


Reload the page


Usually, you can reload the page to fix the error.

At the top left, click Reload .

If that didn't work...

Step 1: Check your internet connection


Make sure your computer's connected to Wi-Fi or a wired network.

Try reloading the tab with the error. At the top left, click Reload .

Step 2: Clear your cache


Chrome might have information stored that's stopping the page from loading.

Clear your cache and cookies

1. At the top right, click More  > More tools > Clear browsing data.
2. Next to "Time range," select All time.
3. Select Cached images and files and Cookies and other site data. Deselect the other types of data.
4. Click Clear data.
5. Try reloading the tab with the error.

Step 3: Close other tabs, extensions, & apps

Your device may have run out of memory, and can't load the site while also running your apps, extensions, and programs.

1. Free up memory:
 - Close every tab except for the one that's showing the error message.
 - Quit other apps or programs that are running, and pause any app or file downloads.
 - Uninstall unnecessary extensions from Chrome. At the top right, click More  > More tools > Extensions. On extensions you don't use, click Remove.
2. Try reloading the tab with the error.