

# Erin Gallup

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# Digital Product and Sustainability Designer / 27 years

I'm a seasoned design pro with 27 years of experience designing for a variety of entities-from large corporations like Amazon, to small startups, to nonprofits, to designing for myself with my own startups. I'm from the US and spent 20 years working in Silicon Valley, and have been in Norway for the past 7 years where I worked as a designer and team manager for NoA Ignite, and as a hands-on Head of Design for ocean foundation HUB Ocean.

I help organisations scale and grow with strategic digital product design, team leadership, user experience design, service design, brand development, and presentation design. My approach is pragmatic and I work quickly to get beautiful, user-centric results.

I care a lot about our future-so much so that I started a nonprofit called the Hive Initiative which aims to make it easier to educate and engage employees in sustainability. Through that, I've learned a lot about the full picture of sustainability and ways to help society become more educated and empowered to act towards our better world.

# **Experience**

## **Hive Initiative**

Oslo, Norway

#### Founder, Leader, Designer

October 2019 - present

Founded and lead a non-profit whose goal is to help companies easily engage employees in sustainability

- Leader, Designer Designed a workshop system and implementation framework and produced videos aimed to educate and empower solutions aligned to our planet
- **Strategist** Secured collaborations with global orgs like Earth4All and the Wellbeing Economy Alliance

#### **Expertise**

sustainability
product design
service design
design strategy
prototyping
team mentorship
user experience design
visual design
workshop design
workshop facilitation
video production
storytelling



## **HUB** Ocean

Fornebu, Norway

## **Head of Design**

June 2021 - February 2024

Oversaw all aspects of design for the organisation. From the design of the Ocean Data Platform, to designing workshops, to designing brand elements like logos and booth signage.

- Design Leader Advised the leadership team on design and the role it can play with partners, scientists, industries- and helped bring them together to create solutions
- Principal Product Designer of the Ocean Data
   Platform compiled ideas, drafted architectures,
   prototyped and scoped concepts and oversaw
   implementation of the design
- Brand Designer Developed and implemented the HUB Ocean and Ocean Data Platform brand across mediums and assured consistency across touch points
- Service Designer Created, led and assisted design-thinking workshops with partners and organisations including UNESCO
- Mentor Created repeatable and learn-able processes for the team to take advantage of design thinking, user testing, and workshops, as well as trained team members on design across mediums

#### **Software**

Figma
Canva
Final Cut Pro
Microsoft/Google Suite
Adobe Suite

## **Education**

University of Illinois Bachelor's Degree Graphic Design May 1998

## Citizenship

Norway USA

## Languages

English (native)
Norwegian (B1/B2)
French (conversational)
Japanese (A1)

#### **Passions**

Videography
Sewing + Knitting
Cycling + Hiking
Painting + Drawing

## NoA Ignite Norway

Oslo, Norway

**Executive Advisor for Design and Sustainability** 

October 2020 - May 2021

Worked as an advisor and designer to help companies create new offerings or transform old ones to align with the EU + UN's climate targets.

- Product Designer Prototyped C4IR Ocean Oil + Gas Industry Chemical Accounting + Transparency tool
- Product Designer Prototyped features for the Ocean Data Platform

## **Head of Interaction Design**

March 2019 - October 2020

Worked as the department lead for Interaction Design

- Responsible for the management and allocation of ~25 designers of various seniority and expertise
- Worked on process and culture optimisation

## Interim Department Manager, Service Design, Senior Designer

October 2018 - March 2019

Worked as the interim manager for the Service Design department

- Responsible for the management and allocation 22 designers of various seniority and expertise
- Worked on process optimization
- Simultaneously as a design lead on the Norwegian public transport system (Ruter) customer service centre

## Joyus

San Francisco, California USA

## **Head of Design**

May 2016 - July 2017

Led the redesign and reconceptualization of Joyus, an online video shopping platform and worked with the CEO to create Tique, an umbrella business to expand client offerings and customer reach.

## theBoardlist

San Francisco, California USA

#### **Principal Product Designer**

September 2015 - March 2017

Led the product and brand design of the Boardlist.com, a web tool to find and refer women

for company boards.

## **Amazon Music**

San Francisco, California USA

#### **Senior Product Designer**

September 2015 - May 2016

Senior product designer at Amazon focused on music player design innovation and differentiation. I created prototypes of proposed product enhancements and proposed bridges from old designs to new.

## CreativeLive

San Francisco, California USA

#### **Senior Product Designer**

December 2013 - April 2015

Senior product designer at CreativeLive. Designed product features while closely collaborating with product managers and engineers in an agile environment.

## Quantcast

San Francisco, California USA

## **Senior Product Designer**

November 2011 - November 2013

Senior product designer for Quantcast's website and traffic measurement tool. Quantcast is an audience analytics and advertising technology company.

## Yahoo!

Sunnyvale, California USA

## Presentation Designer / Mobile App Designer

January 2010 - July 2011

Worked in two different groups and positions at Yahoo! - first as a presentation designer for C-level executives, then as a mobile app designer for an entertainment iPad app.

## **EkoTable**

San Francisco, California USA

#### **Founder**

June 2007 - March 2011

Created EkoTable, a platform for buying and selling locally-made goods.

## **EnterComm**

San Francisco, California USA

#### **Creative Director**

February 2005 - June 2009

Worked as the creative director of EnterComm, a boutique web design firm focused on UK hotel and restaurant clients. Presented in client pitch meetings, led conceptual design of client websites and provided art direction to team members.

## **Gallup Interactive**

San Francisco, California USA

## **Design Principal**

April 2001 - February 2005

Founded design company which catered to businesses, restaurants and musicians. Created graphic, web and user interface designs. Coordinated outsourced work including photographers and web developers.

## **VisualProduce**

San Francisco Bay Area

## **Senior Designer**

March 2000 - April 2001

Worked as a senior designer at VisualProduce, a boutique web design firm in South San Francisco that catered to internet companies and biotech firms. Designed user interfaces for web-based applications. Created VisualProduce's collateral and branding. Led junior

designers in the design process.

## **Electronics for Imaging**

San Francisco Bay Area

## **Web Designer**

August 1998 - February 2000

Worked as a designer at Electronics for Imaging, a tech company that produces large format drivers for commercial printers. Designed the company's intranet, marketing materials and executive presentations.

## **National Center for Supercomputing Applications**

Urbana-Champaign, Illinois USA

## **Web Designer**

May 1997 - July 1998

Worked as a web designer at the NCSA, which was a part of the University of Illinois. Designed graphics for their online magazine Access, as well as websites for NCSA departments.

## Illini Union Communications

Urbana-Champaign, Illinois USA

## **Graphic Designer**

January 1996 - February 1997

Worked as a graphic designer for Illini Union Communications, a department of the University of Illinois. Designed posters, t-shirts and newspaper ads for campus events.

