
Donald L. Berezcz - Emeritus Senior Lecturer

Fraud Examination and Forensic Accounting
School of Accountancy
Parker College of Business
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Education

Western Illinois University Macomb, Illinois	1981	Masters of Business Administration (MBA)
	1978	Bachelor of Business (Accounting)
Federal Bureau of Investigation (FBI) Quantico, VA	1983	Special Agent, NAC # 83-14
	1997	National Academy, Session # 189
Department of Defense Polygraph Institute (DODPI) Fort McClellan - U.S. Army Anniston, Alabama	1998	Basic Polygraph Course # 98-3 Argosy University (no degree) 21 graduate hours earned toward a Master of Arts Forensic Psychology / Psychophysiology

Professional Career Summary

Lawrence Consultants Sole Proprietor	Polygraph Examiner Springfield, IL and Statesboro, GA 2005 - Present
Georgia Southern University Statesboro, GA Parker College of Business School of Accountancy	Fraud Examination & Forensic Accounting Programs Director 2007 – 2017 Emeritus Senior Lecturer 2007 - Present
Federal Bureau of Investigation FBI Special Agent	Seattle, WA 1983 – 1986 Washington, DC 1986 – 1990 Springfield, IL 1990 – 2006

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Andy Frain, Inc. Assistant Personnel Director	Chicago, IL 1973 – 1978
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Professional Association Certifications and Memberships

Forensic Interviewer (CFI) International Association of Interviewers (IAI) Advisory Board Member	2012 - present 2014 – 2024
Fraud Examiner (CFE) Association of Certified Fraud Examiners (ACFE) Savannah Chapter Founder & Officer Georgia Southern Student Chapter Faculty Advisor	2007 - present 2012-2015 2010
Polygraph Examiner FBI American Polygraph Association (APA) Lawrence Consultants Polygraph (LCP)	1998 - 2006 1998 - present 2005 - present
Internal Affairs Polygraph Examiner Institute for Police Polygraphy (IPP)	2021 - present
Sex Offender Polygraph Examiner Georgia Polygraph Association (GPA) Officer – Treasurer	2003 - present 2008 - present 2021 – 2025
Forensic Polygraph Examiner American Association of Police Polygraphists (AAPP) Illinois Polygraph Society (IPS)	2005 - present 2003 – 2007
Licensed Polygraph Examiner Illinois Department of Professional Regulation (IDPR)	2005 - present

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Other Certifications:		
University of Illinois	Public Accountant (CPA)	1983
FBI	Financial Investigator	1984
	Police Instructor	1988
Federal Aviation Association (FAA)	Aircraft Pilot	1982, 1986 (IFR)
Professional Association of Diving Instructors (PADI)	(SCUBA) Open water diver	1978

Lawrence Consultants Polygraph

Sole Proprietor

Springfield, IL and Statesboro, GA

2005 – Present

Conducts polygraph examinations for individuals, businesses, professionals, government agencies, and other organizations to resolve issues regarding the truth when all other investigative techniques have been exhausted, or the issues are time sensitive.

Engagements:

Noteworthy Accomplishments:

Pre-employment exams

Chatham County Police Department
Chatham County Board of Education
Savannah Chatham Metro Police Department
Loomis Armored Car Service

Pretest admissions and/or
deceptive polygraph results
precluded high risk individuals
from gaining employment
as trusted public employees

Police Internal Affairs

Savannah Chatham Metro Police Department

Interrogations led to the termination or
resignation of high-ranking police officials

Police Criminal Investigations

Polygraph results and interrogations
for squads and detectives have led to the

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Savannah Chatham Metro Police Department

clearing suspects of wrongdoing,
or to the obtaining of admissions
from subjects for prosecution

Sex Offender Parole & Probation

U.S. Probation (Illinois & Georgia)
Georgia State Probation
Illinois State Probation

Ensured compliance with probation
conditions for convicted sex offenders.
Gained admissions resulting in the
revocation of probation (sent back to jail)

Lawrence Consultants Polygraph

Engagements:

Noteworthy Accomplishments:

Business owners

Conduct polygraphs of employees
to determine the cause of thefts
of business assets

- Results of polygraphs and interviews
in a theft case involving several employees
(all innocent) protected their jobs
 - Interview of an employee in an accounting
firm led to a confession of an embezzlement
of \$100,000, and an agreement to pay the
money back by cashing his retirement fund
-

Criminal Prosecuting Attorneys

Conduct polygraphs under a strict
attorney – agent constitutional protection

Prosecutors planning to indict a father based
an accusation of inappropriate sexual contact
by his child, dropped all charges

Criminal Defense Attorneys

Conduct polygraphs under a strict
attorney – agent constitutional protection

- Prosecutors planning to indict a mother for the
murder of her infant child, dropped the charges
 - Prosecutors planning to convict an individual,
with sentencing expected to be “ for life. ”
Polygraph and interrogation led to a confession.
His attorney negotiated a plea agreement to
minimize his jail sentence to 12 years
-

Civil Defense Attorneys

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Conduct polygraphs under a strict attorney – agent constitutional protection	Polygraphs of plaintiffs showing their truthfulness, with my testimony at hearings, have led to rulings and negotiated settlements
Individuals – Fidelity Conduct polygraphs for couples with relationship trust issues	Interviews and polygraphs have assisted marital counselors and the future of the clients' relationships
Individuals – Exculpatory Conduct polygraphs for individuals trying to prove their innocence	Interview and polygraph of one individual prior to his disciplinary hearing supported his truthfulness and protected his employment position

Professional Polygraph Activities

Interviewing activities International Association of Interviewers (IAI) Advisory Board Member representing Georgia Southern University and higher education	Annual conferences:	Myrtle Beach, SC 2022 Ft. Meyers, FL 2019 Chicago, IL 2018 Chicago, IL 2017 Minneapolis, MN 2016 San Antonio, TX 2015 Nashville, TN 2014
Polygraph activities Georgia Bureau of Investigation (GBI) Georgia Polygraph Association (GPA)	Annual conferences:	Athens, GA 2024 Ocean Beach, NC 2023 Savannah, GA 2022 -Tybee Island, GA 2021 Gwinnett, GA 2019 Douglasville, GA 2018 Tybee Island, GA 2017 Atlanta, GA 2016
	GS exhibitor -	
Peak Credibility Assessment Center Sex Offender Polygraph Training (Advanced) Advanced Polygraph Examiner's Course Sex Offender Polygraph Training (Basic)		
		Cape Corral, FL 2023 Lafayette, IN 2019 Lafayette, IN 2018

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American Association of Police Polygraphists Annual Polygraph Conferences	GS exhibitor - - Louisville, KY 2018 - Jacksonville, FL 2008 Portland, ME 2005
American Polygraph Association Annual Polygraph Conferences	Indianapolis, IN 1999 Chicago, IL 2004
National Center for Credibility Assessment Senior Polygraph Examiner Course	Savannah, GA 2014

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Georgia Southern University

Director

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Statesboro, GA

2007 – Present

Parker College of Business (AACSB accreditation)

School of Accountancy (AACSB accreditation)

Fraud Examination & Forensic Accounting Certificate Programs

Director - Fraud Examination & Forensic Accounting Programs

2007 – 2017

As the first director for The Center for Forensic Studies in Accounting and Business (“**The Center**”), officially began operations on June 1, 2007.

Accomplished the following activities and objectives:

- o **Curriculum development:** Developed the Fraud Examination and Forensic Accounting programs into a certificate program with an online platform
- o **Revenue generating activity:** Made extensive travel and contacts with professionals in government, law enforcement, and the accounting anti-fraud professions. Accounts were established, and funds solicited and obtained for:
 - An annual **Forensic Accounting Scholarship**
 - Regular foundation donations to
 - Center for Forensic Studies Fund**
 - Forensic Accounting Advisory Board Fund**
 - An endowment for the
 - Excellence in Forensic Accounting and Fraud Examination Fund**
- o **Marketing:** An aggressive marketing campaign involved numerous:
 - Presentations to professional organizations
 - Participation in student career fairs
 - Advertisement and use of social media
 - Contact with prospective students, as well as students and alumni
- o **Forensic Accounting Advisory Board:**
 - Recruited and developed an advisory board of about 25 professionals
 - Made regular contacts with each
 - Had periodic small group meetings in various locations
 - Organized and had an annual meeting for the board on campus
- o **Distinguished Forensic Accounting Lecturers:**
 - Recruited an anti-fraud professional or convicted felon to appear annually on campus

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for a university wide presentation at the Performing Arts Center.

- o **Construction Law and Accounting Conference:** Based on the demand, designed and recruited speakers for a one-day CPE course in Atlanta in 2008
- o **Fraud and Forensic Accounting Education Conferences:** (2006 – 2016)
Responsible for all aspects of our two and a half day annual conferences (20 CPE). The conference attracted 100 - 200 national participants each year, and required:
 - identification and recruitment of a major financial sponsor
 - recruitment of 35 - 40 practitioner, governmental, and academic speakers, oversaw site selections and contractual agreements
- o **Journal of Forensic Studies and Accounting and Business:**
Oversaw the efforts of the editors for the publication.

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2007 – present

School of Accountancy

Fraud Examination and Forensic Accounting Certificate Programs

Original Curriculum and Course Development

Forensic Interviews and Interrogation 2007	From the traditional one chapter in a textbook, developed a full semester course with weekly clinical mock interviews
White Collar Crime 2007	From the traditional one chapter in a textbook, developed a full semester course with field trips to various law enforcement agencies and courts
Interviewing for MBA's 2008	Developed a course for graduate students with limited interviewing experience
First-Year Experience 2008 - 2015	Developed courses for incoming university Freshman with themes of “ FRAUD ”, “ Aviation ”, and “ Strategy and Backgammon ”

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Other Assigned Courses:

- Fraud Schemes
- Survey of Accounting
- Financial Accounting
- Introduction to Business

Publications

- Journal of Forensic Accounting:

- o “Conducting Interviews:
An Auditor’s Guide to Getting to the Truth” 2018

- New Accountant magazine:

- o “Forensic Accounting Certifications” 2018

- Georgia Society of CPA’s Current Accounts magazine:

- o “Good Interview Techniques” March, 2016
- o “Identifying Probable Deception” May, 2016
- o “Getting an Admission of Truth” July, 2016

- Savannah Morning News - Savannah BIS Section:

- o “Informants” 2010
- o “White Collar Crime” 2009

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Service

Service to the School of Accountancy

2007 – 2017	Chair, Forensic Accounting Steering Committee
2007 – 2009	Student Recruitment Retention Placement Committee
2008 – 2011	Numerous faculty and director search committees
2013 – 2014	Accounting Day Committee
2007 - 2017	Numerous career fairs and open houses on campus and throughout the state
Spring, 2011	Faculty Advisor, Association of Certified Fraud Examiners Student Chapter
2012 - 2014	Assisted the new director of the Center as his “Assistant Director”

Service to the Students

- **Forensic Accounting Day:** Recruited high profile professionals and convicted fraudsters to speak at the PAC for this annual university event.
- **Project Adrian:** 15 IRS agents came to campus and over 2 days conducted up to 6 mock tax fraud investigations investigated by students. Newspaper, television, and magazine coverage.

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- **Mock Grand Jury:** Three students were briefed by a local prosecutor concerning their investigation and expert testimony. The remainder of the students acted as a grand jury and voted to indict the subject(s).
- **Federal Law Enforcement Training Center, Glynco, GA:** Students spend a day learning about law enforcement training, receive presentations from various agencies on various white collar crime investigations, and observe agents in training executing a search warrant on a business with interviews and computer imaging.
- **Federal Prison, Jesup, GA:** Students spent a morning touring a minimum security prison with convicted white collar criminals. They interacted with inmates and prison officials.
- **FBI – Atlanta:** “Georgia State College Forensic Accounting Day at the FBI,” sponsored by Georgia Southern. College students got inside an FBI office and listened to many speakers regarding investigative methods, white collar crime cases, and how to join the FBI.
- **Federal Courthouses, Waynesboro & Statesboro:** Students observed a fraudster being sentenced, and met with judge in chambers. Students observed mortgage fraud trial begin with jury selection.
- **State Courthouse, Statesboro:** Students observed or acted as a member of the jury during this mock civil trial. Our graduate forensic accounting students acted as attorneys and expert witnesses with a local judge presiding.
- **Classroom Simulations:** Brought KPMG in with a fraud case simulation known as “Lots of Books, Inc.” Assisted in another case simulation as the main fraudster in a case known as “Tallahassee Bean Counters.”

The following professionals were brought into the classroom as guest speakers:

Agency	Speaker	Topic
Food & Drug Agency	Special Agent Mike Hiser	Fraud Investigations
Jesup Federal Prison	Erin Chalfant	Prison life for fraudsters
FBI	Supervisor Vic Hartman	Enron case

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U.S. Attorney's Office	Prosecutor Brian Tanner Forensic Accountant Karen Hartley	Fraud cases and plea agreements
KPMG Forensics	Director Scott Hilsen	Fraudulent Intention\$
United States Probation	Supervisor Marty Bragg	Sentencing Guidelines
Private Practice	Ron Lundstrom	Forensic Accounting
Internal Revenue Service	Special Agent John Schmarkey	Money Laundering
U.S. Secret Service	Special Agent Will Griffin	Credit Card Fraud
Internal Revenue Service	Special Agent Curt Larsh	Tax Fraud
Internal Revenue Service	Supervisor Lisa Holtz	Polygraph
GA Southern Public Safety	Wayne McKinney	Voice Stress Analysis

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Private practice	Marjorie McGuire-Krupp	White collar crime cases
NASA Inspector General	Tom Talluer	Fraud Investigations
U.S. Attorney's Office	Prosecutor Natalie Lee	White Collar Trails
	Pat Huddleston	Investment Fraud
U.S. Inspector General	Special Agent Tom Ackerman	Michael Vic dog fighting case
Ogeechee Judicial District	Prosecutor Daphne Jerriel	Grand Jury
Georgia State IG	Inspector General Deron Hicks	State Fraud Cases

Service to the Parker College of Business

- | | |
|---|-------------|
| - Undergraduate Curriculum Committee | 2015 – 2019 |
| - Presentations (4) to various charitable organizations | 2007 – 2009 |
| - Articles (2) written for a local newspaper | 2009 – 2011 |
| - Live morning radio interviews (7) | 2009 - 2012 |

Service to the University

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- Job Search Committees:
 - o University Controller 2009
 - o Chief of Audit & Advisory Services 2011
- Conversations with Professors 2008 - 2012
- Football game sideline official volunteer 2008 - 2021
- Schenkel Golf Tournament volunteer 2013 - 2022

Service to the Community

As the director of the Center - individuals, business owners, government officials, and our own faculty, staff, and students contacted us for assistance. The contacts were commonly related to losses due to fraud, but also included polygraph requests related to deception. Their situations were resolved pro-bono through discussion, investigation, and/or referral to other professionals. Students were included when possible.

A sampling of some of the cases:

- A business owner who was experiencing significant fraud / theft losses. Students were used to conduct interviews of employees. Employees were terminated or never returned to work. The police department used our findings to open an investigative criminal case.
- A woman in a divorce proceeding believed her husband was hiding assets. She was directed on how to perform record checks and presentation to the judge. Her husband was later convicted and received a jail sentence.
- A newspaper investigative reporter was assisted in understanding probable fraud by a city manager. After publication of her article, the government employee was fired and prosecuted.
- A CPA firm requested assistance in the interview of an employee who was believed to have embezzled \$100,000 from their client. An interrogation resulted in a full confession. An agreement was also met when the employee agreed to cash out his 401K with the company to pay back the losses.
- A chief of police from a small town was concerned about the accounting for his department's budget, and possible fraud. After students reviewed the digital records, conducted interviews, and analyzed the situation, an opinion was expressed that untrained part-time staff (2) were doing the best job they could do with their limited knowledge. This opinion resulted in the department paying for both employees to receive additional accounting training.

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Service to the Profession:

- Georgia Polygraph Association
 - o **Officer - Treasurer** 2021 – Present
 - o **Speaker**, Macon, GA 2013
- International Association of Interviewers (IAI)
 - o **Advisory Board Member** since 2012
2014 – Present
- Savannah Chapter, Association of Certified Fraud Examiners
 - o **Chapter Founder and Officer** 2012 – 2015

Professional Activities

Eagles on Penn Street

<https://parker.georgiasouthern.edu/else/washington/>

Washington, DC 2022

Accounting student trip / course

Fraud and Forensic Accounting Annual Conferences

* Conference Director

*Jekyll Island, GA	2016
Atlanta, GA	2014
Atlanta, GA	2013
*Savannah, GA	2012

*Savannah, GA	2011
*Atlanta, GA	2010
*Atlanta, GA	2009
*Charleston, SC	2008
Savannah, GA	2007

ACFE National

Annual Conferences

	2012
	2010
Orlando, FL	2008
Washington, DC	GS Exhibitor
Boston, MA	

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Atlanta Chapter ACFE	Atlanta, GA	2012	GS Exhibitor & Speaker
Annual Conferences	Atlanta, GA	2011	
	Atlanta, GA	2009	

Savannah Chapter ACFE		
Founding Board Member	Savannah, GA	2012 - 2015

Georgia Association of Accounting Educators (GAAE)	Jekyll Island, GA	2022 (Speaker)
Annual Conferences	Macon, GA	2009 (Speaker)

Georgia State CPAs (GSCPA)		
Annual Fraud and Forensic Accounting Conference	Atlanta, GA	2011 (Speaker)

U.S. Department of Justice		
National Institute of Justice Model Curriculum for Fraud and Forensic Accounting Programs	Pittsburgh, PA	2006

Honors and Awards

Emeritus Senior Lecturer 2019 – Georgia Southern University Instructor of the Year	Student - Centered Engagement Award 2011 - Eagle Executive Faculty Award
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2015 - School of Accountancy Outstanding College of Business Faculty 2014 - Ron & Barbara Shiffler Award	Student Engagement Award 2010 - Dean's Citation
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Previous Academic Faculty Experience

Assigned Courses:

Bradley University 2005 – 2006 Peoria, IL Foster College of Business (AACSB) School of Accountancy (AACSB)	● Fraud Examination ● Financial Accounting ● Managerial Accounting
Western Illinois University 1980 - 1983 Macomb, IL College of Business & Technology (AACSB) School of Accountancy (AACSB)	● Financial Accounting – <i>first time offering of computer assisted instruction</i> ● Managerial Accounting ● Economics
Robert Morris College 1978 - 1980 Carthage, IL Business Programs / Accounting Program ● Cost Accounting ● Introduction to Business ● Business Math	● Introduction to Computers – <i>first time offering of a computer course</i> ● Income Tax ● Personnel Management ● Career Development ● Business Law
Springfield College in Illinois 2005 Springfield, IL Business School	● Introduction to Business
Robert Morris University 2005 - 2006 Springfield, IL School of Business / Department of Accounting	● Financial Accounting ● Business Math
University of Illinois 2006 Champaign, IL College of Business & Management (AACSB) School of Accountancy (AACSB)	● Accounting for MBA students - <i>developed a course for graduate students with a limited understanding of accounting</i>

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Federal Bureau of Investigation

Special Agent	Seattle, WA	1983 – 1986
Washington, DC	Washington, DC	1986 – 1990
1983 – 2006	Springfield, IL	1990 – 2006

FBI Primary Assignments

Assignments	Noteworthy accomplishments or methods used
Criminal Investigator 1983 – 2006	Implemented the first use of a computer in the Seattle FBI office for use in a criminal investigative matter. Utilized a Compaq laptop that was seized and forfeited to the government from a convicted felon.
Foreign Counterintelligence Officer 1987 - 1990	Designed and implemented the first FBI use of a computer network for gathering data in espionage and foreign counterintelligence matters. The project included developing the accusation software, and installing hardware in numerous covert locations. Conducted training for over 100 FBI employees who had never used computers.
Polygraph Examiner 1998 – 2006	Conducted close to 1,000 polygraph exams in criminal, security, employment, espionage, and terrorism matters throughout the country. Major case work in Bogota, Columbia.
Pilot 1983 - 2006	Conducted over 800 hours of surveillance missions throughout the country. Instrument rated. Major case work in San Juan, Puerto Rico
Equal Employment Opportunity (EEO) Investigator 1992 - 1995	Investigated EEO matters that could not be closed through counseling and informal resolution to the satisfaction of all parties. These cases involved highly emotional issues and false perceptions. Interviewed and prepared affidavits for harmed parties, alleged offenders, and witnesses.

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Assignments	Noteworthy accomplishments or methods used
Internal Auditor 1986 – 1990	Assigned administrative and investigative operational accounting and internal auditing functions of various classified operations at Washington, DC.
Applicant Recruiter 1995 - 1998	Responsible for processing and hiring of FBI Special Agents and professional staff under a lengthy application process involving Top Secret clearances.
Information Systems Administrator 1990 – 1992	Maintained local and wide area network connections for the local office. Designed the first computer training programs for all FBI employees in Springfield, IL. Assisted case agents in cyber investigations.
Media Representative 1995 – 1998	Contacted and interviewed often by local and national print and broadcast media. Conducted a live globally broadcasted phone interview with a CNN anchor during a major bombing case.
Security Officer 1995 – 2006	Provided briefings, debriefings, and training with numerous reports and forms to prepare and file under stringent deadlines.

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Police Training Instructor 1983 – 2006	Coordinated all police training for the Springfield, IL FBI office Conducted professional training in local FBI offices and at numerous other agency offices, to include:
Department of Defense Polygraph Institute (DODPI)	Ft. Jackson, U.S. Army Columbia, SC 2004 - Basic polygraph methods
Numerous teaching assignments for FBI employees	FBI - Springfield, IL 1990 – 1998 FBI - Washington, DC 1988 – 1990 FBI - Seattle, WA 1984
FBI Academy Quantico, VA Advanced law enforcement training for state and local police executive management White Collar Crime Investigations	FBI National Academy Session #189 1997 Major Cyber Fraud Investigations 1993
Illinois Attorney General Springfield, IL	White Collar Crime Investigations 1996
Illinois State Police Academy Springfield, IL	Civil Rights Investigations 1992 - 1994

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Law Enforcement Professional Training

2004 – Statement Analysis FBI Academy - Quantico, VA 2004 – Neurolinguistic & Forensic Psychophysiology Department of Defense Polygraph Institute Ft. McClelland, Alabama 2003 – Behavior Assessment & Elicitation FBI – Security Division - Washington, DC 2002 – Advanced Polygraph Examiner FBI Academy - Quantico, VA 1998 – Media Relations FBIHQ - Washington, DC 1998 - Federal Agent Polygraph Training Department of Defense Polygraph Institute Ft. McClelland, Alabama	1996 – Interviewing and Interrogation Reid and Associates - Mattoon, IL 1995 - Security Officers FBI Academy - Quantico, Virginia 1990 – Information Systems Training FBIHQ - Washington, DC 1988 – Interviewing for Intelligence Officers Reid and Associates - Washington, DC 1988 – Management Assessment Program FBI Academy - Quantico, VA 1985 – Police Instructor Training FBI Academy - Quantico, VA 1984 – Financial Investigator Training FBI Academy - Quantico, VA 1983 – FBI New Agents Basic Training FBI Academy - Quantico, VA
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Special Agent Honors and Awards

2003 - **Midwest Regional Polygraph Examiner of the Year**

For efforts in obtaining a confession in a bank embezzlement investigation.

1993 - **Computer Crimes Initiative** For efforts with a national task force of 6 agents. Created investigative procedures, developed the Computer Analysis and Response Team (CART), and proposed the eventual creation of the FBI's Cyber Crimes Division. Primary role: Developed computer related procedures for foreign counterintelligence and espionage matters. Recommended future agent training programs.

1991 & 1992 – **Squad Relief Supervisory Recognition** For efforts as an assistant squad leader.

1992 - **Absentee Voter Fraud Investigation** For efforts in convicting an elected politician. Hundreds of witnesses and victims were interviewed. A Department of Justice attorney was assigned to this politically sensitive case. The case drew national attention. The conviction was appealed, with the appellate court affirming the conviction and sentence. A federal precedent was set.

1990 – **Foreign Counterintelligence Classified Undercover Operation** For efforts in designing and implementing the FBI's first approved use of a computer application to input and record suspected and known espionage activities in the Washington, DC area. Trained over 100 FBI employees who had never used computers in investigations or intelligence gathering. Briefed numerous executive level officials in the national intelligence community. This system was implemented country-wide (maybe globally).

1985 – **Domestic Terrorism Investigation** For efforts as part of team involving investigation and numerous arrests. Assisted in the prosecution and convictions of 21 white supremacist subjects involved in bank robberies, murder, and sedition. Conducted numerous investigated techniques and methods, and supported a 3 month long RICO trial as the primary custodian of all physical evidence. All 21 subjects were convicted and sentenced to prison.

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1984 – **Nuclear Plant Contract and Construction Fraud Matter** For efforts as a member of a task force investigating numerous individuals who were prosecuted and convicted. Developed informants.
Implemented and trained staff in the first use of a computer in the office for investigations.

Andy Frain, Inc.

Chicago, IL
(1973 – 1978)

Served in the following roles:

Assistant Personnel Director	Recruited, processed, and hired new employees. Developed the company's first new employee training program and conducted that training.
Field Supervisor	In addition to supervising employees at numerous Chicago area local events - was selected to supervise employees at the Kentucky Derby (1975 – 1977)
Crowd Control Employee	Assigned to thousands of local sports and entertainment events. Assisted the public, provided security, and intervened in unruly situations. Involved in crowd attendance computations.
Cash Receipts Manager	Managed and trained employees selling and taking tickets at major events. Handled and accounted for all cash receipts. Events included state fairs and a golf tournament in Illinois, Texas, and California.