

SCRIPT: GPP CC & Global Calls 2020 (Feb 2020)

[NOTE to CALLER:]

1. In some campaigns you can now send the voter an SMS/Text message during or after the call. See “Text” button under the member’s name.
2. You can also now schedule a specific call back time with the CALLBACK Disposition.
3. Please answer the Survey Questions and Disposition carefully. Visit the DA Wiki for guidance:
<https://wiki.democratsabroad.org/display/gotv2020/2020+CC+CallHub+Campaigns%3A+SETUP+Survey+Questions>
4. Always add a Note with information on your call outcome in the NOTE box.
5. Many voters will have received a GPP remote ballot by email by now. They can either vote in-person OR vote remotely – with that ballot or with a generic remote ballot downloaded from the DA website.

Thank you for helping get DA members to the GPP!

[End Note to Caller]

***NO ANSWER** – Set Call Disposition to **No Answer**.

Click **Save and Next Call**.

***TO LEAVE A VOICE MESSAGE**

- Set Call Disposition to **LEFT_MESSAGE** and leave this message:

Hi, this is {agent_name}, I’m a volunteer with Democrats Abroad {abroad_country_onfile} .
and I’m calling {first_name} {last_name}
to let you know that you can vote in the Democrats Abroad Global Presidential Primary!

If you haven’t voted in a primary yet, you can help select the Democratic Presidential candidate who our delegates will vote for at the Democratic National Convention in July. And your vote in the Global primary has up to 4 times the impact of voting in your home state!

You can vote remotely from now until March 10th. Just go to www.democratsabroad.org to download your ballot. Then vote it, and send it back by email or post.

Or vote in-person at a voting center during the week of March 3rd through 10th. Go to www.democratsabroad.org/2020primary for a voting center near you.

But remember: you may only vote in ONE presidential primary! If you'd like to vote in the Global primary, don't vote for the presidential nominee in your state's primary or caucus. But go ahead and vote for any **other** offices on your state's primary ballot.

Any questions? Please email info@democratsabroad.org

Thanks and happy voting!

[END CALL]

***IF THE VOTER ANSWERS THE PHONE:**

Hi, this is {agent_name}, I'm a volunteer with Democrats Abroad {abroad_country_onfile} .
May I speak to {first_name} {last_name} ?

I'm calling to let you know that you may be able to vote in the Democrats Abroad Global
Presidential Primary!

Have you voted in a primary or caucus yet this year?

RESPONSE #1:

YES, Already Voted in State Primary/Caucus

That's great! It sounds like you are all set for the primaries this year. And be sure to look for your
general election ballot around September 21st.

If you don't get your ballot, or if you have any questions about voting, we're happy to help. Just
email us at info@democratsabroad.org

And if you have a minute, I'd like to check your information so we can send voting information
for the elections – is this information correct?:

[**CALLER:** Read out all of the Voter's contact and voting address information on LEFT side of
Screen. (**Priority items:** EMAIL ADDRESS, VOTING STATE and VOTING ZIP)

{first_name} {last_name}

{email}

Votes in: {voting_city_onfile}, {voting_state_onfile}

Zip: {voting_zip_onfile}

Abroad Address:

{abroad_street_onfile}

{abroad_city_onfile}

{abroad_country_onfile} {abroad_postcode_onfile}

If any changes, Click **EDIT**, type in updates in the WHITE boxes and **SAVE!**

Thanks for your time! And if you know any US citizens who need help with voting—and any who are turning 18 soon, they can also contact us at: info@democratsabroad.org

[Mark Responses to Survey Questions – and **please add a NOTE** in the NOTES BOX on the result of each call]

[END CALL]

RESPONSE #2:

NO, Has Not Yet Voted in Primary

That's no problem! As a DA member, you can vote in the Democrats Abroad Global Presidential Primary. You'll help select the Democratic Presidential candidate who our delegates will vote for at the Democratic National Convention in July. And your vote in the Global primary has up to 4 times the impact of voting in your home state!

You can vote remotely from now until March 10th. Then vote it, and email or post it back in.

Or you can also wait until our Primary week - March 3rd through 10th - and vote in-person at a voting center here in **{abroad_country_onfile}**.

Go to www.democratsabroad.org/2020primary to find a voting center near you.

But please remember: you may only vote in ONE presidential primary. If you'd like to vote in the Global primary, don't vote for the presidential nominee in your state's primary. But go ahead and vote for the **other** offices on your state's primary ballot, such as US Senator, US Congressperson and any state offices.

And if you have one more minute, I'd like to check your information so we can send voting information for the elections – is this information correct?:

[CALLER: Read out all of the Voter's contact and voting address information on LEFT side of Screen. (**Priority items:** EMAIL ADDRESS, VOTING STATE and VOTING ZIP)

{first_name} {last_name}

{email}

Votes in: {voting_city_onfile}, {voting_state_onfile}

Zip: {voting_zip_onfile}

Abroad Address:

{abroad_street_onfile}

{abroad_city_onfile}

{abroad_country_onfile} {abroad_postcode_onfile}

If any changes, Click **EDIT**, type in updates in the WHITE boxes and **SAVE!**

Thanks for your time! And if you know any US citizens who need help with voting—and any who are turning 18 soon, they can also contact us at: info@democratsabroad.org

[Mark Responses to Survey Questions – and **please add a NOTE** in the NOTES BOX on the result of each call]

[END CALL]

If VOTER CAN'T DECIDE WHETHER TO VOTE IN GPP OR STATE PRIMARY:

It's your choice whether to vote in the Global primary or in your state's primary. But, there are some excellent reasons to vote in the Global primary:

1. Your Global primary vote has up to 4 times the impact of voting in your home state. There are so many more people voting in state primaries than in the Global primary, your individual vote has more impact.
2. Are you interested in running to be a Democrats Abroad delegate to the national convention? In order to be eligible you must not vote for a Presidential candidate in another primary or caucus.
3. And I know it's a bit confusing, but you can vote in the Global primary AND you can vote in your state primary for **every office other than president** on your state's ballot. You can still vote in your state's primary for your US Congressperson and any state offices on the ballot. Just make sure you don't vote for a presidential candidate on the state ballot.

[CALLER: If a voter has a question you can't answer, please mark call as "**ANSWER**" and indicate "**Member needs personalized support or follow-up**" in the Survey Questions – and please add a description of the issue in the **NOTES BOX**. Another DA volunteer will contact the voter directly]

[END CALL]

MANUAL TEXTING TEMPLATES

Follow-up Reminder

{first_name} great to talk with you. You can find more info on the GPP here:
https://www.democratsabroad.org/XX_events

No-Answer/Left Message

Hi {first_name}, this is Dems Abroad {abroad_country_onfile}. We called about our Primary in March More info: https://www.democratsabroad.org/XX_events

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