

Privacy Policy

Updated December 30, 2020

We at shobot.io don't take your privacy lightly. We care about your privacy and have adopted comprehensive measures to take care of the information you have given us. Our practices have been described below in this Privacy Policy.

Our Privacy Policy can be summarized in the following words:

We use the information you provide to us only for the purpose to process your information returns. We do not and never will sell or share your information with anyone unless required by law, even if you no longer use our services.

Our detailed Privacy Policy is listed below:

Collection and Use of Your Personal Information

We only collect information that is necessary to serve you. We do not knowingly solicit or receive any information from minors.

We use the tax return information that you have provided only to provide the tax return services that you have requested. Except as described herein, we neither disclose tax return information to third parties nor use it to market third parties' products and services. For our records, we may, in our sole discretion, retain original and updated information for reasons such as technical constraints, dispute resolution, troubleshooting, and agreement enforcement.

We collect information from our users at several different points, including, but not limited to, the following:

Information You Provide to Us

Before you can use the services on the site, we ask that you sign up for a free account with us and provide us with your personal information, including your name, email address, and password. We store this information so that you can access our site securely and set up a password.

Correspondence

We retain any information that you provide during any correspondence with us.

URL and IP address

We collect information about our users' utilization and navigation of our site. This information helps us to design our site to better suit our users' needs. We also use your IP address to help diagnose problems with our server, administer our site, gather broad demographic information, and help identify you.

Cookies

Like many websites, we use cookies on our site. We only use cookies for the smooth operation of the web application.

Surveys & Contests

From time-to-time, our site may request information from you via surveys or contests. Participation in these surveys or contests is completely voluntary, and you may choose whether or not to disclose this information. Information requested may include, but is not limited to, contact information (such as name and shipping address) and demographic information (such as zip code and age).

Information from Other Sources

We may receive data from your Zoom account through our integration on Zoom's marketplace. We never share your information from Zoom, including meeting recordings, meeting transcripts, and meeting attendees with individuals or shobot.io users to whom you have not granted permission to view this data.

We may receive information about you from other sources, such as our agents, vendors, service provider, and publicly available sources. For example, we sometimes receive updated address information from third parties, which we may use to update our records.

Restrictions on Disclosing Information to Third Parties

We are not in the business of selling or renting your personally identifiable information to others.

We do not reveal personally identifiable information about you to third parties for their independent use unless:

(1) the information is provided to complete a transaction for you.

(2) the information is provided to comply with the law, enforce our User Agreement or other agreements we have with you, or to protect our rights, property, or safety, or the rights, property, or safety of others.

(3) the information is provided to our agents, vendors, or service providers who perform functions on our behalf.

Security Measures to Protect Information

To help protect the privacy of data you transmit through the use of this site, we use industry-standard security policies and procedures to help prevent unauthorized access to confidential information about you. Also, we train our employees about the importance of confidentiality and maintaining your information's security. We commit to taking appropriate disciplinary measures to enforce our employee's privacy responsibilities. It is also essential for you to help protect against unauthorized access by signing off our site each time you finish using it.

Inapplicability of Privacy Policies of Any Linked Sites or Other Third Parties

This Privacy Policy only addresses our use and disclosure of your personally identifiable information. We are not responsible for the privacy practices of any third parties or the content of linked sites. However, we encourage you to read any applicable privacy policies of such parties or websites.

GDPR Support:

The following provision applies with reference to the General Data Protection Regulation (GDPR). We are based in the United States, and any personal data collected from this website will be transferred and processed within the U.S. If you are a Data Subject, as defined by the GDPR, within the European Economic Area, we provide limited GDPR support to your transaction. Please read the limitation below, and if you do not agree to this, do not provide us with personal data.

Your rights as a data subject may be subject to certain limitations and restrictions. You may exercise your rights as a data subject by contacting us in writing at shobhit@shobot.io. When you make a request, we may require certain documentation to be able to verify your identity before we can process your request. Your cooperation is necessary to exercise your rights under the GDPR.

Data Controller: shobot.io

Data Subject Rights to Personal Information:

If you have signed up with us as a user of our system, you have the right to view, edit, and/or delete your personal information (used for signup purposes). To manage or delete your personal information used to create your account, please visit the Personal Information page under Manage account. However, the information you have provided to us for electronic filing purposes, even if it contains personal data related to you, may not be deleted, as we are required by law to hold such information for an extended period (usually four years).

If you have not signed up with us, we may still receive your personal information from a client of ours, who provide us your information for information returns filing purposes, we cannot share that information with you directly or delete your information on your request. You must contact the entity that has provided us this information, and they, in turn, can request us to remove your information under the governing laws.

Sensitive personal information: we only collect information that is commonly referred to as 'sensitive personal information' under GDPR, as it is required by the law and needed to provide our clients electronic filing services. If you disagree, please do not provide sensitive personal information to us.

Conditions of Use, Notices, and Changes to Our Privacy Statement

By using this site and any of our services or products, you agree to the terms and conditions in this Privacy Policy and the User Agreement (the terms and conditions of which are hereby incorporated by reference). In the event of any conflict between the terms and conditions of this Privacy Policy and the User Agreement, the User Agreement shall be given priority. If you do not agree to any of these terms and conditions, you should not use this site and any of our services or products.

You agree that any dispute over privacy or the terms contained in this Privacy Policy, our User Agreement, or any other agreement we have with you will be governed by the law of the State of Georgia. As described in the User Agreement, you also agree to arbitrate such disputes and to abide by any limitation on damages contained in our User Agreement or any other agreement we have with you.

As our business changes from time to time, this Privacy Policy and the User Agreement are expected to change. We reserve the right to amend the Privacy Policy and User Agreement at any time, for any reason, without notice to you, other than the posting of the amended Privacy Policy and/or User Agreement to the site. We may email periodic reminders of our notices and terms and conditions, but you should frequently check the site to see the current Privacy Policy in effect and any changes that may have been made to it. The use of your information is subject to the Privacy Policy and User Agreement in effect at the most recent time of use. The

provisions contained herein supersede all previous notices or statements regarding our privacy practices.

We monitor network traffic to identify unauthorized attempts to upload or change information or otherwise cause damage the web service. Use of our website constitutes consent to such monitoring and auditing. Unauthorized attempts to upload information and/or change information on this website are strictly prohibited. They are subject to prosecution under the Computer Fraud and Abuse Act of 1986 and Title 18 U.S.C. Sec.1001 and 1030.

Questions Regarding Our Privacy Policy

If you have any questions or concerns about our Privacy Policy, please contact us at shobhit@shobot.io.