

EOSC-hub WP4 Monthly Meeting

29 Nov 2018 14:30

Attendees

- Alessandro
- Joao
- DavidV
- Jorgue
- Giovanni

Apologies

- Matthew
- DaveK

General

- Input for intermediate report inc. KPIs, metrics required by **next Monday 4th Nov CoB** (approx. 0.5 page per task. Please also update KPIs, metrics relevant to your task) <https://wiki.eosc-hub.eu/display/EOSC/Project+review+reports>
- SMS audit of all processes will be in Mar 2019. Ensure implementation is on target with schedule:
<https://confluence.egi.eu/display/EOSC/EOSC+SMS+processes+initial+actions>
- Mal will be working on SRM in WP4, as part of T4.2
- [D4.2 status](#) (Alessandro)
- Onboarding team setup (Pavel, Isabella, Johannes, Alessandro, Matt, Baptiste, Ilja, Dejan). Proposal for shifter to lead primary interaction with new SP (validate initial info; ask to complete SDT & verify; check ops & TRL requirements) and to pass to T2.2/WP10 to review. All to be defined under SPM1
 - Still to do: formalize rota and finalize procedure

New actions

- **ACTION:**

Previous actions

- (Ongoing) **ACTION** (all) update wiki with task progress/link to work
- From previous meeting: Question from T4.1 meeting about the existence of an email address for reporting security problems, should it be added to the EOSC-hub website? (to close)

Task 4.1 Ops Coord. & SUPPM (Matt)

Ongoing work:

- Definition of SMB,SPF complete. Will probably convene in new year
- Re. onboarding TRL definitions (almost) complete. Working on onboarding procedure with TF-RoP (see above)
- SUPPM: No progress apart from input into D4.2
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Task 4.2 Order, CRM, SLM (Giovanni)

- Update the procedure
<https://wiki.eosc-hub.eu/display/EOSC/SOCRM-01+Service+Order+Management> , tomorrow it will be presented during the t4.2 meeting.

Task 4.3 SACM & CAPM (Alessandro)

- SACM: defined the scope of the process, based on the service grouping in the catalogue and the categories
- SACM: procedures ready to be approved
- SACM: AvCo plan completed for
 - 9 EGI Services (Accounting Repository and Portal, AppDB, Collaboration Tools, GOCDDB, GGUS, Operations Portal, EGI Catchall, PERUN)
 - [EOOSC Helpdesk](#):
- SACM: AvCo plans in progress for: EGI CheckIn, Marketplace Services, DIRAC4EGI
- SACM: AvCo plans to work on: B2ACCESS, SPMT, DPMT, RCAuth, SVMON, other EUDAT services
- CAPM: to define the scope, similarly to what has been done in SACM
- CAPM: to fix the procedures

Task 4.4 ISM (David K) (since July 2018)

- All the usual day to day security operations work
- Ran full security communication challenge
- Modifying SVG procedures to work in EOOSC-hub
- Monitoring developments and maintenance
- Lead WISE community workshop in Virginia USA (August)
- Attend NSF Cybersecurity summit - Virginia USA (August)
- EUGridPMA meeting - Toulouse (September)
- DPK gave Trusted CI webinar on SCI (24 Sep)
- Lots of work on policies and procedures for ISM SMS
 - 3 policies (top-level, AUP and Service Operations)
 - 2 procedures (IRTF and SVG)
 - Drafts already in the SMS.
- Started risk analysis/asset register of two AAI services (Checkin and B2Access)
- Work on D4.2

Task 4.5 ISRM,PM (David V)

- helpdesk.eosc-hub.eu in production (it is an xGUS instance)
- We miss the integration by API of the xGUS with EUDAT helpdesk (RT system)
- The support team is also working in the generation of a lists of support contact points for the services already available in the EOOSC portal
- Also working in the user guidelines for the 1st level support and in the ISRM and PM procedures. The first draft is expected for the end of next week.

Task 4.6 CONFM,CHM,RDM (João)

- Activities concentrated in confm

- Identification of the cmdb, together with establishment of a topology based on services
- Identification of the configuration items and relationships between them
- Meeting between wp5 (gocdb) and wp4 (task 4.6) to discuss the topology implementation:
 - https://docs.google.com/document/d/1is0Tp5pHCFhyOazo95qkhjV1GRYCGizK-_EGrd2-G-Q/edit
 - Resume:
 - Fill the work plan in WP5
 - Agree the work plan with WP4 and collect additional requirements.
 - First prototype without functionality by February, aim to have fully working prototype by June.
- CHM:
 - Review of process:
 - The full process not clear for non CHM people
 - Some missing steps in the procedures
 - Jira workflow need better information
- RDM
 - Procedures added
- According to initial actions :
 - <https://wiki.eosc-hub.eu/display/EOSC/EOSC+SMS+processes+initial+actions>
 - CHM full
 - RDM almost full (need communication of the release policy)
 - CONFM almost full (clear procedures for adding removing CI from distributed CMDB)
- Needs clear definition on the operations will work under EOSC hub.

AOB

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- Jan 2019 (2nd Thursday of each month)