

SOP

5.1.4 The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory / regulator bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Options:

- A. All of the above
- B. 3 of the above
- C. 2 of the above
- D. 1 of the above
- E. None of the above

- 1) Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.
- 2) Circular/web-link/ committee report justifying the objective of the metric
- 3) Minutes of the meetings of student grievance committee, as per metric.
- 4) Minutes of the meetings / Report of grievances from the concerned committee is essential.
- 5) The mechanism of redressal should be available as document and should be hosted in the HEI's Website. The link of the same shall be provided to validate the same.