

# Privacy Policy for GI-TRIPS

**Effective Date:** 01 Jan 2025

At **GI-TRIPS**, accessible at [www.gitrips.com](http://www.gitrips.com), we value your trust and are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your data when you use our services.

## 1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, billing details, and travel preferences.
- **Non-Personal Information:** IP address, browser type, and cookies to enhance user experience.

## 2. How We Use Your Information

The information we collect is used for:

- Processing bookings and providing services.
- Personalizing your experience and improving our website.
- Sending updates, offers, and promotional materials (opt-out available).

## 3. Sharing Your Information

We do not sell your information. However, it may be shared with:

- **Third-Party Service Providers:** Airlines, hotels, and partners required to fulfill your bookings.
- **Legal Authorities:** When required by law.

## 4. Data Security

We implement industry-standard measures to protect your data from unauthorized access, use, or disclosure.

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#### 5. Cookies and Tracking

Cookies are used to enhance your browsing experience. You can manage your cookie preferences via your browser settings.

#### 6. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices.

#### 7. Your Rights

As a user, you have the right to:

- Access, modify, or delete your personal information.
- Opt-out of promotional communications.

#### 8. Changes to This Policy

We may update this Privacy Policy periodically. Revisions will be posted with an updated effective date.

#### 9. Contact Us

For questions or concerns about this Privacy Policy, please contact us:

- **Email:** gitripsindia@gmail.com
- **Phone:** +91 7036189765

# Terms and Conditions

**Effective Date:** 01 Jan 2025

Welcome to **GI Trips**! By accessing or using our website ([www.gitrips.com](http://www.gitrips.com)), you agree to comply with and be bound by the following terms and conditions. Please read them carefully.

## 1. Introduction

These Terms and Conditions govern your use of GI Trips' services, including bookings, content, and interactions on our platform. By using our services, you agree to these terms.

## 2. Bookings and Payments

- All bookings made through our platform are subject to availability and confirmation.
- Payments must be made using the methods specified on the website.
- Cancellation policies will be clearly stated for each service and must be adhered to.

## 3. User Responsibilities

- You agree to provide accurate and truthful information when using our services.
- You are responsible for maintaining the confidentiality of your account and login credentials.
- Any misuse of our platform, including unauthorized access, will lead to termination of services.

## 4. Intellectual Property

- All content on [www.gitrips.com](http://www.gitrips.com), including text, images, logos, and designs, is the property of GI Trips or its licensors.
- Unauthorized use, reproduction, or distribution of any content is strictly prohibited.

## 5. Third-Party Services

- We may include links to third-party websites for your convenience. GI Trips is not responsible for the content, privacy policies, or practices of these third-party sites.
- Bookings involving third-party service providers (e.g., airlines, hotels) are governed by their respective terms and conditions.

## 6. Limitation of Liability

- GI Trips is not liable for delays, cancellations, or losses caused by third-party service providers.
- We are not responsible for any damages arising from the use or inability to use our website or services.

## **7. Privacy Policy**

- Your use of our website is also governed by our Privacy Policy, which explains how we collect, use, and protect your personal data.

## **8. Governing Law**

These Terms and Conditions are governed by and construed in accordance with the laws of India/Karnataka. Any disputes will be subject to the exclusive jurisdiction of the courts in Bidar.

## **9. Changes to Terms**

GI Trips reserves the right to modify these terms at any time without prior notice. Updated terms will be posted on this page with the effective date.

## **10. Contact Information**

For questions or concerns regarding these terms, please contact us at:

- **Email:** gitripsindia@gmail.com
- **Phone:** +91 7036189765

# Refund and Cancellation Policy

**Effective Date:** 01 Jan 2025

At **GI Trips**, we strive to provide a seamless travel experience. This Refund and Cancellation Policy outlines the terms for canceling bookings and refund eligibility. By booking with us, you agree to these terms.

## 1. Cancellation by Customers

- **Cancellation Requests:** Customers may cancel bookings by logging into their account or contacting our support team.
- **Refund Eligibility:** Refunds are subject to the terms of the service provider (e.g., airlines, hotels). GI Trips will process refunds as per these terms.

Cancellation Fees:

- **Up to 15 Days Before Travel:** 20% of the booking value is non-refundable.
- **7–14 Days Before Travel:** 50% of the booking value is non-refundable.
- **Less Than 7 Days:** No refunds.

## 2. Cancellation by GI Trips

- In rare cases where GI Trips cancels a booking due to unforeseen circumstances, customers will receive a full refund or an alternative arrangement of equal value.

## 3. Non-Refundable Services

Certain services are non-refundable, including but not limited to:

- Visa processing fees.
- Insurance premiums.
- Special promotions or discounted bookings.

## 4. Refund Process

- Refunds are initiated within **7–10 business days** after cancellation approval.
- The refunded amount will be credited to the original mode of payment.

## 5. Force Majeure

In cases of natural disasters, pandemics, or other force majeure events, cancellation and refunds will be handled as per the service provider's policies.

## 6. Modifications to Bookings

- Modifications are allowed subject to availability and may incur additional charges.
- No modifications are allowed within **72 hours of travel**.

## 7. Contact Us

For questions or cancellation requests, please contact:

- **Email:** [gitripsindia@gmail.com](mailto:gitripsindia@gmail.com)
- **Phone:** +91 7036189765