

Kevin Tchegnon

Data Analyst

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SUMMARY: I am a results-driven Data Analyst with a proven ability to drive strategic decision-making through precise analysis. Armed with expertise in statistical methods, programming languages, and data visualization techniques, I excel in transforming complex datasets. My Ultimate goal is to create data-driven solutions that enhance business performance and optimize decision-making processes across departments.

EDUCATION:

Computer And Information Sciences, New York City College of Technology - Brooklyn, New York

- GPA 3.6 Database Systems Networking and Security IT Operation
- Software Development
- Computer Programming
- Database Systems
- Fundamentals Web Programming
- Snippets Data Analyst

CERTIFICATE:

Certificate In Data Analysis, Careerist

- Python, Sequel
- Established KPIs to track Study Users

SQL Database course, Udemy.com

KEY SKILLS & TOOLS:

Skills: Data Selection | Database Management | Data Cleaning | EDA | Data collection | Data Privacy | Data Visualization

Tools: Jira | Google Sheets | SQL | Python | Tableau | Pandas DataFrame | Google Collab | PowerPoint/Google Slides

PROFESSIONAL EXPERIENCE:

Relationship Banker, Bank of America – New York, NY

02/2023 to Current

- Built Client Care for complaints and disputes to ensure satisfaction and loyalty
- Built strong customer relationships through personalized advice and services
- Managed a strong portfolio of 20 clients per month which leads to 240 clients per year towards building their financial goals to provide tailored account guidance.
- Mastered the art of opening new account, credit scoring, auto-loans, property management, small business, and mortgages

Data Analyst Internship, WritingMate.AI – New York, NY

02/2024

- Led an analytics project as one of the top 5 students to move using the right languages codes to make the product beneficial for the mass.
- Conducted **comprehensive data cleaning and analysis** on extensive datasets using sequel, leading to the creation of insightful CSV tables that underpin **strategic business decisions**.
- **Displayed presentations** to stakeholders to showcase findings and business recommendations

Sales Associate, Coach – New York

04/2020 to 2/2023

- Achieved personal monthly sales goals of 50000 and exceeding my peers by 20%
- Grew revenue up to the top 10% for the store compared to the previous years
- Established credibility as a personal fashion advisor by communicating fashion trends in the marketplace

Retail Associate, Zara – New York, NY

04/2019 to 03/2020

- **Organized** store merchandise racks and displays to promote visually appealing environments
- Ranked as one of the top sellers, by over achieving my goal for \$8000 to \$10,000 in weekly sales
- Drove customer loyalty and consistent sales through friendly and knowledgeable service
- Understanding the latest fashion trends and drive market share

