SPRINT 21 CHANGE MANAGEMENT - RELEASE NOTES

The following improvements and bug fixes in Sprint 21 have been made to the SCORE.org website and chapter websites on 5/11/2023. Please see the details of each change below and email campaigns@score.org if you have questions.

SR-1067 Mentor Listing Block - Remove Cap and Randomize

Description: The mentor listing block is a layout block that can be incorporated into a page content type. It allows the display of all active mentors in a chapter, regardless of their availability. The layout block has a bug that limits the display to only 50 mentors.

Behavior Change: To address this issue, the cap has been removed, and the block now displays all active mentors. Additionally, a new feature has been introduced that randomizes the mentor cards on both loading and refreshing the page. This ensures that all mentors receive fair representation on the local mentor page. See an example here: https://www.score.org/cleveland/local-mentors.

SR-48 Create a Search Page for Success Stories

Description: A new Success Story search page has been created for use on the website. You can view the page here: www.score.org/success-stories-search

The page has a similar style to existing search pages, with keyword search and search facets.

The search cards display an image with a success story label overlay, title, and truncated summary. The search card links to the success story.

The image card display logic is as follows: pull client photo first, if empty, use the client business logo, if both are empty use SCORE default image.

The search facets include Topics, Business Stage, Entrepreneur Type, Industries, and Location.





The keyword search includes several fields from the Success Story content type, including title, company, client title/role, year, client name, my successes, what do you do, what inspired you to start your business, what's special about your business, what have been the highs and lows of being a business owner, what have you learned from your experiences as a business owner, how SCORE helped, what influenced you to seek help for SCORE, what's great about my mentor, what advice would you give to someone thinking of starting a small business, and what would you tell a fellow business owner about SCORE.

The goal of the new Success Story search page is to make it easier for website users to find and explore success stories related to their interests and needs.

Webmasters of individual chapters have the ability to link to the search page on their chapter menu and customize the success stories displayed by applying filters relevant to their chapter. For instance, for the New York City chapter, the link to be used would be

/success-stories-search?location_filter_options=218&keywords=, where 218 is the group number assigned to New York City.

SR-1104 Success stories: Headings Appearing Without Content

Description: Any edit to a success story content type page resulted in all fields not completed in the back end to display the headings of the empty field.

Behavior Change: Only fields that are completed will display along with the headings.

SR-I 106 Success Stories: 'How Did You Start Your Business' Appears if Summary is Entered

Description: Legacy fields display if a summary is added to the success story content type.

Behavior Change: A content editor can now add a summary without legacy fields or headers displaying on the success story page.

SR-I 102 Update URL Alias Pattern to Allow "a" in Aliases

Description: Mentors with the middle initial "A" in their Engage profile were not part of the mentor profile URL structure on the website. e.g. https://www.score.org/chattanooga/profile/patricia-wente



Behavior Change: Mentors that have the initial "A" in their name will now have the "A" pull through to their mentor profile URL e.g. https://www.score.org/chattanooga/profile/patricia-a-wente

Note: Any title of a page that has an "a" will now become part of the URL structure. e.g. https://www.score.org/merrimackvalley/event/online-workshop-do-you-find-making-a-business-plan-difficult-0 vs.

https://www.score.org/merrimackvalley/event/online-workshop-do-you-find-making-business-plan-difficult-0. A redirect is automatically created.

