



Dear Colleague,

We want to start by thanking you for your patience as we have worked to transfer into a new web platform that is more stable and robust than our previous one. We know that there have been times of frustration for you as some features were not working as well as we'd hoped. Through a lot of hard work with our tech team, we hope you can take advantage of the new website and all of the resources and new features we have to offer you, and have a much more user-friendly experience no matter what you are up to on here.

If this is the first time you are renewing your membership since May 2024, because of the changes to our system all memberships that were due to automatically renew will instead expire on their renewal date. To keep your account active you must log in and update your credit card information by manually re-registering your membership through our new gateway. This is only a one time process.

Using your same username and password you can [login here](#) when your membership is due to renew to update it in our new system. Just navigate to the [Become a Member](#) page and select your membership level to renew and follow the checkout process.

For payment to process smoothly, please make sure that your payment method is active, and you have sufficient funds. And if you need to automate your payments in our new platform for the future, simply go to your [Account Profile](#) while logged in and under the 'My Subscriptions' tab select your active subscription and make sure auto-renew is toggled on.

Your ongoing support is what drives us to continue working to secure YOUR future as a professional acupuncturist in the state of Oregon and to provide the best possible services to our members. The more we grow the more we can do and the new website will help take us there!

Please keep an eye out for future communications and updates as we move forward.

Best regards,

**Your OAA Board of Directors**