

Breakdown

Userbrain user research link:

<https://dashboard.userbrain.com/test/40835>



Overall 4.2 out of 5

How would you rate your overall experience with the job search?



5 out of 5

- Got that they are looking at a job site.
- Performed the search smoothly and said it did what they expected it to do.
- Performed applying filter smoothly and found where to find the filters directly.
- Got what the highlight filters were for and the highlight filters did what they expected.
- Said the site is easy to use.
- Said the highlight filters would be useful to have for job hunting.



4 out of 4

- The alternatives were helpful to get out of the 'no match'.



3 out of 4

- Suspected the highlight filters were based on people's reviews.
- Notice the highlight filters as the first thing.



2 out of 4

- The up-to-time job counts helped them figure out whether the filters they selected were doing the job correctly.

Thoughts:

People know what the UIs do and they did what they expected them to do. It seems intuitive as to how to use them. The overall feedback for the highlight filters is quite good and positive, as well. I think we can go for the first build for the search UI and iterate on it for other issues listed in the 'Not happy list'.

Wish list:

Flexible hours filter would be nice.

Easy apply filter

Not happy list:

- Want to see more highlights without having to scroll
- The highlight bar is quite long
- Could make it more clear that the filter highlight bar is scrollable

Notes from user testing

Oliver

4/5

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- First noticing the highlight filters
- Expected the find jobs to do search and filter icon does filter
- See highlight filters as filters
- Make the highlight filters look more scrollable - suggestions
- Went straight away to do things without us telling him to
- He understood the UIs
- "That does pretty much what I expected it to do "
- Perform filtering correctly without any problems
- Industry standard
- Nothing confusing
- He didn't notice the actions on the 'no match' page - maybe make them more prominent? Or lose the alert
- He understood what the highlight filters do
- He also understood where the data of the filters are from
- He called it a review filter
- The filters would help
- Flexible hours filter would be nice
- He'd want to see more filters on one page without scrolling
- Also the highlight filter bar is quite long
- It seems really good
- He can imagine the filters will be really nice to have

Anthony

4/5

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- First thing: the search bar and the selection criteria
- He imagine the highlight filters will let people sort things and find jobs they want
- He thinks he is looking for a navigation page before finding vacancies
- He would use the search UI to search things
- He expects to have pop ups come up when clicking the buttons and have fields that he can put in infos
- He did the search without having any issues
- And he did what he expected - the search
- He knows the filter button is a filter
- The filter easy and straightforward to find and use
- The filter does things as what he expected
- The alternatives were enough for him to have to get out of the no match
- He understands the highlight filters and scrolls it
- Highlight filter does the thing he expected
- It's clear what the tab does
- And it'd help with job hunting because it's the kind of things you want
- It gives you different ways of filtering jobs to the ones you really want
- It seems something different from other sites
- It's easy to use and quite intuitive
- It's really good and useful site

Ben

4/5

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- First thing:
- Looking at a search bar
- Get the highlight filter
- A site for him to find a new job
- The search did what he expected and the filter did too
- The search did what he expected
- He found the filter straightaway without any problem
- He clicked 'remove the distance' straight away.
- The job counts is helpful for him to work out if the filters were broadening the search
- The alternatives were helpful to have
- He gets the highlight filters and what they do
- The count helps him figure out if the filter narrows down things again
- It did exactly what he expected it to do
- He doesn't get where the rating is made from
- The highlight would be helpful for him to have for job hunting
- It's intuitive and easy
- He'd like to have a way to understand where is rating is from
- It's a pleasant site to use
- The rating is dead information for him

Alaa

5/5

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- First thing: you are able to find a job and you can filter by highlights
- He is looking at a job search application
- He would click on the search UI
- The Search did what he expected
- He is not sure what the 4 weeks notice means
- It's similar to Indeed
- He clicks on the filter icon straightway for filtering
- Performed filter smoothly
- The alternatives are helpful and good to have
- The count is good for him to figure out if the filter did anything
- The prototype didn't react to certain tabs so he was a bit confused
- He gets what the highlight filters do
- He thinks the highlight filters are nice to have
- And it's something other sites have. It's something special
- It's a really nice touch
- He thinks the filters are generated from user ratings
- It is clear what the tab does
- The tabs would help with job hunting
- 100% helpful to have the filters
- It's an easy and nice website to use and he likes the highlight filters

Kainet

(She didn't understand it's a prototype and she scored it according to experiences and having the expectation of the real site)

4/5

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- She knows that the "find job" is a search bar.
- She thinks it's a job finding website like Indeed or Reed or Glassdoor.
- She performed the search correctly
- She sees filter icon as filter and clicked it straightaway
- Performed filtering correctly
- It has useful alternatives
- She tried to remove the job type.
- She sees the highlight filters as what they are
- She highlight filters did what she expected
- The highlight filters would be useful for her
- She didn't see that the tabs are scrollable
- The feel of the website is nice and it's clear