

Revolution Consulting, LLC

Training Policies

Access

All synchronous training activities are conducted live via Zoom for Healthcare. Captions generated via Zoom are available for all training activities. If additional accommodations are needed to facilitate full participation in any of our trainings, please email training@revolutionconsulting.co at least two weeks prior to the training.

We value linguistic diversity as an aspect of culturally-specific practice. Unless otherwise indicated, training activities are conducted in English.

Community

Revolution Consulting, LLC, welcomes training participants worldwide. We encourage all participants to log on before the start time of the training activity so you have ample time to troubleshoot any connection issues and to reduce distractions to participants once the training has started.

As our values, mission, and vision center antiracist pedagogical practices, we ask that training facilitators and participants agree to co-create a learning environment characterized by open-mindedness and respect. Examples of behaviors that align with creating such an environment including speaking from the “I,” naming perspectives that emanate from one’s own cultural background, and being aware of the ways in which social power dynamics can influence interpersonal interactions (e.g., people with greater social privilege tend to speak first and more often) in order to actively work against oppression.

Continuing Education

When continuing education hours are available for a training activity, the number of CE hours is stated in the training description. In order to earn CE credit for synchronous training activities, participants must be present for the duration of the activity. Participants who arrive late or leave early will not earn CE credit, so we encourage you to log on before the start time of the training activity. Consult your local licensing board to determine whether training activities are eligible for CE credit in your profession in your State or country of residence.

Confidentiality of Participant Information

Participants will be required to furnish personal information during the registration process and for the purpose of distributing continuing education materials. Any personal information shared will be treated as confidential and will not be disclosed without explicit consent from the participant. It is important to note that Revolution Consulting, LLC cannot be held responsible for any voluntary self-disclosure of information by participants that may occur during the program.

Program Complaints

If a participant or potential participant would like to express a concern about a provider or a continuing education program provided, the individual may email our training director at training@revolutionconsulting.co. Although we do not guarantee a particular outcome, Revolution Consulting's training director will consider the complaint, make any necessary decisions, and respond within 15 business days.

Fees, Refunds, and Cancellation

Fees for programs will be collected at the time of registration. Revolution Consulting, LLC, accepts credit and debit cards, EFT, and payment by check for any of our trainings. Checks can be mailed to **Revolution Consulting, LLC**, 9620 NE Tanasbourne Dr., Suite 300, Hillsboro, OR 97124. If paying by check, payment must be received a minimum of two weeks prior to the scheduled training date to secure your spot.

Payment Structure: As our values, mission, and vision center antiracism, we may offer reduced fees for training participants who identify as Black, Indigenous, or People of Color and/or transgender, non-binary, or gender expansive. While we recognize that no amount of financial reparation in modern times can make up for centuries of racism and xenophobia in the stolen lands now called the United States, we can address the continued disparities in financial access experienced by people who hold racial, ethnic, or gender minority statuses. Any alternative payment options will be described on the registration page for the program.

Participants who identify as White and cisgender who would like to support this initiative may do so by donating scholarship funds when registering for any training activity or online at <https://revolutionconsulting.co> ("Support Our Work").

Refunds: Requests for refunds will be granted up to one week prior to the scheduled date of any training activity. Requests for refunds must be made in writing and can be submitted to training@revolutionconsulting.co. If a participant requests a refund with less than a week's notice or does not show to the training, a refund will not be given.

In the event of natural or person-made circumstances interfering with your ability to participate in a training activity (e.g., fire, ice storm, local internet outage), please submit a brief description of the circumstances and documentation of the barrier to training@revolutionconsulting.co and we will gladly extend training credit that you may apply to any future training within the following year.

Training Providers & Facilitators

Revolution Consulting, LLC, partners with training providers and facilitators who have agreed to create or deliver training materials that align with our mission, vision, and values. The relevant credentials and experience of each training facilitator are stated in the training description. Revolution Consulting, LLC, appreciates the knowledge and skills imparted by lived experience and we value informal and formal educational pathways, so not all training consultants will have the same educational background or credentials. Revolution Consulting, LLC, is not responsible for any misrepresentation of credentials and experience by any training consultant.