

REAR/TAILGATE GLASS - GENERAL PART GUIDELINES

BRAD 24/04/2024

[loop to zoho doc for this part type](#)

REAR/TAILGATE GLASS IS THE GLASS ON A HATCH OR WAGON REAR TAILGATE



Heated –meaning glass has heater bars thru glass

Aerial –meaning glass has aerial wire thru glass

Components that will always be included with this item(if they are not with Part or damaged, it should be noted in description)

These are normally cut out of tailgate and comes as a bare glass

Components may be available at no charge i.e usually just left on Part but not charged extra for (if buyer requests these items make sure to confirm with operations that they are with the Part)

Sometimes wiper motors, wipers stay on the glass

If glass is bolt on type - then sometimes brackets/hinges will come with it (only if this part is stuck to glass)

Components not included usually but which maybe included at extra charge

i.e not usually with part but we will have if required (if buyer requests these items make sure to confirm with operations that they are with the part)

Wiper motors

INTERCHANGE/ OEM -TIPS/GUIDES - FOR THIS PART TYPE

DOES THIS PART USUALLY FOLLOW PATTERN OR ENGINE OR BODY TYPE (AS GUIDE FOR IC RESEARCH)

This part generally for most cars does not follow a pattern for engine or body type
Rear/tailgate glass generally has tint and non tint type for models 2005 onwards.

EPC TIPS FOR THIS PART TYPE

EPC generally has tint or non tinted, if not glass colour - this means theres different types

IC RESEARCH TIPS FOR THIS PART TYPE

When researching glass - its very hard to do, most windows have aftermarket tints on it .
We would check images if possible and run vins but check on EPC remarks

PREDATA TEMPLATE TIPS FOR THIS PART TYPE -

If glass is “ glued in type , it should be noted on the car inspection sheet

What is this part called on Pre data template

REAR/TAILGATE GLASS (GB)

CAR INSPECTION - THINGS TO NOTE/UNDERSTAND

If car is “ glued in type “ i.e must be removed with specialist tools by specialist then this should be noted

On the car inspection doc

BUYING (JJ) THINGS TO NOTE- If this is part of parts that are added to bid list

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INVENTORY PART INSPECTION /STOCK ENTRY NOTES, (when inputting) (JJ)

[GUIDES FOR CUTTING OUT GLASS](#)

SALES -THINGS TO NOTE/UNDERSTAND FOR THIS PART TYPE

Need to confirm if the glass is fixed or pop out type

[LINK TO GUIDE](#)

SALES -TIPS FOR DEALING WITH ISSUES/WARRANTY

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PRICING -THINGS TO NOTE FOR THIS PART TYPE

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DISMANTLING NOTES (JJ) – FOR THIS PART TYPE

Checks any special instructions for part removal i.e remove with moulds ,

Checks glass is there ,

Confirms it doesn't require trims/parts removed so can access it ,

If required arranged for dismantler to remove trims as required ideally we dont move car at all ,

Once removed operations changes work order dept to pick/part dispatch and restocks shell or put car back if required

GUIDE FOR TAKING IMAGES OF THIS PART(what to show) (JJ)

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GUIDE FOR ADDING TO EBAY/ONLINE SYSTEMS FOR THIS PARTY TYPE

i.e

only add if W status ?

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DISPATCH (JJ) THINGS TO NOTE/TIPS FOR THIS PART TYPE

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FAQ- SPECIFIC FOR THIS PART - COMMON ISSUES

Heated and non heated type are non exact interchanged

Aerial and non aerial type aren't interchanged at all

What if the price on pinnacle for glass is less than our minimum ?

send email to pricing@ and we will have fixed ,as regards oeehr pinnacle yards we dont have to sell for price on the screen ,just tell them we have made a mistake and advise them of the proper price .

Do we include the weatherstrip/seal with the glass?

If the customer is buying the tailgate with the glass still, then that weatherstrip/seal would be in it. But if they are buying just the glass the weatherstrip seal gets damaged when we remove it – this has to happen to remove it. So customers would need to buy new when putting it back into the vehicle.