



Ms. Pranita Upadhyaya is a ITU Area Officer for South Asia Technically sophisticated and accomplished professional with comprehensive experience creating and introducing new system applications and software solutions within highly competitive environments. Proven success in evaluating internal functions, business development strategies, and IT processes, suggesting improvements, preparing business architecture models to reflect organizational strategies and goals, as well as creating and implementing business visions and goals. Instrumental in performing market and business analyses as well as analyzing customer requirements and providing customer-centric leadership support including designing customer-specific systems. Skilled at providing academic assistance to assigned students individually and in groups, while implementing procedures necessary to provide students with a better understanding of subject areas. Demonstrated expertise in managing diverse environments and directing smooth-running operations and revamping administrative processes to improve efficiency. Adept at optimizing service delivery processes, communicating with government organizations, monitoring employees in the delivery process, and resolving issues.

Areas of Expertise • IT Project & Change Management • Service Delivery & Transformation • Strategic IT Planning & Execution • Database Management System • Data Analytics • Data Visualization using Power BI /Tableau • e-Government • Software Development & Execution • Service Delivery & Outsourcing • Technical Support & Control • Cryptography • Software Engineering • Creative Lesson Planning • Administrative Support • Team Leadership & Training • Information Security • Management Information System.

Experience :

- Chief Executive Officer, Meddsoft Nepal. 2020-July 2024
- Chief Technical Officer, B. P. Eye Foundation, Hospital for Children, Eye, ENT, and Rehabilitation Services 2018-June 2024
- Vice Principal, Kathford International College of Engineering and Management 2021-June 2024

- Program Leader, MSC IT & Research Co-ordinator, The British College, Leeds Beckett University, Kathmandu, Nepal 2018 – 2020
- Executive Director, National Information Technology Centre, Kathmandu, Nepal 2014 – 2018
- Lecturer S-II, Advanced College of Engineering & Management, Lalitpur, Nepal