



SUBJECT: We just went live with the app - Please Read

Dear Volunteers,

Today is the day! We are live with Volunteero, the new volunteering app we are using!

You will hopefully received an email from Volunteero containing your login details and links to download the app, please check your junk mail. The email will come from support@volunteero.org. If you have checked your junk and still cannot find it, please get in touch with us.

What we would like you to do?

- **Check your data is correct** - Please open the app and go to the "Profile" section. Check that your details are correct and if not, feel free to update them
- **Upload a profile picture** - We love putting faces to names, if you are happy to do so, upload a profile picture. To do so just open your "profile" and press on the image at the top. You can take a picture or upload one from your photos.
- **Say hi on the chat group** - Check out the "Chats" section, why not jump into a group and introduce yourself to your fellow volunteers
- INSERT OTHER ACTIVITIES e.g. claim shifts, browse missions,

If you are unsure about using the app or have any questions please don't hesitate to get in touch with your volunteer coordinator.

If you have questions about the functionality of the app or any technical issues, please email support@volunteero.org. For all other questions please continue to direct them to us.

Kind regards