

<https://support.google.com/business/thread/159160932?hl=en>

There are at least eight, and possibly nine, Google Business reviews that were left for North Bay Printing Solutions around March 14, 2022, and within the next 1-3 weeks that are missing. How do we know they are missing? Clients of North Bay Printing Solutions told the owner, Bart Eddy, that they had left reviews.

We have been able to get confirmation for three of these “missing” reviews.

**1. The review from Andy Springer is missing. Here is the email that the business owner, Bart Eddy, received on March 16, 2022:**

From: **Google Business Profile** <[businessprofile-noreply@google.com](mailto:businessprofile-noreply@google.com)>

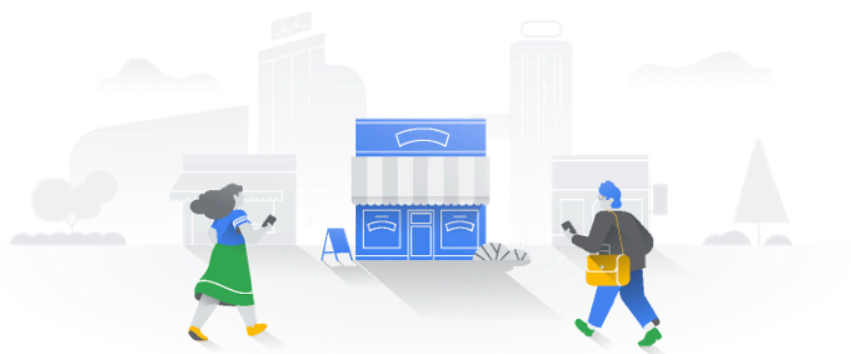
Date: Wed, Mar 16, 2022 at 3:19 PM

Subject: North Bay Printing Solutions, you got 4 new reviews

To: <[bart@nbpsolutions.com](mailto:bart@nbpsolutions.com)>

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# 4 people reviewed your business recently



3 five-star reviews



1 four-star review

[See all reviews](#)

Reviews can provide valuable feedback for your business, and replying helps build customer loyalty. It's always a good idea to thank your reviewers and keep responses brief, friendly, and helpful.

We'll let customers know when you've replied.



Jasmine Jackson



Bart was great to work with on my business cards, he went out of his way to ensure that the color on...

[Reply to review](#)



Dale Johnson



This user only left a rating

[Reply to review](#)





Andy Springer



Bart is highly motivated, insightful professional. His skills and experience made our marketing...

[Reply to review](#)



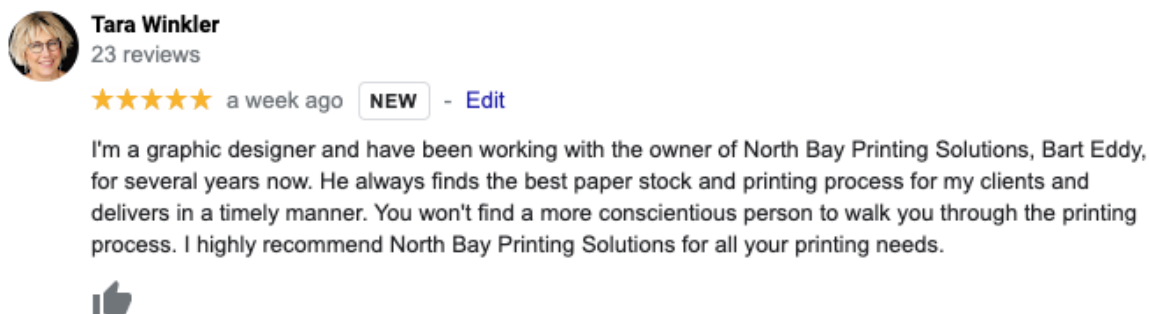
David Comfort



I have dealt with North bay Printing Solutions for over a decade and have always had great results.....

[Reply to review](#)

2. The review from Tara Winkler is missing. Here is the screenshot she took of her review on March 22, 2022 that she could see when logged into Google:



3. The review Michele LeSage is missing. Here is a screenshot of the email that Google sent to her on March 14, 2022:

From: Google Maps <google-maps-noreply@google.com>  
Date: March 14, 2022 at 10:32:07 PM PDT  
To: melshouse7@gmail.com  
Subject: You reached a new record: 3 reviews on Google!  
Reply-To: Google Maps <google-maps-noreply@google.com>

