

Registering for Texas Workforce Commission (Vocational Rehab)

1. Eligibility

- a. You have a disability which results in substantial barriers to employment
- b. You require services to prepare for, obtain, retain, or advance in employment
- c. You are able to obtain, retain, or advance in employment as a result of service

2. Disabilities Served

- a. Behavioral and mental health conditions
- b. Impairments which include deafness or blindness
- c. Alcoholism or drug addiction
- d. Intellectual, learning and developmental disabilities
- e. Physical disabilities, including traumatic brain and spinal cord injury, back injury, paralysis, and impaired movement

3. Services offered

- a. Vocational counseling and guidance
- b. Referrals for hearing, visual and other examinations
- c. Assistance with medical appointments and treatment
- d. Rehabilitation devices, including hearing aids, wheelchairs, artificial limbs and braces
- e. Therapy to address a disability, including occupational or speech therapy and applied behavioral analysis
- f. Physical restoration services
- g. Medical, psychological and vocational assessments
- h. Assistance with college education or trade certification
- i. On-the-job training
- j. Training in workplace and employer expectations
- k. Vocational adjustment training
- l. Rehabilitation Teachers Services to help you learn Braille, orientation & mobility, and home and health management skills if you are blind or have a visual impairment

m. Supported employment

4. Placement Services

- a. Transportation assistance to and from your job, including travel vouchers and vehicle modifications
- b. Follow-up and supported employment services to help you maintain employment
- c. Referral to Business Enterprises of Texas program, Criss Cole Rehabilitation Center and other states, federal, and community agencies and organizations

5. Application process

- a. Contact the nearest TWC- Vocational Rehabilitation Service office
- b. Contact TWC Vocational Rehabilitation inquiries
 - i. Call: 800-628-5115
 - ii. Email: customers@twc.state.tx.us. (In your email, include your name, phone, and address including city, state, and ZIP code. Do not include your Social Security Number or birthdate.)
- c. Submit an application for services
- d. Once you are determined eligible by the TWC:
 - i. Complete vocational and other assessments at your counselor's request.
 - ii. Work with your vocational rehabilitation counselor to develop an Individualized Plan for Employment (IPE) within 90 days from eligibility which includes your employment goal and approved services.
 - iii. Receive training and services included on the IPE from your counselor or a provider.

6. Appeal Process

- a. Contact your TWC vocational rehabilitation counselor if you have any concerns about the decision regarding your vocation rehabilitation service.