

Title

Terms and Conditions for VSSE Program 2025 - Updated

These Terms and Conditions outline the agreement between the Tutoring Program (“we,” “us,” or “our”) and the participant (“you” or “your”) regarding enrollment, attendance, payment, and other relevant policies. By enrolling in the program, you acknowledge and agree to all provisions outlined below.

Fees and Billing: The program fee is set at \$40 per week, which includes access to all live sessions, relevant resources, and recordings of the classes. Payments will be billed monthly, covering all classes scheduled for the month ahead. Invoices will be issued at the start of each month, and participants are required to settle their payment within fourteen (14) calendar days of receiving the invoice. Failure to complete payment within the specified time frame may result in suspension of access to live sessions, recordings, and resources until payment is made in full. The fee structure remains consistent regardless of participant attendance or engagement during the billing cycle.

Attendance and Recordings: All participants are encouraged to attend live sessions to benefit from real-time interaction and engagement. However, to accommodate scheduling conflicts or absences, recordings of all sessions will be made available to participants. As these recordings provide equivalent access to the material covered, no refunds, discounts, or make-up sessions will be offered for missed classes. Participants are responsible for accessing and reviewing recordings for any classes they are unable to attend live. The program will not be liable for technical difficulties that prevent participants from viewing recordings if such issues arise from the participant’s devices or internet connection.

Refunds and Cancellations: The program operates on a no-refund policy. No refunds will be provided for any reason, including missed classes, technical issues on the participant’s end, or dissatisfaction with the content. Participants wishing to cancel their enrollment must provide written notice at least fourteen (14) days before the next billing cycle. Failure to provide timely notice will result in continued billing for the subsequent month.

Resources and Intellectual Property: All resources provided as part of the program, including class materials, notes, and recordings, are intended solely for personal educational use by enrolled participants. These materials remain the intellectual property of the VSSE Tutoring Program and must not be shared, copied, reproduced, or distributed in any form without explicit written consent. Participants found to be in breach of this policy may be subject to removal from the program without a refund.

Class Scheduling and Changes: The program reserves the right to modify the class schedule as necessary, provided reasonable notice is given to participants. In the rare event of an unforeseen cancellation, an alternative session or additional recording will be provided to ensure the continuity of learning. Participants are advised to regularly check their email or program communication channels for updates regarding scheduling or other relevant announcements.

Participant Conduct and Responsibilities: All participants are expected to maintain respectful and appropriate behavior during live sessions to ensure a productive and positive learning environment. Disruptive, inappropriate, or disrespectful conduct will not be tolerated and may result in removal from the program without a refund. It is the participant's responsibility to ensure they have access to the necessary devices, software, and a stable internet connection to attend live sessions and view recordings. Technical difficulties arising from the participant's equipment or connection will not warrant refunds, rescheduled classes, or additional recordings.

Confidentiality and Privacy: The Tutoring Program is committed to protecting the privacy and confidentiality of all participants. Personal information provided during enrollment will only be used for communication, billing, and program-related purposes. Class recordings and resources are restricted to enrolled participants and must not be shared outside the program.

Agreement to Terms: By enrolling in the tutoring program, making your first payment, and participating in the sessions, you confirm that you have read, understood, and agreed to these Terms and Conditions in their entirety. If any disputes arise, the program reserves the right to make final decisions regarding policies and participant enrollment.