Humana 2024-2025 Certification End Dates and Blackout Period

Below are the timelines for when newly onboarded agents need to enroll in Humana 2024 initial certification and the blackout periods for 2025 cert to be put on the platform.

Any newly onboarded agents should be enrolled in their initial 2024 certification by 5/31 at 11:59 PM, and those agents must complete the course by 6/7 11:59 PM.

The blackout period will be from 6/7 through 7/2 this year, which is significantly longer than past years as Humana is migrating to a new training platform so we need this time to load the new data and test to ensure it is working properly.

They are emphasizing no exceptions will be granted as well due to removing the old platform as soon as the window closes.

Essentially, no agents onboarded after 5/31 will be able to become certified for 2024 and 2025 until the new certification is open again so please make sure this is communicated across the organizations and to all marketers.

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