

DOCUMENT 08

ZCT PILATES™ — MEMBERSHIP TERMS & CONDITIONS

Zenith Core Theory | ZCT Pilates™

Version 1.0 | 2026

1. Business Details

Business: Zenith Core Theory

Product brand: ZCT Pilates™

Contact: zenithcoretheory@proton.me

2. About These Membership Terms

These Membership Terms apply to paid ZCT Pilates™ memberships, including Tier 1, Tier 2 and any available ZCT Pilates™ Extras add-on.

By joining a ZCT Pilates™ membership, the member agrees to these Membership Terms together with any applicable ZCT Pilates™ Privacy & Data Handling Notice, Customer Sales, Digital Product & Refund Terms, Licence Terms, and Disclaimer & Professional Use terms.

Nothing in these terms excludes, restricts or modifies any consumer guarantee, statutory right or remedy that cannot lawfully be excluded, restricted or modified under Australian law.

3. Membership Tiers

ZCT Pilates™ may offer the following membership options:

Tier 1 — ZCT Pilates™ Essential: \$5.99 per month.

Tier 2 — ZCT Pilates™ Professional: \$14.99 per month.

Extras Add-On: an additional \$5.99 per month, available only to an active Tier 1 or Tier 2 member.

Membership benefits are described at the time of joining and may also be explained through the ZCT Pilates™ website, membership platform or member communications.

4. Tier 1 Membership

Tier 1 includes the following core monthly benefits:

- One current ZCT Pilates™ monthly bundle, selected by the member from the eligible monthly bundle options.
- The monthly Theme of the Month + Speciality Guide.

The monthly bundle options may include the current Reformer + Cueing bundle, Matwork + Cueing bundle, and Mixed bundle, or other equivalent options identified for that month.

Monthly benefits relate to the applicable membership period and are not automatically carried forward to a later month unless ZCT Pilates™ expressly states otherwise.

5. Tier 2 Membership

Tier 2 includes all Tier 1 benefits, plus additional professional and member benefits.

Core Tier 2 benefits currently include:

- Two 75% off purchase codes per month for eligible purchases from the ZCT Pilates™ Etsy store.
- Insurance-related discounts or member perks where available.
- First Aid-related discounts or member perks where available.
- Access to the ZCT Pilates™ community through the applicable membership platform.
- Research and evidence-informed professional content.
- Peer-reviewed articles and current research where provided.
- Opportunities for international collaboration and professional discussion.
- Additional professional benefits or resources that may be introduced.

Discount codes are subject to the conditions stated with the code, including any applicable expiry date, eligible products, exclusions and platform restrictions. Unless expressly stated otherwise, unused monthly codes do not roll over.

6. ZCT Pilates™ Extras

The Extras Add-On costs an additional \$5.99 per month and may be added to either Tier 1 or Tier 2.

An active ZCT Pilates™ membership is required to purchase and maintain the Extras Add-On.

The specific benefits included with Extras will be identified when the add-on is offered. Extras benefits may change as the programme develops, subject to applicable law and reasonable notice where required.

7. Membership Billing & Renewal

Memberships are recurring subscriptions. The applicable membership fee is charged according to the payment schedule and billing system presented when the member joins.

The ongoing nature of the subscription and recurring fee must be clearly disclosed at the point of purchase.

A member is responsible for maintaining a valid payment method through the applicable payment platform.

ZCT Pilates™ does not intend to create a subscription through a customer's purchase of an unrelated product. A membership must be knowingly selected and accepted by the customer.

8. Cancellation

A member may cancel their membership using the cancellation method provided by the applicable membership platform or by contacting ZCT Pilates™ where appropriate.

Unless applicable law or the applicable payment platform provides otherwise, cancellation prevents future renewal charges but does not automatically create a refund of a completed membership payment.

A member will generally retain access to benefits already paid for until the end of the applicable paid membership period, subject to the rules of the membership platform and any lawful suspension or termination.

9. Monthly Entitlements

Monthly membership benefits are intended for the member's use during the relevant membership month.

Members are responsible for claiming or downloading digital products they are entitled to during their active membership period, particularly if they intend to cancel.

Where a member has been properly entitled to a benefit but has experienced a genuine technical problem preventing access or download, they should contact ZCT Pilates™ promptly so the issue can be assessed.

Nothing in this section removes a consumer's legal rights.

10. Etsy & Digital Product Delivery

Where a membership benefit is fulfilled through Etsy, the member may be directed to the applicable ZCT Pilates™ Etsy listing to claim or purchase the relevant product using the member's applicable code.

Etsy's own terms, policies, digital-delivery procedures and technical systems also apply to Etsy transactions.

ZCT Pilates™ does not control Etsy's platform availability, payment systems or technical operation.

11. Licence to Member Products

Digital products obtained through a ZCT Pilates™ membership are licensed under the ZCT Pilates™ Licence Terms unless a different licence is expressly stated.

Membership does not transfer copyright or ownership of ZCT Pilates™ materials.

Members must not share, redistribute, resell, sublicense or place member-only resources in a shared library or otherwise make them available to unlicensed users.

12. Community & Professional Content

Community access is intended for professional discussion, education, networking and collaboration.

Members remain responsible for their own professional decisions and must work within their qualifications, competence and scope of practice.

Research, articles and educational content are provided for informational and professional-development purposes. They do not constitute individual medical, clinical, legal or other professional advice.

13. Membership Conduct

Members must use the community and membership resources respectfully and lawfully.

Members must not:

- Harass, threaten, discriminate against or deliberately target another member.
- Impersonate another person or organisation.
- Post unlawful, misleading or fraudulent material.
- Share another person's private information without appropriate permission.
- Upload or distribute ZCT Pilates™ materials to unlicensed users.
- Use the community to distribute spam or unauthorised commercial promotions.
- Deliberately interfere with the operation of the membership platform.

14. Changes to Membership Benefits

ZCT Pilates™ may update, replace or improve membership content and benefits as the programme develops.

Where a proposed change would materially alter the nature of the membership service, ZCT Pilates™ will provide appropriate notice and, where required by law, an appropriate remedy.

ZCT Pilates™ will not use this clause to remove or limit mandatory consumer rights.

15. Suspension or Termination

ZCT Pilates™ may suspend or terminate access where reasonably necessary because of serious misuse, unlawful conduct, non-payment, fraud, security concerns or material breach of these terms.

Where appropriate, ZCT Pilates™ will provide reasonable notice or an opportunity to remedy the issue.

Termination or suspension does not remove any consumer right or remedy that cannot lawfully be excluded.

16. Refunds & Consumer Rights

Nothing in these Membership Terms creates a blanket 'no refund' rule.

If ZCT Pilates™ fails to provide the membership service as required by Australian Consumer Law or other applicable mandatory law, the member may have rights to a remedy, which may include correction, replacement, refund, cancellation or compensation depending on the circumstances.

Any refund or remedy will be assessed according to the circumstances, applicable law and the payment platform used.

17. Intellectual Property

ZCT Pilates™ and its original branding, written content, graphics, class plans, cueing guides, research summaries and other original materials remain the property of their applicable owner.

Membership access does not transfer ownership of this intellectual property.

The ZCT Pilates™ Licence Terms govern permitted use of licensed digital resources.

18. Third-Party Platforms

Membership may involve third-party services such as Skool, Etsy, payment processors, email providers and other technology services.

Those services operate under their own applicable terms and policies. Members may need to maintain accounts with those services to access certain benefits.

19. International Members

ZCT Pilates™ may accept members outside Australia. International members may have mandatory consumer or other legal rights under the laws applicable to them.

Nothing in these terms is intended to exclude, restrict or modify a mandatory right or remedy that cannot lawfully be excluded or modified.

20. Changes to These Terms

These terms may be updated where reasonably necessary because of changes to the law, platform requirements, membership structure, benefits or business operations.

Material changes will be communicated appropriately where required.

The version applying to a member's membership will be the version made available at the relevant time, subject to any rights the member has under applicable law.

21. Contact

Questions, complaints or requests concerning ZCT Pilates™ membership should be directed to:

Zenith Core Theory

ZCT Pilates™

Email: zenithcoretheory@proton.me

22. Governing Law

These terms are intended to operate consistently with applicable Australian law, including the Australian Consumer Law. Mandatory consumer protections applicable to a member's location will prevail to the extent required by law.

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