



Governor's Office of Information Technology
1575 Sherman Street
Denver, CO 80203

Invoice Period
March 2024 - P9

Due Date
June 14, 2024

Greetings!

There are a few items we would like to direct your attention to related to your March 2024 Real-time billing invoice for OIT Services:

Billing Disputes Policy

As we approach the final quarter of the Fiscal Year 2024, all agency-initiated disputes fall under these timelines:

- Periods 1 through 6 have passed the 90-day dispute period and will no longer be accepted for review
- Period 7 disputes must be submitted and received by COB 6/5/2024
- Periods 8 through 10 must be submitted by 6/30/2024 in order to accommodate year-end deadlines
- Period 11 and 12, disputed charges/request changes will follow an expedited resolution process due to fiscal year-end controls.

Please work with your IT Director if you identify a discrepancy prior to submitting a dispute.

Also, a reminder that payment is due within 45 days of receiving your monthly ITI bill.

Billing Schedule Reminder

RtB posting dates can be found on the [RtB Calendar](#) which is available on the RtB [home page](#).

RtB Monthly Billing Memos

All previous RtB monthly billing memos can be referenced on [this RtB web page](#).

Please let us know if you have any questions.

Thank you!

OIT CFO Team