

By commissioning me in any kind of way, you are agreeing to the terms of service below.

Any of the following statements can be changed/ altered if discussed with the artist, me, prior to the commission taking place. Once the commission has started, these are not subject to change.

This document of Terms and Service are exclusive to Catastrophx

I. GENERAL TERMS.

- When ordering a commission, please speak clearly, to the point and descriptive if you do not have a reference to provide.
- Provide neat references or well-described written descriptions.
- Please bullet point key details, this makes it clearer and more management to get the key details down.
- Any acts of poor behavior will not be tolerated and your commission will be canceled if it occurs.
- Follow the rules provided for each piece of art, even if those are YCH, adoptables, etc.
- If you fail to follow the rules provided I have the right to decline your commission.
- I have the right to decline any commission.

II. PAYMENT

- All commissions must all be paid in full upfront, no exceptions.
- The currency accepted is USD ONLY, it must be sent to the Paypal given to you upon having your commission accepted.

III. PROCESS

- The process begins with the commission order being placed. This is done via a message through any social media that I am using; e.g. Discord, Deviantart. As following the instructions given before about how to place your commission. Only once I have *personally* addressed and confirmed the commission to you directly.
- Once accepted and payment has been received, I will start your commission. You will be sent a sketch with rough lines, little too no coloring. This is your ONLY chance to make adjustments and provide constructive criticism. If you are okay with the WIP sketch and confirm it, this is finalized and you will not be able to ask for a refund after this stage.
- The time for your commission to be completed can be up to 1 months depending on many factors such as;
Health, order of commission, complexity, Work, school or personal reasons.
- If any of the things stated above occurs you will be notified asap.

IV. CUSTOMER SATISFACTION

- I will do everything I can to make my customers happy.
- However after a commission is finished, only small changes are allowed to be made, such as correcting markings, eye color. Editing to the lines will not be permitted.
- Line editing may be granted at my discretion. do not otherwise ask for this.
- Any great changes will come with an extra charge.
- *Such as an outfit change, outfit addition or subtraction, background change or anything that makes me have to redraw it completely.*
- If your reference was unclear to start with, then you are not allowed to do minor changes without a fee. The WIP sketch sent to you is the only time I will edit lines for free.

V. COPYRIGHT / USAGE POLICY

As the artist, I hold every right to the produced drawing, not the commissioner.

- Therefore I'm allowed to use the copyrighted artwork to;
- *Promote myself within any place or site.*
- *To display it anywhere to my liking.*
- *Post it wherever I want, with the given name at the time of the customer's name in the description.*

The commissioner is allowed to;

- *Use the copyrighted artwork for personal use only unless agreed otherwise.*
- *Print the art, and claim the right of their character(s) but not the drawing itself.*
- *Use the art to promote themselves with proper credit given to the artist.*

If you break the copyright infringement in any way, every right you had to the drawing will be retracted.

The following is considered Copyright infringement:

- *Reproducing/using the copyrighted artwork commercially. (Meaning making money of it in any way)*
- *Taking Credit for the creation of the artwork.*
- *Removing any watermarks/signatures.*
- *Altering the artwork without my, the artist's, consent.*

A Purchase of Commercial rights to the artwork will always be 300% of original price.

With commercial rights you are allowed to make any sort of merch with the artwork.

Use it in books, covers, as Props, change it to your liking and promote your own brand with.

Credit is still required for usage of the artwork, even if altered or edited.

PRIVATE COMMISSIONS ALWAYS COME WITH A 50% FEE

VI. CANCELING/REFUNDING POLICY

I have the right to cancel and refund the money for your commission at any time.

- *If money has not been sent yet the commissioner has the right to cancel the commission.*
- *Chargeback cases will be taken seriously. If you take a chargeback case against me I will be forced to provide all the corresponding information I have regarding you and your commission. This means exposing messages, content and other such material.*
- *Chargeback cases will also lead to you being blocked from ever being able to commission me again. If I suspect you are attempting to get a commission from me through another account, including friends, they will be immediately blacklisted. Your name will be posted on my media issuing other artists to be wary of your practice.*
- *I have the right to fire a complaint and the right to the money you have given me for the commission work I have done. It also means I am able to keep the commission work completely and sell it on to another person.*

Any statement can be bound to change if discussed with me, the artist, prior to the commission.