## **Brainstorm Protocols**

What are ways to evaluate whether the protocol was done?

Chuck: Public assertion of the protocol

What are ways to evaluate how well the protocol was followed?

 Minimum viable product (include criteria in the protocol itself that allows it to be evaluated)

What are ways to explore ways to evaluate the quality of the results?

- An example: an accessibility consultancy may be hired by an organization to evaluate
  the accessibility of their service. As the consultants have subject matter expertise, the
  consultant may recommend that the outcome does not meet the recommendations of the
  protocol.
- Self-certification by the organization that they have met the protocol recommendations.