

WORK-FROM-HOME JOBS FOR FRESHERS

August 2026 • Company List + How to Prepare

Who this guide is for: 18+ candidates, 12th pass/10+2 candidates and freshers looking for remote customer support, chat support, BPO and operations roles.

Important: WFH, qualification, age and experience requirements vary by vacancy. Do not treat a company name as a guarantee that every August 2026 opening accepts 12th-pass freshers.

Companies to Check

Company	Roles to Search	Eligibility Note
Amazon	Virtual Customer Service / Customer Support	12th/10+2 may be accepted for relevant roles; check each listing
Concentrix	Customer Support / Advisor / Chat / Voice	Fresher-friendly roles exist; qualification varies
Foundever	Customer Service / Work-at-Home	High-school/12th equivalent for some roles; varies
Sutherland	Customer Support / Technical Support	Eligibility varies by role
TTEC	Customer Experience / Customer Support	Eligibility varies by role
WNS	Customer Support / Process Associate	Eligibility varies by role
Genpact	Process Associate / Customer Service	Eligibility varies by role
Conduent	Customer Service / Operations	Eligibility varies by role
TaskUs	Customer Support / Operations	Eligibility varies by role
Alorica	Customer Service	Eligibility varies by role
Quess Corp	Customer Support / BPO / Operations	Eligibility varies by client and role
Reliance Jio	Customer Support / Sales Support	Eligibility varies by vacancy
Airtel	Customer Support / Sales	Eligibility varies by vacancy
Flipkart	Customer Support / Operations	Eligibility varies by vacancy
Meesho	Customer Support / Operations	Eligibility varies by vacancy
Swiggy	Customer Support / Operations	Eligibility varies by vacancy

How to Prepare for These Companies

- 1. Improve spoken English:** Practice a 60-second self-introduction, reading aloud, pronunciation and answering basic customer questions. For international-process roles, focus on clarity, listening and neutral pronunciation.
- 2. Practice customer-support situations:** Prepare answers for: angry customer, refund request, delayed order, wrong product, payment issue, account problem and “I don't know the answer” situations.
- 3. Build basic computer skills:** Learn email, Google Chrome, Google Sheets/Excel basics, copy-paste, file handling, typing, screenshots and simple troubleshooting.
- 4. Increase typing speed:** Practice daily. Aim for roughly 30–40 WPM with good accuracy before applying to chat/non-voice roles.
- 5. Prepare for common HR questions:** Be ready for: Tell me about yourself, Why should we hire you?, Why customer support?, Are you comfortable with night shifts?, Are you comfortable working from home?, strengths/weaknesses and salary expectations.
- 6. Prepare for an online assessment:** Practice English comprehension, basic grammar, logical reasoning, customer-service scenarios and typing/attention-to-detail tests.
- 7. Make a simple fresher resume:** Keep it to one page. Highlight 12th qualification, languages, computer skills, communication, typing, internships/projects and availability.
- 8. Set up your WFH environment:** Keep a smartphone, stable internet, quiet space, earphones/headset and a computer/laptop if the vacancy requires it. Some employers may specify their own equipment requirements.

9. Be flexible about shifts: Many customer-support roles serve customers in other time zones. Check shift, weekly-off, equipment and location requirements before accepting an offer.

10. Apply only through genuine channels: Search the company's official careers page and verified job portals. Never pay a recruiter for registration, interview scheduling, training or a guaranteed job.

7-Day Preparation Plan

Day	What to Do
Day 1	Create a one-page resume + 60-second introduction.
Day 2	Practice English speaking + 30 minutes typing.
Day 3	Learn Excel/Google Sheets + email basics.
Day 4	Practice 15 customer-support scenarios.
Day 5	Take mock HR + English/aptitude tests.
Day 6	Apply to 10–15 suitable vacancies and tailor your resume.
Day 7	Do a full mock interview + review weak areas.

Best Naukri Search Keywords

- Work From Home 12th Pass Fresher
- Remote Customer Support Fresher
- Virtual Customer Service Associate
- Work From Home Chat Support
- Remote BPO Fresher
- Customer Care Executive Work From Home
- Non Voice Process Work From Home
- Work From Home Customer Service 0-1 Years

Reality check: WFH jobs for 12th-pass freshers exist, but they are much more commonly found in customer service/BPO/operations than in specialized corporate roles. Current August 2026 job discussions and listings support targeting these categories rather than assuming every company has a permanent WFH fresher program.

Source note: Current August 2026 search evidence was checked for remote/fresher hiring trends. Individual vacancies should always be verified on the employer's official careers page before publication or application.