



CLIENT SATISFACTION FEEDBACK FORM

Activity/Project: _____
Date: _____
Locale: _____
Name of Client: _____

A. How would you rate the event/program speakers/facilitators?

	(5) Far exceeded my expectation/ <i>(Sobra-sobrang umayon sa aking inaasahan)</i> Outstanding	(4) Exceeded my expectation/ <i>(Humigit na umayon sa aking inaasahan)</i> Very satisfactory	(3) Fulfilled all my expectation <i>(Lahat ay umayon sa aking inaasahan)</i> Satisfactory	(2) Fulfilled some of my expectation/ <i>(Konti lang ang umayon sa aking inaasahan)</i> Unsatisfactory	(1) Failed to meet my expectations/ <i>(Hindi umaayon sa aking inaasahan)</i> Poor
1. Name #1					
2. Name #2					
3. Name #3					

B. How would you rate the following aspects of the event? Please check [✓] the column that best describes the following variables:

	(5) Far exceeded my expectation/ <i>(Sobra-sobrang umayon sa aking inaasahan)</i> Outstanding	(4) Exceeded my expectation/ <i>(Humigit na umayon sa aking inaasahan)</i> Very satisfactory	(3) Fulfilled all my expectation <i>(Lahat ay umayon sa aking inaasahan)</i> Satisfactory	(2) Fulfilled some of my expectation/ <i>(Konti lang ang umayon sa aking inaasahan)</i> Unsatisfactory	(1) Failed to meet my expectations/ <i>(Hindi umaayon sa aking inaasahan)</i> Poor
1. The location					
2. The food/catering services (if applicable)					
3. The activities at the event					
4. The client service at the event					
5. The contribution of the activity to community development					
6. The capability of BU to operationalize the activity					
7. Over-all evaluation of this activity					



C. Additional suggestions/comment/inquiry (things you appreciate most, significant learnings, things that should be improved)

(Name of Participant)