Design Document

Business Purpose	This learning course is for members of any of the spring, summer, winter or fall leagues played in Philadelphia and the surrounding areas in both the singles and doubles leagues available. The advanced and most intermediate players enter the league having played in competitive matches previously and understand these scoring systems and norms. At the beginner level often times these players have played tennis for fun but never in a competitive environment and are unaware of how a match is played and scored beyond the basics of awarding points. This course will prepare them for their upcoming season and review some basics of scoring a game, set and match in tennis as well as some other unwritten rules and norms that seasoned players already know. This will ensure that even as these beginner level players are learning the game and having fun while working on their physical skills, they are also learning the basics of proper scoring and rules.
Target Audience	Beginner Level players in the league who may have a little experience playing tennis but don't know the basic knowledge on how to score a match, rules and norms of a game. This course is also available to be reviewed by all players in the league if they want a refresher if it has been a while since they have played in the league and may want to review scoring rules and language.
Training Time	10 minutes
Training Recommendation	1 module of Tennis Scoring and Rules course. The recommendation is an asynchronous e-learning course can be presented to new league members to review before their first match or even access during game play.
Deliverables	 Storyboard 1 e-learning course Developed in Articulate Storyline Includes voice-over narration
Learning Objectives	 Identify the lines on both the doubles and singles court for scoring. Demonstrate and understanding of scoring games, sets and a match Apply tennis etiquette and rules for non-umpired matches
Training Outline	Introduction Welcome Navigation Objectives Topic 1 – Lines on The Court Baseline Doubles Sidelines

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	Singles Sidelines
	Service box
	o Center mark
	o Serve diagonally
	How to start a game
	o Coin Toss
	o Racket Spin
	Add and Deuce Sides of the Court
	Topic 2 – Scoring a Match
	Scoring a Set
	History of the Scoreboard
	Scoring Knowledge Check
	Switching Ends of the Court
	Scoring a Set and Match
	o 12-point tiebreaker
	Topic 3 – Unwritten rules of Tennis
	Norm for scoring a non-umpired match
	Knowledge Check
	Summary
	Course completion screen
Evaluation Plan	The learner is asked a total of 8 questions as they progress through the course in each section. The knowledge checks are ungraded and the learner has two chances to submit the correct answer.