

February News Update



Scheduled Q&A Meeting — February 22, 2026

Omnivision will be hosting a **Q&A Meeting** on **February 22, 2026, at 5:00 PM** at the **Wildwood Community Center**, located at **6500 Powell Rd., The Villages, FL**.

This event is open to **both existing customers and those interested in learning more about Omnicision**. We will also be **showcasing the new Omni SuperBox**, giving attendees an opportunity to see our latest technology in action.

Please feel free to invite friends or family who may be interested in our services. **Anyone who signs up for Omnicision at the event will receive two free months of service as a referral bonus.**

While 2025 presented some challenges, we are confident and optimistic as we move forward into 2026.



Platform Update & Reported Issues

Omnivision Home Services LLC is a reseller of an IPTV platform. We do not have direct access to modify or repair programming or technical issues. All reported issues are escalated to platform technicians, and resolution timelines are determined by them.

We were anticipating an update in January; however, this has been delayed. Once additional information is available, updates will be posted on our website.

Reported issues currently in the queue include:

- New movies and TV shows are not being added
- Buffering on live TV
- Audio and video not syncing on some programs
- Limited closed caption availability

Buffering Issues

If you are experiencing buffering issues, these are the steps we recommend you will never be 100% buffer free, but it should not be on everything you watch. At times a channel or movie will not play. There are many channels, Movies, and TV shows to

watch if you give it a day or so most of the time the issue will correct its self. there will be issues at times. This is the only thing you can do to fix or correct an issue.

- Clear cache in Omnivision Settings
- Go to settings and restart your device
- Restart your Wi-Fi router.
- Change you Surfshark setting to USA Denver or Canada Montreal these are the 2 towers we have the best results within my area and the ones we recommend. You may also try the following All Canada Cities, Denmark, Sweden, Switzerland, Norway, Latvia, Finland.

If none of these things fix your issue then you should begin investigating your equipment.

- Is it time to get a more powerful router (NetGear or similar product – Best Buy)
- Can you adjust your interned speed or call and have your provider reset your system
- Is it time to replace your streaming device (firesticks should be upgraded to the ONN 4K Pro or the Google streaming device. See website for details.)



Omni SuperBox Update

Our original goal was to ship **20 Omni SuperBoxes per month**, but thanks to long hours and hard work, we successfully shipped **100 devices this month**.

The **Omni SuperBox is not for everyone**. Its primary purpose is to allow you to **pause, rewind, and replay live TV**—it is not a solution for all platform-related issues.

Key features and considerations:

- Designed specifically for pausing and rewinding live TV
- Allows you to go back **up to seven days** on national channels
- Ideal for pausing games, catching missed news, game shows, or soap operas
- Includes a separate IPTV service with additional movie and TV show options
- Preloaded with Downloader, Surfshark, Amazon Prime, and Omnivision
- Android-based device (Netflix and some apps are not supported on the SuperBox but may still be available on your TV)
- A short learning curve is expected when adjusting to the new remote

If pausing and rewinding live TV is important to you, the **Omni SuperBox is the right solution**.

For details and ordering instructions, visit **Omnivision-tv.com**.

How Do I Get an Omni SuperBox?

While the Omni SuperBox is a premium device, our goal is **not** to raise service prices—only to improve reliability and quality.

Important details:

- **\$250 fully refundable deposit** per device
- **Signed equipment return agreement** required if service is canceled
- We recommend **one device for your main TV**
- Home internet and equipment setups vary; minor adjustments may be needed
- Adding a second IPTV service provides additional viewing options during interruptions
- Features a powerful Wi-Fi processor to reduce buffering on both Omnivision and Omni Blue IPTV
- Recording, rewinding, and live TV pause are available through the backup service



Surfshark VPN Reminder

For over two years, we've emphasized the importance of using **Surfshark VPN**.

Many ask, *"If IPTV is legal, why do I need a VPN?"*

While IPTV is legal, internet service providers may **throttle (slow down) speeds after reaching certain data thresholds**, even on "unlimited" plans. Omnivision uses a significant amount of data.

Using a VPN:

- Hides your IP address from providers
- Helps prevent throttling
- Can reduce buffering and improve connection stability

Best practice:

Use **USA – Denver** or **Canada – Montreal** servers. If a show won't load, switching between these two locations resolves the issue about **90% of the time**.



Referrals

We continue to offer **one free month of service for each referral**. Thank you for spreading the word—we truly appreciate your support.



Firestick Update Reminder

Amazon is moving forward with plans to remove third-party apps not included in the Amazon App Store. These apps will no longer be supported on **new Firestick devices** as Amazon transitions away from the Android operating system.

We strongly recommend:

- Turning **off auto-updates** on existing Firesticks, or
 - Switching to one of our recommended Android devices:
 - ONN 4K Pro
 - Google Streamer
 - Omni SuperBox
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Use Our Website for 24/7 Support

Visit **Omnivision-tv.com** or myomnivision.com for:

- Video tutorials
- Cheat sheets
- Installation instructions
- System announcements

We're always happy to help, but we know sometimes you need answers immediately. Our website provides **24/7 access** to step-by-step guides, videos, and important updates.

Service Hours

I do try and answer all calls but calls after 7pm may not be returned until the following day. For a quicker response please text.



Renewals, AutoPay & Invoicing

To set up AutoPay or for questions about renewals or invoices, please contact **Emily** at **317-697-6652**.

- Invoices are emailed **15–30 days before expiration**
- Renewing early does **not** reduce service time
- Early renewal is encouraged to prevent service interruptions

Jody Ashley

Omnivision



317-402-5979



Omnivision-tv.com or myomnivision.com