Invoice Period Due Date March 2024 - P9 June 14, 2024

Greetings!

There are a few items we would like to direct your attention to related to your March 2024 Real-time billing invoice for OIT Services:

Billing Disputes Policy

As we approach the final quarter of the Fiscal Year 2024, all agency-initiated disputes fall under these timelines:

- Periods 1 through 6 have passed the 90-day dispute period and will no longer be accepted for review
- Period 7 disputes must be submitted and received by COB 6/5/2024
- Periods 8 through 10 must be submitted by 6/30/2024 in order to accommodate year-end deadlines
- Period 11 and 12, disputed charges/request changes will follow an expedited resolution process due to fiscal year-end controls.

Please work with your IT Director if you identify a discrepancy prior to submitting a dispute.

Also, a reminder that payment is due within 45 days of receiving your monthly ITI bill.

Billing Schedule Reminder

RtB posting dates can be found on the RtB Calendar which is available on the RtB home page.

RtB Monthly Billing Memos

All previous RtB monthly billing memos can be referenced on this RtB web page.

Please let us know if you have any questions.

Thank you!

OIT CFO Team