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General Writing Task 1 (6)

You should spend about 20 minutes on this task.

You recently spent a night in a hotel and had to put up with a great deal of noise very early in the morning because of a faulty central heating system. The manager promised to contact you regarding compensation but you still haven't heard from him.

Write a letter to the hotel. In the letter

- **describe the problem at the hotel**
- **explain what the manager had said at the time**
- **say what you want the manager to do.**

Write at least 150 words.

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