

Point of Care

2017/12/13 – Lilongwe, Malawi – om.rs/17

Facilitator(s)	<ul style="list-style-type: none">• Ellen Ball• Steven Wanyee• JJ Dick• Valerio Joao
Attendees	<ul style="list-style-type: none">• ~100?• Blessings Mhango• Patricia Khomani• Liberty Neba

Notes

Presentations from KenyaEMR, eSaude, AMPATH, and PIH/Haiti

Implementing challenges

- Power is critical. Focus on supporting always-on (solar, backups)
- Keeping central server running
- Be prepared to repurpose data entry personnel
- Need to be prepared to handle retrospective entry in case of downtime (switching to paper)
- Having someone onsite to handle complaints or feedback

Lessons

- Level of facility management commitment is critical
- Infrastructure is key (backup power, generators, solar)
- Support retrospective entry (as backup)

Cost-benefit analyses are lacking

How do you handle physicians who do not want to be doing data entry?

- “Physicians are not gods. They’re people too.” -JJ
- We iterate with frequent releases to shape the system to meet user’s needs.

How do you handle data quality?

- Regular (e.g., monthly) reviews

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Action Items

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