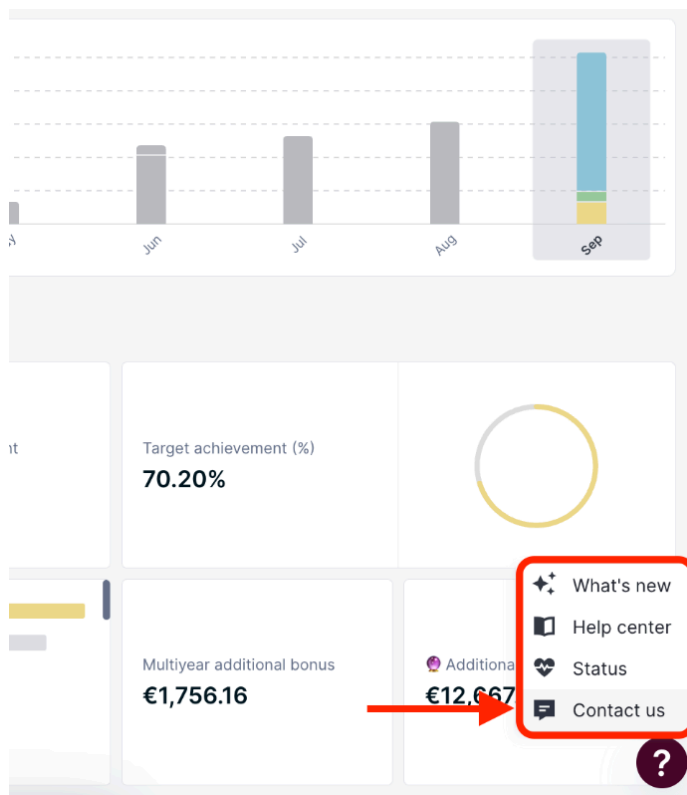


Qobra x HiBob

Support contact

How to contact support?

- Your dedicated CSM:
→ Your CSM is here to answer all your daily questions about the platform usage, don't hesitate to contact them by email or phone!
- By mail: support@qobra.co
→ Our CSM and support team will be able to deal with your request. You can use this channel for product inquiries, bug support...
- In-app ticket:
From the bottom right corner "?", you can open a ticket that will be redirected to the support team. You can use it for Product question, feedback or bug report.



The screenshot shows the 'Contact Qobra' form. It includes a header with a close button (X). The form contains the following sections:

- Help us help you!** Try to be as precise as possible so that we can be relevant in our answer. You can also email us as support@qobra.co.
- Question** (selected), Product feedback, Bug report
- Information:** If your question is about a commission inquiry, contact your administrator directly. **Open discussion**
- Subject:** A text input field.
- Message:** A large text area with the placeholder text 'How do I...'
- Attachments:** A section with a placeholder text 'Drop files here or browse'.
- Buttons:** Cancel and Send.