WACTCLC - Alma / Primo Call - March 9, 2021

Meeting Link:

https://bigbend.zoom.us/j/99019436290

Recording (incomplete):

https://bigbend.zoom.us/rec/share/fGwg2Fh_rJmDFvjTgu2EAQk6Bv3drXQ1CRAEGdMXztDxZ
SmSgSfxBqRpcw-_eU2Y.4MdnS5ruPcppYPfE

Attendees:

Amy Herman
angi anderson - she/her
Brooke Thomas
Cara Beth
Charles Chitty
Clare Bryant (Edmonds)
Deb Derylak - CPTC
Elena Bianco
Hyesoo/Centralia
Isaac Devereux (Shoreline)
Jennifer Rohan
John Anderson Big Bend CC
Kirsti Thomas (Seattle Colleges)
Lesley Caldwell (Pierce College# she/her)
Leslie Potter-Henderson
Lily Kun (SPSCC; she/her)
Lurana Culligan (Edmonds)
Lynn Robinson (Bellingham Technical College)
Maryanne Hirning LCC (Learning Commons)
Melinda Martin
Naoko Yasuda (Highline) (Naoko Yasuda)
Patricia Naylor (South Seattle College)
Paula Laine
Ryer Banta (Centralia) he/him (Ryer Banta)
srostkoski
Stephanie

Tammy Siebenberg (YVC) (Tammy Siebenberg)
Traci Taylor
Valerie
Wade Guidry
Will Parnell
Xinhang Hu

Monitoring Successes

- **Lower Columbia College** - Patron overload discovered via IPEDS dashboard

- **Shoreline College** - Discovering CDI activation / deactivation reporting errors via monitoring Jobs

- **Spokane Colleges** - Purchasing Request dashboard for ongoing purchase request maintenance (available in the Analytics Shared Folder at:

```
/shared/Community/Reports/Consortia/WACTCLC/Spokane Purchase Requests
Dashboard
```

Alma UI Show and Tell

Chat support inside of Alma
"GuideMe" Feature inside of Alma
Personalizing Font Size inside of Alma

Link Resolver Debugging

For information on how to enable the debugger, see Using the OpenURL Link Resolver Debugger Tool.

Sample URLs for troubleshooting:

Pierce:
https://sbctc-piercecollege.primo.exlibrisgroup.com/permalink/01STATEWA_PIERCE/12mqddp/cdi_proquest_miscellaneous_2396588224

WVC:
https://sbctc-wvc.primo.exlibrisgroup.com/permalink/01STATEWA_WENVC/1co8q28/cdi_proquest_reports_1707857983

Shoreline:
https://sbctc-shoreline.primo.exlibrisgroup.com/permalink/01STATEWA_SHORLINE/2vvqlo/cdi_proquest_miscellaneous_2010477414

Add `&displayCTO=true` to end of URL.

Click `DISPLAY CTO` that appears in the citation in Primo VE.

The resulting XML shows the underlying metadata PVE sends to the link resolver.

The `<![CDATA[` element shows the actual link resolver URL that gets constructed.

If you want to create a browser bookmarklet for displayCTO, you can use:

```
javascript:document.location=document.location+'&displayCTO=true'
```


Reviewing Legacy "Alternative Coverage" activations from the PCI

In the call, the topic of identifying and reviewing legacy PCI activations that were done to provide alternative coverage for Ebsco collections came up.

After the meeting, I created a simple Analytics report to help you identify collections you have activated in the CDI but *not* in the Alma Knowledge base.

This list should contain any remaining alternative activations you have remaining, which you can safely deactivate. Note that the list may also contain CDI-only Open Access collections, that you may wish to leave active, if you want those collections searchable and available.

The analytics report can be found in the Analytics community folder at:

```
/shared/Community/Reports/Consortia/WACTCLC/Electronic Collections
and Services/Alternative Coverage Clean-up
```

Acquisitions Follow-up

Placeholder

Chat

00:39:32   Kirsti Thomas (Seattle Colleges):   One idea I heard about on the Alma-L list-- someone had an Analytics report set up of items about to go into overdue status (due date = 2 days from today?). Library staff used the report to update replacement costs in item records before things went into Lost status and a bill was issued.
00:40:16   Maryanne Hirning LCC:That would be handy!
00:42:18   Kirsti Thomas (Seattle Colleges):   Right? Staff would check Amazon for titles on the about-to-go-overdue list and see what the current market price was. In most cases, they could reduce the replacement costs, but in some cases, they were able to update for things that had become rare and were really expensive.
00:42:51   Paula Laine: We are mean and use list price!
00:44:38   Amy Herman: I am lost with the IPEDS dashboard. Mine is totally blank. I will contact you after the meeting. I have not been keeping up with Alma stuff lately.
00:44:44   Lesley Caldwell (Pierce College, she/her): Same, Paula. Except for equipment.
00:45:01   Lesley Caldwell (Pierce College, she/her): Also, same, Amy :)
00:45:28   Patricia Naylor (South Seattle College):   Using the list price makes sense as the prices can change so much with vendors!
00:47:27   Traci Taylor: I have used it twice.
00:51:05   Amy Herman: I missed it... when is chat going to be available in Alma?
00:51:21   Amy Herman: Where is chat in Primo?
00:53:18   Amy Herman: How are you getting the guide me's to pop up on that list? Sorry, I'm a mess this morning, apparently.
00:55:20   Cara Beth: Can I add the Chat support role for myself?
00:55:31   Amy Herman: Thank you! Suddenly I have very few roles, whereas I used to have pretty much all roles. That is weird. Another thing to check out.
00:57:28   Cara Beth: New Alma UI! I just used the new MD editor and the Push feature. Woohoo!
01:01:08   Traci Taylor: Amy, I noticed that when I added chat roles yesterday.

01:05:29   Traci Taylor: I need to go to another meeting. Have a great week.
01:05:35   Lesley Caldwell (Pierce College, she/her): The first thing I do is check the database to make sure we should actually have access.
01:10:09   Lesley Caldwell (Pierce College, she/her): If we get "No Results" in that Alternative Coverage Cover-up, does that mean we're good to go?
01:10:34   Lesley Caldwell (Pierce College, she/her): Also, apologies to everyone for my venting about Ex Libris on the list!!!
01:15:09   Cara Beth: Thanks, y'all!
01:15:13   Melinda Martin: Thanks all!
01:15:16   Maryanne Hirning LCC: Thanks!
01:15:21   Lesley Caldwell (Pierce College, she/her): Thanks!
01:15:24   Jennifer Rohan: thanks