

Omnivision Customers

As many of you are aware there has been an issue getting the last system update to update. After going back and forth with the Platform Provider there is no easy fix so here is what they have recommended to resolve the issue. For those who have been around for a while this should be an easy process. The fix is to delete Omnivision and Reinstall it and you will have the latest version. The instructions are listed below if you would like to try and complete it on your own. For those unable to complete the reinstallation feel free to give me a call but keep in mind I am sure many of you will be calling so please be patient and no harm will come to your system by hitting cancel till I am able to get back to you. All instructions are also located on the website Omnivision-tv.com.

To Reinstall Omnivision

Press the home button

go to your Downloader by typing downloader in the search bar

type bit.ly/omnitvinstall into the URL spot above the word go

Press go or the enter button to download Omnivision

There should be a second install on the lower corner

Click Open and sign in and everything should be back to normal.

To move the App on the firestick to the front

Click home button

Go to the 3 boxes and the plus sign on the right

click on it

go to the bottom you will see Omnivision do not click on it

Press the button with the 3 lines on your remote

Choose the option to move to front.

This should resolve the issue if you have trouble feel free to call.

Sorry for the inconvenience this may have caused you.

Jody Ashley

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