulations on training program standards, development, appraisal and promulgation of training programs at all levels of higher education	17/2021/TT-Ministry of Education and Training, June 22, 2021	Set Education & Training	
7 2 5	H10. 10.0 2.23	2.20. Process of compiling and adjusting training programs from 2017-2023	QT-DT	University Head Hanoi Metropolitan	
7 2 6	H10. 10.0 2.24	17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing the University-Level Training Program in Public Management and Decision 986 dated August 16, 2022 Issuing the University-Level Training Program in Management 2022 work	1275/QD-DHTĐHN; 986/QD-DHTĐHN	University Head Hanoi Metropolitan	
7 2 7	H10. 10.0 2.25	2.1. Notice 50/2019 dated January 17, 2019 on guidance on adjusting university-level training programs according to applied career orientation (POHE)	50/TB-Hanoi University of Science and Technology, date January 17, 2019	University Head Hanoi Metropolitan	
7 2 8	H10. 10.0 2.26	18. Output standards, training program of Public Management in 2019	CDR/CTDT	University Head Do Ha Internal	
7 2 9	H10. 10.0 2.27	19. Output standards, training program of Public Management in 2022	CDR/CTDT	University Head Hanoi Metropolitan	
7 3 0	H10. 10.0 2.28	2.28. Decision 1530/2024 dated September 12, 2024 on promulgating regulations on comparing educational quality Education of Hanoi National University	1530/QD-Hanoi University of Science and Technology, date	University Head Hanoi	

			12/09/2024	Metropolitan
7 3 1	H10. 10.0 2.29	2.29. Notice 1113/2021 dated November 29, 2021, Notice 1313/2024 dated August 23, 2024 on the unification of use Use the forms for building the curriculum and training programs for university level of Hanoi National University	1113/TB-DHTĐ HN; 1313/TB-DHTĐ HN	University Head Hanoi Metropolitan
7 3 2	H10. 10.0 2.30	2.30. Decision 766/2021 dated August 23, 2021 promulgating the training standards for courses used in training major at Hanoi National University	766/QD-Hanoi University of Science and Technology, date August 23, 2021	University Head Hanoi Metropolitan
7 3 3	H10. 10.0 2.31	17. Decision 1275/2021 dated December 17, 2021 Establishing the Council for Developing the University-Level Training Program in Public Management and Decision 986 dated August 16, 2022 Issuing the University-Level Training Program in Management 2022 work	1275/QD-DHTĐHN; 986/QD-DHTĐHN	University Head Hanoi Metropolitan
7 3 4	H10. 10.0 2.32	2.1. Notice 50/2019 dated January 17, 2019 Regarding Guidance on adjusting university training programs according to applied career orientation (POHE)	50/TB-Hanoi University of Science and Technology, January 17, 2019	University Head Hanoi Metropolitan

7 3 5	H10. 10.0 2.33	18. Output standards, training program of Public Management in 2019	CDR/CTDT	University Head Do Ha Internal
7 3 6	H10. 10.0 2.34	19. Output standards, training program of Public Management in 2022	CDR/CTDT	University Head Do Ha Internal

Criterion 10.3. The teaching and learning process and assessment of learning outcomes of NH are regularly reviewed and evaluated to ensure compatibility and conformity with the CDR.				
7 3 7	H10. 10.0 3.01	7. Decision 882/2021 dated October 11, 2021, Decision 269/2021 dated March 5, 2021, Decision 1216/2019 dated October 7, 2019, Decision 1178/2018 dated September 28, 2018, Decision 1070/2017 dated October 25, 2017 on promulgating the system Working process of Hanoi Metropolitan University	882, 269, 1216, 1178, 1070/QD-DHTĐ HN	Univer sity Head Hanoi Metro polita n
7 3 8	H10. 10.0 3.02	3.2.1. Decision No. 1168 dated November 23, 2017, promulgating the Decision on testing and examination of course subjects; 3.2.2. Decision No. 1141 dated September 26, 2022, promulgating the Decision on assessment of learning outcomes training levels of Hanoi National University	1168/QD-DHTĐHN; 1141/QD-Hanoi University of Science and Technology	Univer sity Head Do Ha Internal
7 3 9	H10. 10.0 3.03	3.3. Teaching workload management process in 2023	QT.DT-09	Univer sity Head Do Ha Internal
7 4 0	H10. 10.0 3.04	3.4. Process of managing teaching activities of lecturers and learning of students in 2021, 2017	QT.DT-02	Univer sity Head Hanoi Metro polita n
7 4 1	H10. 10.0 3.05	3.5. Process of reviewing, recognizing learning and graduation results in 2017, 2019, 2021	QT.DT-06	Univer sity Head Hanoi Metro polita n
7 4 2	H10. 10.0 3.06	3.2.1. Decision No. 1168 dated November 23, 2017, promulgating the Decision on testing and examination of course subjects; 3.2.2. Decision No. 1141 dated September 26, 2022, promulgating	1168/QD-DHTĐHN; 1141/QD-Hanoi University	Univer sity Head

		the Decision on assessment of learning outcomes training levels of Hanoi National University	of Science and Technology	Do Ha Internal	
7 4 3	H10. 10.0 3.07	3.7. Procedure for organizing final exams for semesters 2021, 2019, 2017	QT.KT-01	Univer sity Head Do Ha Internal	
7 4 4	H10. 10.0 3.08	3.8. Decision No. 946 dated August 11, 2022 promulgating the Decision on management, organization of guidance and evaluation of graduation projects and theses for university-level students	946/QD- Hanoi University of Science and Technology, August 11, 2022	Univer sity Head Hanoi Metro polita n	

7 4 5	H10. 10.0 3.09	3.9. Project and graduation thesis management process for 2017, 2021, 2023	QT.DT-07	Univer sity Head Do Ha Internal	
7 4 6	H10. 10.0 3.10	3.10. Internship management process in 2019	QT.DT-05, January 1, 2019	Univer sity Head Do Ha Internal	
7 4 7	H10. 10.0 3.11	3.11. Decision No. 405 dated March 30, 2018 promulgating the Decision on advanced study and early graduation at Hanoi National University	405/QD- Hanoi University of Science and Technology, March 30, 2018	Univer sity Head Hanoi Metro polita n	
7 4 8	H10. 10.0 3.12	3.12. Decision No. 487 dated June 24, 2022 promulgating the output standards of the undergraduate training program in Public Management (Public Finance Management major)	487/QD- Hanoi University of Science and Technology, June 24, 2022	Univer sity Head Hanoi Metro	

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7 4 9	H10. 10.0 3.13	3.1. Decision No. 717 dated July 21, 2021 promulgating the Regulation on university training at Hanoi National University	717/QD- Hanoi University of Science and Technology, July 21, 2021	Univer sity Head Do Ha Internal	
7 5 0	H10. 10.0 3.14	3.2.1. Decision No. 1168 dated November 23, 2017, promulgating the Decision on testing and examination of course subjects; 3.2.2. Decision No. 1141 dated September 26, 2022, promulgating the Decision on assessment of learning outcomes training levels of Hanoi National University	1168/QD- DHTĐHN; 1141/QD- Hanoi University of Science and Technology	Univer sity Head Do Ha Internal	
7 5 1	H10. 10.0 3.15	3.15. Decision No. 642 dated August 24, 2016 promulgating the Decision on the establishment, management and use of the final exam question bank	642/QD- Hanoi University of Science and Technology, August 24, 2016	Univer sity Head Hanoi Metro polita n	
7 5 2	H10. 10.0 3.16	3.16. Process of building, managing and using the 2017, 2019, 2021 exam question bank	QT.KT-02	Univer sity Head Hanoi Metro polita n	
7 5 3	H10. 10.0 3.17	18. Output standards, training program for Public Management in 2019, 2022	CDR/CTDT	Univer sity Head Do Ha Internal	
7 5 4	H10. 10.0 3.18	3.15. Decision No. 642 dated August 24, 2016 promulgating the Decision on the establishment, management and use of the final exam question bank	642/QD- Hanoi University of Science and Technology, August 24, 2016	Univer sity Head Do Ha Internal	

7 5 5	H10. 10.0 3.19	3.16. Process of building, managing and using the 2017, 2019, 2021 exam question bank	QT.KT-02	Univer sity Head Hanoi Metro polita n
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7 5 6	H10. 10.0 3.20	3.20.1. Plan 1069 2022 on developing tools to assess learners' learning outcomes; 3.20.2. Notice 44 of 2028 and Notice 65 of 2020 on the construction, supplementation and editing of the final exam question bank for the 2017-2018 semester; 3.20.3. Forms register to build, edit the proposed bank	1069/KH-DHTĐHN; 44/TB-DHTĐHN; 65/TB-Hanoi University of Science and Technology	Univer sity Head Hanoi Metro polita n
7 5 7	H10. 10.0 3.21	3.16. Process of building, managing and using the 2017, 2019, 2021 exam question bank	QT.KT-02	Univer sity Head Do Ha Internal
7 5 8	H10. 10.0 3.22	3.22. Decision No. 1216 dated October 7, 2019, Decision No. 882 dated October 11, 2021 promulgating the working regulations of Hanoi National University	1216/QD-DHTĐHN; 882/QD-University of Social Sciences and Humanities; November 10, 2021	Univer sity Head Hanoi Metro polita n
7 5 9	H10. 10.0 3.23	11. Plan 1222/2021 dated December 17, 2021, TB 1223/2021 December 17, 2021, KH 1158/2020 date 12/31/2020, TB 1159/2020 December 31, 2020, TB 1579/2019 on 12/31/2019, KH 1420/2018 on 12/7/2018, TB 1419/2018 dated 12/7/2018 Survey, collect feedback from students on teaching activities of lecturers in the 2021-2022 school year; 2020-2021 school year; 2019-2020 school year; 2018-2019 school year and Notice on conducting the survey	1222, 1158, 1420/KH-DHTĐHN	Univer sity Head Hanoi Metro polita n

		Monitor and collect student feedback on lecturers' teaching activities from 2018 to 2022			
7 6 0	H10. 10.0 3.24	12. Report 238/2019 dated March 12, 2019, BC 917/2019 dated August 23, 2019, BC 918/2019 dated August 23, 2019, BC 585/2020 June 23, 2019, BC 682/2021 July 7, 2021 Results of collecting feedback from students on lecturers' teaching activities	238/BC-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 6 1	H10. 10.0 3.25	13. Plan 198/2019 dated March 1, 2019, KH 1519/2019 on 12/23/2019, KH 577/2022 on June 3, 2022, KH 578/2022 June 3, 2022, KH 710/2024 May 14, 2024 Survey of peach quality School's creation from 2018 to 2024	198, 1519, 577, 578, 710/KH-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 6 2	H10. 10.0 3.26	14. Report 674/2020 dated July 14, 2020, BC 630/2021 June 25, 2021, BC 660/2022 June 25, 2021 June 29, 2022, BC 968/2024 dated June 28, 2024 Report on the results of the survey on the quality of training of final year students Courses from 2020 to 2024	674, 630, 660, 968/BC-DHTĐH N	Univer sity Head Hanoi Metro polita n	
7 6 3	H10. 10.0 3.27	15. Report 919/2019 dated September 23, 2019, Report 631/2020 dated July 6, 2020 Results of survey to collect opinions from employers, managers and former students on quality number of graduates	919, 631/BC-DHTĐH N	Univer sity Head Do Ha Internal	

7 6 4	H10. 10.0 3.28	3.5. Process of reviewing, recognizing learning and graduation results in 2017, 2019, 2021	QT.DT-06	Univer sity Head Do Ha Internal	
7 6 5	H10. 10.0 3.29	3.29. Decision No. 1368 dated December 28, 2021 Issuing the Decision on organizing internships for non-pedagogical training majors at Hanoi National University	1368/QD- Hanoi University of Science and Technology, December 28, 2021	Univer sity Head Do Ha Internal	

7 6 6	H10. 10.0 3.30	9. Plan 218/2023 dated February 17, 2023, Plan 1105/2021 dated November 25, 2021 on surveying opinions on training programs and training programs for university-level training programs. Study, Hanoi Metropolitan University	218/KH-DHTĐHN; 1105/KH-Hanoi University of Science and Technology	Univer sity Head Hanoi Metro polita n	
7 6 7	H10. 10.0 3.31	10. Notice 396/2023 dated March 29, 2023 and Notice 98/2021 dated January 26, 2021 Announcement of survey results Monitor the effectiveness of training programs and the quality of training programs in the Public Management sector in 2023 and 2021	296/TB-DHTĐHN; 98/TB-DHTĐHN	Univer sity Head Hanoi Metro polita n	
Criterion 10.4. Research results are used to improve teaching and learning.					
7 6 8	H10. 10.0 4.03	Regulations on Science and Technology activities of Hanoi Metropolitan University	864/QD-Hanoi University of Science and Technology, October 6, 2021	Crawl g Hanoi Metro polita n Unive rsity Internal	
7 6 9	H10. 10.0 4.04	DECISION On rewarding research work Scientific research and international publication support Academic year 2023 - 2024	1370, August 15, 2024	Unive rsity of Econo mics and Busin ess	
7 7 0	H10. 10.0 4.05	Procedures for organizing scientific workshops, conferences, seminars	QT.QLKH-02, October 11, 2023	Crawl g Metro polita n Unive rsity of Hanoi Internal	
7 7 1	H10. 10.0 4.06	Student research topic	- Number: , date		
7 7 7	H10. 10.0 4.07	Proceedings of the KTĐT seminar	- Number: , date		

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7 7 3	H10. 10.0 4.08	Plan to organize student scientific research conference	- Number: , date		
7 7 4	H10. 10.0 4.09	Register for research topics of Faculty of Economics and Training	- Number: , date		
7 7 5	H10. 10.0 4.10	Announcement of the Preliminary Round of the "HNMU Startup Innovation" activity at the School level for the 2023 school year - 2024	720/TB - Hanoi University of Science and Technology, date May 15, 2024	Management Department	reason

				Science Technology and Cooperation development	
7 7 6	H10. 10.0 4.11	Decision on awarding Certificates of Merit and Certificates to individuals participating in the "HNMU Startup Innovation" activity of Hanoi Metropolitan University, Academic Year 2022 - 2023	564/QD - University of Economics and Business, May 23, 2023	Department of Science, Technology and Cooperation Management work development	
7 7 7	H10. 10.0 4.12	Guidelines for organizing student scientific research activities for the 2023-2024 school year	187/TB- Hanoi University of Science and Technology, October 26, 2023	Crawling Thuduc University Hanoi Metro	

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Criterion 10.5. The quality of support services and facilities (at the library, laboratories, information technology systems and other support services) is assessed and improve					
7 7 8	H10. 10.0 5.00	QT.QT-01 - Infrastructure and equipment management process	- Number: , date	School University of Economics and Business	
7 7 9	H10. 10.0 5.01	10.5. Decision on promulgating the quality management system of Hanoi Metropolitan University	1070/QD-DHTĐ HN		
7 8 0	H10. 10.0 5.02	Decision on promulgating the working process system of Hanoi National University	1258/QD- Hanoi University of Science and Technology, October 11, 2023	Crawling Metropolitan University of Hanoi Internal	
7 8 1	H10. 10.0 5.03	Decision on promulgating the MTCL & KHTH MTCL of Hanoi Metropolitan University for the 2020-2021 academic year	237/QD-DHTĐH N	Crawling Thu Duc University Hanoi Metropolitan	

7 8 2	H10. 10.0 5.04	Decision on promulgating Quality Objectives and Plans Implementation plan of MTCL of Hanoi Metropolitan University for the 2021-2022 academic year	833/QD-Hanoi University of Science and Technology, September 28, 2021		
7 8 3	H10. 10.0 5.05	Quality goals of the Faculty of Economics and Urban Affairs for the 2020-2021 school year	, March 5, 2021	Crawling Metropolitan University of Hanoi Internal	
7 8 4	H10. 10.0 5.06	Report on user survey results on Library information activities for the 2022-2023 school year	, March 20, 2023	TT Letters institute & HL	
7 8 5	H10. 10.0 5.07	Report on survey results of users' opinions on library information activities in the 2020-2021 school year	- Number: , date	TT Letters institute & HL	
7 8 6	H10. 10.0 5.08	Borrowing and returning documents process	QT.TTTV&HL-02, October 11, 2021	Crawling Thuduc University Hanoi Metropolitan	
7 8 7	H10. 10.0 5.09	Report on the use of the Metropolitan University Digital Library in the 2023-2024 school year	, July 24, 2024	TT Letters institute & HL	

7 8 8	H10. 10.0 5.10	Investment costs for facilities and equipment from 2019 to 2024	- Number: , date		
7 8 9	H10. 10.0 5.11	Infrastructure and equipment management process	QT.VP-06, March 5, 2021	Crawling Metropolitan University of Hanoi Internal	
7 9 0	H10. 10.0 5.12	Establishment of facilities committee for full-time university admission in 2022	1384/QD-DHTĐ HN/TS22 , December 29, 2021	Management Department Digcreate and Student Affairs	
7 9 1	H10. 10.0 5.13	Internet network and information technology equipment repair process	QT.KHCN-02, October 11, 2023	Crawling Metropolitan University of Hanoi Internal	

7 9 2	H10. 10.0 5.14	Request for purchase of computer repair equipment due to electrical problems and network installation for the BGH room	, February 1, 2021		
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7 9 3	H10. 10.0 5.15	Infrastructure and equipment management process	QT.VP-06, March 5, 2021	Crawling Metropolitan University of Hanoi Internal	
7 9 4	H10. 10.0 5.16	Minutes of monitoring environmental sanitation and disease prevention	- Number: , date		
7 9 5	H10. 10.0 5.17	- Student satisfaction survey plan on dormitory services - Report on survey of student satisfaction with dormitory services in 2020	- Number: , date		
7 9 6	H10. 10.0 5.18	BB Student Dialogue from 2018-2022	- Number: , date		
7 9 7	H10. 10.0 5.19	Announcement of the results of the end-of-course training quality survey for the 2021-2022 school year	660/TB-Hanoi University of Science and Technology, June 29, 2022	School University of Economics and Business	
7 9 8	H10. 10.0 5.20	Announcement of the results of the final training quality survey for the 2022-2023 school year	880/TB-Hanoi University of Science and Technology, July 18, 2023	University of Economics and Business	
7 9 9	H10. 10.0 5.21	Announcement of survey results measuring student satisfaction with public education services	674/TB-Hanoi University of Science and Technology, date May 26, 2023	University of Economics and Business	

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8 0 0	H10. 10.0 5.22	Decision on approving the Project to implement the one-stop, one-stop mechanism in handling administrative procedures at Hanoi Metropolitan University	244/QD- Hanoi University of Science and Technology, March 15, 2023	Crawl g Metro polita n Unive rsity of Hanoi Internal	
8 0 1	H10. 10.0 5.23	University management software	- Number: , date		
Criterion 10.6. Systemic and evaluated stakeholder feedback mechanisms and improvement.					
8 0 2	H10. 10.0 6.01	Decision to establish the Department of Education Quality Management	913/QD- Hanoi University of Science and Technology, August 21, 2019		
8 0 3	H10. 10.0 6.02	Process of managing teaching activities of lecturers and learning of students	QT.DT-02, October 11, 2023	Crawl g Thu Duc Unive rsity Hanoi Metro polita n	

8 0 4	H10. 10.0 6.03	Graduate Employment Survey Process	QT.CTHSSV- 07, October 11, 2023		
8 0 5	H10. 10.0 6.04	Decision No. 776/QD-DHTĐHN dated August 31, 2021 Promulgating regulations on educational quality assurance work of Hanoi Metropolitan University	776/QD- Hanoi University of Science and Technology, August 31, 2021	Univer sity Head Hanoi Metro polita	

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8 0 6	H10. 10.0 6.05	Decision on promulgating the working process system of Hanoi National University	1258/QD- Hanoi University of Science and Technology, October 11, 2023	Crawling Thuduc University Hanoi Metropolitan	
8 0 7	H10. 10.0 6.06	Decision to establish the Education Quality Assurance Network System	271/QD- Hanoi University of Science and Technology, May 3, 2021	Crawling Metropolitan University of Hanoi Internal	
8 0 8	H10. 10.0 6.07	Decision on promulgating Regulations on management of university degrees and university certificates Hanoi Metropolitan	777/QD- Hanoi University of Science and Technology, date August 31, 2021		
8 0 9	H10. 10.0 6.08	KH etc. organizes surveys to gather opinions from relevant parties.	788/KH- Hanoi University of Science and Technology, May 29, 2024, date 05/29/2024		
8 1 0	H10. 10.0 6.09	Notice on conducting a survey and collecting students' feedback on lecturers' teaching activities in the 2023-2024 school year	902/KH- Hanoi University of Science and Technology, June 18, 2024, date June 18, 2024		
8 1 1	H10. 10.0 6.10	Survey plan to measure satisfaction of students of Hanoi National University about public education in 2018 2022-2023	1553/KH- Hanoi University of Science and	University of Econo	

			Technology, date 12/30/2022	mics and Busin ess	
8 1 2	H10. 10.0 6.11	Survey to solicit opinions from employers, managers and alumni on the quality of graduates	- Number: , date		
8 1 3	H10. 10.0 6.12	Student Employment Situation Report 2023	1889, December 27, 2023	Crawl g Hanoi Metro polita n Unive rsity Internal	
8 1 4	H10. 10.0 6.13	Announcement of survey results on output standards of training programs and human resources in public management sector 2021	98/TB- Hanoi University of Science and Technology, date January 26, 2022		
8 1 5	H10. 10.0 6.14	MINUTES OF THE CONFERENCE BETWEEN THE BOARD OF DIRECTORS AND COLLEGE STUDENTS,	- Number: , date	Unive rsity of Econo mics and Busin ess	

		FULL-TIME UNIVERSITY, ACADEMIC YEAR 2022- 2023			
8 1 6	H10. 10.0 6.15	Quality improvement plan after internal assessment for the 2022-2023 school year	1082/KH- Hanoi University of Science and Technology, August 4, 2023	Unive rsity of Techn ology Univer sity of Econo mics	
Standard 11. Output					

Criterion 11.1. Dropout and graduation rates are established, monitored and benchmarked for improvement.					
quality					
8 1 7	H11. 11.0 1.01	Regulations on functions, tasks, organizational structure and operations of units under the School Hanoi University of Science and Technology	, February 4, 2020		
8 1 8	H11. 11.0 1.02	Process of managing teaching and learning activities	- Number: , date		
8 1 9	H11. 11.0 1.03	Student learning outcomes management process	- Number: , date		
8 2 0	H11. 11.0 1.04	Regulations on the synthesis and statistics of student numbers	No. 1403/QĐ-DHTĐ HN		
8 2 1	H11. 11.0 1.05	Quality objectives of the University and its units	- Number: , date		
8 2 2	H11. 11.0 1.06	Report on the implementation results of the school's quality goals	- Number: , date		
8 2 3	H11. 11.0 1.07	Quality Objectives and Implementation Plan of the Faculty of Economics and Urban Affairs	- Number: , date		
8 2 4	H11. 11.0 1.08	Report on the implementation results of the MTCL of the Faculty of Economics and Urban Affairs	- Number: , date		
8 2 5	H11. 11.0 1.09	Management Software	- Number: , date		
8 2 6	H11. 11.0 1.10	Process of reviewing, recognizing learning results, and considering graduation	- Number: , date		
8 2 7	H11. 11.0 1.11	Minutes of graduation progress review	- Number: , date		
8 2 8	H11. 11.0 1.12	Decision to force to leave school	- Number: , date		

8 2 9	H11. 11.0 1.13	Graduation decision	- Number: , date		
8 3 0	H11. 11.0 1.14	Year-end report of Training Department, Student Affairs Department	- Number: , date		
8 3 1	H11. 11.0 1.15	Welcome new students of Faculty of Economics and Urban Affairs	- Number: , date		
8 3 2	H11. 11.0 1.16	HS organizes first week of civic activities	- Number: , date		
8 3 3	H11. 11.0 1.17	Academic advisor handbook	- Number: , date		
8 3 4	H11. 11.0 1.18	Survey results of graduating students on training program quality	- Number: , date		
8 3 5	H11. 11.0 1.19	Minutes of graduation progress review	- Number: , date		
8 3 6	H11. 11.0 1.20	Regulations on academic advising work	- Number: , date		
Criterion 11.2. Average graduation time is established, monitored and benchmarked to quality improvement					
8 3 7	H11. 11.0 2.01	Decision to promulgate regulations on functions, tasks, organizational structure and operations of affiliated units	88/QĐ-Hanoi University of Science and Technology, February 4, 2020	Crawling Hanoi Metropolitan University Internal	
8 3 8	H11. 11.0 2.02	Decision on promulgating training regulations according to the credit system of Hanoi National University	1660/QĐ-DHTĐ HN		
8 3 9	H11. 11.0 2.03	Decision on promulgating the plan for regular university training	- Number: , date		

8 4 0	H11. 11.0 2.04	Year-end report of Training Department, Student Affairs Department	- Number: , date		
8 4 1	H11. 11.0 2.05	Regulations on the synthesis and statistics of student numbers	No. 1403/QD-DHTĐ HN		

8 4 2	H11. 11.0 2.06	Statistical table of the number of students forced to drop out of school and students with academic records on hold	- Number: , date		
8 4 3	H11. 11.0 2.07	Minutes of graduation progress review	- Number: , date		
8 4 4	H11. 11.0 2.08	HS organizes first week of civic activities	- Number: , date		
8 4 5	H11. 11.0 2.09	Year-end report of the Faculty of Economics and Business	- Number: , date		

Criterion 11.3. Graduate employment rates are established, monitored and benchmarked to quality improvement

8 4 6	H11. 11.0 3.01	Regulations on functions, tasks, organizational structure and Activities of units under Hanoi National University	, February 4, 2020		
8 4 7	H11. 11.0 3.02	Stakeholder Feedback Survey Process	- Number: , date		
8 4 8	H11. 11.0 3.03	Survey plan on employment situation of alumni	- Number: , date		
8 4 9	H11. 11.0 3.04	Results of survey on employment situation of alumni	- Number: , date		

Criterion 11.4. The type and quantity of research activities of the NH are established, Monitor and benchmark for quality improvement

8 5 0	H11. 11.0 4.01	Science and Technology Regulations of Hanoi National University	No. 864/QD-DHTĐH N		
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8 5 1	H11. 11.0 4.02	Types of scientific research for learners	- Number: , date		
8 5 2	H11. 11.0 4.03	Notice on guidance for scientific research students	- Number: , date		
8 5 3	H11. 11.0 4.04	Plan to organize and establish a council to consider awards for student scientific research at the school level	- Number: , date		
8 5 4	H11. 11.0 4.05	Decision to reward scientific research students	- Number: , date		
8 5 5	H11. 11.0 4.06	Notice, KH creative startup activities	- Number: , date		

8 5 6	H11. 11.0 4.07	Decision on rewards and list of students participating in creative start-up activities	- Number: , date		
8 5 7	H11. 11.0 4.08	Faculty operating budget estimate (Science and Technology budget estimate)	- Number: , date		
8 5 8	H11. 11.0 4.09	The school's science and technology budget is allocated to the Faculties.	- Number: , date		
8 5 9	H11. 11.0 4.10	Report on student scientific research activities	- Number: , date		
8 6 0	H11. 11.0 4.11	Statistics of scientific research activities for students majoring in QLC	- Number: , date		
8 6 1	H11. 11.0 4.12	Plan for organizing scientific research activities of students	- Number: , date		
8 6 2	H11. 11.0 4.13	Year-end report of the Faculty of Economics and Business	- Number: , date		
	Criterion 11.5. The level of satisfaction of stakeholders is established, monitored and responded to. Compare to improve quality				

8 6 3	H11. 11.0 5.01	Regulations on school's DBCLGD work	- Number: , date		
8 6 4	H11. 11.0 5.02	Process of conducting surveys and collecting feedback from stakeholders	- Number: , date		
8 6 5	H11. 11.0 5.03	Overall Customer Satisfaction Survey Plan 2024 graduates and lecturers for higher education institutions	- Number: , date		
8 6 6	H11. 11.0 5.04	Results of the Overall Satisfaction Survey of 2024 Graduates and Faculty members for higher education institutions	- Number: , date		
8 6 7	H11. 11.0 5.05	Survey plan to get students' opinions on library work	- Number: , date		
8 6 8	H11. 11.0 5.06	Survey results to get students' opinions on library work	- Number: , date		
8 6 9	H11. 11.0 5.07	Results of the survey on the effectiveness of training and development	- Number: , date		

8 7 0	H11. 11.0 5.08	Survey plan on employment situation of alumni	- Number: , date		
8 7 1	H11. 11.0 5.09	Results of survey on employment situation of alumni	- Number: , date		
8 7 2	H11. 11.0 5.10	Survey plan to measure satisfaction of students of Hanoi Metropolitan University about educational services Public education school year 2022 - 2023	- Number: , date		
8 7 3	H11. 11.0 5.11	Survey results measure student satisfaction with public education services	- Number: , date		