

Privacy Policy for OMS V2

Effective Date: [02-Oct-2025]

OMSV2 ("we," "our," or "us") is committed to protecting the privacy of our users. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use the OMS V2 application ("App"), designed to streamline and simplify garments production management.

By using OMS V2, you agree to the terms of this Privacy Policy. If you do not agree, please discontinue use of the App.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Such as your name, employee ID, contact details, department, job role, and other relevant employee information.
- **Production Data:** Information you input into the system such as tasks, schedules, inspection results, and reports.
- **Usage Data:** Information on how you use the App, Input product data etc .

2. How We Use Your Information

We use collected information to:

- Provide and maintain OMS V2 services.
 - Track and monitor production activities.
 - Improve the App's features, performance, and user experience.
 - Generate reports and analytics for business insights.
 - Ensure quality control and maintain production standards.
 - Respond to user inquiries and provide customer support.
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3. Data Sharing and Disclosure

We do not sell or rent your personal data to third parties. We may share information only in the following cases:

- **With Service Providers:** To help us operate and improve OMS V2 (e.g., cloud hosting, analytics).
 - **For Legal Reasons:** When required to comply with applicable laws, regulations, or legal processes.
 - **Business Transfers:** If OMS V2 undergoes a merger, acquisition, or sale of assets, your data may be transferred as part of that process.
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4. Data Security

We prioritize the security of your production and personal data. OMS V2 uses industry-standard encryption, secure storage, and access controls to protect against unauthorized access, alteration, disclosure, or destruction.

5. Data Retention

We retain your information only as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

6. Your Rights

Depending on your location, you may have the right to:

- Access and review the information we hold about you.
- Request corrections or updates to your data.
- Request deletion of your data.
- Restrict or object to certain data processing activities.

You can exercise these rights by contacting us at the details below.

7. Children's Privacy

OMSV2 is intended for business use and is not directed toward children under the age of 13. We do not knowingly collect personal information from children.

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be notified within the App or by other means before they take effect.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or how your data is handled, please contact us at:

Email: softwaresupport@epicbd.com