

Learner Support Service		Tick service used (or you would use) in your context
1. Orientation Sessions		
2. Academic Counselling		
3. Student Guidance		
4. Telephone Contact with:	Learner Support Office	
	Area Coordinator	
	Distance Education Coordinator	
	Tutors	
	Lecturers	
5. Other means of correspondence with	The Learner Support Office	
	the Area Coordinator	
	the Distance Education Coordinator	
	Tutors	
	Lecturers	
	the Learner Support Office	
6. Graduation Ceremonies		
7. Events such as Open Days and Information Campaigns		
8. Students' Newsletter		
9. Field Trips		
10. Access to Library Services, Borrowing Books and Other Resources		
11. Study Guides/Course Book		
12. Tutorial Letters		
13. Face to Face Tutorials at Tutorial Centres		
14. Study Groups		
15. Vacation Workshops		
16. Contact Sessions		
17. E-Mail		
18. Internet Access		
19. Website		

20. Computer Assisted Learning/Web-based Learning	
21. Video Recorded Information	
22. Radio Tutorials	
23. Audio Recorded Information	
24. Information Manual for Distance Education Students/ Learner Handbooks	
25. Comments from Tutors on Tutor Marked Assignments	
26. Information via SMS	
27. Toll free line	
28. Brochures	
29. Information leaflets	
30. Other (Please Specify)	