

☀ Terms of Service – GlowGuts Art Commissions

Last updated: [4/23/25]

Welcome to *GlowGuts*! By commissioning art or interacting with any services provided by GlowGuts, you agree to the following terms. These terms are in place to protect both the artist and the client and ensure a smooth, professional, and respectful experience.

1. GENERAL INFORMATION

- GlowGuts is a digital artist offering custom SFW illustrations, character designs, and renders. Services are inclusive, respectful, and aligned with values of diversity and equity.
- All artworks are for personal use only unless otherwise discussed and licensed.
- Communication and transactions are conducted via official channels only (Instagram, Email, Ko-fi, Patreon, or Website form).

2. COMMISSION PROCESS

1. Inquiry & Booking

Clients may inquire through DM, form, or email. Once accepted, a slot is secured after invoice payment or deposit.

2. Form & References

Clients must provide clear references, pose ideas, and description of what they want. Custom designs or vague ideas may include an additional design fee.

3. Payment & Pricing

- Prices are listed in MXN and USD, based on size, complexity, and style.
- Payments are done via PayPal (USD) or bank transfer (MXN).
- Full payment or a 50% deposit is required upfront.
- Urgent commissions have a 30% rush fee.

4. Revisions

- 2 minor revisions included during sketch phase.
- Major revisions after lineart or coloring may cost extra.
- No changes are allowed once rendering begins unless there was a mistake on the artist's part.

5. Estimated Turnaround

Delivery time ranges from 1 to 8 weeks, depending on complexity and current queue. The artist will communicate delays if they arise.

3. USAGE POLICY

- Personal Use Only: You may share the work on social media, use it as profile pictures, wallpapers, or print it for personal enjoyment (with credit to GlowGuts).
- No Commercial Use unless explicitly licensed. This includes:
 - Merchandise
 - Promotional materials
 - Game assets
 - NFTs or AI training
- Commercial rights cost 200% to 300% of the base price.
- Clients may not edit, trace, crop out watermarks, or claim the artwork as their own.

4. REFUNDS & CANCELLATION

- If the artist cancels the commission, a full refund is issued.
- If the client cancels:
 - Before sketch: 90% refund
 - After sketch: 50% refund
 - After lineart/coloring: No refund
- Refunds are not given for completed artworks.

5. ARTIST RIGHTS

- GlowGuts retains full rights to the artwork unless commercial rights are purchased.
- The artist may use finished works for:
 - Portfolio
 - Social media posts
 - Speedpaints or behind-the-scenes
- Clients may request to keep a commission private for an additional fee.

6. BEHAVIOR & COMMUNICATION

- Be respectful and professional when contacting the artist.
- Harassment, spam, or manipulation may result in a ban from future commissions OR the profile.
- Deadlines may be discussed for gifts or special events, but rush delivery isn't guaranteed without a fee.

7. WHAT I WILL / WON'T DRAW

Will Draw:

- Original Characters (OCs)
- Fanart
- Light gore / scars
- Queer / inclusive themes
- Fantasy / sci-fi
- Some furry or anthro (case by case)

Won't Draw:

- NSFW or fetish art
- Offensive, hateful, or discriminatory content
- Heavily realistic portraits
- Mechas or hyper-realistic animals

8. CONFIDENTIALITY & PRIVACY

- Your personal info (email, reference files, name, etc.) is never shared or sold.
- All private conversations and commission details are handled confidentially.
- The client may request anonymized posting or full confidentiality (additional fee may apply).

9. AGREEMENT

By commissioning GlowGuts, you confirm that:

- You are 18+ or have parental permission.
- You have read, understood, and accepted all terms.
- You will not use the artwork in any way that violates these terms.

10. CONTACT

Have a question? Reach out!

✉ Email: anndraw2701@gmail.com

📷 Instagram: @glowguts.art

🌐 Website: [insert link]

💖 Patreon: patreon.com/glowguts